

# Woodland Heights / Robberson

Building A Great Future On Our Historic Past

Neighborhood Assessment Report

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Neighborhood Workshop Date: November 23, 2002

Accepted by City Council Date: June 16, 2003



Sponsored by:

City of Springfield  
Department of Planning and Development  
Neighborhood Conservation Office

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# VISION 20/20 and NEIGHBORHOOD ASSESSMENTS



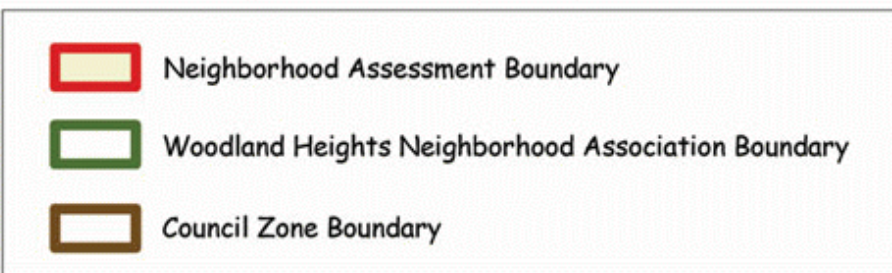
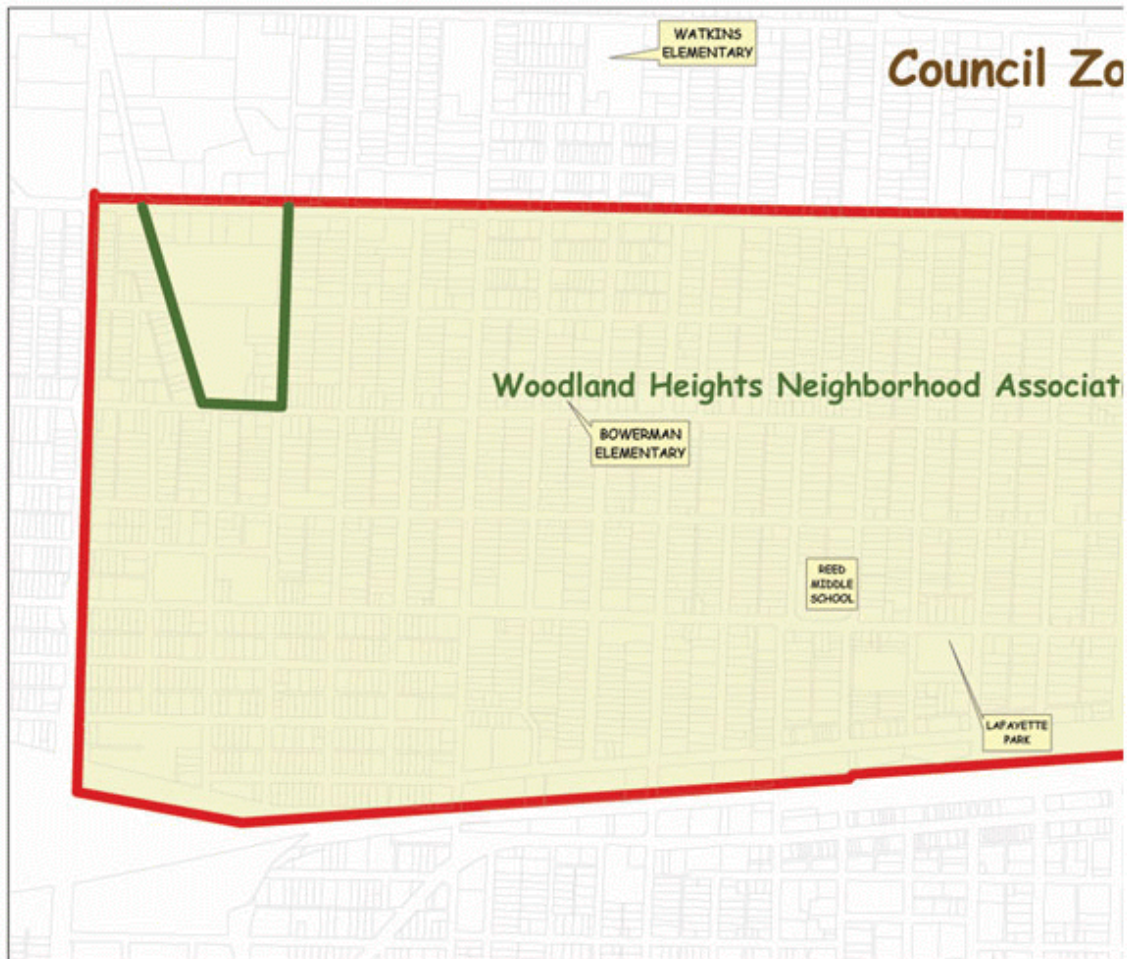
The Vision 20/20 *Neighborhoods Plan*, a portion of the Springfield/Greene County Comprehensive Plan, was adopted on July 10, 2000. The *Neighborhoods Plan* outlines objectives and actions that Springfield and Greene County will pursue to stabilize or improve existing neighborhoods and to create sustainable attractive new neighborhoods. The *Neighborhood Assessment* process was adopted by City Council in order to implement a portion of the *Neighborhoods Plan*. Specifically, the *Assessment* process implements the *Plan* by:

Allowing local residents to create an "*Assessment of neighborhood condition*." Helping local residents to identify where "*Targeted neighborhood improvements*" are needed. Identifying where "*Housing services*" and "*Housing assistance*" programs are desired.

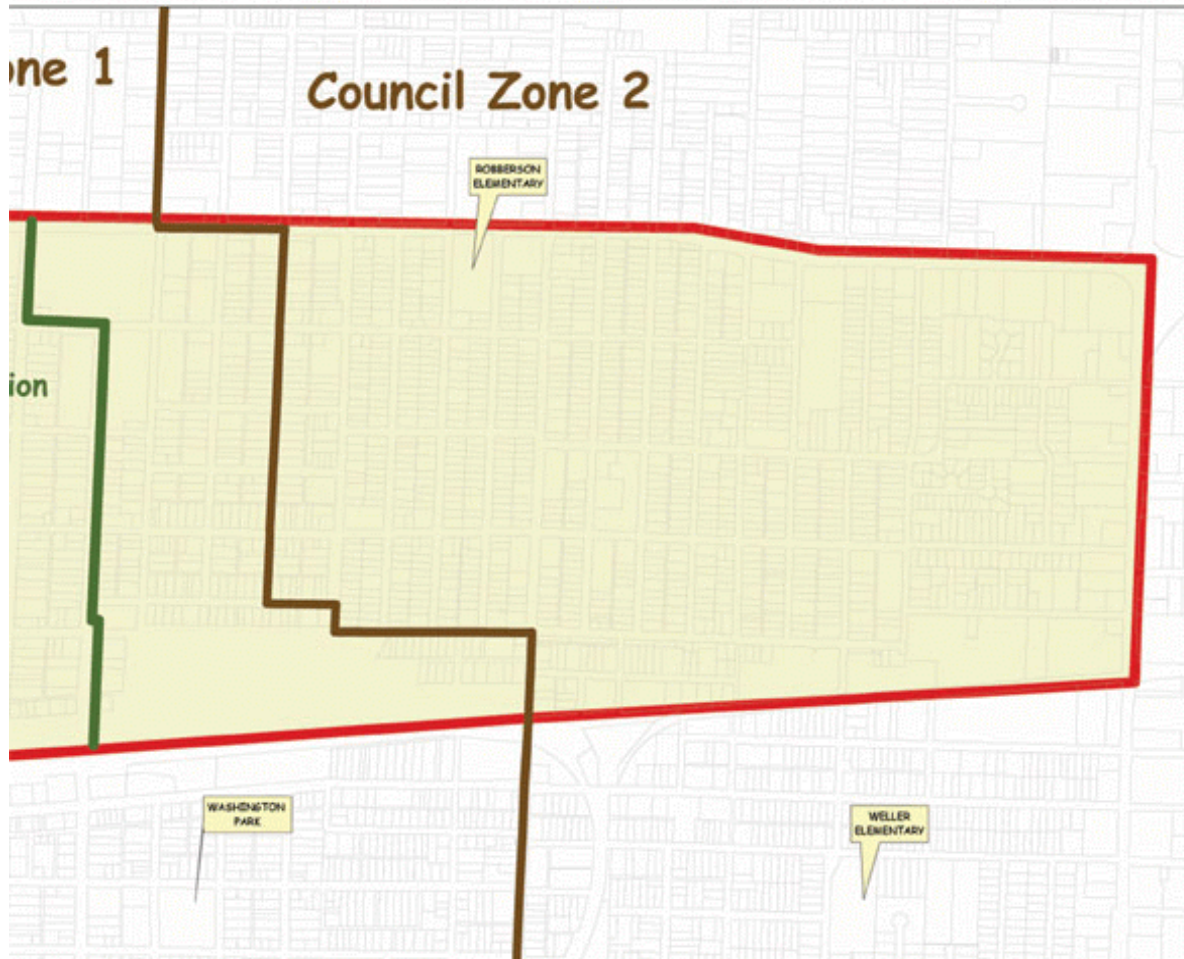
Springfield's *Neighborhood Assessment* process mirrors a public input process developed and utilized by the City of Kansas City, Missouri.

