

December 25, 2012

News Release

For Immediate Release

City Phone System Interruption Does Not Affect 911

The City of Springfield PBX phone system currently cannot receive inbound phone calls to 864 and 874 prefix phone numbers. This does not affect 911 phone capabilities. Citizens needing to contact emergency departments, such as Police and Fire, are instructed to call 911.

City Utilities telecom, is aware and working with AT&T to resolve the issue. City offices are closed today.

For media information, contact Cora Scott at 417-380-3352 or cscott@springfieldmo.gov.