

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address          | Request type    |
|---|-------------|--------|------------------|-----------------|
| SVC2009-02268   | 05/07/2009  | CLO    | 435 E BENNETT ST | WEEDS           |
| weeds   |             |        |                  |                 |
| SVC2009-00036   | 01/05/2009  | CLO    | 635 E BENNETT ST | OTHER,RECYCLING |
| Caller lives near Phelps Grove area. In a two block area by her home there are five trash services that come through to pick up trash. She said they are noisy and dirty and dusty. She feels it would be beneficial for the city to assign trash pickup to trash companies in specific geographical areas. She said this would be more fuel efficient. |             |        |                  |                 |
| SVC2009-04359   | 07/13/2009  | CLO    | 1219 S CLAY AVE  | CONSTRUCTION    |
| There has been no building permit issued for the destruction of an illegal garage apartment at 1219 South Clay. The remains of the building and the equipment are in the rear yard near Holland. The tax records will show that this building did not exist.  |             |        |                  |                 |
| SVC2009-00948   | 03/05/2009  | CLO    | 1303 S CLAY AVE  | TRASH           |
| trash at curb   |             |        |                  |                 |
| SVC2009-00766   | 02/23/2009  | CLO    | 621 E COZY ST    | TRASH           |
| trash and junk in back, can see from callers address, caller gave permission to go on their property  |             |        |                  |                 |
| SVC2009-05170   | 08/14/2009  | REC    | 519 E DELMAR ST  | TRASH,WEEDS     |
| weeds and trash   |             |        |                  |                 |
| SVC2009-00292   | 01/20/2009  | CLO    | 519 E DELMAR ST  | CONSTRUCTION    |
| An ongoing construction mess continues at 519 East Delmar. The ground around the foundation of the house was removed last summer. Is there any time frame for it to be returned? I am sure that all the wind and moisture is spreading the dust and dirt around the neighbors.  |             |        |                  |                 |
| SVC2009-00241   | 01/20/2009  | CLO    | 522 E DELMAR ST  | ZONING          |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                  |                 |
| SVC2009-00242   | 01/20/2009  | CLO    | 528 E DELMAR ST  | ZONING          |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                  |                 |
| SVC2009-02514   | 05/11/2009  | REC    | 542 E DELMAR ST  | WEEDS           |
| tall grass  |             |        |                  |                 |
| SVC2009-00243   | 01/20/2009  | CLO    | 611 E DELMAR ST  | ZONING          |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                  |                 |

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|---|-------------|--------|---------------------|--------------------------------|
| SVC2009-04318   | 07/10/2009  | REC    | 701 E DELMAR ST     | SIDEWALK,STREETS               |
| <p>You may think the sidewalk people are done, BUT . . . at the north-east corner of Delmar and Holland, the space between 2 curb cuts has not been filled in. There are 2 warning devices nearby. Great hazard if somebody trips. On the south-west corner of Grand and Dollison (along the side of 806 East Grand), the old sidewalk was ripped out maybe a month ago. The last 50 feet or so has forms waiting to be filled with concrete. Again, a wonderful hazard to walking. And finally, all four corners at Normal and Kimbrough (500 &amp; 600 E. Normal St.) were never worked on. At least there are no holes to trip in, just jagged sidewalks and curbs to contend with.</p> <p>Edward DeLong</p> |             |        |                     |                                |
| SVC2009-00244   | 01/20/2009  | CLO    | 711 E DELMAR ST     | ZONING                         |
| <p>Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.</p>   |             |        |                     |                                |
| SVC2009-02445   | 05/11/2009  | CLO    | 716 E DELMAR ST     | HOUSING,THREE PEOPLE UNRELATED |
| <p>Other known problem/overcrowding houses<br/>716 East Delmar: Tax Records: 4 bed, 2 ½ bath. Currently rented to 6 college students.</p>   |             |        |                     |                                |
| SVC2009-00913   | 03/04/2009  | CLO    | 716 E DELMAR ST     | ZONING                         |
| <p>New cases:<br/><br/>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 &amp; 1137.</p>  |             |        |                     |                                |
| SVC2009-01696   | 04/17/2009  | CLO    | 720 E DELMAR ST     | THREE PEOPLE UNRELATED         |
| <p>Report from neighborhood that there are 4 adults living in this house.</p>   |             |        |                     |                                |
| SVC2009-02432   | 05/11/2009  | CLO    | 720 E DELMAR ST     | HOUSING,THREE PEOPLE UNRELATED |
| <p>Other known problem/overcrowding houses<br/>720 East Delmar: 3 bed &amp; 1 bath. Tax records: agree. Current living arrangements now include 4 adults and 4 children. Overnight parking on occasion now includes a tractor-trailer cab.</p>  |             |        |                     |                                |
| SVC2009-03185   | 05/29/2009  | CLO    | 720 E DELMAR ST     | WEEDS                          |
| <p>weeds in front and back but back is privacy fenced, can't see</p>  |             |        |                     |                                |
| SVC2009-00914   | 03/04/2009  | CLO    | 826 E DELMAR ST     | ZONING                         |
| <p>New cases:<br/><br/>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 &amp; 1137.</p>  |             |        |                     |                                |
| SVC2009-00915   | 03/04/2009  | CLO    | 830 E DELMAR ST     | ZONING                         |
| <p>New cases:<br/><br/>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 &amp; 1137.</p>  |             |        |                     |                                |
| SVC2009-03992   | 06/26/2009  | CLO    | 900 BLK E DELMAR ST | STREETS                        |
| <p>When students moved out they left two couches in the 900 block of the alley between Delmar and Loren Streets. There is also a pile of brush that is blocking the alley.</p>  |             |        |                     |                                |

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|---|-------------|--------|---------------------|--------------------|
| SVC2009-00060   | 01/07/2009  | CLO    | 900 BLK E DELMAR ST | ZONING             |
| There are 14 dumpsters on the curb in this block for the last week  |             |        |                     |                    |
| SVC2009-02414   | 05/11/2009  | CLO    | 904 E DELMAR ST     | HOUSING            |
| The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 1 bedroom and 1 bath. Tax records show 2 bedroom and bath. Advertised as a duplex. Tax records indicate that it is single family. Room in the basement can be used as a bedroom. |             |        |                     |                    |
| SVC2009-00245   | 01/20/2009  | CLO    | 904 906 E DELMAR ST | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                     |                    |
| SVC2009-05069   | 08/12/2009  | CLO    | 906 E DELMAR ST     | FURNITURE ON PORCH |
| A recliner is on the front porch.   |             |        |                     |                    |
| SVC2009-00916   | 03/04/2009  | CLO    | 906 E DELMAR ST     | ZONING             |
| New cases:<br><br>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.   |             |        |                     |                    |
| SVC2009-02389   | 05/11/2009  | CLO    | 911 E DELMAR ST     | HOUSING            |
| The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br>4 bedroom, 1 bath, but tax records show 4 bedrooms and 2 baths.  |             |        |                     |                    |
| SVC2009-00909   | 03/04/2009  | CLO    | 911 E DELMAR ST     | ZONING             |
| Driving thru the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br><br>The "closed" cases from your list of 2/26/09:   |             |        |                     |                    |
| SVC2009-00246   | 01/20/2009  | CLO    | 911 E DELMAR ST     | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                     |                    |
| SVC2009-00896   | 03/04/2009  | CLO    | 912 E DELMAR ST     | TRASH              |
| There is an upholstered chair and a mattress on the parkway at 912 E. Delmar St. and has been there since January.  |             |        |                     |                    |
| SVC2009-00917   | 03/04/2009  | CLO    | 912 E DELMAR ST     | ZONING             |
| New cases:<br><br>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.   |             |        |                     |                    |

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|--|-------------|--------|-----------------|--------------------------------|
| SVC2009-00795  | 02/25/2009  | CLO    | 912 E DELMAR ST | TRASH                          |
| mattress, carpet, old stuffed chair in front yard  |             |        |                 |                                |
| SVC2009-00247  | 01/20/2009  | CLO    | 912 E DELMAR ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                 |                                |
| SVC2009-02430  | 05/11/2009  | CLO    | 915 E DELMAR ST | HOUSING,THREE PEOPLE UNRELATED |
| Other known problem/overcrowding houses<br>915 East Delmar: 5 bed & 2 bath. Tax records: 3 bed & 1 bath. Personal observation as house was empty and open. One extra bedroom is in basement, tucked behind the furnace.  |             |        |                 |                                |
| SVC2009-00918  | 03/04/2009  | CLO    | 920 E DELMAR ST | ZONING                         |
| New cases:<br><br>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.  |             |        |                 |                                |
| SVC2009-02403  | 05/11/2009  | CLO    | 920 E DELMAR ST | HOUSING                        |
| The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br>Has 3 bedroom, but tax records show 2 bedrooms. |             |        |                 |                                |
| SVC2009-00248  | 01/20/2009  | CLO    | 920 E DELMAR ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                 |                                |
| SVC2009-00250  | 01/20/2009  | CLO    | 921 E DELMAR ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                 |                                |
| SVC2009-02278  | 05/07/2009  | CLO    | 921 E DELMAR ST | WEEDS                          |
| weeds  |             |        |                 |                                |
| SVC2009-00251  | 01/20/2009  | CLO    | 926 E DELMAR ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                 |                                |

