

# **1 Joint City-Greene County Planning Task Force**

## Meeting Notes

September 10, 2013 – 3:00 p.m. – Greene County Archives Election Center

## Meeting #4

Task Force Members Present:

Greg Burris, Springfield City Manager  
Tim Smith, Greene County Administrator  
Fred Marty, Springfield Deputy City Manager  
Collin Quigley, Springfield Assistant City Manager  
Cindy Stein, Greene County Auditor  
Mary Mannix Decker, Springfield Finance Director  
Martha Mundt, Greene County Budget Director  
Dan Patterson, Greene County Prosecutor  
Kirk Manlove, Springfield Police Department  
Jerry May, Greene County Court Administrator

The meeting began at approximately 3:00 p.m. with a welcome from Greg Burris, City Manager, and Tim Smith, Greene County Administrator, followed by a review of today's agenda.

City Manager Burris noted that the City is host, but since no space was available at the City, the meeting is being held at the Greene County Archives Election Center.

The approval of the meeting notes of August 21, 2013 were delayed until later in the meeting.

City Manager Burris briefly referred to the following handout information, which was distributed during today's meeting: a copy of an e-mail dated September 4, 2013 pertaining to a memo to elected officials regarding the citizen "Idea Starter" Suggested Topics for Joint City-County Planning Task Force; a copy of a letter dated September 10, 2013 regarding Sponsorship of Citizen-Submitted "Idea Starters" for Task Force; and a list of topics suggested by citizens. *(Please refer to Exhibits A-C at the end of this document for additional information.)*

City Manager Burris noted that the following two ideas, which have sponsors, are being considered as additions to the City-County Planning Task Force's list of topics to address:

- Further City-County Consolidation (Idea #4) – Sponsor: Springfield Mayor Bob Stephens
- County Animal Control (Idea #5) – Sponsor: Greene County Commissioner Harold Bengsch

There was no objection from the Task Force regarding adding the two above ideas as topics at this time.

County Administrator Smith informed the Task Force that he recently received an e-mail from an individual from the University of Missouri Extension office to consider an additional topic for possible discussion, which is not on their list; however, the Task Force, per a consensus, decided to revisit this possibility at a later time due to other topics needing to be addressed.

Following the discussion, Martha Mundt, Greene County Budget Director, gave a PowerPoint presentation regarding the Springfield-Greene County Office of Emergency Management, and the Springfield-Greene County 911 Emergency (E-911) Communications. *(Please refer to Exhibit D at the end of this document for additional information.)*

During the presentation, County Budget Director Mundt recognized the following individuals in attendance during today's meeting: Ryan Nichols, Director of Emergency Management, and Dale Moore, Public Information Officer of Emergency Management; Zim Schwartz, Director of E-911 Communications, and J.R. Webb, Assistant Director of E-911 Communications.

Emergency Management Director Nichols informed the Task Force that the "Skylab" is a regional communications vehicle, which was purchased via a Regional Homeland Security Oversight Committees (RHSOC) grant.

County Budget Director Mundt and Emergency Management Director Nichols responded to questions posed by the Task Force.

In response to a question posed by City Manager Burris, Emergency Management Director Nichols briefly remarked that the funding sources pertaining to the City funding of 35% and the County funding of 15% was established in approximately 1997, and was based upon the County managing the human resources administration, and the building facility maintenance for Emergency Management.

In response to a question posed by Dan Patterson, Greene County Prosecutor, County Budget Director Mundt briefly addressed the issue of capital funding for the Public Safety Center (PSC), which houses Emergency Management and E-911 Communications. She noted that the total cost for the construction of the PSC was approximately \$20 million in which several grants were received, as well as some funding from the 911 Advisory Board. County Budget Director Mundt added that some funding from the previous 1997 Law Enforcement Sales Tax 1 (LEST 1) is suppose to be utilized, but there hasn't been enough tax monies coming in to support the obligation, so the County's general fund is helping to contribute to this shortfall.

County Budget Director Mundt reported that the 800 megahertz (Mhz) trunked radio system, which is used for dispatching of agencies and communicating with various units and is owned by the City, Greene County, and City Utilities (CU), would need to be upgraded in approximately 2020, which is estimated at a total of approximately \$9 million equally split between the three entities for the infrastructure costs, plus the additional costs for radios.

City Manager Burris briefly explained that within the City's current 13/14 fiscal budget, the City began allotting some funding to help assist with the City's contribution for upgrading the 800 Mhz system, so all of the funding doesn't have to come at once.

County Administrator Smith requested that additional information be provided pertaining to the funding costs of the PSC for a future meeting.

In response to a question posed by Mary Mannix Decker, Springfield Finance Director, E-911 Communications Director Schwartz reported that the additional calls not designated as "incoming emergency 911 calls" are calls taken between agencies, which are considered administrative type calls, and alarm calls.

In response to another question posed by Finance Director Mannix Decker, County Budget Director Mundt noted that approximately \$300,000 is currently set aside for emergency costs for equipment upgrades/replacement regarding E-911 Communications at this time. She added that the 911 Advisory Board is reviewing increasing this amount.

The Task Force thanked County Budget Director Mundt for today's presentation.

The Task Force reviewed the meeting notes of August 21, 2013 before proceeding with today's meeting.

County Administrator Smith moved to approve the meeting notes of August 21, 2013 as presented. County Prosecutor Patterson seconded the motion, and it was approved.

Finance Director Mannix Decker gave a PowerPoint presentation regarding the Springfield-Greene County Parks Department, and the Springfield-Greene County Health Department. *(Please refer to Exhibit E located within the City Clerk's Office for additional information.)*

The following individuals were in attendance during today's meeting representing the above noted departments: Kevin Gipson, Director of the Health Department; Clay Goddard, Assistant Director of the Health Department; Karen McKinnis, Administrator at the Health Department; and Jerry Mitchell, Superintendent of Business Operations at the Parks Department.

Finance Director Mannix Decker responded to questions posed by the Task Force.

In response to questions posed by County Administrator Smith and County Budget Director Mundt, Finance Director Mannix Decker briefly addressed the "shortfall" of approximately \$1.9 million regarding public health services due to the funding inequity between City and County residents in which City residents pay approximately \$22.50 per capita, while County residents pay approximately \$1.59 per capita for the same public health services. She noted that a fee study would be reviewed at the upcoming September 23, 2013 City Council meeting.

City Manager Burris reported that the City would discuss a possible compromise with the County, such as a "phased in" approach over several years, to help cover the shortfall costs associated with the public health services.

