City of Springfield
Water Pollution Control Section
Pollution Complaint/Report Form

Date 10-7-92

Report From:
- [x] Citizen
- [ ] Fire Dept
- [ ] Sewer Maintenance
- [ ] Other

Received By: Ann Fearman, Health Dept.
Referred To: Gene Pabst
Date of Incident: 10-6-92

Complainant Information:
Name
Address 2446 N. East
Phone

Responsible Party Information:
Name Hiland Dairy ?
Address
Phone

Directions (if needed)

Possible contamination of:
- [ ] soil
- [x] groundwater
- [ ] surface water what body?
- [ ] other

Other Pertinent Information

Who to contact:

[ ] DNR 417-883-4033	[ ] Bob Schaefer	[ ] Sewer Const
[ ] DNR 314-634-2436	[ ] CU 831-8320	[ ] Chemtrec 800-424-9300
[ ] EPA 913-236-3378	[ ] Street Dept	[ ] DOT
[ ] Fire Dept 864-1719	[ ] Health Dept	[ ] NRC 312-790-5500
[ ] Police Dept 864-1719	[ ] Sewer Maint	[ ] Other

Details of Incident: This office received a complaint from 2446 N. East Street that the storm sewer had a bad odor. Thought it was coming from Hiland.

(I looked up Address and Rory Emery (865-9441) Lives there)

Action ~~needed~~: I went to check out Hiland's storm sewer at 10:30 A.M. on 10-7-92. The storm sewer at Howard St. did have cloudy looking liquid standing in it, but there was no flowing water. I did see some milk spillage on the West side of Hiland, near their storm sewer intakes. I checked

2446 N. East

Investigation Results

their sump pump but could not tell if it was working.
I went in and talked to Ken Sutherland. I told him about the complaint and asked him to have his maintenance people check their pump. He told me he would call if was not working.

I then went to 2446 N. East St. The residence was not home. I checked the storm box. I ~~had~~ found a small amount ~~(seem little~~ a white substance on the bottom of the box. Not even enough to cause a pool of liquid. There was no flowing liquid. It did smell. I checked the storm box behind Connie Lillard's and found 1 small pool of liquid.

I called Mrs Emery (10-7-92, 4:15 P.M.) to talk to her about the storm sewer problem. She said that this has been going on all summer. She said that she has called the Health Dept. several times about it. I told her what I found at Hilland. I also told her that I would talk to Hilland again tomorrow. She said that no one has ever returned her call or apparently never came out when she has complained. She thanked me for calling.

Steve Pabst