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|-------|-------------|--------|---------|--------------|

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00919 | 03/04/2009 | CLO | 926 E DELMAR ST | ZONING |
|---------------|------------|-----|-----------------|--------|

New cases:

East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.

|               |            |     |                 |      |
|---------------|------------|-----|-----------------|------|
| SVC2009-05097 | 08/12/2009 | CLO | 927 E DELMAR ST | FIRE |
|---------------|------------|-----|-----------------|------|

House has been under renovation since last fall. Caller said she has called Fire to report they are burning debris and other stuff in the back yard. There is a privacy fence, but you can smell the stuff burning and may be able to see some from the alley. The last time they were burning was last week.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00252 | 01/20/2009 | CLO | 930 E DELMAR ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00920 | 03/04/2009 | CLO | 930 E DELMAR ST | ZONING |
|---------------|------------|-----|-----------------|--------|

New cases:

East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00921 | 03/04/2009 | CLO | 934 E DELMAR ST | ZONING |
|---------------|------------|-----|-----------------|--------|

New cases:

East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00253 | 01/20/2009 | CLO | 934 E DELMAR ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00254 | 01/20/2009 | CLO | 940 E DELMAR ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                 |         |
|---------------|------------|-----|-----------------|---------|
| SVC2009-02402 | 05/11/2009 | CLO | 943 E DELMAR ST | HOUSING |
|---------------|------------|-----|-----------------|---------|

The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.

Has 3 bedroom, but tax records show 2 bedrooms.

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|---|-------------|--------|------------------|--------------------|
| SVC2009-00255   | 01/20/2009  | CLO    | 946 E DELMAR ST  | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                  |                    |
| SVC2009-00922   | 03/04/2009  | CLO    | 947 E DELMAR ST  | ZONING             |
| New cases:<br><br>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.   |             |        |                  |                    |
| SVC2009-00256   | 01/20/2009  | CLO    | 947 E DELMAR ST  | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                  |                    |
| SVC2009-00258   | 01/20/2009  | CLO    | 951 E DELMAR ST  | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                  |                    |
| SVC2009-02384   | 05/11/2009  | CLO    | 1000 E DELMAR ST | HOUSING            |
| The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostatepts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br>5 bedroom, but tax records show 3 bedrooms. Sometimes this is rented as a 2-family because of separate basement entrance, still, the property is zoned single family. |             |        |                  |                    |
| SVC2009-00923   | 03/04/2009  | CLO    | 1000 E DELMAR ST | ZONING             |
| New cases:<br><br>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.   |             |        |                  |                    |
| SVC2009-02436   | 05/11/2009  | CLO    | 1001 E DELMAR ST | HOUSING            |
| Other known problem/overcrowding houses<br><br>1001 East Delmar: advertised as 2 family with bedroom basements in the past. Tax records: zero. Indicates the property is vacant and taxed as such. BIG ERROR!!!   |             |        |                  |                    |
| SVC2009-04644   | 07/24/2009  | CLO    | 1001 E DELMAR ST | TRASH              |
| Sofa on curb (corner house so the sofa is actually on Kings) It has been there since July 1.  |             |        |                  |                    |
| SVC2009-02254   | 05/07/2009  | CLO    | 1001 E DELMAR ST | FURNITURE ON PORCH |
| Indoor furniture on front porch. (chair)  |             |        |                  |                    |

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|-------|-------------|--------|---------|--------------|

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00924 | 03/04/2009 | CLO | 1004 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

New cases:  
 East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.

|               |            |     |                  |         |
|---------------|------------|-----|------------------|---------|
| SVC2009-02408 | 05/11/2009 | CLO | 1011 E DELMAR ST | HOUSING |
|---------------|------------|-----|------------------|---------|

The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 3 bedrooms, but tax records show 2 bedrooms.

|               |            |     |                  |         |
|---------------|------------|-----|------------------|---------|
| SVC2009-02422 | 05/11/2009 | CLO | 1016 E DELMAR ST | HOUSING |
|---------------|------------|-----|------------------|---------|

The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 4 to 5 bedrooms, but tax records show 3 bedrooms. One extra bed is in the basement and the second is on the second floor.

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00259 | 01/20/2009 | CLO | 1016 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

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|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00260 | 01/20/2009 | CLO | 1020 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

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|               |            |     |                  |         |
|---------------|------------|-----|------------------|---------|
| SVC2009-02426 | 05/11/2009 | CLO | 1020 E DELMAR ST | HOUSING |
|---------------|------------|-----|------------------|---------|

Another house with a known basement bedroom. Owned by Thomas A. Haase.  
 1020 East Delmar: another Haase house. Tax records: 2 bed & 1 bath. Known to rent to more then 2 people.

|               |            |     |                  |                    |
|---------------|------------|-----|------------------|--------------------|
| SVC2009-01424 | 04/02/2009 | CLO | 1020 E DELMAR ST | FURNITURE ON PORCH |
|---------------|------------|-----|------------------|--------------------|

Furniture is beginning to appear on porches - Must be spring! Currently sofas or easy chairs are on the porch at this address.

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00261 | 01/20/2009 | CLO | 1021 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

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|               |            |     |                  |         |
|---------------|------------|-----|------------------|---------|
| SVC2009-02411 | 05/11/2009 | CLO | 1021 E DELMAR ST | HOUSING |
|---------------|------------|-----|------------------|---------|

The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. Description and tax records agree, but floor plan shows extra room in the basement, indicating possible use as an extra bedroom.

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|-------|-------------|--------|---------|--------------|

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00262 | 01/20/2009 | CLO | 1026 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

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|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00263 | 01/20/2009 | CLO | 1027 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                  |                    |
|---------------|------------|-----|------------------|--------------------|
| SVC2009-01425 | 04/02/2009 | CLO | 1030 E DELMAR ST | FURNITURE ON PORCH |
|---------------|------------|-----|------------------|--------------------|

Furniture is beginning to appear on porches - Must be spring! Currently sofas or easy chairs are on the porch at this address.

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00264 | 01/20/2009 | CLO | 1030 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00910 | 03/04/2009 | CLO | 1030 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

Driving thru the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.

The "closed" cases from your list of 2/26/09:

|               |            |     |                  |         |
|---------------|------------|-----|------------------|---------|
| SVC2009-02412 | 05/11/2009 | CLO | 1030 E DELMAR ST | HOUSING |
|---------------|------------|-----|------------------|---------|

The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. Rental has 3 bedrooms, tax records show 2 bedrooms. One extra bedroom on first floor, possible use of basement as extra bedroom.

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00265 | 01/20/2009 | CLO | 1031 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00266 | 01/20/2009 | CLO | 1046 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#  | report date | status | Address          | Request type                   |
|--|-------------|--------|------------------|--------------------------------|
| SVC2009-02409  | 05/11/2009  | CLO    | 1110 E DELMAR ST | HOUSING                        |
| The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 4 to 5 bedrooms and 2 baths, but tax records show 3 bedrooms and 1 bath. Extra rooms are all located in the basement. |             |        |                  |                                |
| SVC2009-00267  | 01/20/2009  | CLO    | 1111 E DELMAR ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                  |                                |
| SVC2009-00911  | 03/04/2009  | CLO    | 1111 E DELMAR ST | ZONING                         |
| Driving thru the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.   |             |        |                  |                                |
| The "closed" cases from your list of 2/26/09:  |             |        |                  |                                |
| SVC2009-02733  | 05/18/2009  | CLO    | 1116 E DELMAR ST | FURNITURE ON PORCH,WEEDS       |
| Sofa on porch. Grass over 1' tall. (has not been mowed all year.)  |             |        |                  |                                |
| SVC2009-03420  | 06/08/2009  | CLO    | 1117 E DELMAR ST | FURNITURE ON PORCH             |
| Sofa on front porch -- a new one just moved in.  |             |        |                  |                                |
| SVC2009-02428  | 05/11/2009  | CLO    | 1117 E DELMAR ST | HOUSING                        |
| Of the 6 properties this family from St. Louis owns, at least 2 of them have additional bedrooms. Another property was recently purchased and I have not seen any ads for it yet.<br>1117 East Delmar: 4 bed. Tax records: 3 bed.  |             |        |                  |                                |
| SVC2009-00268  | 01/20/2009  | CLO    | 1120 E DELMAR ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                  |                                |
| SVC2009-00925  | 03/04/2009  | CLO    | 1120 E DELMAR ST | ZONING                         |
| New cases:<br><br>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.  |             |        |                  |                                |
| SVC2009-02435  | 05/11/2009  | CLO    | 1121 E DELMAR ST | HOUSING,THREE PEOPLE UNRELATED |
| Other known problem/overcrowding houses<br><br>1121 East Delmar: Extra garage apartment, noted from when Mary Lilly Smith was a MSU student.   |             |        |                  |                                |
| SVC2009-00926  | 03/04/2009  | CLO    | 1124 E DELMAR ST | ZONING                         |
| New cases:<br><br>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.  |             |        |                  |                                |
| SVC2009-03421  | 06/08/2009  | CLO    | 1124 E DELMAR ST | FURNITURE ON PORCH             |
| Sofa on front porch  |             |        |                  |                                |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case# | report date | status | Address | Request type |
|-------|-------------|--------|---------|--------------|
|-------|-------------|--------|---------|--------------|

