City of Springfield
Water Pollution Control Section
Pollution Complaint/Report Form

Date 2/12/91

Report From:
- [x] Citizen
- [ ] Fire Dept.
- [ ] Public Information Office
- [ ] Health Department
- [ ] Other

Received By: B. Short
Referred To: Gene Pabst
Date of Incident: LAST FEW WEEKS

Complainant Information:
Name WOULD NOT PROVIDE
Address
Phone

Responsible Party Information:
Name SWMOOA
Address 317 PARK CENTRAL EAST.
Phone

Directions (if needed):

Possible contamination of:
- [ ] soil
- [ ] groundwater
- [ ] surface water — what body?
- [x] other AIR

Other pertinent information: OLDER LADY (AGE 62) COMPLAINS OF SEWER GAS ENTERING SOUTHWEST MISSOURI OFFICE ON AGING FOOD SERVING LINE ON FIRST FLOOR.

Who to contact:
- [ ] DNR 417-837-6950
- [ ] DNR 314-634-2436
- [ ] EPA 913-236-3778
- [ ] Fire Dept. 864-1719
- [ ] Police Dept. 864-1719
- [ ] Bob Schaefer
- [ ] CU 831-8320
- [ ] Street Dept.
- [ ] Health Dept.
- [x] Sewer Maintenance
- [ ] Sewer Construction
- [ ] Chemtrec 1-800-424-9300
- [ ] DOT
- [ ] NRC 1-800-424-8802
- [ ] Other

Details of incident: OLDER LADY WORKER STATED SEWER GAS ~~ENTERED~~ ENTERS BUILDING NEAR SERVING LINE NEAR FLOOR DRAIN. SHE AND OTHERS HAVE SUFFERED HEADACHES FROM THE ODOR. STAFF HAS NOT CORRECTED THE PROBLEM, BUT THINKS THEY HAVE ADDED WATER TO DRAIN.

Action needed: GENE I CAN SMOKE TEST THIS AREA THIS WEEK, IF IT CAN BE WORKED OUT WITH PAUL. THIS IS THE SAME AREA WE ARE HAVING TROUBLE WITH PAPER TOWELS CLOGGING UP THE SEWER MAIN. THIS MAY HELP THAT INVESTIGATION.

LET ME KNOW IF YOU WANT ME TO DO THIS.

(over) ADDRESS 317 PARK CENTRAL EAST

317 Park Central East

Investigation Results

2/13/91

THE 300 BLOCK OF EAST PARK CENTRAL WAS SMOKE TESTED. ALL BUSINESSES WERE ADVISED OF THE TESTING PRIOR TO ITS START. NO SMOKE ENTERED THE SWMOOA BUILDING WHILE SMOKING. THIS BUILDING AND THE FOOD SERVICE AREA ON THE FIRST FLOOR WAS OBSERVED.

JACKIE LEE DID OBSERVE SOME ILLEGAL ROOF DRAIN CONNECTIONS AND WE ALSO NOTED VACANT BUILDINGS THAT SMOKED ALTHOUGH THEY COULD NOT BE ENTERED TO DETERMINE THE SOURCE.

IF THE PERSON CALLS BACK WE CAN GIVE HER THIS INFORMATION AND SUGGEST THE ODOR PROBLEM DOES NOT COME FROM THE SANITARY SEWER.

Steve L Pro