

Service Requests for Southern Hills

Date Range: 01/01/2009 to 08/31/2009

Status: Closed, Legal, Pending, Court, Pending, Received

case#	report date	status	Address	Request type
SVC2009-00681	02/18/2009	CLO	3062 E AVALON DR	BRUSH,TRASH
lumber on ground stacked more than 5 feet high now. Caller gives permission to view from property.				
SVC2009-04873	07/31/2009	CLO	2733 E BATTLEFIELD RD #306	SIGNS
Banner on building without permit				
SVC2009-04355	07/13/2009	REC	2700 BLK W BROOKLINE RD	CITY OWNED PROPERTY
Caller is interested in purchasing a piece of property that is south of Farm Road 156 and West of South West Bypass, it is the old Robberson-Hallum property. Please contact her if this piece of property is going to be sold.				
SVC2009-03062	05/26/2009	CLO	2506 S CATALINA AVE	TRAFFIC
Bushes on the corner are blocking view of oncoming traffic.				
SVC2009-03680	06/15/2009	CLO	2528 S CATALINA AVE	BRUSH,TRASH
trash in drive				
SVC2009-05337	08/20/2009	PEN	2649 S CATALINA AVE	THREE PEOPLE UNRELATED
Caller said there were 16 cars parked overnight last night. Caller said there is never less than 8 cars parked at this residence per night.				
SVC2009-04204	07/08/2009	CLO	2649 S CATALINA AVE	THREE PEOPLE UNRELATED
Believe there are too many people living in this house. There are lots of cars parked everywhere and lots of parties.				
SVC2009-03938	06/24/2009	CLO	2771 S CATALINA AVE	INOPERABLE VEHICLE
IV				
SVC2009-04567	07/21/2009	CLO	2028 S CEDARBROOK AVE	STREETS
Pot hold just north of Alameda on the west side of the street. It is about a foot wide and pretty deep.				
SVC2009-00600	02/13/2009	CLO	2056 S CEDARBROOK AVE	DANGEROUS BUILDING
Furnace installed by "ATS" without permits or inspections. Contact complainant to scheduled time for inspection				
SVC2009-00887	03/03/2009	CLO	2103 S CEDARBROOK AVE	BUSINESS IN HOME
Believe the tenant is running a mechanic shop from the garage. There are numerous vehicles in the yard, street and driveway. Police are checking for violations. There are lots of different vehicles there over a period of a month, they aren't always the same vehicles. There are two vehicles that have the same license plates, they both say Harlow.				
SVC2009-01117	03/16/2009	CLO	2103 S CEDARBROOK AVE	INOPERABLE VEHICLE
2 IV's in driveway				
SVC2009-02646	05/14/2009	CLO	2370 S CEDARBROOK AVE	TRASH,WEEDS
trash, junk and weeds				
SVC2009-00546	02/11/2009	CLO	2531 E CHEROKEE ST	TRAFFIC
Caller reports a Toyota parked in street with expired tags: 729-PHF and the back window has recently been broken out and covered with tarp and duct tape.				