With assistance from City staff, residents, business representatives and people who work in local institutions provided input at the Woodland Heights / Robberson Neighborhood Assessment workshop. These community members mapped their community, and identified assets and priority issues in their neighborhood.

# Woodland Heights/Robberson



# Neighborhood Assessment Area



Planning and Development Department  
City of Springfield, Missouri  
November, 2002

# CHART NOTES



## Neighborhood Slogans

The attendees listed several slogans to describe their neighborhood. The slogans helped the participants to identify how they viewed their community.

The selected slogan:

### Building A Great Future On Our Historic Past

Other suggested slogans:

- Together We Can
- Building On A Solid Foundation



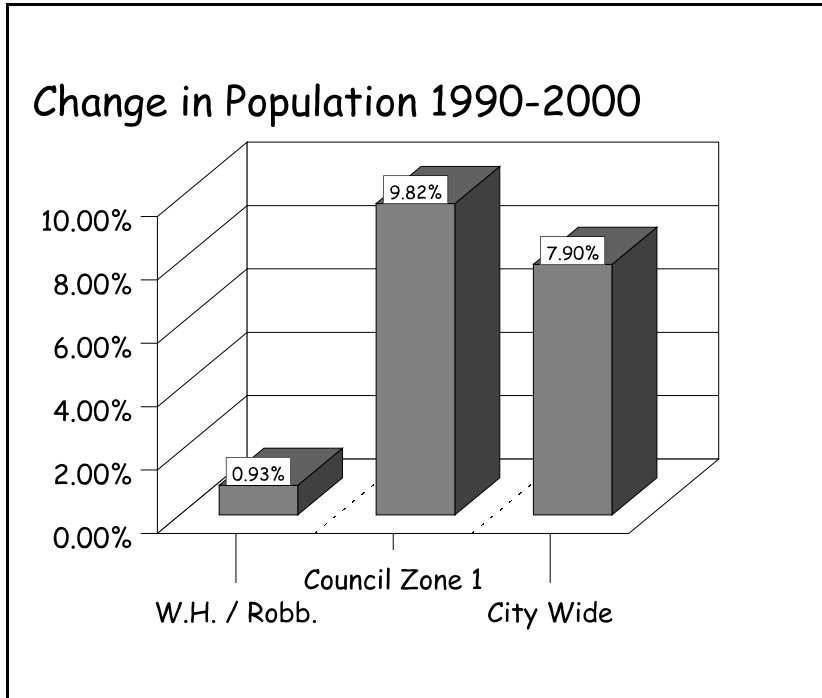
Residents work with staff to come up with a slogan that describes their neighborhood.

# STEP 1: FACTS ABOUT MY NEIGHBORHOOD

The data presented at the Assessment Workshop was from the 2000 Census, the Police Department, Building Development Services and the Planning & Development Department's Grants and Program Implementation Division. Below are the facts the participants said were surprising or noteworthy.

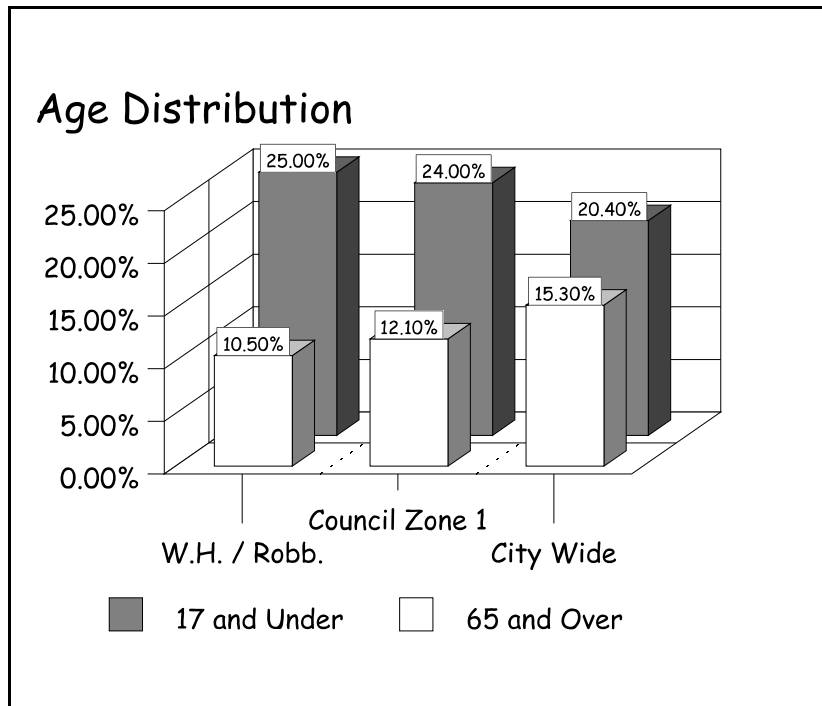
- **The total housing numbers don't add up to 100%.**  
**Response:** The data shown does not represent every housing unit in the neighborhood, only the percentage of housing built before 1940, and the percentage built from 1990 to 2000. These years were chosen to best describe the amount of older housing stock, and newer development in the neighborhood in comparison to the council zone and the city as a whole.
- **What is the overall council zone boundary?**  
**Response:** The City of Springfield is divided into four council zones. The council zone boundaries were displayed on a city map for participants to view during the workshop. This assessment area falls primarily in Council Zone 1 and extends into the western portion of Council Zone 2.
- **What is defined as poverty level?**  
**Response:** The Census Bureau uses a set of money income thresholds that vary by family size and composition to detect poverty. If the total income for a family or unrelated individual falls below the applicable income scale, then the family or unrelated individual is classified as being "below the poverty level" (*U.S. Census Bureau*).
- **The Assessment area is divided into two council zones.**  
**Response:** The Neighborhood Assessment boundary was chosen based on the obvious barriers of Kearney, Kansas, Glenstone, and the BR & SF Railroad, the complete census tracts of 19 and 55, and the contiguous character of the area. The Woodland Heights Neighborhood Association boundary also extends into both council zones.

## POPULATION



In 2000, there were 7,948 persons living in the Woodland Heights / Robberson area. Between 1990 and 2000, the population in the Woodland Heights / Robberson area increased by 0.93%. By comparison, the population increased in Council Zone 1 by 9.82% and in the city by 7.90%.