|  |            |     |                  |                    |
|--|------------|-----|------------------|--------------------|
| SVC2009-01426  | 04/02/2009 | CLO | 1125 E DELMAR ST | FURNITURE ON PORCH |
| Furniture is beginning to appear on porches - Must be spring! Currently sofas or easy chairs are on the porch at this address. |            |     |                  |                    |

|   |            |     |                  |        |
|---|------------|-----|------------------|--------|
| SVC2009-00912   | 03/04/2009 | CLO | 1130 E DELMAR ST | ZONING |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup. |            |     |                  |        |

The "closed" cases from your list of 2/26/09:

|  |            |     |                  |        |
|--|------------|-----|------------------|--------|
| SVC2009-00269  | 01/20/2009 | CLO | 1130 E DELMAR ST | ZONING |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us. |            |     |                  |        |

|                     |            |     |                  |                    |
|---------------------|------------|-----|------------------|--------------------|
| SVC2009-03422       | 06/08/2009 | CLO | 1130 E DELMAR ST | FURNITURE ON PORCH |
| Sofa on front porch |            |     |                  |                    |

|   |            |     |                  |        |
|---|------------|-----|------------------|--------|
| SVC2009-00927   | 03/04/2009 | CLO | 1131 E DELMAR ST | ZONING |
| New cases:<br><br>East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137. |            |     |                  |        |

|   |            |     |                  |        |
|---|------------|-----|------------------|--------|
| SVC2009-05603   | 08/31/2009 | PEN | 1131 E DELMAR ST | ZONING |
| I have a few pesky trash containers left on the curb 24/7. I've had some success earlier this year getting them moved with a friendly reminder I taped to their containers. However, I can't seem to get the following three addresses to be consistent. I need a little city help to lean on them ?! |            |     |                  |        |
| 1131 E. Delmar<br>1136 E. Delmar<br>1137 E. Delmar  |            |     |                  |        |
| All three are practically in Bambino's front door. They sure make a bad impression on the neighborhood when folks are dining and visiting the neighborhood. It would be great to get them cleaned up!! Any help you could give us on this would be great!   |            |     |                  |        |

|  |            |     |                  |        |
|--|------------|-----|------------------|--------|
| SVC2009-00270  | 01/20/2009 | CLO | 1131 E DELMAR ST | ZONING |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us. |            |     |                  |        |

|   |            |     |                  |         |
|---|------------|-----|------------------|---------|
| SVC2009-02419   | 05/11/2009 | CLO | 1131 E DELMAR ST | HOUSING |
| The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 5 bedrooms and 2 baths, but tax records show 2 bedroom and 1 bath. Extra bed and bath are in the the basement. |            |     |                  |         |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case# | report date | status | Address | Request type |
|-------|-------------|--------|---------|--------------|
|-------|-------------|--------|---------|--------------|

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00928 | 03/04/2009 | CLO | 1136 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

New cases:  
 East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00271 | 01/20/2009 | CLO | 1136 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                  |         |
|---------------|------------|-----|------------------|---------|
| SVC2009-02415 | 05/11/2009 | CLO | 1136 E DELMAR ST | HOUSING |
|---------------|------------|-----|------------------|---------|

The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 4 bedrooms, but tax records show 2 bedrooms. Floor plans show 2 extra bedrooms located in the basement. Property is managed by Wheeler, but owned by survivors of deceased city inspector.

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-05607 | 08/31/2009 | PEN | 1136 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

I have a few pesky trash containers left on the curb 24/7. I've had some success earlier this year getting them moved with a friendly reminder I taped to their containers. However, I can't seem to get the following three addresses to be consistent. I need a little city help to lean on them ?!

1131 E. Delmar  
 1136 E. Delmar  
 1137 E. Delmar

All three are practically in Bambino's front door. They sure make a bad impression on the neighborhood when folks are dining and visiting the neighborhood. It would be great to get them cleaned up!! Any help you could give us on this would be great!

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-05608 | 08/31/2009 | PEN | 1137 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

I have a few pesky trash containers left on the curb 24/7. I've had some success earlier this year getting them moved with a friendly reminder I taped to their containers. However, I can't seem to get the following three addresses to be consistent. I need a little city help to lean on them ?!

1131 E. Delmar  
 1136 E. Delmar  
 1137 E. Delmar

All three are practically in Bambino's front door. They sure make a bad impression on the neighborhood when folks are dining and visiting the neighborhood. It would be great to get them cleaned up!! Any help you could give us on this would be great!

|               |            |     |                  |        |
|---------------|------------|-----|------------------|--------|
| SVC2009-00929 | 03/04/2009 | CLO | 1137 E DELMAR ST | ZONING |
|---------------|------------|-----|------------------|--------|

New cases:  
 East Delmar: 716, 826, 830, 906, 912, 920, 926, 930, 934, 947, 1000, 1030, 1004, 1120, 1124, 1130, 1131, 1136 & 1137.