Following further discussion, Health Department Director Gipson reported that the initial costs provided to the Task Force did not include administrative costs regarding the public health services. He noted that the \$1.9 million shortfall does include those administrative costs. He noted that the "start-up costs" for a Health Department would be at least \$2 million for a Class 1 county within Missouri.

Cindy Stein, Greene County Internal Auditor, asked that additional information be provided to the Task Force regarding the background history pertaining to the various cooperative agreements of the departments addressed during today's meeting, as well as information associated with "lessons learned" and "how did we get here."

City Manager Burris reported that representatives from the various departments would also be invited to address the background history at their next meeting, which the Task Force seemed to favor.

In response to a question posed by County Prosecutor Patterson, County Administrator Smith briefly discussed the agreement regarding the PSC, particularly the operating budget. He reported that he would obtain some additional information regarding the operating budget for the Task Force's review.

In response to another question posed by County Administrator Smith, Finance Director Mannix Decker addressed the costs of the public health services, which equal approximately 42% of the Health Department's budget. The County appropriation for 6 out of 11 programs provided by the Health Department is approximately \$438,162.

Health Department Assistant Director Goddard noted that regarding the revenue sources, this does not include federal monies received. Health Department Director Gipson added that the Health Department's total budget, including federal funding, is approximately \$10 million at this time.

Currently, the County does not receive animal control services from the Health Department.

Following the discussion, the Task Force thanked Finance Director Mannix Decker for today's presentation.

County Administrator Smith briefly reviewed the capital needs of the Criminal Justice Center, such as additional jail space, additional judges, courtroom facilities, and expansion of the juvenile facilities. He also briefly addressed the needs of the Sheriff's Office, and the funding from the Law Enforcement Sales Tax 2 (LEST 2). County Administrator Smith explained that the projected construction costs regarding the capital needs for Criminal Justice would be estimated at approximately \$45-55 million.

County Administrator Smith noted that a new judge was hired thanks to the efforts of Senator Bob Dixon, and hopefully two more judges may be hired next year. He added that the County has one of the worst caseload to judge ratios within the State.

In response to a question posed by City Manager Burris, County Administrator Smith reported that the County has constructed some additional parking lots, and as possible County expansion occurs, more parking would be needed.

Due to time limitations, County Administrator Smith would continue this review at their next meeting.

City Manager Burris noted that one of the issues the City is facing is life-cycle replacement costs, which the City is trying to address, as well as no capital monies available for criminal justice needs.




The next meeting would be hosted by Greene County; date and time to be announced.

With no additional discussion, the meeting was dismissed at approximately 4:31 p.m.

**From:** Cotter, Anita  
**Sent:** Wednesday, September 04, 2013 9:56 AM  
**To:** Hardt, Kathy  
**Subject:** FW: Memo to elected officials  
**Attachments:** FW Memo to elected officials.one

**FW: Memo to elected officials**

Monday, August 26, 2013  
 9:17 AM

<b>Subject</b>	<b>FW: Memo to elected officials</b>
<b>From</b>	Cirtin, Brenda
<b>To</b>	'jviebrock@greenecountymo.org'; 'hbensch@greenecountymo.org'; 'rbentley@greenecountymo.org'; Burris, Greg; Cindy Rushefsky; Fishel, Craig; Hosmer, Craig; Doug Burlison; Fisk, Jan; Jerry Compton; Marty, Fred; Carroll, Mike; Quigley, Collin; Robert Stephens; Seifried, Jeff
<b>Cc</b>	'TSmith@greenecountymo.org'; Scott, Cora; 'MElsass@greenecountymo.org'; 'JLHill@greenecountymo.org'
<b>Sent</b>	Monday, August 26, 2013 9:11 AM
<b>Attachments</b>	 Topics Suggested...  Citizen Idea Starter Co...  City-County Task Force...

Please see message below.  
 Brenda M. Cirtin, MMC/MPCC  
 City Clerk  
 City of Springfield  
 840 Boonville  
 Office Phone: (417) 864-1650; Fax: (417) 864-1649  
 Office Email: [bcirtin@springfieldmo.gov](mailto:bcirtin@springfieldmo.gov)  
 Visit the City's Website at: [www.springfieldmo.gov](http://www.springfieldmo.gov)



**From:** Scott, Cora  
**Sent:** Monday, August 26, 2013 8:23 AM  
**To:** Cirtin, Brenda; Judy Hill  
**Cc:** Cotter, Anita; Tim Smith; Burris, Greg  
**Subject:** Memo to elected officials

Per Greg and Tim's request, will you distribute the following communication to City Council and Greene County Commission today? A repeated version of the memo below is attached in a Microsoft Word format, along with the two enclosures referenced in the memo.

Thank you,

Cora

**Date: August 26, 2013**

**To:** Mayor and City Council  
Greene County Commission

**From:** Greg Burris, Springfield City Manager  
Tim Smith, Greene County Administrator

**Re: Citizen "Idea Starter" Suggested Topics for Joint City-County Planning Task Force**

The Joint City-County Planning Task Force has been meeting to discuss the list of topics originally assigned to it by Springfield City Council and the Greene County Commission. Enclosed is the Task Force's charge, including the original list of topics.

The Joint City-County Planning Task Force solicited citizen suggestions for additional topics to be assigned to the Joint City-County Planning Task Force which weco-chair. Suggestions were accepted August 1-21, with the understanding that the suggested topics would be forwarded to the Springfield City Council and Greene County Commission for their consideration. The list of 13 suggestions received during that window is enclosed for your review.

Citizens were asked to only submit topics that have not already been assigned to the Task Force. As you can see from the enclosed list, a wide variety of topics has been suggested, and a few are duplicates of topics already assigned to the Task Force.

The enclosed set of citizen-suggested topics is being provided for your consideration. Additional topics will only be assigned to the Task Force if one or more elected official(s) chooses to "sponsor" that topic. If you choose to "sponsor" one or more of the enclosed topics and assign it to the Task Force, please initial next to the topic(s) you want to "sponsor," sign and date the enclosed sheet ("Topics Suggested by Citizens"), and submit your completed sheet to either Anita Cotter (Assistant City Clerk) or Judy Hill at Greene County by **Tuesday, Sept. 3, 2013.**

Any additional "sponsored" topics will be added to the Task Force's official charge prior to the next meeting.

Thank you for your involvement in this process.

**Enclosure**  
**Joint City-County Planning Task Force Charge**  
**Topics Suggested by Citizens**

Created with Microsoft Office OneNote 2007  
One place for all your notes and information

# Exhibit B

September 10, 2013

To: Springfield City Council  
Greene County Commission

From: Greg Burris, Springfield City Manager  
Tim Smith, Greene County Administrator

Re: **Sponsorship of Citizen-Submitted "Idea Starters" for Task Force**

The purpose of this email is to inform you of the citizen-submitted "Idea Starters" that were sponsored by elected officials.