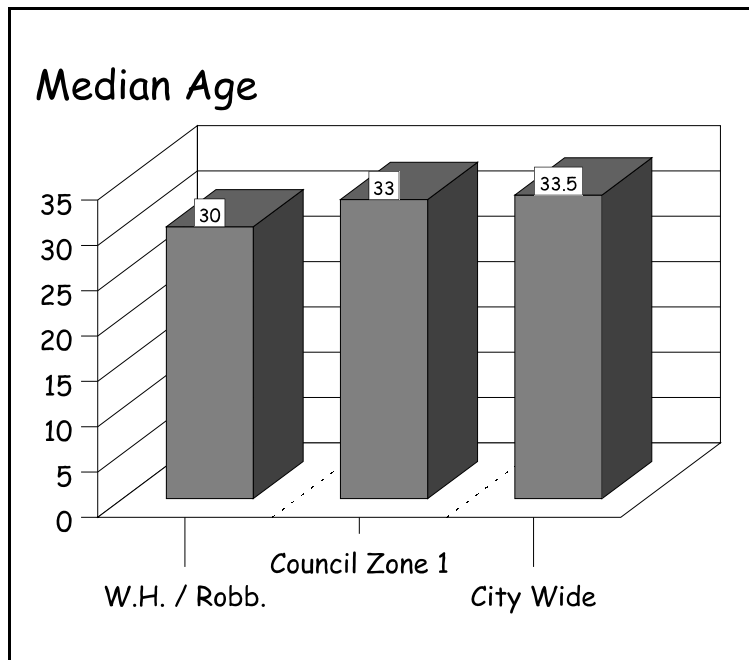
2000 Census



The percentage of people under age 17 in the Woodland Heights / Robberson area is 25% and 10.50% are over the age of 64. By comparison, Council Zone 1 has 24.00% under age 17 and 12.10% over age 65. City wide 20.40% are under age 17 and 15.30% are over age 65.

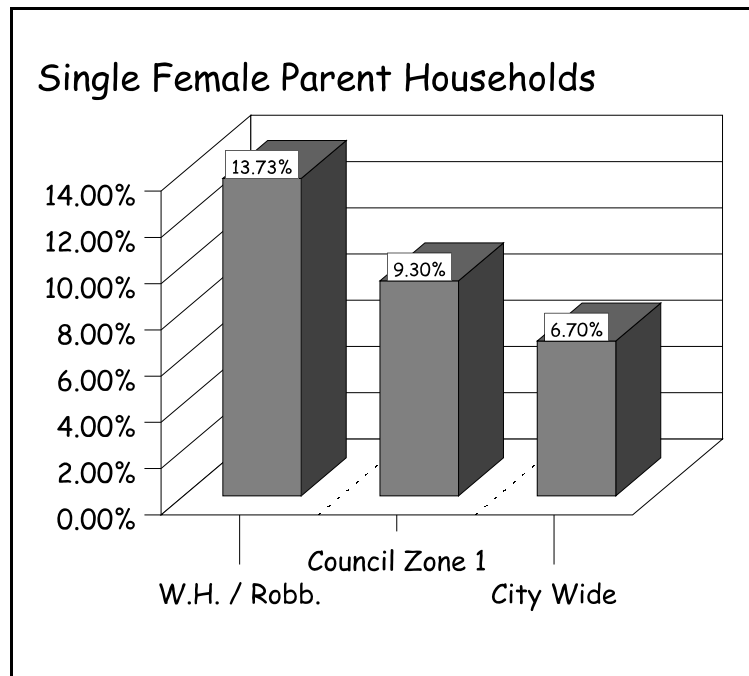
2000 Census

# POPULATION



In the Woodland Heights / Robberson area, the median age is 30, which means that half of the people in your neighborhood are younger than 30, and half are older than 30. In Council Zone 1, the median age is 33, and city wide it is 33.5.

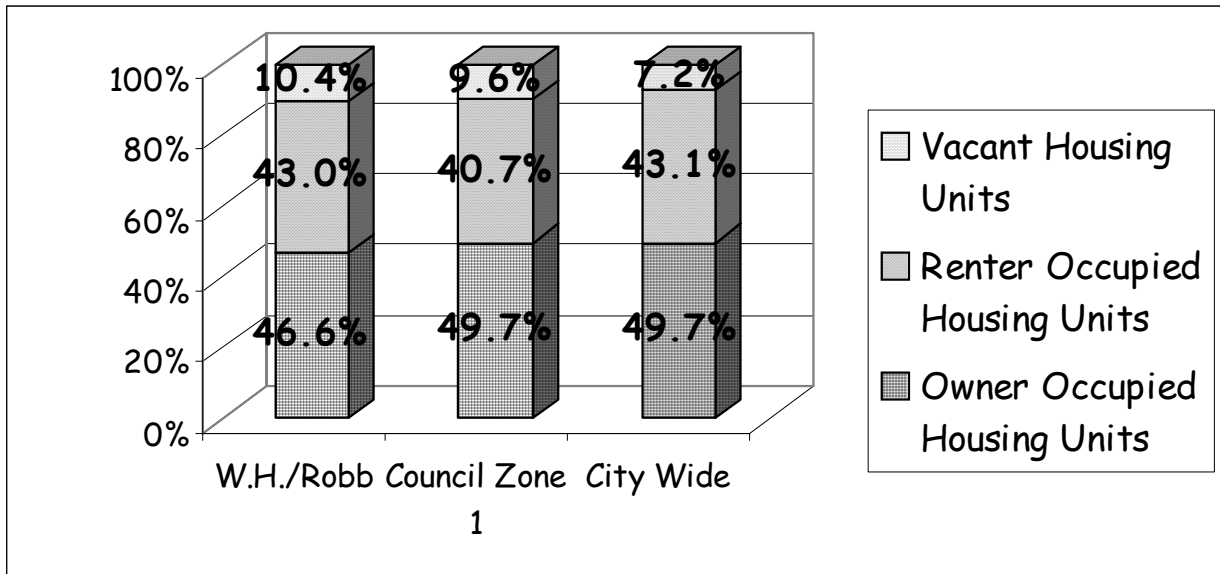
2000 Census



The percentage of single female parent households (with children under 18 years of age) in the Woodland Heights / Robberson area is 13.73%. This compares with 9.3% in Council Zone 1 and 6.7% city wide.

2000 Census

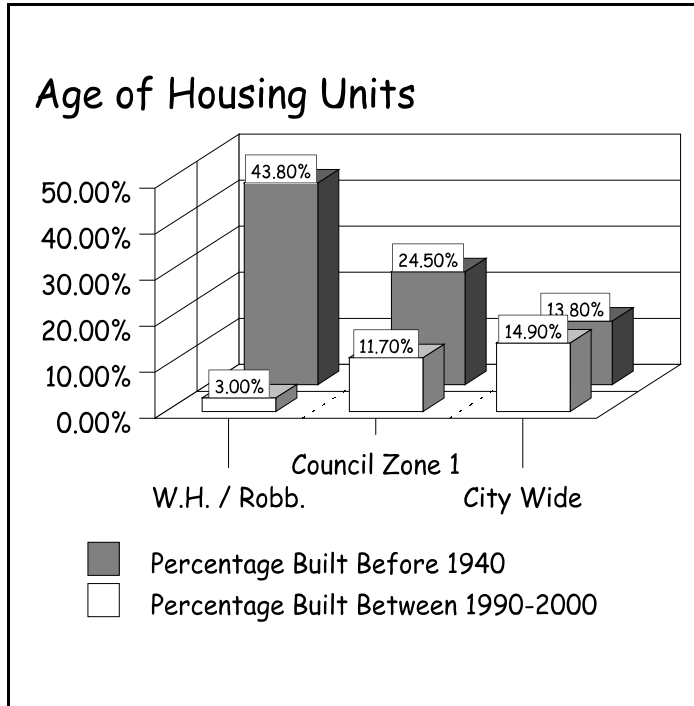
## HOUSING OCCUPANCY



The housing in Woodland Heights/Robberson is composed of 46.6% owner occupied, 43.0% renter occupied, and 10.4% vacant housing. The percentage of owner occupied housing in your neighborhood is slightly less than that of your council zone and the city as a whole which are both 49.7%. The percentage of rental housing in your neighborhood is almost identical to that of the city, while the concentration of vacant housing is slightly above that of your council zone and city wide.