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address             | Request type                    |
|---|-------------|--------|---------------------|---------------------------------|
| SVC2009-02418   | 05/11/2009  | CLO    | 1137 E DELMAR ST    | HOUSING                         |
| The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 5 bedrooms and 2 baths, but tax records show 2 bedroom and 1 bath. Extra bed and bath are in the basement.   |             |        |                     |                                 |
| SVC2009-02416   | 05/11/2009  | CLO    | 1137 E DELMAR ST    | HOUSING                         |
| The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 5 bedrooms and 3 baths, but tax records show 2 bedroom and 2 bath. Extra beds are in the basement and first floor. Extra bath probably the one in the basement.  |             |        |                     |                                 |
| SVC2009-02818   | 05/18/2009  | PEN    | 1141 E DELMAR ST    | DANGEROUS BUILDING              |
| Restaurant constructing awning over outside eating area without permit  |             |        |                     |                                 |
| SVC2009-02750   | 05/18/2009  | REC    | 1141 S DOLLISON AVE | SIDEWALK,STREETS                |
| Caller said they have spoke with DThomas numerous times about this sidewalk project and nothing ever changes. Caller said neighbors are very frustrated that the path to the park and school are disabled because of the mess at this corner. Caller also contacted the Mayor's son who lives on this block. I told caller no one has contacted this office at all regarding anything on this street. But, that this call will go through the same process no matter who called it in to us.  |             |        |                     |                                 |
| SVC2009-02387   | 05/11/2009  | CLO    | 1056 S FLORENCE AVE | HOUSING                         |
| The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br>4 bedrooms, but tax records show 2 bedrooms.   |             |        |                     |                                 |
| SVC2009-02446   | 05/11/2009  | CLO    | 1060 S FLORENCE AVE | HOUSING                         |
| 1060 South Florence: 3 bedrooms, but tax Records show 2 bedrooms.   |             |        |                     |                                 |
| SVC2009-00224   | 01/20/2009  | CLO    | 1066 S FLORENCE AVE | ZONING                          |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                     |                                 |
| SVC2009-03712   | 06/16/2009  | CLO    | 1112 S FLORENCE AVE | BUSINESS LICENSING,CONSTRUCTION |
| This rental has 5 plus bedrooms, but tax records show 3 bedrooms total. Floor plans show bedroom in the basement. House is sometimes rented as a single unit. It is currently and legally a duplex. There may be structural issues concerning weight-bearing walls; electrical issues with new outlets and wiring; water and sewer line issues when new bath rooms are installed; and gas lines and venting issues when these lines are moved around. Have I missed something here? If I have this type of work performed at my house, it must be inspected. These landlords do not?  |             |        |                     |                                 |
| SVC2009-02413   | 05/11/2009  | CLO    | 1112 S FLORENCE AVE | HOUSING                         |
| The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 5 plus bedrooms, but tax records show 3 bedrooms total. Floor plans show bedroom in the basement. House is sometimes rented as a single unit. It is currently and legally a duplex. If rented as a single-family home for a year, doesn't it loose the grandfather status of a duplex? |             |        |                     |                                 |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address             | Request type   |
|---|-------------|--------|---------------------|----------------|
| SVC2009-03182   | 05/29/2009  | CLO    | 1112 S FLORENCE AVE | ZONING         |
| <p>The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 5 plus bedrooms, but tax records show 3 bedrooms total. Floor plans show bedroom in the basement. House is sometimes rented as a single unit. It is currently and legally a duplex. If rented as a single-family home for a year, doesn't it lose the grandfather status of a duplex?</p> |             |        |                     |                |
| SVC2009-00727   | 02/20/2009  | CLO    | 1118 S FLORENCE AVE | FRONT YARD PKG |
| <p>There is also a continued parking problem at 1118 South Florence. It is a corner property. Residents continue to park on sewer cover that is against the house. The parking ordinance is very clear that parking is not allowed there. What needs to be done to get the parking problem solved here as well?</p>   |             |        |                     |                |
| SVC2009-00293   | 01/20/2009  | CLO    | 1118 S FLORENCE AVE | ZONING         |
| <p>Finally a question concerning the parking situation at 1118 South Florence. There are signs posted for no parking across the sidewalk. But now the students are parking up next to the south side of the house on the sewer trunk line cover. Regardless of the strength of the sewer cover, parking on that side of the house was illegal, based at least on parking regulations for Phelps Grove. Is it still illegal? If so, can the residents be informed before they get ticketed?</p>  |             |        |                     |                |
| SVC2009-04219   | 07/08/2009  | CLO    | 1324 S FLORENCE AVE | TRASH          |
| <p>People moved out, owners came in and cleaned out the property. A dumpster has been sitting on the curb for over a week and it smells horrible. There is a couch on the curb by the trash dumpster.</p>   |             |        |                     |                |
| SVC2009-00675   | 02/18/2009  | CLO    | 1328 S FLORENCE AVE | TRASH          |
| <p>Trash is overflowing out of the garage. They have three small dogs that run loose all the time and now they have scattered the trash everywhere. A call will be turned in to animal control for the dogs.</p>  |             |        |                     |                |
| SVC2009-00676   | 02/18/2009  | CLO    | 1328 S FLORENCE AVE | ANIMAL CONTROL |
| <p>There are three small dogs that run loose all the time and now they have scattered the trash everywhere.</p>   |             |        |                     |                |
| SVC2009-03541   | 06/10/2009  | CLO    | 1334 S FLORENCE AVE | TRASH          |
| <p>Couch and chair in the front yard for over a week now.</p>   |             |        |                     |                |
| SVC2009-03913   | 06/24/2009  | CLO    | 1344 S FLORENCE AVE | WEEDS          |
| <p>weeds, caller gave permission to view</p>  |             |        |                     |                |
| SVC2009-02385   | 05/11/2009  | CLO    | 510 E GRAND ST      | HOUSING        |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br/>5 bedroom, but tax records show 3 bedroom.</p>   |             |        |                     |                |
| SVC2009-02407   | 05/11/2009  | CLO    | 524 E GRAND ST      | HOUSING        |
| <p>The following information is from the public website of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His website nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 3 bedrooms, but tax records show 2 bedrooms, there is a bedroom in the basement.</p>  |             |        |                     |                |
| SVC2009-02388   | 05/11/2009  | CLO    | 604 E GRAND ST      | HOUSING        |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br/>4 bedroom, 1 bath, but tax records show 3 bedrooms and 1-1/2 baths.</p>  |             |        |                     |                |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address              | Request type                   |
|---|-------------|--------|----------------------|--------------------------------|
| SVC2009-02386   | 05/11/2009  | CLO    | 610 E GRAND ST       | HOUSING                        |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br/>5 bedroom, but tax records show 3 bedroom.</p>   |             |        |                      |                                |
| SVC2009-02400   | 05/11/2009  | CLO    | 616 E GRAND ST       | HOUSING                        |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br/>Has 3 bedrooms, but tax records show 2 bedrooms.</p>   |             |        |                      |                                |
| SVC2009-02404   | 05/11/2009  | CLO    | 618 E GRAND ST       | HOUSING                        |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br/>Has 3 bedrooms, but tax records show 2 bedrooms.</p>   |             |        |                      |                                |
| SVC2009-02390   | 05/11/2009  | CLO    | 626 E GRAND ST       | HOUSING                        |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br/>Has 3 bedrooms, but tax records show 2bedrooms.</p>  |             |        |                      |                                |
| SVC2009-02420   | 05/11/2009  | CLO    | 636 E GRAND ST       | HOUSING                        |
| <p>The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 4 bedrooms and 2 baths, but tax records show 2 bedrooms and 2 baths. Extra beds are in the basement. Why would second bath be in basement and on tax records if not built when extra bedrooms were built?</p> |             |        |                      |                                |
| SVC2009-00714   | 02/20/2009  | CLO    | 802 E GRAND ST       | INOPERABLE VEHICLE             |
| <p>At 802-804 there is a dead truck in the read yard with MO plate 909 TR1. Front yard parking was reported to police.</p>  |             |        |                      |                                |
| SVC2009-00713   | 02/20/2009  | CLO    | 802 E GRAND ST       | FRONT YARD PKG                 |
| <p>There continues to be front yard parking. There is a driveway and alley access to the back yard. What needs to be done to get the parking problem solved?</p>  |             |        |                      |                                |
| SVC2009-02443   | 05/11/2009  | CLO    | 806 E GRAND ST       | HOUSING,THREE PEOPLE UNRELATED |
| <p>Other known problem/overcrowding houses<br/><br/>806 East Grand: now listed as a 3 family dwelling. Cars are everywhere. Currently being advertised as having 6 bedrooms and 3 baths total. Tax records show 4 bed and 3 bath.</p>   |             |        |                      |                                |
| SVC2009-00201   | 01/16/2009  | CLO    | 806 E GRAND ST       | DANGEROUS BUILDING             |
| <p>Expire permits. May now be a triplex but no plans or permits for conversion. Currently licensed as a duplex - contact landlord</p>   |             |        |                      |                                |
| SVC2009-04743   | 07/29/2009  | CLO    | 1004 E GRAND ST      | TRAFFIC                        |
| <p>The traffic signal at the corner of Kings and Grand is cycling on it's own. Thanks</p>   |             |        |                      |                                |
| SVC2009-02401   | 05/11/2009  | CLO    | 1060 S JEFFERSON AVE | HOUSING                        |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br/>Has 3 bedrooms, but tax records show 2 bedrooms.</p>   |             |        |                      |                                |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#  | report date | status | Address              | Request type       |
|--|-------------|--------|----------------------|--------------------|
| SVC2009-03410  | 06/05/2009  | CLO    | 1106 S JEFFERSON AVE | WEEDS              |
| Tall weeds   |             |        |                      |                    |
| SVC2009-04675  | 07/24/2009  | CLO    | 1156 S JEFFERSON AVE | TRASH              |
| dumpster at curb for months  |             |        |                      |                    |
| SVC2009-05053  | 08/11/2009  | CLO    | 1182 S JEFFERSON AVE | TRASH              |
| weeds  |             |        |                      |                    |
| SVC2009-01553  | 04/10/2009  | CLO    | 1223 S JEFFERSON AVE | BRUSH              |
| brush piles at curb  |             |        |                      |                    |
| SVC2009-02051  | 05/01/2009  | CLO    | 1226 S JEFFERSON AVE | DANGEROUS BUILDING |
| Accessory structure built on property line and without permit  |             |        |                      |                    |
| SVC2009-01552  | 04/10/2009  | CLO    | 1226 S JEFFERSON AVE | TRASH              |
| trash at curb  |             |        |                      |                    |
| SVC2009-04518  | 07/19/2009  | CLO    | 1226 S JEFFERSON AVE | BRUSH              |
| brush  |             |        |                      |                    |
| SVC2009-03831  | 06/23/2009  | CLO    | 1341 S JEFFERSON AVE | HOUSING            |
| House infested with snakes   |             |        |                      |                    |
| SVC2009-03413  | 06/05/2009  | CLO    | 1223 S KIMBROUGH AVE | WEEDS              |
| tall weeds   |             |        |                      |                    |
| SVC2009-01651  | 04/16/2009  | CLO    | 1223 S KIMBROUGH AVE | BRUSH              |
| Brush piles at curb  |             |        |                      |                    |
| SVC2009-04141  | 07/06/2009  | PEN    | 1342 S KIMBROUGH AVE | DANGEROUS BUILDING |
| Detached garage on south side of property is collapsing and poses a health /safety issue. It is a rental property and current tenants have notified owner but he has taken no action to resolve the problem. Tax records show the property owner to be Josh Sexton.  |             |        |                      |                    |
| SVC2009-01109  | 03/13/2009  | CLO    | 1438 S KIMBROUGH AVE | FRONT YARD PKG     |
| Caller said this is a continuous problem with this address. They constantly park their white van in the front yard even though they have repeatedly warned the owner of the vehicle.   |             |        |                      |                    |
| SVC2009-04399  | 07/14/2009  | CLO    | 500 E LOREN ST       | CU,LIGHTS          |
| Streetlight in front of 500 E. Loren is out.   |             |        |                      |                    |
| SVC2009-03638  | 06/15/2009  | CLO    | 536 E LOREN ST       | CU                 |
| My neighbor (536 E Loren) has recently landscaped the easement between the outside of their property's back fence and East 11th street. My understanding is that this land is public property, and as public property they are not able to plant a garden (with landscaping stones lining it) in the space for personal use. To prevent a very likely retaliation, I would like to remain anonymous if they are in fact misusing the land. |             |        |                      |                    |
| SVC2009-02492  | 05/11/2009  | CLO    | 607 E LOREN ST       | TRASH              |
| shingles form roof lying everywhere  |             |        |                      |                    |
| SVC2009-02462  | 05/12/2009  | CLO    | 607 E LOREN ST       | DANGEROUS BUILDING |
| Open and vacant  |             |        |                      |                    |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#  | report date | status | Address        | Request type       |
|--|-------------|--------|----------------|--------------------|
| SVC2009-00272  | 01/20/2009  | CLO    | 717 E LOREN ST | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                |                    |
| SVC2009-00273  | 01/20/2009  | CLO    | 718 E LOREN ST | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                |                    |
| SVC2009-00578  | 02/12/2009  | CLO    | 816 E LOREN ST | FRONT YARD PKG     |
| At 4_20 in the morning I woke up to 2 police cars shining their headlights and flashing lights into my bedroom window. They stayed parked, blocking the street for nearly 15 minutes. I was afraid to go outside, because it was in the middle of the night. I_m not completely sure why they were out disturbing the peace so early in the morning, but I just assumed there was some sort of party or something down the street. When I wake up in the morning, I have a ticket on my car, that they must have written at 4_23 am! (for parking in my drive way.) WOW! Since they already woke me up, maybe they could have just come in and informed me that I was not allowed to park in my own driveway. Thanks for serving and protecting~ |             |        |                |                    |
| SVC2009-00274  | 01/20/2009  | CLO    | 820 E LOREN ST | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                |                    |
| SVC2009-00930  | 03/04/2009  | CLO    | 821 E LOREN ST | ZONING             |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br>East Loren: 821, 1047, 1105 & 1131<br>East Loren: 933, 934, 1021, 1111, 1117 & 1139.<br><br>Thanks for trying to make Phelps a little cleaner.  |             |        |                |                    |
| SVC2009-00275  | 01/20/2009  | CLO    | 821 E LOREN ST | ZONING             |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                |                    |
| SVC2009-02279  | 05/07/2009  | CLO    | 821 E LOREN ST | WEEDS              |
| weeds  |             |        |                |                    |
| SVC2009-00291  | 01/20/2009  | CLO    | 831 E LOREN ST | INOPERABLE VEHICLE |
| At 831 East Loren, there is an inoperable car with no plates parked on the side of the house.  |             |        |                |                    |