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SVC2009-04154	07/02/2009	CLO	2641 E GLENWOOD ST	CABLE
<p>Letter addressed to the General Manager of Mediacom and the Mayor:</p> <p>Our family has been a customer of Mediacom since before it was Mediacom. To the best of my recollection it has been twelve to fifteen years. If you look back in your record you will see that the bill was always paid on time.</p> <p>Recently I received a bill from your company where you increased my monthly charges from around \$40 to \$57 including taxes. I understand that this is due to a special discount that we were receiving. Your clerk in your customer service area told me that your company does not do these discounts anymore.</p> <p>Yesterday I priced service with Dish Network and I can get equivalent service for around \$40 including tax.</p> <p>I like to keep my business "local" because it provides local jobs and tax revenue. I have lately been very satisfied with your service since you rewired your lines leading to my house, but not at a 30% premium to you competition.</p> <p>There is not a week goes by that I do not receive mailings from Mediacom at both my business and home addressed "Occupant" trying to sign up new customers.</p> <p>It is a mystery to me why companies like yours spend huge budgets on direct mail and TV ad campaigns trying to gain new customers, while charging more than the competition, thus driving your good customers to the competition.</p> <p>I had the clerk set my account to be disconnected effective July 15th. Here is my final payment of \$55.01 for the balance that I owe for service to that date.</p> <p>I am also sending a copy of this letter to the Mayor and my City Councilman. It is my understanding that the City of Springfield receives tax and/or franchise revenue from your company. Maybe your company should consider the fact that doing business at a competitive price is better than no business at all</p> <p>Thank you for your attention. Steven J. Daly</p>				
SVC2009-02959	05/21/2009	CLO	3052 E GLENWOOD ST	WEEDS
Tall weeds.				
SVC2009-00197	01/16/2009	CLO	2506 S HILLSBORO AVE	CU
<p>I have a problem with power lines behind my house. One of the lines is only about 5 feet off the ground. The cross street behind our house is Hillside, it runs in to Wilder School's parking lot.</p> <p>There are about 5 or 6 lines strung through there at the back of our house and they run down the hill on to a pole beside Wilder Elementary. This line is about even with my husbands chin and he is about 5'8". It is not the big thick line it is a regular sized wire.</p> <p>I have 3 children with ADHD and ODD. They are very curious and have already attempted to hit the line with a broom stick and reach to touch it by standing in their swing set and on the fence.</p> <p>We did call CU about 3 weeks ago and nothing has been done about it. Thank you for your help.</p>				
SVC2009-01313	03/25/2009	CLO	2507 S HILLSBORO AVE	OTHER
<p>CALLER REPORTS SOME TYPE OF MARKING FLAGS IN HIS FRONT YARD. HE WAS NOT SURE OF THE COLOR OR ORIGIN OF THE FLAGS OTHER, THAN TO SAY THEY ARE MARKED WITH PUBLIC WORKS ON THEM. CALLER IS LOOKING FOR SOMEONE TO CALL HIM BACK WITH INFO AS TO WHY THESE MARKING FLAGS ARE THERE. CALLERS NAME IS JAMES SCHMITT. PHONE: 268-0075 CALLER HAS CONTACTED THE STREET DEPT. AND THE STREET DEPT HAS NO ASSIGNED WORK AT THIS ADDRESS.</p>				
SVC2009-01074	03/12/2009	CLO	2744 S HILLSBORO AVE	CU,LIGHTS
<p>Police report the street light at Rocklyn and Hillsboro is malfunctioning. (This is a T intersection and the light is on the east side.) It turns off and on constantly. It runs for a minute or two, shuts off, fades back up, and then repeats the cycle. There seems to be no pattern or rhyme or reason.</p>				
SVC2009-01789	04/22/2009	CLO	2955 E LAMONTA DR	BRUSH,WEEDS
Weeds and storm debris never cleaned up from last year				