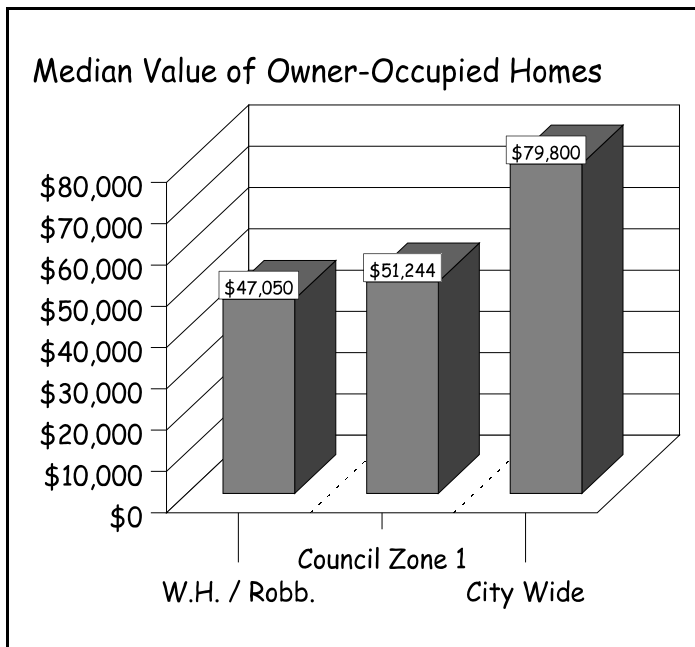
## HOUSING

A housing unit is a house, an apartment, a mobile home or trailer, a group of rooms, or a single room that is occupied as a separate living quarters, or, if vacant, is intended for occupancy as a separate living quarters.



The percentage of housing units in the Woodland Heights / Robberson area built before 1940 is 43.8%. This compares with 24.5% in Council Zone 1 and 13.8% city wide. In addition, the percentage of housing units built in the Woodland Heights / Robberson area between 1990 and 2000 is 3%. This compares with 11.7% in Council Zone 1 and 14.9% city wide.

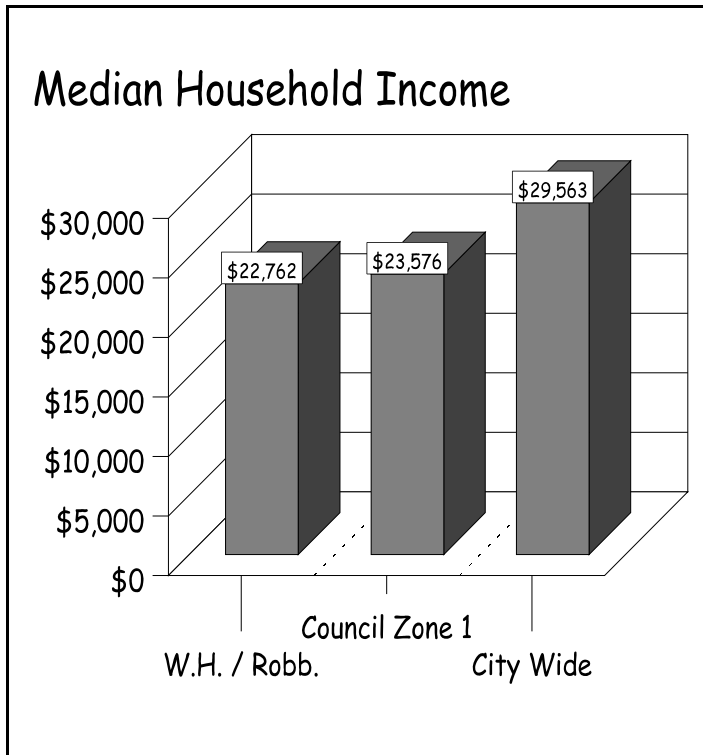
2000 Census



In the Woodland Heights / Robberson area, the median value of an owner-occupied home is \$47,050. This means that half of the owner-occupied homes in the neighborhood are valued at more than \$47,050, and half are valued for less. The median value of owner-occupied homes in Council Zone 1 is \$51,244 and city wide is \$79,800.

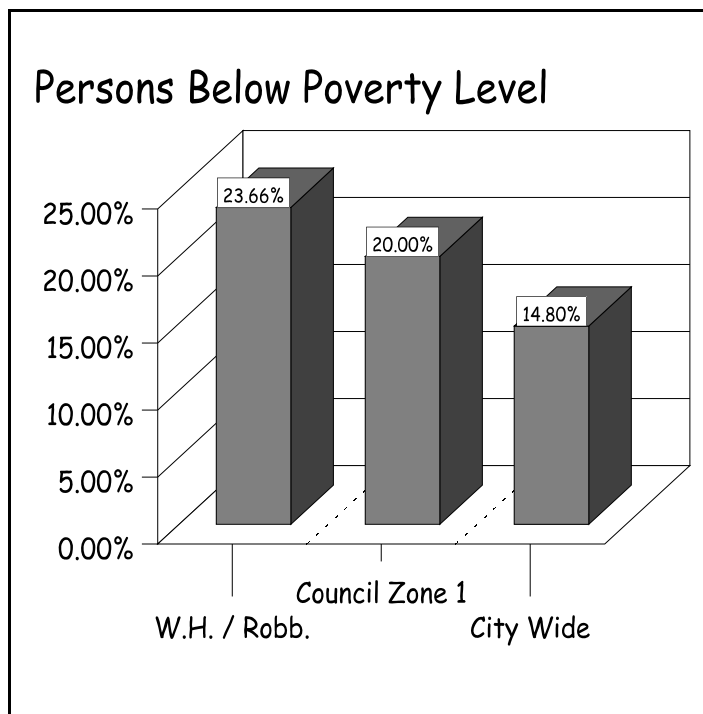
2000 Census

## INCOME AND EMPLOYMENT



The median household income in the Woodland Heights / Robberson area is \$22,762, which means that half of the households in the neighborhood have incomes of more than \$22,762 and half have less. This compares with median household incomes of \$23,576 in Council Zone 1 and \$29,563 city wide.

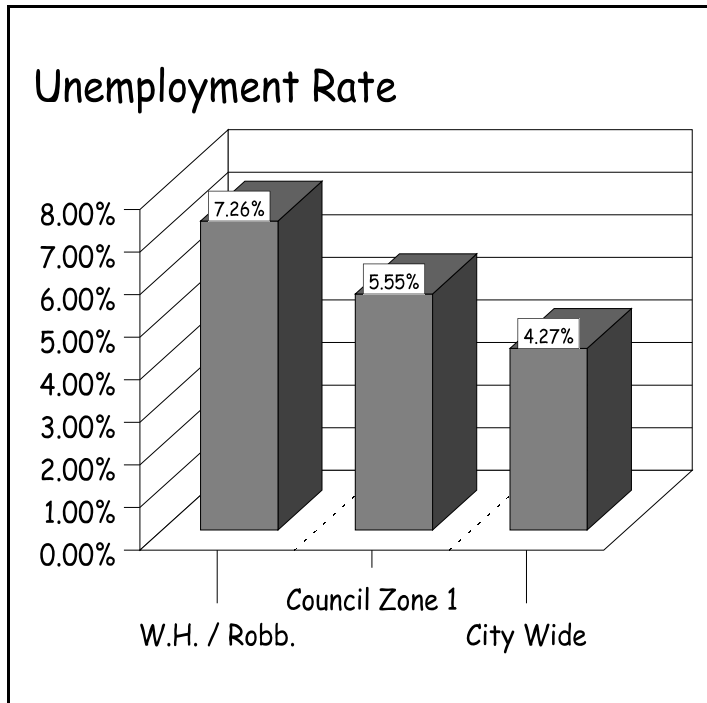
2000 Census



Poverty level is based on the income, age and number of people in the household. The percentage of persons living below the poverty level in the Woodland Heights / Robberson area is 23.66%. This compares to 20% in Council Zone 1 and 14.8% city wide.