As you may remember, "Idea Starter" suggestions were publicly solicited from citizens during a three-week window, August 1-21. Thirteen submissions were received from nine individuals. Subsequently, the thirteen submissions were distributed to all members of Springfield City Council and the Greene County Commission, with a request to submit "sponsored" ideas by August 30.

The following two ideas were sponsored and are being added to City-County Planning Task Force's list of topics to address:

- County animal control (Idea #5) – Sponsor: Commissioner Harold Bengsch
- Further city-county consolidation (Idea #4) – Sponsor: Mayor Bob Stephens

Thank you for your participation in this process.



Topics Suggested by Citizens

<p><b>Idea Starter Suggestion:</b> Please consider extending sewer access to areas within 3 miles of the city limits. These areas are within the planned growth for Spfd, utilities would enhance property values, protect the environment from septic systems. Cost could be pro-rated, added to prop. taxes for each property improved. As levy is paid taxes would resume as before. When property is sold, the new owner would continue to make payments for improvements.</p>	<p><b>Name:</b> Odell Conley  <b>Address:</b> 777 S Pin Oak Dr  <b>City:</b> Springfield  <b>State:</b> MO  <b>Zip Code:</b> 65809  <b>Phone:</b> 417-864-7779  <b>Email:</b></p>
<p><b>Idea Starter Suggestion:</b> Allow the sale of beer at city golf courses.</p>	<p><b>Name:</b> Curt Hargis  <b>Address:</b> RR 13 Box 25  <b>City:</b> Springfield, MO  <b>State:</b> MO  <b>Zip Code:</b> 65809  <b>Phone:</b> 883-8427  <b>Email:</b> <a href="mailto:jree444@aol.com">jree444@aol.com</a></p>
<p><b>Idea Starter Suggestion:</b> Jail overcrowding and docket delays have paralyzed the system. We should use outside nonprofits to assist in the offender supervision process. A monthly screening process of each inmate should assess whether the offender can be supervised in the community effectively and more cost-efficiently while they await disposition. I have experience and do this daily and will be happy to serve my community in this effort.</p>	<p><b>Name:</b> Farris  <b>Address:</b> Robertson  <b>City:</b> Springfield  <b>State:</b> MO  <b>Zip Code:</b> 65807  <b>Phone:</b> 417-887-7228  <b>Email:</b> <a href="mailto:farris@writeame.com">farris@writeame.com</a></p>
<p><b>Idea Starter Suggestion:</b> The time seems right to consider future consolidation of city and county functions, such as Planning and Development, Public Works, Law Enforcement and others. This might be the first step towards combined government. Additionally, the time may be right for the County to consider Charter form of government. It would appear there would be savings associated with combining some of the functions within County government.</p>	<p><b>Name:</b> John Twitty  <b>Address:</b> 4203 E Woodland  <b>City:</b> Springfield  <b>State:</b> MO  <b>Zip Code:</b> 65809  <b>Phone:</b> 4178890740  <b>Email:</b> <a href="mailto:johnrtwitty@gmail.com">johnrtwitty@gmail.com</a></p>
<p><b>Idea Starter Suggestion:</b> There is a need for a county wide nuisance animal policy and actual enforcement staff. The sheriff department no longer responds to dangerous dogs. Phone calls to county offices is a bureaucratic dead-end. I would support a county license and fine system to have actual animal control officers.</p>	<p><b>Name:</b> Melody Young  <b>Address:</b> 8748 N. Farm Rd. 231  <b>City:</b> Strafford  <b>State:</b> MO  <b>Zip Code:</b> 65757  <b>Phone:</b> 417.759.9514  <b>Email:</b> <a href="mailto:bastmau@peoplepc.com">bastmau@peoplepc.com</a></p>

<p><b>Idea Starter Suggestion:</b> Does Greene County need a Charter form of Government. St. Louis County, Jackson County, St. Charles County, and Jefferson County have Charter County Gov't at this time. Thank you for your consideration of this topic.</p>	<p><b>Name:</b> Larry Edgar  <b>Address:</b> 3453 E. Stanhope Terrace  <b>City:</b> Springfield  <b>State:</b> MO  <b>Zip Code:</b> 65809  <b>Phone:</b> 417-425-5057  <b>Email:</b> <a href="mailto:Larry.Edgar@courts.mo.gov">Larry.Edgar@courts.mo.gov</a></p>
<p><b>Idea Starter Suggestion:</b> 1. Use Private contractors for all city services, rather than city or county employees. 2. Consider using smaller trucks and autos in the Law enforcement fleet and leasing the fleet rather than own and repair the fleet as it ages. Previous studies by the News Leader indicate savings in the millions of dollars.</p>	<p><b>Name:</b> James Semple  <b>Address:</b> 1150 S Main Ave  <b>City:</b> Springfield  <b>State:</b> MO  <b>Zip Code:</b> 65807  <b>Phone:</b> 4178312115  <b>Email:</b> <a href="mailto:jimsemple@yahoo.com">jimsemple@yahoo.com</a></p>
<p><b>Idea Starter Suggestion:</b> It is important to address the employees compensation - as no company/organization is strong without the employees. Morale is very, very low - which leads to an unproductive workplace. Give incentives to the people that are busting their butt.</p>	<p><b>Name:</b> Jim Smith  <b>Address:</b> 123 Dodger Lane  <b>City:</b> Republic  <b>State:</b> MO  <b>Zip Code:</b> 65738  <b>Phone:</b> 417-732-8206  <b>Email:</b></p>
<p><b>Idea Starter Suggestion:</b> Part 1/5 #1 - Incorporation of unincorporated areas around the City of Springfield into the City. The city limits of our community has not experienced proportional growth with our citizenship for the last several decades. While the only areas the City is incorporating capture business tax dollars, the residential areas that those businesses support are left for the County to manage.</p>	<p><b>Name:</b> Thomas Bieker  <b>Address:</b> 2320 South Manley Court  <b>City:</b> Unincorporated  <b>State:</b> MO  <b>Zip Code:</b> 65807  <b>Phone:</b> 4175696252  <b>Email:</b> <a href="mailto:tom@thomasbieker.com">tom@thomasbieker.com</a></p>
<p><b>Idea Starter Suggestion:</b> Part 2/5 That management can be extremely costly. The surrounding communities (Republic, Willard, Nixa &amp; Ozark) have all seen the future growth potential of the unincorporated areas of "Springfield" and have extended their jurisdiction well beyond their actual growth so they can capitalize on it in the future.</p>	<p><b>Name:</b> Thomas Bieker  <b>Address:</b> 2320 South Manley Court  <b>City:</b> Unincorporated  <b>State:</b> MO  <b>Zip Code:</b> 65807  <b>Phone:</b> 4175696252  <b>Email:</b> <a href="mailto:tom@thomasbieker.com">tom@thomasbieker.com</a></p>