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SVC2009-04911	08/05/2009	REC	2955 E LAMONTA DR	WEEDS
weeds in front and back; 3rd violation this year				
SVC2009-03642	06/15/2009	CLO	2955 E LAMONTA DR	WEEDS
weeds in front and back; 2nd violation this year				
SVC2009-02837	05/18/2009	CLO	3156 E LATOKA ST	BRUSH,WEEDS
weeds				
SVC2009-00603	02/13/2009	CLO	1957 S LONE PINE AVE	SIGNS
Sign in front yard advertising business at that address. Please contact complainant				
SVC2009-00604	02/13/2009	CLO	1957 S LONE PINE AVE	INOPERABLE VEHICLE,TRASH
Junk and debris in yard. Several IV's. Please contact complainant				
SVC2009-03970	06/25/2009	CLO	2010 S LONE PINE AVE	BUSINESS IN HOME,SIGNS
Car detailing business 3 or 4 car daily. Big sign in front yard advertising				
SVC2009-02112	05/04/2009	CLO	1980 S OAK GROVE AVE	WEEDS
tall weeds				
SVC2009-02111	05/04/2009	CLO	2107 S OAK GROVE AVE	WEEDS
tall weeds				
SVC2009-02712	05/15/2009	CLO	2109 S OAK GROVE AVE	WEEDS
tall weeds				
SVC2009-03926	06/24/2009	CLO	2200 S OAK GROVE AVE	WEEDS
weeds along RR tracks				
SVC2009-03285	06/02/2009	CLO	2900 BLK E RIDGEVIEW CIR	WEEDS
tall grass				
SVC2009-03790	06/18/2009	CLO	2964 E RIDGEVIEW ST	WEEDS
weeds in back				
SVC2009-01133	03/16/2009	CLO	2957 E ROCKLYN RD	HOUSING,TRASH
trash, garage full of trash and broken window, need to inspect inside the house also				
SVC2009-04168	07/06/2009	CLO	3040 E ROCKLYN RD	BRUSH,INSECTS,TRASH,WEEDS
vacant home is not being kept up with the mowing and vines are growing up around the house. Now neighbor also reports more insects and a skunk in this backyard.				
SVC2009-02086	05/01/2009	CLO	1974 S SARATOGA AVE	TRASH
Junk in yard.				
SVC2009-01134	03/16/2009	CLO	3122 E SHALIMAR DR	TRAFFIC
Two vehicles on the street for extended time causing traffic problems. It is difficult because of the hill and the location of the vehicles. A Mazda pickup has been in the same spot for 1-1/2 months and a red Toyota has been in the same location for 2 months. Neighbors would like the vehicles in the driveway if possible.				
SVC2009-03132	05/28/2009	CLO	3171 E SHALIMAR DR	STREETS
Street was paved and they left a drop off from the pavement to her driveway. She said the drop off is keeping her car out of alignment. She said she has called about this three times, but no one has checked on it yet.				
SVC2009-00674	02/18/2009	CLO	2547 E SOUTHERN HILLS BLVD	DRAINAGE,STREETS
Caller sits on the board for the recreation club and reports they had flooding four times last year that resulted in the neighborhood pool having to be cleaned out four times. The drainage ditch on the north side of the property flooded and swept large amounts of mud into the pool. They would like the ditch checked before the rains this spring to see what needs to be done to prevent this from happening again.				

