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News Release

*For Immediate Release*

**Great Southern Account Inquiry Scam**

The Springfield Police Department would like to warn citizens that Great Southern Bank has received numerous reports of suspicious telephone calls where the caller claims to represent Great Southern Bank and is calling regarding a fraud attempt on debit cards. These suspicious telephone calls are fraudulent.

To date, the callers have alleged that the call recipient's debit card has been compromised and deactivated. Then the caller asks the recipient to provide debit card account information. This is a scam to trick unsuspecting consumers into giving up their personal account information. If a consumer receives a call, they should simply hang up. Do not divulge any personal information to an unsolicited caller.

All consumers should be aware that financial institutions will not call customers and request sensitive information over the phone, by e-mail or over the Internet. Never provide sensitive personal and financial information to an unsolicited caller.

If a caller has provided sensitive information to a caller related to this event, they should contact their financial institution immediately.

Other banks in the area have had incidents similar to Great Southern, so the warning is not limited to just customers of Great Southern.

Media Contact: Cpl. Matt Brown, phone: 417-864-1786
Release authorized by: Maj Kevin Routh

**Springfield Police Department**

Headquarters: 321 E. Chestnut Expy., Springfield, MO 65802
South District Station: 2620 W. Battlefield Rd., Springfield, MO 65807
417-864-1810