**Service Requests for Phelps / University Heights****Date Range: 01/01/2009 to 08/31/2009****Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address        | Request type  |
|---|-------------|--------|----------------|---------------|
| SVC2009-00276   | 01/20/2009  | CLO    | 918 E LOREN ST | ZONING        |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                |               |
| SVC2009-00277   | 01/20/2009  | CLO    | 923 E LOREN ST | ZONING        |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                |               |
| SVC2009-01820   | 04/23/2009  | CLO    | 926 E LOREN ST | HOUSING,WEEDS |
| vacant house not being kept up, things falling off it; weeds  |             |        |                |               |
| SVC2009-00935   | 03/05/2009  | CLO    | 933 E LOREN ST | ZONING        |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br>East Loren: 821, 1047, 1105 & 1131<br>East Loren: 933, 934, 1021, 1111, 1117 & 1139.<br><br>Thanks for trying to make Phelps a little cleaner. |             |        |                |               |
| SVC2009-00936   | 03/05/2009  | CLO    | 934 E LOREN ST | ZONING        |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br>East Loren: 821, 1047, 1105 & 1131<br>East Loren: 933, 934, 1021, 1111, 1117 & 1139.<br><br>Thanks for trying to make Phelps a little cleaner. |             |        |                |               |
| SVC2009-00278   | 01/20/2009  | CLO    | 940 E LOREN ST | ZONING        |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                |               |
| SVC2009-00279   | 01/20/2009  | CLO    | 953 E LOREN ST | ZONING        |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                |               |
| SVC2009-00280   | 01/20/2009  | CLO    | 955 E LOREN ST | ZONING        |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                |               |
| SVC2009-03453   | 06/08/2009  | REC    | 956 E LOREN ST | WEEDS         |
| weeds along alley   |             |        |                |               |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address         | Request type |
|---|-------------|--------|-----------------|--------------|
| SVC2009-00281   | 01/20/2009  | CLO    | 1001 E LOREN ST | ZONING       |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |              |
| SVC2009-02383   | 05/11/2009  | CLO    | 1010 E LOREN ST | HOUSING      |
| The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostatepts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br>5 bedroom, 1-1/2 baths, but tax records show 3 bedroom and 1 bath.    |             |        |                 |              |
| SVC2009-00282   | 01/20/2009  | CLO    | 1021 E LOREN ST | ZONING       |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |              |
| SVC2009-00937   | 03/05/2009  | CLO    | 1021 E LOREN ST | ZONING       |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br>East Loren: 821, 1047, 1105 & 1131<br>East Loren: 933, 934, 1021, 1111, 1117 & 1139.<br><br>Thanks for trying to make Phelps a little cleaner.   |             |        |                 |              |
| SVC2009-00283   | 01/20/2009  | CLO    | 1041 E LOREN ST | ZONING       |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |              |
| SVC2009-02391   | 05/11/2009  | CLO    | 1041 E LOREN ST | HOUSING      |
| The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostatepts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.<br>Has 3 bedrooms and a large basement, but tax records show 2 bedrooms. |             |        |                 |              |
| SVC2009-00931   | 03/04/2009  | CLO    | 1047 E LOREN ST | ZONING       |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br>East Loren: 821, 1047, 1105 & 1131<br>East Loren: 933, 934, 1021, 1111, 1117 & 1139.<br><br>Thanks for trying to make Phelps a little cleaner.   |             |        |                 |              |
| SVC2009-00284   | 01/20/2009  | CLO    | 1047 E LOREN ST | ZONING       |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |              |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#  | report date | status | Address         | Request type |
|--|-------------|--------|-----------------|--------------|
| SVC2009-02425  | 05/11/2009  | CLO    | 1047 E LOREN ST | HOUSING      |
| <p>Another house with a known basement bedroom. Owned by Thomas A. Haase.</p> <p>2 bed &amp; 1 bath. I have personally known students who have rented this firetrap and have them told that the basement bedroom is acceptable and legal as he rents it to 4 students. When the parents find out otherwise, he refuses to break the lease. And the City is not much help either. The least they could do is investigate how many are living there and inform the landlord that basement bedrooms are not allowed</p>   |             |        |                 |              |
| SVC2009-00932  | 03/04/2009  | CLO    | 1105 E LOREN ST | ZONING       |
| <p>Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.</p> <p>East Loren: 821, 1047, 1105 &amp; 1131<br/>East Loren: 933, 934, 1021, 1111, 1117 &amp; 1139.</p> <p>Thanks for trying to make Phelps a little cleaner.</p>  |             |        |                 |              |
| SVC2009-00285  | 01/20/2009  | CLO    | 1105 E LOREN ST | ZONING       |
| <p>Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.</p>  |             |        |                 |              |
| SVC2009-00286  | 01/20/2009  | CLO    | 1106 E LOREN ST | ZONING       |
| <p>Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.</p>  |             |        |                 |              |
| SVC2009-02417  | 05/11/2009  | CLO    | 1106 E LOREN ST | HOUSING      |
| <p>The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 2 plus bedrooms and 1 plus baths. Tax records show 2 bedrooms and 1 bath. Extra bedroom is in the basement. How can you have a 1 plus bath? It does not show on floor plans.</p> |             |        |                 |              |
| SVC2009-02405  | 05/11/2009  | CLO    | 1111 E LOREN ST | HOUSING      |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.</p> <p>Has 3 bedrooms and 2 baths, but tax records show 2 bedrooms and 1 bath.</p>  |             |        |                 |              |
| SVC2009-00938  | 03/05/2009  | CLO    | 1111 E LOREN ST | ZONING       |
| <p>Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.</p> <p>East Loren: 821, 1047, 1105 &amp; 1131<br/>East Loren: 933, 934, 1021, 1111, 1117 &amp; 1139.</p> <p>Thanks for trying to make Phelps a little cleaner.</p>  |             |        |                 |              |
| SVC2009-02406  | 05/11/2009  | CLO    | 1116 E LOREN ST | HOUSING      |
| <p>The following information is from the public Web site of Haselhorst family business (smsrentals.com or mostateapts.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code.</p> <p>Has 2 baths, but tax records 1 bath.</p>   |             |        |                 |              |

