City launches wellness program

City of Springfield employees will soon enjoy a 75% discount to certain Parks fitness facilities, thanks to inBalance, a revamped employee wellness program. The program provides a wide variety of programs and services to positively influence overall wellbeing. inBalance was created as a direct response to feedback provided in the recent employee survey. The name inBalance was chosen to remind employees that to achieve balance in life is one of the most beneficial aspects of overall health. “A balanced life looks and feels different for everyone,” says Katie Towns-Jeter, inBalance team leader. “Wellness is much more than merely physical health, exercise or nutrition. It is the full integration of various dimensions of wellness; physical bodies, our minds, our work and family environments, and much more.”

inBalance was created after an employee wellness needs and interest survey unveiled two clear priorities. First, employees requested the return of Health Risk Assessments (HRAs). Second, employees requested discounts to Parks facilities.

City Manager Greg Burris asked a group representing various City departments to come together and create a plan of action. “This team has far surpassed my expectations and has put together a plan based on your feedback,” he said.

➤See WELLNESS on page 6.

Website fully functional after breach

The City’s public web site is fully functional again after a website breach Feb. 17 where hackers accessed personal information of approximately 2,100 online visitors. These were citizens who had primarily filed online police reports.

As soon as the City was notified of the “hack,” access to 31 tables within databases allowing search and interactive capabilities was immediately halted. CityShare, the City’s intranet site, was not affected.

City Manager Greg Burris sent a letter to all individuals whose information was accessed by the hackers. Some employees had utilized those web services, so they may have also received a letter notifying them of this breach.

“If you did not receive a letter, your information was not accessed. Personnel and other employee confidential information were not accessed in this breach,” Burris explained. “Federal law enforcement agencies indicated they do not believe the information accessed from the City’s website was released, but we have no assurance.”

To reduce the risk of harm from this incident, the City offered the potentially affected individuals a one-year subscription with Trusted ID, an identity theft protection company. About 400 individuals accepted that offer.

Information Systems and Police Department staff worked with state and federal law enforcement agencies to analyze the breach and take corrective action. Several changes to the site both enhance security and help prevent future breaches. These changes include: dropping the requirement for social security number entry in the online police reporting section; building in automatic data transfers out of the system on a weekly basis; and limiting the search date range to 90 days instead of a year to reduce the impact of very large search results.

“We have systematically gone through every table of content on our public site and thoroughly analyzed both the functionality and security of the site. We think the improvements we made strike an appropriate balance in providing the public access to the information and online capabilities they desire with the need to protect information,” said Jeff Coiner, Director of Information Systems.

State and federal law enforcement continues to investigate this criminal action, and the City awaits word from them as to the next step in this investigation.
Meet the new Councilman: Jeff Seifried

Jeff Seifried was sworn in Feb. 27 as Springfield’s newest City Council member. He represents Zone 1, which serves the city’s northwest section. Seifried is Director of Regional Development with the Springfield Area Chamber of Commerce. He hopes economic development background can be used to encourage job growth in Zone 1. Eight people applied for the council seat after Nick Ibarra resigned Jan. 4.

1. What do you love most about Springfield?

The people! The two things that consistently stick out is how friendly everyone is and how hard we all work. The citizens of Springfield make Springfield great.

2. What do you think is the most important issue regarding Springfield today?

Our ability to continue growing responsibly so that everyone can enjoy the amenities while keeping that small town feel.

3. What is the most exciting thing about being on City Council?

Working with residents in Zone 1 and city staff to solve real problems. It is really satisfying to be a voice for progress and job growth.

4. What special skills do you possess that make you a good representative of the people?

I don’t know if I have a special skill, but I always have a positive attitude and look forward to every day. I think in today’s world, being honest and real about issues is a special skill I have.

5. What is the most important thing for people to know about you?

What you see is what you get. I am very passionate about everything I do, and I always look for the common-sense approach to fixing problems.

6. What’s the worst piece of advice you’ve ever been given?

1-2-3, Jump....

Hints from the Help Desk

Outlook:
To increase the font size in a received message in Outlook 2007 and later:

- Open the message in its own window.
- Click Other Actions.
- Select Zoom..., from the menu.
- Choose the desired zoom level.
- Click OK.

(Outlook will not remember the zoom level!)