<p><b>Idea Starter Suggestion:</b> Part 3/5 The financial burden of having the County maintain a large portion of what should probably become incorporated is a heavy financial burden, especially if the City is collecting the business tax dollars in the immediate surrounding area.</p>	<p><b>Name:</b> Thomas Bieker  <b>Address:</b> 2320 South Manley Court  <b>City:</b> Unincorporated  <b>State:</b> MO  <b>Zip Code:</b> 65807  <b>Phone:</b> 4175696252  <b>Email:</b> <a href="mailto:tom@thomasbieker.com">tom@thomasbieker.com</a></p>
<p><b>Idea Starter Suggestion:</b> Part 4/5 I know that several areas have annexation agreements in place that allows automatic annexation and others have voted and turned it down. From my perspective, if we do not grow the boundaries of Springfield, one of the surrounding communities will eventually encroach and the opportunity will be lost.</p>	<p><b>Name:</b> Thomas Bieker  <b>Address:</b> 2320 South Manley Court  <b>City:</b> Unincorporated  <b>State:</b> MO  <b>Zip Code:</b> 65807  <b>Phone:</b> 4175696252  <b>Email:</b> <a href="mailto:tom@thomasbieker.com">tom@thomasbieker.com</a></p>
<p><b>Idea Starter Suggestion:</b> Part 5/5 #2 - A merger of the County and City. I would assume that this model has already been discussed seeing as how it is pretty apparent. St. Louis utilizes a similar system. It is a politically unpopular move because it usually involves consolidating the sheriff and police departments, redistributing power among elected officials and shifting power and job titles among the bureaucracy.</p>	<p><b>Name:</b> Thomas Bieker  <b>Address:</b> 2320 South Manley Court  <b>City:</b> Unincorporated  <b>State:</b> MO  <b>Zip Code:</b> 65807  <b>Phone:</b> 4175696252  <b>Email:</b> <a href="mailto:tom@thomasbieker.com">tom@thomasbieker.com</a></p>



GREENE COUNTY, MISSOURI

OFFICE OF EMERGENCY MANAGEMENT

**City-County Shared Services:**  
**Office of Emergency Management**  
**911 Emergency Communications**

**Joint City-County Planning Task Force**  
**September 10, 2013**

Martha E. Mundt  
Greene County Budget Officer

## STATUTORY AUTHORITY

- RSMo 44.080
- Each political subdivision shall establish a local organization for disaster planning in accordance with the state emergency operations plan and program
- Appropriate and expend funds, make contracts, obtain and distribute equipment, materials, and supplies for emergency management purposes

## FUNDING SOURCES

- \$290,845 Homeland Security Grant - EMPG (50%)
- \$203,592 City of Springfield (35%)
- \$ 87,253 Greene County (15%)
  
- Other Funding
  - Public Information Officer – cost-share Springfield and Greene County
  - Homeland Security RHSOC Grant - Skylab
  - LEPC Grant - Training
  - Municipal Contracts (Ash Grove, Strafford, Battlefield, Willard)
- 2013 Total Budget - \$732K

## FUNDING USES

- 9 Full-time staff
- 1 Part-time
- Exercises, training, public education
- Facility costs – utilities, insurance, telephone
- Equipment maintenance
- Supplies
- Sustainment of Skylab regional communication vehicle
- Web EOC

## EMERGENCY MANAGEMENT OPERATIONS

- Mitigation
  - Working on legislation
  - Actions to eliminate risk
  - Planning documents govern response and recovery activities
- Preparedness
  - Springfield-Greene County Emergency Operations Plan updated each January
  - Emergency Operations Plan – Major effort of all emergency service agencies (police, fire, EMS, etc.) to plan for disaster response and recovery
  - Training – Federal, State, and local
  - Exercises
  - Public Awareness and Education

## EMERGENCY MANAGEMENT OPERATIONS

- Response
  - Coordination of all response agencies to a disaster
    - Incident Command System (ICS) – command structure for all emergencies and disasters at the scene
    - Emergency Operations Center (EOC) – place where government policy makers meet to make major policy decisions required during disaster response and recovery
- Recovery
  - Coordinated effort following a disaster
    - Assess damage
    - Fulfill victim and first responder needs
    - Supply resources

## SPRINGFIELD-GREENE COUNTY OFFICE OF EMERGENCY MANAGEMENT

- Highlighted as model for joint operations
  - Joint city-county operations not common elsewhere
    - separate city and county responses may not coordinate
- Coordinate community-wide disaster responses
- Joint Operation - More efficient & effective
  - Joint planning, training, and exercise efforts
  - Leads into joint recovery efforts
  - Result – greater operational and financial efficiencies

## FACILITY – PUBLIC SAFETY CENTER

- Home to
  - Springfield-Greene County Office of Emergency Management
  - Springfield-Greene County 911 Emergency Communications Center
  - Sheriff's Training Division
- During activation – may house up to 200 personnel
  - Law enforcement, fire, public works, utilities, hospitals, public health, public information, National Guard, state officials, relief agencies, and more

## FACILITY – PUBLIC SAFETY CENTER

- Built to FEMA 361 Standards
- Can withstand winds of up to 250 mph
- 600 kilowatt generator provides emergency back-up power
- Serves as the State of Missouri's emergency backup, should Jefferson City facility experience down time



## SPRINGFIELD-GREENE COUNTY 911 EMERGENCY COMMUNICATIONS

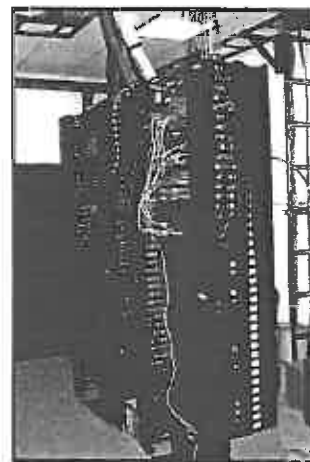
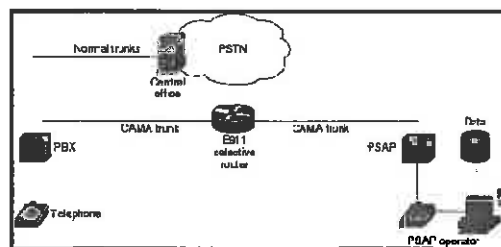