**Service Requests for Phelps / University Heights****Date Range: 01/01/2009 to 08/31/2009****Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address         | Request type |
|---|-------------|--------|-----------------|--------------|
| SVC2009-00287   | 01/20/2009  | CLO    | 1117 E LOREN ST | ZONING       |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |              |
| SVC2009-00939   | 03/05/2009  | CLO    | 1117 E LOREN ST | ZONING       |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br>East Loren: 821, 1047, 1105 & 1131<br>East Loren: 933, 934, 1021, 1111, 1117 & 1139.<br><br>Thanks for trying to make Phelps a little cleaner. |             |        |                 |              |
| SVC2009-00933   | 03/04/2009  | CLO    | 1131 E LOREN ST | ZONING       |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br>East Loren: 821, 1047, 1105 & 1131<br>East Loren: 933, 934, 1021, 1111, 1117 & 1139.<br><br>Thanks for trying to make Phelps a little cleaner. |             |        |                 |              |
| SVC2009-00288   | 01/20/2009  | CLO    | 1131 E LOREN ST | ZONING       |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |              |
| SVC2009-00289   | 01/20/2009  | CLO    | 1136 E LOREN ST | ZONING       |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |              |
| SVC2009-00940   | 03/05/2009  | CLO    | 1139 E LOREN ST | ZONING       |
| Driving through the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.<br>East Loren: 821, 1047, 1105 & 1131<br>East Loren: 933, 934, 1021, 1111, 1117 & 1139.<br><br>Thanks for trying to make Phelps a little cleaner. |             |        |                 |              |
| SVC2009-04764   | 07/29/2009  | CLO    | 1139 E LOREN ST | WEEDS        |
| weeds   |             |        |                 |              |
| SVC2009-00290   | 01/20/2009  | CLO    | 1146 E LOREN ST | ZONING       |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |              |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#  | report date | status | Address             | Request type           |
|--|-------------|--------|---------------------|------------------------|
| SVC2009-02410  | 05/11/2009  | CLO    | 1146 E LOREN ST     | HOUSING                |
| The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. Floor plan shows extra room in the basement indicating a possible use as extra bedrooms, description and tax records agree.   |             |        |                     |                        |
| SVC2009-02993  | 05/21/2009  | CLO    | 1137 S MARYLAND AVE | THREE PEOPLE UNRELATED |
| At least 4, possible five people living in this house.   |             |        |                     |                        |
| SVC2009-03021  | 05/21/2009  | CLO    | 1143 S MARYLAND AVE | BUSINESS LICENSING     |
| Complainant states that he received a ticket from police for parking in front of someone else's home in Phelps Grove area. He said when he received his parking pass for Phelps Grove he was given a piece of paper with rules that go along with the parking pass. On the paper it states that you cannot park in front of someone else's home, you may only park in front of your own home. He said his neighbors park so many cars in front of his home that he has no place else to park. He was also given a ticket for front yard parking because he had no place else to park. He said the rules set forth by the City of Springfield are in direct conflict with city ordinances. He wants police to correctly enforce the ordinances. A copy of this request will also be sent to Police. |             |        |                     |                        |
| SVC2009-05284  | 08/19/2009  | CLO    | 1154 S MARYLAND AVE | INSECTS                |
| pool in back holding water and harboring mosquitoes  |             |        |                     |                        |
| SVC2009-02753  | 05/18/2009  | CLO    | 1221 S MARYLAND AVE | WEEDS                  |
| weeds in back  |             |        |                     |                        |
| SVC2009-02754  | 05/18/2009  | CLO    | 1303 S MARYLAND AVE | WEEDS                  |
| weeds  |             |        |                     |                        |
| SVC2009-03089  | 05/27/2009  | CLO    | 404 E MEADOWMERE ST | WEEDS                  |
| weeds  |             |        |                     |                        |
| SVC2009-03090  | 05/27/2009  | CLO    | 414 E MEADOWMERE ST | TRASH,WEEDS            |
| weeds and chair on front porch   |             |        |                     |                        |
| SVC2009-02784  | 05/18/2009  | CLO    | 522 E MEADOWMERE ST | TRAFFIC                |
| Black and silver Bronco has been parked on the street for months, abandoned.   |             |        |                     |                        |
| SVC2009-03026  | 05/26/2009  | CLO    | 522 E MEADOWMERE ST | TRASH,WEEDS            |
| weeds and stuffed office chair on front porch  |             |        |                     |                        |
| SVC2009-03583  | 06/11/2009  | CLO    | 615 E MEADOWMERE ST | TRASH                  |
| trash and junk with weeds growing up around everything   |             |        |                     |                        |
| SVC2009-01481  | 04/06/2009  | CLO    | 615 E MEADOWMERE ST | TRASH                  |
| trash and junk in back with weeds growing up around everything, using as a junk yard   |             |        |                     |                        |
| SVC2009-00785  | 02/24/2009  | CLO    | 620 E MEADOWMERE ST | TRASH                  |
| hot water heater in front; 2nd violation within a year   |             |        |                     |                        |
| SVC2009-04579  | 07/22/2009  | CLO    | 620 E MEADOWMERE ST | BRUSH,HOUSING,WEEDS    |
| weeds and brush pile   |             |        |                     |                        |
| SVC2009-03853  | 06/23/2009  | CLO    | 635 E MEADOWMERE ST | WEEDS                  |
| weeds  |             |        |                     |                        |
| SVC2009-03116  | 05/27/2009  | CLO    | 635 E MEADOWMERE ST | TRASH                  |
| trash  |             |        |                     |                        |
| SVC2009-03559  | 06/11/2009  | CLO    | 1165 S NATIONAL AVE | WEEDS                  |
| Weeds  |             |        |                     |                        |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address             | Request type   |
|---|-------------|--------|---------------------|----------------|
| SVC2009-03560   | 06/11/2009  | CLO    | 1169 S NATIONAL AVE | WEEDS          |
| weeds   |             |        |                     |                |
| SVC2009-00066   | 01/07/2009  | CLO    | 1169 S NATIONAL AVE | FRONT YARD PKG |
| Complainant reports numerous cars parked all over the front yard. Also reported several people living in the house, but that has been checked out and is not a violation per Health.<br>This information provided from another department, not sure what type of cars or when they are parked in the front yard.  |             |        |                     |                |
| SVC2009-05221   | 08/17/2009  | CLO    | 1515 S NATIONAL AVE | ZONING         |
| Addressed incorrectly   |             |        |                     |                |
| SVC2009-00226   | 01/20/2009  | CLO    | 511 E NORMAL ST     | ZONING         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                     |                |
| SVC2009-02429   | 05/11/2009  | CLO    | 517 E NORMAL ST     | HOUSING        |
| Of the 6 properties this family from St. Louis owns, at least 2 of them have additional bedrooms. Another property was recently purchased and I have not seen any ads for it yet.<br><br>517 East Normal: New property. Tax records: 2 bed.   |             |        |                     |                |
| SVC2009-00227   | 01/20/2009  | CLO    | 523 E NORMAL ST     | ZONING         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                     |                |
| SVC2009-00228   | 01/20/2009  | CLO    | 551 E NORMAL ST     | ZONING         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                     |                |
| SVC2009-02427   | 05/11/2009  | CLO    | 551 E NORMAL ST     | HOUSING        |
| Of the 6 properties this family from St. Louis owns, at least 2 of them have additional bedrooms. Another property was recently purchased and I have not seen any ads for it yet.<br><br>551 East Normal: 4 bed. Tax records: 2 bed. Overcrowding every night.  |             |        |                     |                |
| SVC2009-00229   | 01/20/2009  | CLO    | 600 E NORMAL ST     | ZONING         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                     |                |
| SVC2009-02421   | 05/11/2009  | CLO    | 600 E NORMAL ST     | HOUSING        |
| The following information is from the public Web site of Tracy Wheeler's business (msuhousing.com) and public tax records. Only discrepancies are listed. Some properties are outside the Phelps Grove Urban Conservation District in order to show the complete contempt and disregard this landlord has in respecting Springfield City Code. His Web site nicely gives floor layouts showing where the rooms are located, especially the illegal ones. This rental has 3 plus bedrooms, but tax records show 2 bedrooms. One extra "plus" bedroom is located in the basement. |             |        |                     |                |

**Service Requests for Phelps / University Heights**

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**Status: Closed, Legal, Pending, Court, Pending, Received**

| case# | report date | status | Address | Request type |
|-------|-------------|--------|---------|--------------|
|-------|-------------|--------|---------|--------------|

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00230 | 01/20/2009 | CLO | 603 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00907 | 03/04/2009 | CLO | 603 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Driving thru the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.