2000 Census

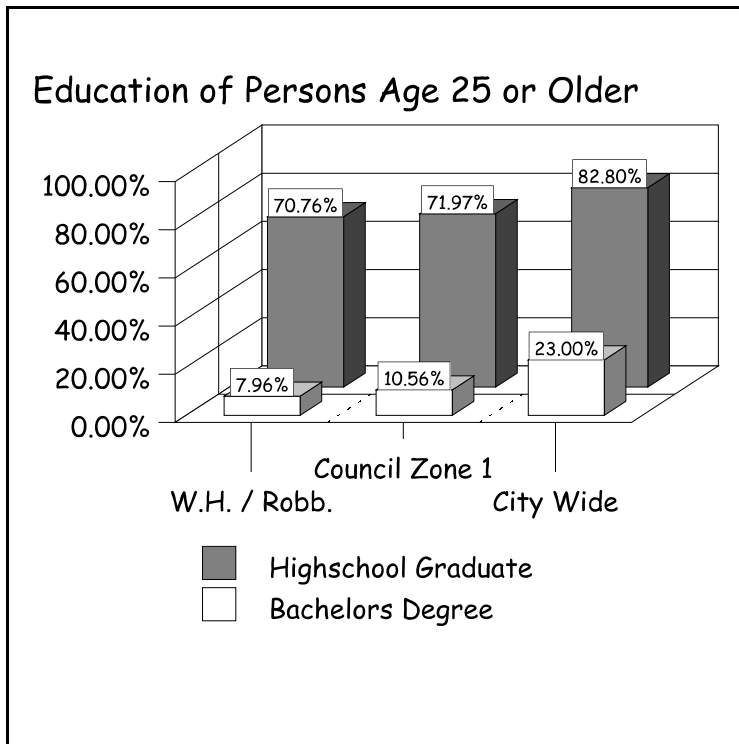
## INCOME AND EMPLOYMENT



In the Woodland Heights / Robberson area, the unemployment rate is 7.26%. In Council Zone 1, the percentage is 5.55%, and city wide the percentage is 4.27%.

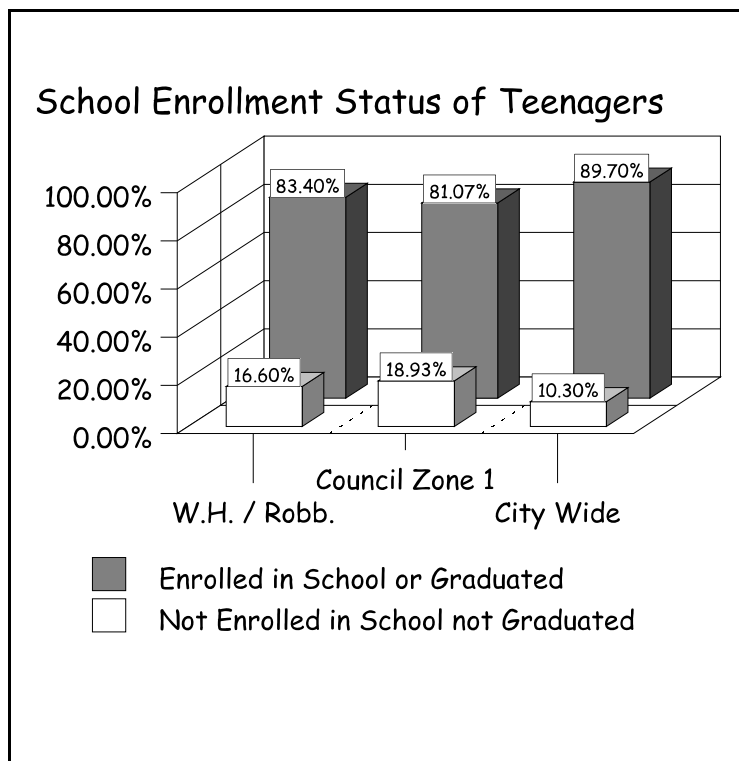
2000 Census

## EDUCATIONAL ATTAINMENT AND SCHOOL ENROLLMENT



Information shows highest level of educational attainment by persons 25 years of age or older. The percentage of persons within the Woodland Heights / Robberson area who have attained a high school diploma as their highest level of education is 70.76%. In Council Zone 1, it is 71.97% and 82.8% city wide.

2000 Census

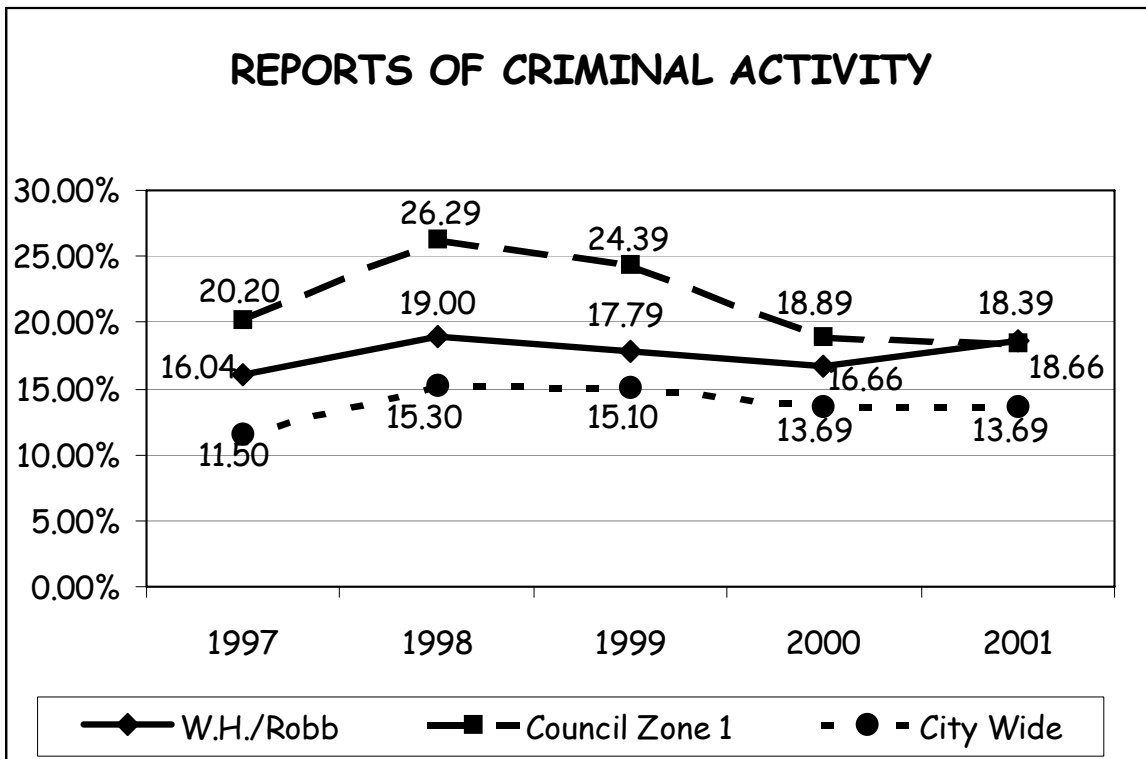


The percentage of teenagers within the Woodland Heights / Robberson area who are enrolled in school or have graduated is 83.4%. In Council Zone 1 it is 81.07% and 89.70% city wide.