## SPRINGFIELD-GREENE COUNTY 911 EMERGENCY COMMUNICATIONS

The hub of emergency  
communications throughout both  
the city and county

### 911 System Components

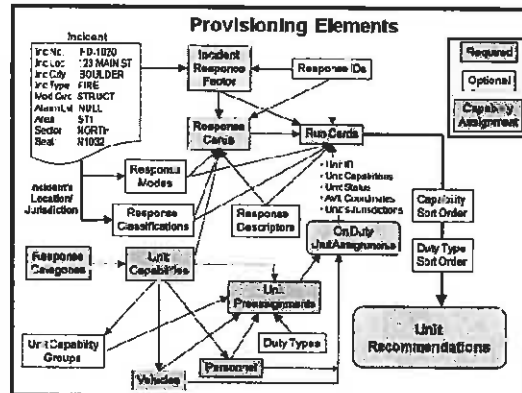
- Phone System
  - Dedicated 911 landline trunks
  - Dedicated 911 wireless trunks
  - Rollover trunks
  - Administrative lines



## 911 System Components

- Computer Aided Dispatch (CAD)

Complex set of relational databases to allow incident type and location to be input and it will determine the appropriate agencies and resources to be dispatched.



## 911 System Components

- Radio System – 800 Mhz, trunked system
  - Owned by Springfield, Greene County, and City Utilities and operated by City Utilities
  - Radio consoles in dispatch center used for dispatching of agencies and communicating with units



## 911 System Components

- **Mobile Data/Computer System (MCT's)**
  - Information sent via cellular system to laptops in the field
  - Allows field units to directly interface with CAD



## PRE-COUNTYWIDE 911 HISTORY

- **City of Springfield** used a 7-digit number to dispatch its agencies.
  - *1978, City of Springfield began using 911 to receive calls for its agencies*
- **City of Republic** operated a dispatch center for its agencies using a 7-digit number
- **Greene County Sheriff's Office** operated a dispatch center dispatching for the Sheriff's Office, municipal police departments, and fire departments in the county using a 7-digit number

## HISTORY

- **Basic 9-1-1**
  - Recognize when someone dials an emergency number (9-1-1)
  - Route the call to the nearest Public Safety Answering Point (PSAP) based upon caller's location
  - Notify appropriate responding agency as quickly as possible

## HISTORY

- February 1992 – County Commission established the "911 Telephone Advisory Board"
  - Nine members appointed by the Commission
    - County Commission rep
    - Greene County Sheriff
    - Springfield Assistant City Manager
    - Springfield Fire Department rep
    - Springfield Police Department rep
    - Greene County Municipalities rep
    - Greene County Fire rep
    - Business rep
    - At-large rep

## HISTORY

- Funded by a telephone tariff
- Powers and Duties:
  - Facilitate information between all entities of the 911 system
  - Develop an implementation plan and timeline
  - Make recommendations on system design
  - Develop rules and regulations to conduct meetings

## HISTORY

- December 19, 1994 – Countywide 911 became operational
  - Used the 3 existing dispatch centers
  - All calls came through 911 trunks to Springfield
  - Routed to appropriate dispatching agency
- 1994 – Enhanced 9-1-1 (E911)
  - Automatically displays caller's name (ANI) and location (ALI) to speed up process from a landline (i.e. home phone)
- July 2002 – Greene County dispatch center consolidated with the Springfield dispatch center

## HISTORY

- County Commission voted to build new Public Safety Center to house Emergency Communications and Emergency Management
- April 2007 – Dedicated countywide 911 sales tax passed by voters
- June 2010 – Board voted to consolidate Republic and Springfield Center

## TODAY

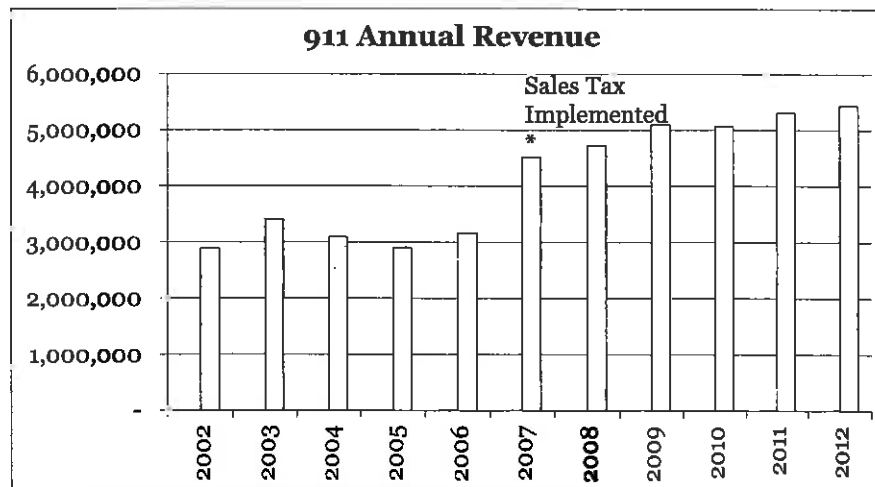
- The 911 System dispatches the following public safety agencies:

Law Enforcement	Fire	
Ash Grove PD	Ash Grove FPD	Pleasant View FPD
Battlefield PD	Battlefield FPD	Republic FD
Fair Grove PD	Bois D'Arc FPD	Springfield FD
Greene County Sheriff	Brookline FPD	Strafford FPD
Republic PD	Ebenezer FPD	Walnut Grove FPD
Strafford PD	Fair Grove FPD	West Republic FPD
Springfield PD	Logan-Rogersville FPD	Willard FPD
Walnut Grove PD		
Willard PD		