The "closed" cases from your list of 2/26/09:

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00231 | 01/20/2009 | CLO | 607 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00232 | 01/20/2009 | CLO | 612 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                 |                        |
|---------------|------------|-----|-----------------|------------------------|
| SVC2009-05554 | 08/28/2009 | REC | 630 E NORMAL ST | THREE PEOPLE UNRELATED |
|---------------|------------|-----|-----------------|------------------------|

There are more than three unrelated students renting this house according to caller.

|               |            |     |                 |       |
|---------------|------------|-----|-----------------|-------|
| SVC2009-02277 | 05/07/2009 | CLO | 630 E NORMAL ST | WEEDS |
|---------------|------------|-----|-----------------|-------|

weeds in back

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00233 | 01/20/2009 | CLO | 630 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                 |                        |
|---------------|------------|-----|-----------------|------------------------|
| SVC2009-05553 | 08/28/2009 | REC | 640 E NORMAL ST | THREE PEOPLE UNRELATED |
|---------------|------------|-----|-----------------|------------------------|

There are 5 students renting this house according to caller.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00236 | 01/20/2009 | CLO | 641 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address         | Request type                   |
|---|-------------|--------|-----------------|--------------------------------|
| SVC2009-00237   | 01/20/2009  | CLO    | 701 E NORMAL ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |                                |
| SVC2009-02431   | 05/11/2009  | CLO    | 701 E NORMAL ST | HOUSING,THREE PEOPLE UNRELATED |
| Other known problem/overcrowding houses<br>701 East Normal: 5 bed & 2 bath. Tax records: agree. Landlord rents to more then 3 unrelated people.   |             |        |                 |                                |
| SVC2009-00238   | 01/20/2009  | CLO    | 703 E NORMAL ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |                                |
| SVC2009-05096   | 08/12/2009  | CLO    | 704 E NORMAL ST | WEEDS                          |
| Tall grass  |             |        |                 |                                |
| SVC2009-00711   | 02/20/2009  | CLO    | 710 E NORMAL ST | INOPERABLE VEHICLE             |
| Received by e-mail: There is a car with expired plates in the backyard. The MO plates are 359 TXC.  |             |        |                 |                                |
| SVC2009-00239   | 01/20/2009  | CLO    | 711 E NORMAL ST | ZONING                         |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.  |             |        |                 |                                |
| SVC2009-03183   | 05/29/2009  | CLO    | 716 E NORMAL ST | CONSTRUCTION                   |
| The following properties are all owned by the Groh Rentals LLC. He advertises that he has 1 to 5 bedrooms. He updates the houses himself. He does not get building permits. The rental has 3 bedrooms but tax records show 2 bedrooms. Complainant states "I have personally been inside this house. The rear door is relocated. The water heater is relocated. A third bedroom was created. Wiring was changed, no permits for anything. |             |        |                 |                                |
| SVC2009-03714   | 06/16/2009  | CLO    | 716 E NORMAL ST | CONSTRUCTION                   |
| The following properties are all owned by the Groh Rentals LLC. He advertises that he has 1 to 5 bedrooms. He updates the houses himself. He does not get building permits. The rental has 3 bedrooms but tax records show 2 bedrooms. Complainant states "I have personally been inside this house. The rear door is relocated. The water heater is relocated. A third bedroom was created. Wiring was changed, no permits for anything. |             |        |                 |                                |
| SVC2009-02423   | 05/11/2009  | CLO    | 716 E NORMAL ST | HOUSING                        |
| The following properties are all owned by the Groh Rentals LLC. He advertises that he has 1 to 5 bedrooms. He updates the houses himself. He does not get building permits. The rental has 3 bedrooms but tax records show 2 bedrooms. Complainant states "I have personally been inside this house. The rear door is relocated. The water heater is relocated. A third bedroom was created. Wiring was changed, no permits for anything. |             |        |                 |                                |
| SVC2009-03985   | 06/26/2009  | CLO    | 716 E NORMAL ST | CONSTRUCTION                   |
| The following properties are all owned by the Groh Rentals LLC. He advertises that he has 1 to 5 bedrooms. He updates the houses himself. He does not get building permits. The rental has 3 bedrooms but tax records show 2 bedrooms. Complainant states "I have personally been inside this house. The rear door is relocated. The water heater is relocated. A third bedroom was created. Wiring was changed, no permits for anything. |             |        |                 |                                |

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case# | report date | status | Address | Request type |
|-------|-------------|--------|---------|--------------|
|-------|-------------|--------|---------|--------------|

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00240 | 01/20/2009 | CLO | 801 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-00908 | 03/04/2009 | CLO | 801 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Driving thru the Phelps area on Saturday afternoon, the following trash can violations were noted. Various trash haulers cans were noted and none of these companies have Saturday or Sunday pickup.

The "closed" cases from your list of 2/26/09:

|               |            |     |                 |        |
|---------------|------------|-----|-----------------|--------|
| SVC2009-01928 | 04/27/2009 | CLO | 801 E NORMAL ST | ZONING |
|---------------|------------|-----|-----------------|--------|

Unfortunately the residents at 801 E Normal St. still place their trash cans across the front of the house, that is still against the law, as it overflows. The view is almost as bad as seeing the porta-potty.

|               |            |     |                 |             |
|---------------|------------|-----|-----------------|-------------|
| SVC2009-04259 | 07/09/2009 | CLO | 806 E NORMAL ST | BRUSH,WEEDS |
|---------------|------------|-----|-----------------|-------------|

weeds and brush pile, contact caller

|               |            |     |                 |         |
|---------------|------------|-----|-----------------|---------|
| SVC2009-01071 | 03/11/2009 | CLO | 806 E NORMAL ST | STREETS |
|---------------|------------|-----|-----------------|---------|

The problem is as 806 E Normal St. It has been the "staging" or storage area for the sidewalk reconstruction project for the last 6 months. A while back Hartman Construction was asked to have the port-a-potty moved back further into the lot because it was getting dumped over nearly every night or put in the street. Over the last week or so it was "creeping" closer to the street and last Sunday morning was drug out into Normal street where it stayed until Public Works moved it. Can Hartman or Gotts to Go be contacted to move the thing closer to the alley again so we won't have to hear or see it being dumped or moved into the street again. Or maybe it could be moved to where ever they are keeping the dozers at night. We have looked at the thing out our front doors for over 6 months now.  
ps. The sidewalk project is great. We love being able to walk around without fear of tripping!

|               |            |     |                 |                  |
|---------------|------------|-----|-----------------|------------------|
| SVC2009-01883 | 04/24/2009 | CLO | 807 E NORMAL ST | SIDEWALK,STREETS |
|---------------|------------|-----|-----------------|------------------|

When the city put in the new sidewalk in front of my house last fall, they did a bad job of filling dirt in around it and planting grass. I would like for them to fill dirt in the gaps and plant grass where none has come in.

I would also like for them to fill in the ruts where their vehicles have driven in my yard and the parkway in front of my house.

I know others have complained all winter, so let me add mine. The area at 806/810 E. Normal where they crew is storing supplies and machinery is usually a mess. The port-a-potty has been sitting in the parkway since last September (except for a short time when it was moved further back into the lot). I didn't mind so much for a short time, but now it has been more than 7 months. I now have a public toilet across the street - my view from the front window. Men who do not belong to the construction crew use it regularly - many of them still not dressed when they come out. So, please please please get the port-a-potty moved back or away for the summer.