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SVC2009-01033	03/10/2009	CLO	3225 E SOUTHERN HILLS BLVD	SIDEWALK, TRAFFIC
The neighbors in this area are having problems with kids cutting through their yards on their way to school. Caller requested new sidewalks in the area for kids. Kids are walking to Wilder and Glendale which is about 7 or 8 blocks south of here. Complainant said you may contact him if you have any questions. He believes the kids are coming from north of his address on Latoka and maybe north of there.				
SVC2009-01177	03/18/2009	CLO	3225 E SOUTHERN HILLS BLVD	FRONT YARD PKG
Councilman reports front yard parking. 3 boats and an RV parked in the front yard.				
SVC2009-02084	04/29/2009	CLO	2604 E SUNSHINE ST	SIGNS
Signs in ROW				
SVC2009-04177	07/06/2009	CLO	2843 E SUNSHINE ST	ZONING
Someone selling produce from trailer in Dillons parking lot				
SVC2009-04543	07/20/2009	CLO	2843 E SUNSHINE AVE	TRASH
trash container in back leaking and causing odor				
SVC2009-00729	02/17/2009	CLO	2934 E SUNSHINE ST #A	SIGNS
Banner displayed without a permit				
SVC2009-00316	01/21/2009	CLO	3020 E SUNSHINE ST	FOOD
Complainant visited the restaurant on 01/20/2009 at appx. 12:00 PM. Said that she had a Whopper combo with fries. Within four hours of eating she was vomiting and had Diarrhea. She did not run a fever or seek medical attention. Said that she was fine about four hours later. She spoke with the manager at Burger King and was upset because they would not accept responsibility for her illness. Said that they were rude to her. Could not identify the manager.				
SVC2009-04973	08/06/2009	PEN	3171 E SUNSHINE ST	FENCE, ZONING
Caller reports business has a fence that has fallen down and now the weeds are getting onto their property. Also, have a problem with people walking through their yard from this business. Caller thought they had to have a fence to separate them from a residential district.				
SVC2009-04865	07/29/2009	CLO	3184 E SUNSHINE ST	SIGNS
Sign in grassy area along Sunshine. Banner without permit				
SVC2009-02626	05/14/2009	CLO	3174 E TOPPING CIR	CONSTRUCTION
Gazebo is being built according to neighbor and it is too close to the property line.				
SVC2009-03634	06/12/2009	CLO	3174 E TOPPING CIR	ANIMAL CONTROL
Neighbors had an incident that involved two pit bulls that were very aggressive and running loose in the neighborhood. Two letters were sent to the City Clerk's office for the Mayor. The dogs were eventually picked up by someone in a Yukon, presumably the owner of the dogs. He stated that they broke the gate. Neighbors are wanting action taken with the dogs. Copies of the letters will be sent by e-mail to Animal Control and Assistant Director of Health.				
The Mayor and Zone 4 Councilman will want a follow up on actions taken.				
SVC2009-01966	04/28/2009	CLO	3203 E TOPPING CIR	INSECTS
pool in back holding water causing mosquitoes				
SVC2009-01793	04/22/2009	CLO	3203 E TOPPING CIR	WEEDS
Owner has abandoned this house and is living out of a car, according to neighbor. No utilities. Weeds are very tall.				
SVC2009-01794	04/22/2009	CLO	3221 E TOPPING CIR	WEEDS
Tall weeds				

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SVC2009-01013	03/09/2009	CLO	3229 E TOPPING CIR	DRAINAGE,STREETS
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Caller lives at 3225 E Southern Hills Blvd, which is just south of this address. The neighbors in this area are having problems with kids cutting through their yards on their way to school. There is a drainage ditch by 3229 E. Topping Circle that the kids use to cut through the property. They have done vandalism to properties passing through. The neighborhood would like to see if something can be done to keep the kids from using the drainage ditch. Caller said it becomes a raging river with rain and it is not a safe situation. He also requested new sidewalks in the area for kids.

SVC2009-01343	03/27/2009	CLO	1902 S VENTURA AVE	FRONT YARD PKG
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A drilling rig, three pickups and a water tanker continually parks in the front yard.

SVC2009-01539	04/10/2009	CLO	1905 S VENTURA AVE	OTHER
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A drilling rig, three pickups and a water tanker continually parks in the front yard. Police went to check this for front yard parking and were told that they are drilling a well at this location. There are no permits for drilling a well. Health, DNR and BDS would need to be involved in drilling a well in the city. BDS has looked at this and said they are taking bids for mechanical permit.

SVC2009-01459	04/03/2009	CLO	1905 S VENTURA AVE	CONSTRUCTION
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A drilling rig, three pickups and a water tanker continually parks in the front yard. Police went to check this for front yard parking and were told that they are drilling a well at this location. There are no permits for drilling a well. Health, DNR and BDS would need to be involved in drilling a well in the city. Needs to be checked out.

SVC2009-01458	04/03/2009	CLO	1949 BLK S VENTURA AVE	TREES
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There is a tree on the right of way that has blown over, almost at the base of the tree. It is in the 1900 block, at about 1941 or 1949, on the west side of the street.

SVC2009-05341	08/21/2009	REC	1959 S VENTURA AVE	TRASH
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Bags of trash, leaves and yardwaste in the front yard for quite some time now.

Total REC: 3
 Total CLO: 53
 Total PEN: 2
 Total: 58