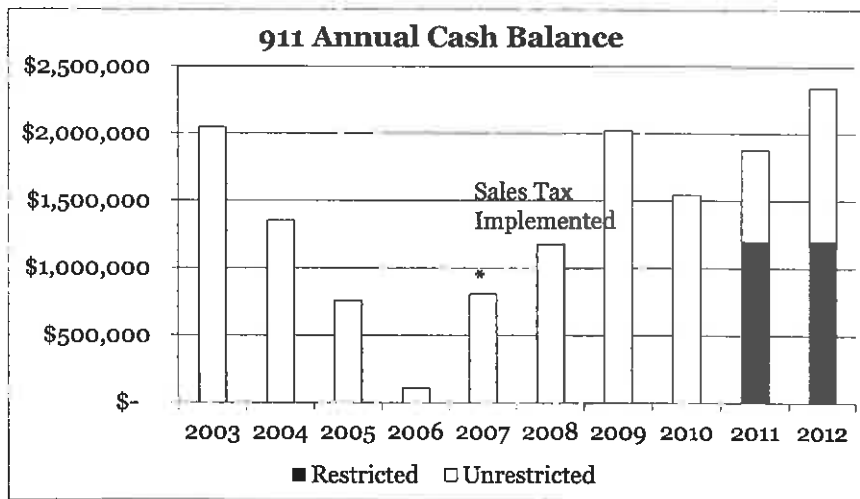
## FINANCES

- Telephone Tariff *originally*
- City and County Contributions *followed*
- Sales Tax – RSMo 190.335 (voter approved April 2007)
- Annual Revenues- \$5.4-million
- 2013 Budget - \$5.5-million
  - Fund Balance appropriated for one-time equipment purchases
- 2014 Budget - \$5,384,000
  - 66 FTE's, 1 Intern, 1 Temp (funded)
    - 82 FTE's Authorized (16 unfunded)
  - Supplies/Services
  - Capital and Equipment