Thank you

|               |            |     |                 |             |
|---------------|------------|-----|-----------------|-------------|
| SVC2009-04261 | 07/09/2009 | CLO | 810 E NORMAL ST | BRUSH,WEEDS |
|---------------|------------|-----|-----------------|-------------|

weeds and brush pile, contact caller

**Service Requests for Phelps / University Heights**

**Date Range: 01/01/2009 to 08/31/2009**

**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#   | report date | status | Address                 | Request type           |
|---|-------------|--------|-------------------------|------------------------|
| SVC2009-01428   | 04/02/2009  | CLO    | 816 E NORMAL ST         | TRAFFIC                |
| <p>OK, I realize the Hunter/Chase and Hartman crews have to park. But when these workers park their personal vehicles for their convenience in clearly labeled NO PARKING areas like they were doing on and off on South Dollison On Wednesday, it leaves a very bad learning impression for the students. They figure if the crews can park there and not get tickets, they can, too.</p> <p>We also realize the concrete trucks have to clean their spouts out at the end of the day. They had been doing it on the empty lots on Normal Street. So why are they now doing the job in the streets. Do we really want this stuff going into our waterways? The street drains have been filling up with silt over the past 6 months. Will they get cleaned out when the job is done?</p> <p>Can police check the location of the sidewalk construction for illegal parking by the construction crews?</p> |             |        |                         |                        |
| SVC2009-01427   | 04/02/2009  | CLO    | 816 E NORMAL ST         | SIDEWALK,STREETS       |
| <p>OK, I realize the Hunter/Chase and Hartman crews have to park. But when these workers park their personal vehicles for their convenience in clearly labeled NO PARKING areas like they were doing on and off on South Dollison On Wednesday, it leaves a very bad learning impression for the students. They figure if the crews can park there and not get tickets, they can, too.</p> <p>We also realize the concrete trucks have to clean their spouts out at the end of the day. They had been doing it on the empty lots on Normal Street. So why are they now doing the job in the streets. Do we really want this stuff going into our waterways? The street drains have been filling up with silt over the past 6 months. Will they get cleaned out when the job is done?</p> <p>When will the job be done?</p>  |             |        |                         |                        |
| SVC2009-02438   | 05/11/2009  | CLO    | 823 E NORMAL ST         | HOUSING                |
| <p>Other known problem/overcrowding houses<br/>823 East Normal: 2 bath. Tax Records: 1 bath.</p>  |             |        |                         |                        |
| SVC2009-00712   | 02/20/2009  | CLO    | 827 E NORMAL ST         | TRASH                  |
| <p>Received by e-mail: There is a pickup truck in the driveway with expired MO plates, 348 XE5. There is also a dead tire leaning against the garage on the alley side of the building.</p>   |             |        |                         |                        |
| SVC2009-02440   | 05/11/2009  | CLO    | 831 E NORMAL ST         | THREE PEOPLE UNRELATED |
| <p>Other known problem/overcrowding houses<br/>831 East Normal: Chronic overcrowding 4+ vehicles every night.</p>   |             |        |                         |                        |
| SVC2009-03012   | 05/22/2009  | CLO    | 900 E NORMAL ST         | ALLEY,STREETS          |
| <p>caller says that there are bad potholes in the alley. Caller mentioned \$600 damage to a vehicle but did not ask for the claims department or compensation.</p>  |             |        |                         |                        |
| SVC2009-01369   | 03/30/2009  | CLO    | 1310 S PENNSYLVANIA AVE | TRASH                  |
| <p>couch at curb for 2 weeks now</p>  |             |        |                         |                        |
| SVC2009-00320   | 01/21/2009  | CLO    | 1023 E PORTLAND ST      | DANGEROUS BUILDING     |
| <p>J &amp; J Lighting doing electrical work without permits.</p>  |             |        |                         |                        |
| SVC2009-02699   | 05/15/2009  | CLO    | 1059 E PORTLAND ST      | WEEDS                  |
| <p>Vacant house has tall weeds.</p>   |             |        |                         |                        |
| SVC2009-03418   | 06/08/2009  | CLO    | 1059 E PORTLAND ST      | WEEDS                  |
| <p>Their backyard is overgrown and becoming like a jungle. Not sure if it is visible from the street, but it appears to have been abandoned.</p>  |             |        |                         |                        |
| SVC2009-03843   | 06/23/2009  | CLO    | 1054 S ROANOKE AVE      | TRASH                  |
| <p>trash and junk</p>   |             |        |                         |                        |

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**Status: Closed, Legal, Pending, Court, Pending, Received**

| case#  | report date | status | Address            | Request type        |
|--|-------------|--------|--------------------|---------------------|
| SVC2009-00225  | 01/20/2009  | CLO    | 1058 S ROANOKE AVE | ZONING              |
| Hi! The following long list are of the addresses where people cannot keep their trash containers off the parkway or directly in front of their house 7 days a week. All of these were noted late Saturday afternoon, 1/17/2009. There is no trash pickup on Saturdays by us.   |             |        |                    |                     |
| SVC2009-00467  | 02/05/2009  | CLO    | 1068 S ROANOKE AVE | TRASH               |
| trash and junk at curb, overflowing  |             |        |                    |                     |
| SVC2009-03648  | 06/15/2009  | CLO    | 932 E STANFORD ST  | BRUSH,WEEDS         |
| Tall weeds and a tree that has fallen over onto the ground.  |             |        |                    |                     |
| SVC2009-04958  | 08/06/2009  | CLO    | 701 E SUNSHINE ST  | DANGEROUS BUILDING  |
| Remodeling - added bathrooms without permits   |             |        |                    |                     |
| SVC2009-04565  | 07/21/2009  | CLO    | 701 E SUNSHINE ST  | DANGEROUS BUILDING  |
| Completely remodeled without permit  |             |        |                    |                     |
| SVC2009-00761  | 02/23/2009  | CLO    | 901 E SUNSHINE ST  | TRASH               |
| On the NE corner of Dollison and Sunshine there is a rental property that constantly has problems. Cars and people block the Dollison street, there are loud parties at all times of night, and garbage is left all over the area. In addition, the property is listed as being owned by P&B PROPERTIES LLC, but there are no business records under that name and the address is not shown as a rental. |             |        |                    |                     |
| SVC2009-00762  | 02/23/2009  | CLO    | 901 E SUNSHINE ST  | BUSINESS LICENSING  |
| On the NE corner of Dollison and Sunshine there is a rental property that constantly has problems. Cars and people block the Dollison street, there are loud parties at all times of night, and garbage is left all over the area. In addition, the property is listed as being owned by P&B PROPERTIES LLC, but there are no business records under that name and the address is not shown as a rental. |             |        |                    |                     |
| SVC2009-00733  | 02/23/2009  | CLO    | 901 E SUNSHINE ST  | CRIME,NOISE,TRAFFIC |
| On the NE corner of Dollison and Sunshine there is a rental property that constantly has problems. Cars and people block the Dollison street, there are loud parties at all times of night, and garbage is left all over the area. In addition, the property is listed as being owned by P&B PROPERTIES LLC, but there are no business records under that name and the address is not shown as a rental. |             |        |                    |                     |
| SVC2009-03298  | 06/02/2009  | CLO    | 937 E SUNSHINE ST  | INOPERABLE VEHICLE  |
| Wrecked car in the driveway for about 3 months now.  |             |        |                    |                     |
| SVC2009-05062  | 08/11/2009  | CLO    | 1047 E SUNSHINE ST | FRONT YARD PKG      |
| Two cars are parked in the yard. May be for sale, lots of other items in the yard for sale.  |             |        |                    |                     |
| SVC2009-05061  | 08/11/2009  | CLO    | 1047 E SUNSHINE ST | TRASH               |
| Have continual sales and leave furniture and other items out all the time for sale.  |             |        |                    |                     |
| SVC2009-03140  | 05/28/2009  | CLO    | 1053 S THELMA AVE  | TRASH,WEEDS         |
| house is trashy looking and broken windows   |             |        |                    |                     |
| SVC2009-03046  | 05/26/2009  | CLO    | 1053 S THELMA AVE  | CRIME               |
| Caller says squatters are staying the house and causing problems in the neighborhood. Caller reports they broke out the front windows to gain access to the vacant home and you can hear them screaming and cussing one another all night long.  |             |        |                    |                     |
| SVC2009-03044  | 05/26/2009  | CLO    | 1053 S THELMA AVE  | DANGEROUS BUILDING  |
| Vacant and open. Caller says squatters are staying the house and causing problems in the neighborhood. A call to Police for vagrants will be turned in as well.  |             |        |                    |                     |
| SVC2009-01644  | 04/15/2009  | CLO    | 1053 S THELMA AVE  | HOUSING             |
| exposed wiring, plumbing issues, no smoke detector, no hot water , etc...  |             |        |                    |                     |

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| case# | report date | status | Address | Request type |
|-------|-------------|--------|---------|--------------|
|-------|-------------|--------|---------|--------------|

|               |            |     |                     |         |
|---------------|------------|-----|---------------------|---------|
| SVC2009-03339 | 06/03/2009 | CLO | 701 E UNIVERSITY ST | TRAFFIC |
|---------------|------------|-----|---------------------|---------|

A shrub on the corner has been allowed to grow up and out and you cannot see cars coming when you are stopped, according to complainant.

|               |            |     |                     |        |
|---------------|------------|-----|---------------------|--------|
| SVC2009-04608 | 07/23/2009 | CLO | 1462 S VIRGINIA AVE | ZONING |
|---------------|------------|-----|---------------------|--------|

Caller said the resident works at a car dealership. Every two or three days he brings a different car home with a for sale sign in it. He parks it in the driveway. Neighbors are tired of seeing cars for sale. Said he also parks cars on Smilie's parking lot on Glenstone and Bennett, but they believe he has permission to do that.

Total REC: 7  
Total CLO: 256  
Total PEN: 5  
Total: 268