2000 Census

## REPORTS OF CRIMINAL ACTIVITY

Reports of criminal activity have been compiled from the year 1997 to 2001 for comparison with your neighborhood, Council Zone 1, and the city as a whole. These reports include calls for service to the Police Department for the following activities: assault, drugs, general disturbances, noise disturbance, loud parties and residential burglaries. The chart below reflects the number of calls for police service per 100 people in each area.



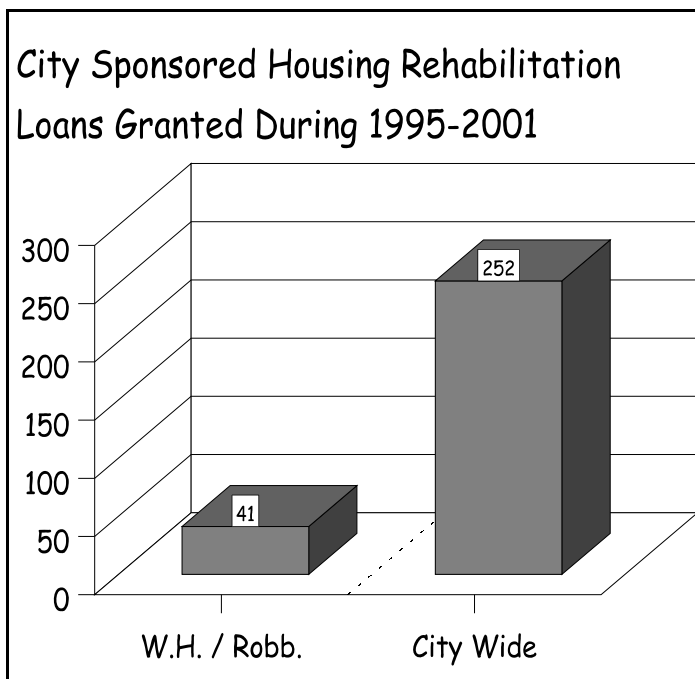
Types of activities are: assault, drugs, general disturbances, noise disturbance, loud parties and residential burglaries.

Over the last five years the Woodland Heights / Robberson area neighborhood shows a lower concentration of police service calls than Council Zone 1, but remain higher than the city as a whole. 1997 marks the lowest number of reported crimes for the Woodland Heights / Robberson area followed by an increase in all areas in 1998. Reports of criminal activity remain steady in the years following 1998 but do not mirror the decreases experienced by Council Zone 1.

## DEVELOPMENT ACTIVITY

## Housing Rehabilitation Loans

Housing rehabilitation loans granted by the city include low-interest loans for the renovation of owner-occupied homes, and low-interest loans for the rehabilitation of rental properties.



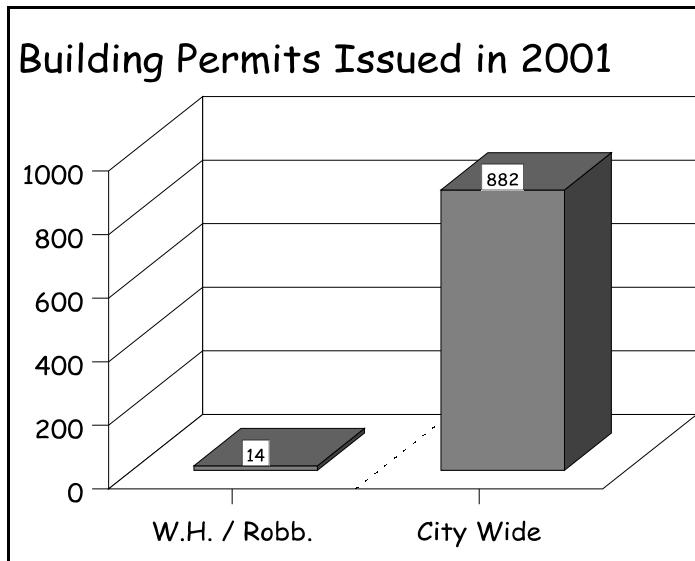
City of Springfield, Department of Planning and Development,  
Grants and Program Implementation Division

The Woodland Heights / Robberson neighborhood received 16.3% of the total rehabilitation loans granted by the City of Springfield between 1995 and 2001. This percentage of loans indicates a strong interest in the revitalization of housing in the neighborhood.

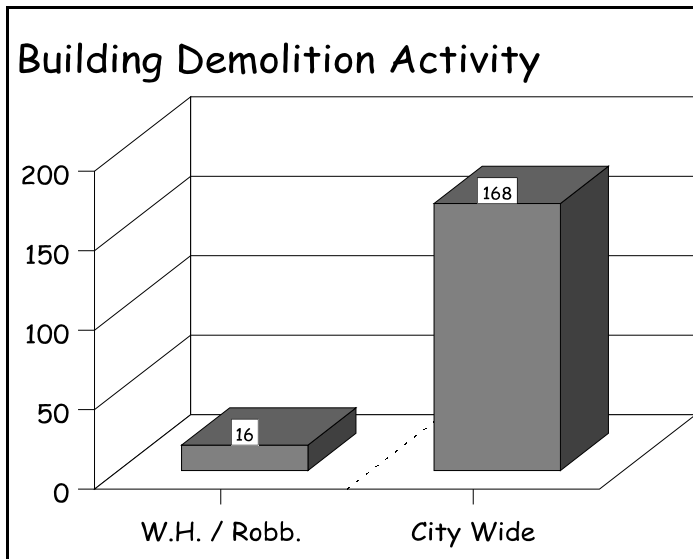
# DEVELOPMENT ACTIVITY

## Building and Demolition Activity

Building permits are issued by the city for activities including the construction of new buildings, additions to existing buildings, remodeling, damage repair, etc. Demolition activity reflects any type of demolition - whether for part of a structure or an entire structure.



City of Springfield, Department of Building Development Services



City of Springfield, Department of Building Development Services

Since the beginning of 2001 there have been 168 demolitions city wide, 16 of which occurred in the Woodland Heights / Robberson neighborhood. This constitutes 9.5% of total demolitions.

# STEP 2: MY NEIGHBORHOOD IS

Workshop participants identified how they experience their neighborhood, and considered those things they want to protect, preserve or enhance. They thought about the landmarks, paths, activity centers, districts, edges or barriers, and features. These were noted on a wall map.

- △ **Landmarks** — significant physical objects, like buildings or signs
- +++ **Paths** — routes people use to get places
- **Activity centers** — gathering places to do some activity
- **Districts** — areas of recognizable character
- \\ **Edges or barriers** — a limit or boundary that prevents people from enjoying the neighborhood or something in it
- ✕ **Features** — things people like and would like to preserve or enhance

**Landmarks:**

- Jefferson Avenue  
Footbridge
- Foundry (Chase Street)
- Grain Elevator  
(Chase/Broadway)

- Springfield/Greene County  
Library on Kearney
- Springfield Public Schools

**Districts:**

- Woodland Heights Historic  
Homes

**Paths:**

- National Avenue
- Jefferson Avenue  
Footbridge
- City Designated Bike Routes
- Atlantic Street
- Grant Avenue
- Washington Avenue
- Brick Sidewalks

**Edges or Barriers:**

- Burlington Northern  
Underpasses
- Kearney Street
- Victory Mission (barrier to  
Commercial Street)

**Features:**

- Atlantic Storefronts  
(Lyon/Campbell vicinity)
- House on Southeast Corner  
of Atlantic & Robberson

**Activity Centers:**

- Lafayette Park
- Jefferson Avenue  
Footbridge

- Jefferson Avenue  
Footbridge
- Stone Entryways on Douglas  
(between Chase & Atlantic)
- Grain Elevator  
(Chase/Broadway)
- Vacant Lot on Pickwick &  
Kearney



Pictured here is the stone entryway on Douglas between Chase and Atlantic that assessment participants identified as a feature of their neighborhood.