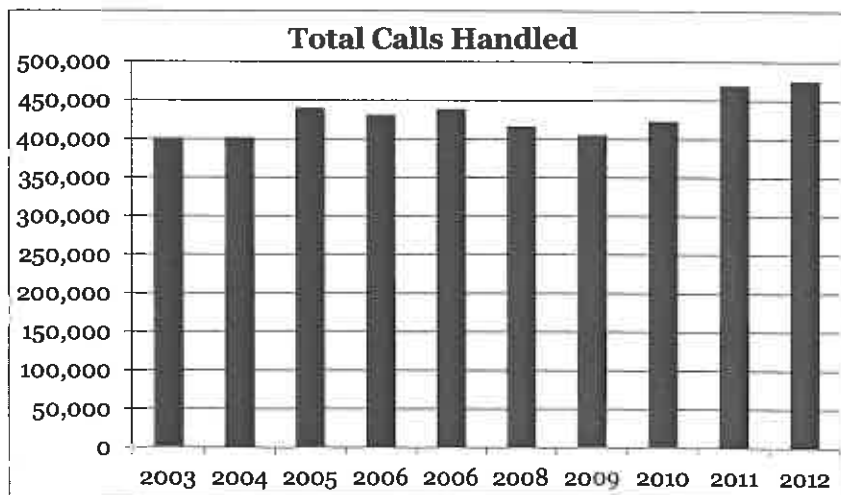
## FINANCES



## FINANCES

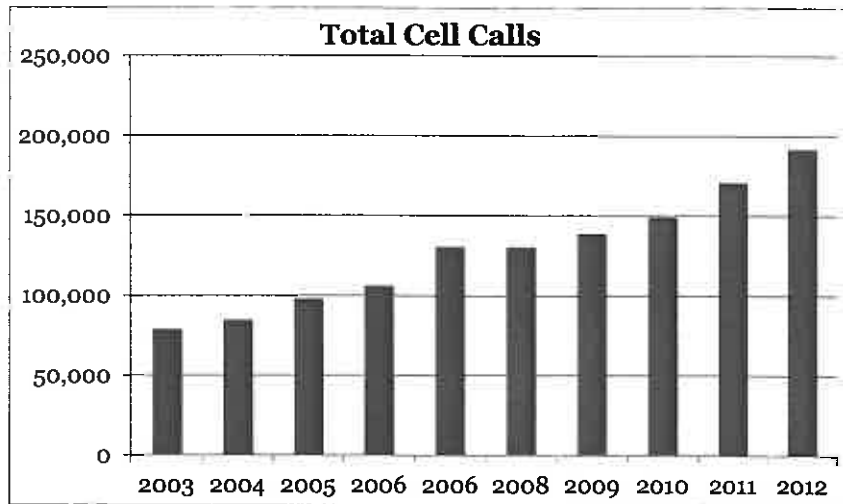


## CURRENT STATS

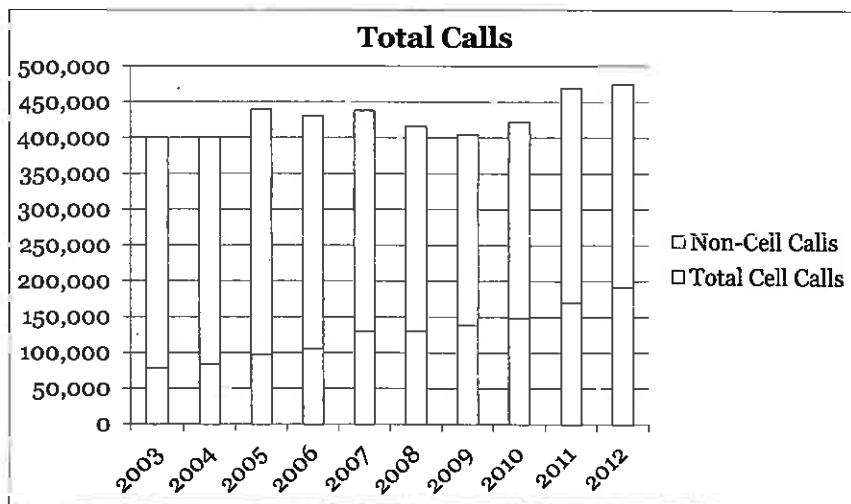




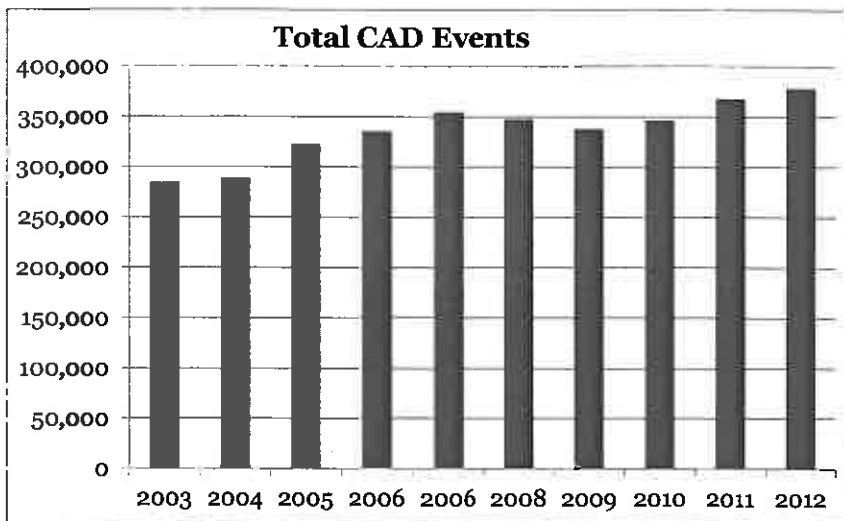
## CURRENT STATS



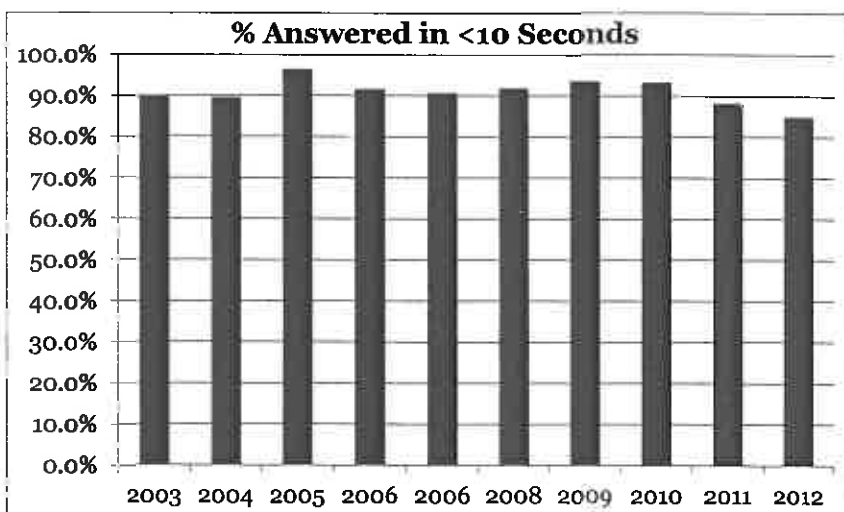
## CURRENT STATS



## CURRENT STATS



## CURRENT STATS

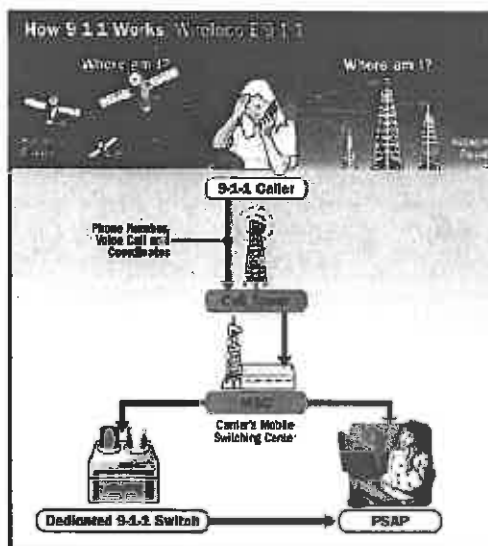


## 911 FACTS

- Approximately 60 Full-time employees cover 14 fire districts and 9 law enforcement agencies countywide
- 2012 – Averaged 20,000 9-1-1 calls per month
  - 700 per day
- 474,876 total calls
- 242,617 incoming emergency 9-1-1 calls
  - 79% from mobile phones (*75% National Average*)
  - 500% increase since 1998
  - 6-7 calls may come through for same accident
    - Requires dispatchers to determine if same accident
- Wireless E911 – Phase II

## 911 FACTS

- Wireless 9-1-1 (E911)
  - Phase I – Based upon cell tower being used, routes call to appropriate PSAP.
  - **Phase II** - Displays caller's location to speed up process from a cell phone using triangulation from cell towers or GPS



## Benefits of Countywide 911 Emergency Communications

- Eliminates issues associated with multi-PSAP's
  - Calls are not passed around to different dispatch locations
- Joint operation - standardization
  - Standard operating guidelines (SOG's) in place
  - Calls goes received at 1 location & dispatched out from same location
- Streamlines cooperation and reduces fragmentation with police and fire agencies
- Result – more efficient and effective response





**SHARED SERVICES**

Springfield Greene County Park Board  
Springfield Greene County Health  
Department



**SPRINGFIELD GREENE COUNTY  
PARK BOARD**



## Springfield Greene County Park Board

- Partnership since 1996
- Funding relationship since 2001
- IGA for distribution of sales taxes
- Park Board employees are City employees



## Cooperative Relationship

- 1996- Joint Resolution stating intent to cooperate in the use, maintenance and expansion of parks
- City voters approved charter amendment to create Springfield Greene County Park Board and to allow non-City residents to serve on Park Board



## Funding History

- Until 2001, Parks funding was from an 18-cent property tax levy, \$1.9 million from City's General Fund and fees
- From 1997-2001, Greene County paid City \$28,300 for basic maintenance of three parks



## Funding History

- In 2001 City and County entered into an agreement regarding the distribution of the proposed ¼ cent sales tax
- 1/8 cent used for capital improvements
- 1/8 cent distributed to the City, County and area municipalities for operations and maintenance of parks





## Funding History

- After 5 years, 1/8 cent for capital improvements sunset
- Projects completed were property acquisition for trails and natural resource parks, development of greenway trails, school parks, community parks and the Dickerson Park Zoo master plan improvements.



## Funding History

- In 2006, the City and County entered into an agreement regarding the distribution of a ¼-cent sales tax
- 1/8- cent used for Parks capital improvements including stormwater
- 1/8-cent distributed to the City, County and area municipalities for parks purposes



## Funding History

- At the end of 5 years, 1/8 –cent of the tax for capital improvements sunset
- Projects completed with the tax include the Botanical Center, Dan Kinney Family Center, school-park development, Doling Aquatic Center, athletic center improvements and pool renovations.




