CITY of SPRINGFIELD

Public Works Department
Sanitary Services Division
Industrial Pretreatment Section
Complaint/Report Form

Date 6-27-01

Report From:
☑ Citizen
☐ Public Information Office
☐ Health Department
☐ Fire Department
☐ Mo. Dept. Of Natural Resources
☐ Other _____

Received By: Randy Lyman
Referred To: Bob Corson
Date of Incident: 6-27-01

Complainant Information:
Name Eric Shaw
Address
Phone 823-0596

Responsible Party Information:
Name Fast + Friendly
Address 3015 S. Scenic
Phone

Directions(if needed): Corner of Battlefield + Scenic

Possible contamination of: ☐ sanitary sewer ☑ storm drainage ☐ groundwater
☑ surface water **Location:** _____
Other pertinent information: _____

Who to contact:
☑ Mo. Dept. of Natural Resources 417-891-4300(Regional Office)
☐ Mo. Dept. of Natural Resources 573-634-2436(Emergencies only)
☐ Mo. Dept. of Natural Resources 573-751-7929(Response office)
☐ U.S. Environmental Protection Agency 913-281-0991
☐ City Fire Department 864-1500
☐ City Police Department 864-1708
☐ City Utilities 831-8311
☐ City/Greene Co. Health Dept. 864-1664
☐ City Sewer Cleaning 864-1923
☐ City Sewer Repair 864-1923
☐ City Street Division 864-1965
☐ Chemtrec 1-800-424-9300
☐ National Response Center 1-800-424-8802
☐ Other

Details of Incident: Complainant indicates that gasolene was used by personnel at the Fast + Friendly to clean off lot adjacent to pumps

Action needed: _____

File by street 3015 S Scenic

Investigation Results

Bob Covert + Karen Chandler responded to complaint and arrived at location at 10:30 AM 6-27-01
I contact the store manager, Blake Hasletine, and advised him of the citizen complaint Mr. Hasletine said that they were cleaning their lot and he did have the man clean use a small amount (.4 gallons) of gasolene to clean the dirtiest spots. The gasolene and power wash water flowed north across their parking lot to their stormwater detention basin, it was seeping into the ground. Mr. Hasletine estimated that they have used 200 gallons of water to wash the area
At 12:00pm I called DNR and was transfered to Kevin Hess's voice mail. I left a message about the incident