Residents identified the Woodland Heights / Robberson area as having many historic homes. Pictured here is one of those homes.

# Neighborhood Images



Pictured here is another of the many historic homes located in the Woodland Heights / Robberson area.

Another unique home located within the Woodland Heights/ Robberson area that assessment participants identified as a feature of their neighborhood.



Lafayette Park was identified as an activity center located within the Woodland Heights / Robberson area by assessment participants.

Neighborhood assessment participants identified brick sidewalks as a path within their neighborhood.



This is one of the stores which fronts Atlantic Street between Lyon and Campbell that participants identified as a feature to their neighborhood.

## STEP 3: MY NEIGHBORHOOD'S ASSETS

Workshop participants identified assets that add value to their neighborhood. The assets include places, groups, organizations, equipment, skills, abilities and any other asset that adds value to the neighborhood. These assets are listed in random order.

- Caring Communities
- Local Churches
- Local Businesses
- City of Springfield - Reforestation (300 new trees)
- Americorps
- People That Work Hard
- School of Metaphysics
- Lafayette Park
- Less Traffic
- Rehabilitation Loans from City
- North Springfield Betterment Association
- Police Department
- Woodland Heights Neighborhood Association
- Baptist Bible College
- Springfield/Greene County Public Library - Kearney Branch
- Funding Sources - City, Community Foundation, Missouri Conservation Department
- Green Space
- Community Clean-Ups
- Renovated Footbridge
- Park Board Offices
- Historic Buildings
- Remodeled Houses



This is one of the many local churches neighborhood residents identified as an asset to their neighborhood.



Assessment participants identified Baptist Bible College as an asset to their neighborhood.

## STEP 4: IF I COULD FIX ONE THING

In every neighborhood there are some things that need to be changed. These issues can prevent residents from enjoying their neighborhood and from doing the things they like to do. Below is the list of "fixes" that workshop participants said they would like to see in the Woodland Heights / Robberson neighborhood.

- Fix / restore historic buildings
- Pothole maintenance in alleys
- Snow removal on residential streets
- Reacquisition of alleys by the City
- Sensitive response to complaints
- Larger house numbers and curbside house numbers
- Replace missing street signs
- Renovate vacant buildings
- Neighborhood crime watch
- Improvement of crosswalks
- Unnecessary trailer traffic
- Education of children in neighborhood - mobility factor
- Loitering at Git 'n Go on Atlantic and Broadway
- More lighting in alleys and streets
- Remove debris from alleys
- Redevelopment plan for Atlantic area to Chase (vicinity of Lyon)
- Social services on Commercial Street
- Provision of additional parking (narrow streets)
- Assist seniors in property maintenance
- Stricter code enforcement
- Demolish vacant and run-down buildings
- Speed control at Reed Middle School and other schools in the area
- Address auto repair businesses and inoperable vehicles
- Replace entryway on Douglas and Atlantic
- Provide Christmas decorations on north side (issue of pride - extend snowflakes)
- Address stray cats and dogs
- Historic district designation
- Need curbing on streets due to street overlaying

# STEP 5: DESCRIBING MY NEIGHBORHOOD

The *Vision 20/20 Neighborhood Plan* recognizes that not all neighborhoods in Springfield are the same. The character and condition of where we live varies according to age, history, type of housing and other factors. Each community has different strengths and opportunities. Each has different assets and priorities that drive unique strategies for improvement. The following four unique Neighborhood Types that generally describe Springfield neighborhoods. Each Neighborhood Type suggests what actions are required for an area to become or stay healthy. These four types (assigned the colors Blue, Orange, Purple and Green in the Neighborhood Assessment workshop) are:

**Developing      Conservation      Stabilization      Redeveloping**

The Assessment is a beginning point from which the community can move forward and achieve quality living environments through a commitment to continuous improvement. The descriptions for these four Neighborhood Types are contained in the Woodland Heights / Robberson Neighborhood Assessment Workbook.

In the workshop, participants defined the tools, actions and strategies for improving their community. They will use this information to strategically apply public and private resources in a way that is based on existing conditions, trends, opportunities, strengths and needs. Once other neighborhoods identify their Type, then similarly "typed" Springfield communities can connect and partner around common issues and projects while assisting each other in developing their organizations.



Those who attended the workshop were asked to vote on the Neighborhood Type that best described their neighborhood. Their choice was **Stabilization**. Following is a description of that neighborhood type.

My neighborhood has been developed for some time. Several of the businesses and institutions located in the neighborhood may be changing, either recently expanding, scaling back services, just moved into the neighborhood or

considering moving to another location outside the neighborhood. Places of worship, schools, recreational and entertainment facilities, and businesses provide opportunities near my home.

Tree-lined streets, historic structures or qualities, public art and/or other amenities characterize the neighborhood and give it a sense of place. Due to age, several of the streets and sidewalks need repair or replacement and the water and sewer services may also need to be upgraded. Many houses, businesses, and public areas appear to lack routine maintenance (painting, yard upkeep, tree trimming, awning repair, etc.) or are vacant. Such conditions are impacting the value of my property and I don't know if I want to invest more money in the property.

Problems are starting to add up and are becoming harder to fix through our neighborhood association, a call to the City, or neighbors getting together to help one another. There are good aspects to the neighborhood but there are also problems that need to be addressed if the neighborhood is going to continue to be a place I want to live.

## STEP 6: MAKING MY NEIGHBORHOOD BETTER

The Woodland Heights / Robberson workshop participants talked about specific actions their community can take to address the issues and challenges identified earlier in the assessment. They brainstormed ideas, concentrating on those actions that can be performed by the community to improve the neighborhood.

Below are the lists of all the ideas mentioned by workshop participants. They voted on the ideas that they most want implemented to make their neighborhood better.

### Things we can do **Ourselves**:

- Make Burlington Northern aware of railroad trestles and their condition
- Open a dialog with *Git-n-Go* at Atlantic and Broadway

### Things we can do with a **Partner**:

- Develop a redevelopment plan for Atlantic, Chase, Lyon vicinity (Partner with City, R-12 School District)
- Work to renovate Atlantic/Campbell storefronts (Work with R-12 School District)
- Market social assistance (Partner with City, Social Service Organizations)
- Add house numbers on curbside (Partner with City)
- Assist seniors with property maintenance (Partner with Social Service Organizations)
- Coordinate when determining where street paving overlays take place (Partner with City)
- Empower residents to actively participate in the Neighborhood Watch Program (Partner with City Police Department)
- Identify recreational vehicle/truck parking areas
- Provide more lighting on streets and alleys in the vicinity of Taylor Avenue south of Kearney (Partner with City Utilities)

## Things the **City** should do:

- Mitigate the impact of social services on Commercial Street through code enforcement on buildings and crime
- Require screening of auto repair shops
- Improve Atlantic Street from Washington to National, and add street lighting
- Improve crosswalks at the vicinity of parks and schools (add painted lines and signs)
- Reduce speeds around Reed Middle School and other schools in the area
- Provide for quicker snow removal on residential streets
- More aggressively enforce the loose dog and cat ordinance, number of animals, vaccinations
- Prohibit/restrict truck traffic in all or part of neighborhood
- Provide lighting in pedestrian areas of Burlington Northern underpasses
- Enforce house number size and placement
- Remove debris from alleyways and fill potholes
- Provide public Christmas decorations on the north side of Springfield
- Require cats to display tags
- Control speeds around neighborhood schools (signage and lights)
- Encourage sensitive response to the caller of Police complaints
- More strictly enforce front yard parking, commercial vehicles, trash, inoperable vehicles
- Reacquisition of alleys by the City
- Consider historic survey and national nomination for neighborhood
- Reconstruct the stone pillars on Douglas and Atlantic
- Make street and culvert improvements that facilitate more on-street parking
- Monitor/enforce loitering problem at Git-n-Go on Atlantic and Broadway

Residents work with staff on prioritizing the actions that can help to improve their neighborhood.