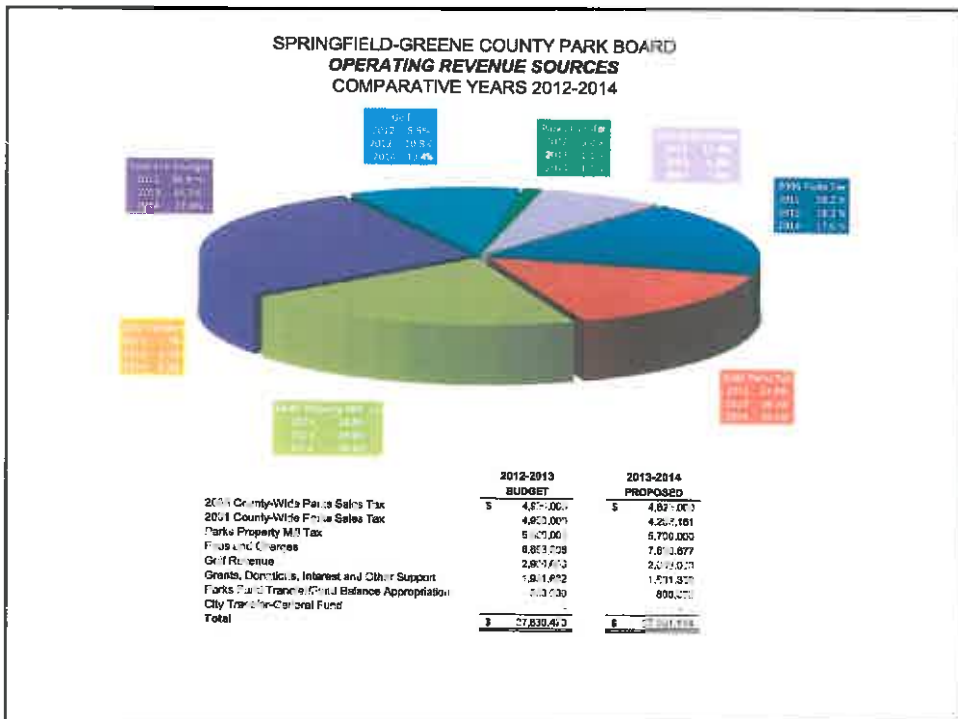
## Funding History

- The remaining 1/8 cent continues to be distributed to City, County and area municipalities for operations and maintenance of parks
- ¼ cent Parks sales tax is used for operations and maintenance of new parks and other facilities constructed with the 2001 and 2006 sales tax and a portion distributed to area municipalities



## Current Funding

Springfield Property Tax	\$5,700,000
2001 1/8- cent Sales Tax	\$4,800,000
2006 1/8- cent Sales Tax	\$4,800,000
Golf Revenue	\$2,900,000
Fees and Charges	\$7,650,000
Grants, Donations	\$1,600,000
Other	\$ 800,000
<b>TOTAL</b>	<b>\$28,250,000</b>

## **SPRINGFIELD GREENE COUNTY HEALTH DEPARTMENT**



## **Springfield Greene County Health Department**

- City-County partnership since 1976
- Health Department employees are City employees
- City and County residents receive essentially the same health services



## Services Provided

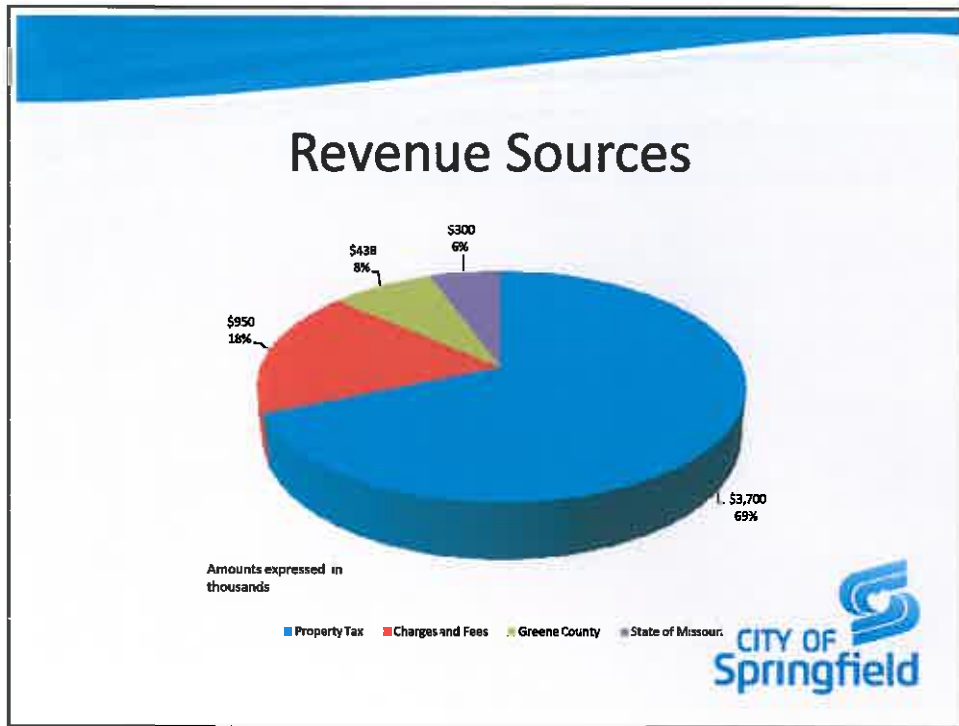
- Food compliance
- Communicable disease control
- Laboratory
- Maternal child health
- Water testing
- Medical services
- Community nursing
- Vital Records
- Immunizations
- Emergency preparedness
- Chronic disease prevention




## Revenue Sources

- Local funding
- State funding – core health grant
- Federal pass-through grant funding for specific programs.





- ### Revenue Sources
- 12-cent property tax levy paid by City residents - \$22.50 per capita – funds all programs
  - County funding for specific programs funded from General Revenue - \$1.59 per capita
- 

## County Funding

<b>Communicable Disease Control</b>	<b>\$</b>	<b>94,621</b>
<b>Food Compliance</b>	<b>\$</b>	<b>134,372</b>
<b>Immunizations</b>	<b>\$</b>	<b>79,061</b>
<b>Maternal Child Health</b>	<b>\$</b>	<b>48,895</b>
<b>Vital Records</b>	<b>\$</b>	<b>60,037</b>
<b>Water Testing</b>	<b>\$</b>	<b>21,176</b>



## Revenue Sources

- State funding for core health services primarily communicable disease prevention and investigation
- User fees- food permits vital records



## Funding Inequity

- Springfield residents pay \$22.50 per capita
- Non-City residents pay \$1.59 per capita
- City residents are paying 14 times more non-City residents for the same public health services



Program	42% of Budget	County Appropriation	Shortfall
Nursing	\$149,559	0	(\$149,559)
Emergency Preparedness	\$54,324	0	(\$54,324)
Disease Control	\$363,264	\$94,621	(\$268,643)
Food Compliance	\$494,836	\$134,372	(\$360,464)
Immunizations	\$251,041	\$79,061	(\$171,980)
Laboratory	\$283,680	\$0	(\$283,680)
Maternal Child Health	\$226,840	\$48,895	(\$177,945)
Medical Services	\$159,298	0	(\$159,298)
Vital Records	\$148,417	\$60,037	(\$88,380)
Water Testing	\$53,000	\$21,176	(\$31,824)
Chronic Disease	\$172,892	0	(\$172,892)
<b>TOTAL</b>	<b><u>\$2,357,152</u></b>	<b><u>\$438,162</u></b>	<b><u>(\$1,918,990)</u></b>



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## Funding Inequity

- City residents are subsidizing public health services for non-City residents
- Subsidy has been occurring for decades
- Focus has been on public health for citizens regardless of where they live