# CITY ACTION PLAN

## PRIORITIES

During the Neighborhood Assessment workshop, Woodland Heights/Robberson residents identified 32 actions that they could do "themselves", "with a partner", or actions the "city" could take. Following the workshop, attendees voted for the actions that they felt were the most necessary to improve their neighborhoods. Woodland Heights/ Robberson residents chose the following actions as their top 10 priorities:

1. Develop a redevelopment plan for Atlantic, Chase, Lyon vicinity. (City, R-12 School District, Neighborhood)
2. Mitigate the impact of social services on Commercial Street through code enforcement on buildings and crime. (City)
3. Work to renovate Atlantic/Campbell storefronts. (R-12 School District, Neighborhood)
4. Require screening of auto repair shops. (City)
5. Improve Atlantic Street from Washington to National and add street lighting. (City)
6. Improve crosswalks in the vicinity of parks and schools (painted lines and signs). (City)
7. Reduce speeds around Reed Middle School and other schools in the area. (City)
8. Market social assistance. (City, Social Service Organizations)
9. Provide for quicker snow removal on residential streets. (City)
10. More aggressively enforce the loose dog and cat ordinance, number of animals, vaccinations. (City)

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## CITY ACTION ON PRIORITIES

Woodland Heights/Robberson participants were told throughout the Neighborhood Assessment workshop that the city could only focus on a few activities in the short term. Based on the input and review of the priorities identified by Woodland Heights/Robberson residents, various City departments have committed to taking

the following 4 actions in the Woodland Heights/Robberson Neighborhood Assessment Area:

**Issue:** The City should **partner** with the R-12 School District and the neighborhood to develop a redevelopment plan for Atlantic, Chase, Lyon vicinity.

**Response:** The Springfield Planning Department will request that the City Council allocate funding for a Reed-Lafayette Redevelopment Plan. A Reed-Lafayette plan will consider the appropriate use and development of public and private properties within the subject area, and in conjunction with the existing school-park plan for this vicinity.

**Issue:** The neighborhood and the R-12 School District should **partner** to renovate Atlantic/Campbell storefronts.

**Response:** The Springfield Building Development Services Department has delayed demolition of the property to allow the neighborhood time to make the needed repairs to remove the building from the dangerous building list. The City of Springfield has coordinated with the Urban Neighborhoods Alliance to provide a \$5,000 loan to make necessary structural repairs to the storefront buildings located in the proposed school-park expansion area. The Springfield Parks Board has agreed to incorporate the structure in the Reed-Lafayette School-Park if certain conditions are met.

**Issue:** The **City** should improve crosswalks in the vicinity of parks and schools (painted lines and signs).

**Response:** The Springfield Public Works Department's Traffic Engineering Division will meet with neighborhood representatives to identify potential cross walk enhancements including one to three high-visibility locations where enhanced crosswalks with pavement treatment would be appropriate. Funding for such enhancements will cost between \$2,000 and \$4,000 per crosswalk.

**Issue:** The City should reduce speeds around Reed Middle School and other schools in the area.

**Response:** The City Traffic Engineer will contact the neighborhood association regarding school speed zones around schools. The City Traffic Engineer will then initiate an assessment of each request by conducting a speed study in the areas where a speed zone is possible. Based on these results, the City Traffic Engineer will determine the degree of speeding which exists. This information will be passed on to the Springfield Police Department for their use in selective

enforcement and schedule placement of our Speed Education Boards on these streets to remind motorists of the speed limit and what their speed is.

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## CITY RESPONSE ON PRIORITIES

Some of the priorities identified on page 26 can not be undertaken by the City at this time. City action is either not recommended, or can only take place with further involvement and/or information from neighborhood residents. The following list provides some suggestions which neighborhood residents can use to increase the chances that these issues can be better addressed in the future

**Issue:** The City should mitigate the impact of social services on Commercial Street through code enforcement on buildings and crime.

**Response:** The City of Springfield has frequently inspected social service providers' buildings on Commercial Street for compliance with zoning, building, fire and health codes. No code violations are apparent following these inspections. Police officers are more prevalent in the Commercial Street area than in most portions of the City. The reason for this increased police presence is that, while Commercial Street is located within Beat 23, the historic district portion of the street is also identified as a special patrol area and assigned an additional officer. UDA and the Springfield Police Department will meet together with representatives from Woodland Heights, Grant Beach, Midtown, Sherman Avenue, West Central and the Commercial Club's Strategic Planning Committee to identify the needs of the greater Commercial Street area. The findings and recommendations will be presented to City Council for action in December 2003.

**Issue:** The City should require screening of auto repair shops.

**Response:** The Springfield Planning Department will bring this issue to the attention of City Council during discussions on proposed measures to abate health related problems on similar uses such as salvage, junk and contractor's yards.

**Issue:** The City should improve Atlantic Street from Washington to National and add street lighting.

**Response:** This \$200,000 to \$500,000 request will be placed by the Springfield Public Works Department on the unfunded needs list of the City's Capital Improvements Program to be considered for future funding.

**Issue:** The City, social service organizations and the neighborhood association should **partner** to market social assistance.

**Response:** The neighborhood will be provided with contact information for a variety of social services provided by the Community Partnership of the Ozarks (CPO) and the Missouri Career Center. CPO receives major financial support from the City and the Missouri Career Center operates in conjunction with the City's Workforce Development Department.

**Issue:** The **City** should provide for quicker snow removal on residential streets.

**Response:** The City of Springfield's established policy for snow removal will not be revised at this time. The current policy for Springfield's snow routes was adopted by Council in 1972. The designated routes are generally based on the major thoroughfare system; location of hospitals and other emergency care providers; location of schools, location of major employment centers, location of major retail centers, etc. Springfield's snow removal policies were recommended and adopted to maximize available city resources and to make available designated snow routes within only a few blocks of all residences and businesses. Designating specific snow routes also allows more funds to be available to repair roads, address flooding problems, repair bridges, and other necessary improvements that benefit the community year around.

**Issue:** The **City** should more aggressively enforce the loose dog and cat ordinance, number of animals, vaccinations.

**Response:** The Springfield-Greene County Health Department will coordinate with the neighborhood association to schedule special patrols to address the problems of dogs at large. Current city ordinance does not address the issue of loose cats but does limit an individual to four cats.

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## CITY ACTION ON OTHER ISSUES

Other actions, while not determined by Neighborhood Assessment participants to be a priority, were proposed that might require City involvement to be undertaken. Of those actions, the City commits to, or has completed, the following:

**Issue:** The **City** should provide lighting in pedestrian areas of Burlington Northern underpasses.

**Response:** The Springfield Public Works Department has installed new lighting features in the pedestrian portions of the Burlington Northern underpasses at Grant, Lyon and Washington Avenues.

**Issue:** The **City** should reconstruct the stone pillars on Douglas and Atlantic.

**Response:** The Springfield Public Works Department has completed the reconstruction of the damaged stone pillar at this intersection.

# ACKNOWLEDGEMENTS

Tom Carlson, *Mayor*  
Tom Finnie, *City Manager*

## City Council

Denny Whyne  
*Zone 1 Councilman*

Mary Collette  
*General Councilwoman A*

Shelia O. Wright  
*Zone 2 Councilwoman*

Gary Deaver  
*General Councilman B*

Ralph Manley, *Mayor Pro Tem*  
*Zone 3 Councilman*

Conrad Griggs  
*General Councilwoman C*

John D. Wylie  
*Zone 4 Councilman*

Bob Jones  
*General Councilman D*

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