Excel:
Starting with Excel 2007, highlighting Duplicate Values got a whole lot easier. You select the column you are checking for duplicate values and click Conditional Formatting on the Home tab, then point to Highlight Cell Rules, Duplicate Values and click. This is not used just for a one-time look for duplicate values. Doing this applies Conditional Formatting to the range of cells you select so that in the future, when more data is added, any duplicates will be highlighted.

On the Duplicate Values dialog you can alternatively choose the option to highlight Unique Values and you can also select a different highlight format or even create your own.

Microsoft Office 2007 class schedule

Classes are in L46, Busch Municipal Building.
All classes are one day and begin at 8:15 a.m.

Excel Level 1
April 17

Excel Level 2
April 24

Outlook
April 3

Word Level 1
May 1

Word Level 2
May 15

PowerPoint
May 22

Contact Judy Stangl at jstangl@springfieldmo.gov with your requested date.
You will receive an e-mail acknowledgement.
(Limit of nine per class.)
**Health Department plays key role in E. coli investigation**

When the Centers for Disease Control and Prevention (CDC) announced in mid-February that it was investigating a multi-state outbreak of E. coli linked to raw sprouts sold at Jimmy John’s stores, the news was not a surprise to public health officials in Greene County. Twelve people in five states had been infected during the outbreak. Three of those cases were in Missouri – and all three were in Greene County.

The local investigation began with confirmed cases of E. coli in individuals in mid-January. These reports led to testing to confirm the cause of the symptoms. At the same time, health department epidemiologists began their investigation – interviewing subjects about their activities, interactions and meal histories in the preceding days and weeks in order to spot commonalities that could be clues as to the source of the infection.

“Epidemiology is essentially detective work,” said Kendra Williams, Administrator of Community Health and Epidemiology. “Because some time had already passed by the time we spoke with our cases, it took some digging to find not only the common location, but the common ingredients. Remembering exactly what you ate two weeks ago is not always easy.”

Health inspectors from the department’s food division were also involved, following up at restaurant locations by taking samples and looking for any other possible sources of infection. DNA “fingerprinting” of the E. coli bacteria, cross-referenced with a national database, led public health officials and the CDC to confirm a single strain of the bacterium was responsible for the outbreak.

This type of work is the essential element in identifying the source of such infections and stopping the spread of disease. Local public health agencies are often the ‘tip of the spear’ in these investigations as the dots are connected across jurisdictional lines.

Local Jimmy John’s stores were extremely cooperative with the Health Department’s investigation. Nationally, this was the fourth outbreak related to various types of raw sprouts sold by Jimmy John’s in the last five years. Shortly after the CDC announcement about the latest outbreak, the sandwich chain announced it was pulling all raw sprouts from its menus.

**Airport shows signs of improving airline economy**

2011 was a challenging year for the aviation industry and 2012 promises more of the same, according to industry experts. Yet, at the Springfield airport, there are signs of an improving airline economy – in January and February the number of people using the airport was up 10%. Against this backdrop, the director of the Springfield airport, Brian Weiler, presented the State of the Airport address on Monday, March 26.

“In the past year it’s become readily apparent that airlines are undergoing seismic, perhaps permanent, changes in the way they do business,” says Weiler. “For the first time in history they’re shrinking route systems, rather than growing them. While Springfield has felt the impact of these changes, we don’t expect any major changes to our air service. The airlines consider this a strong market.”

Aviation consultant Michael Boyd, co-founder of The Boyd Group, an aviation research and analysis firm, discussed the specific challenges facing the Springfield airport and how those challenges relate to emerging trends in air service.

“Even though the airlines have reduced capacity in Springfield (the numbers of seats they’re bringing to our market), they are, without exception, pleased with the revenue being generated here,” says Weiler. “This fact makes it unlikely that the airlines will reduce service in Springfield.”

The first quarter of 2012 brings good news: passenger numbers are up - way up. In February alone, passenger numbers were up 16.2%. That’s the best February in airport history, when measured by percentage increase. More good news – in the first quarter the airlines brought seats back to the market.

Even though things look brighter, the great wild card is fuel. If the price of jet fuel spikes this year, the airlines could cut capacity across the board. That could impact Springfield air service.

**Benefit Beneficiary Designations**

Have you had a change in your life such as the birth or adoption of a child, a change in marital status, or set up a trust? If so, you may need to update your beneficiary designations for your City benefits.

If you wish to verify your current beneficiaries for any of the benefits mentioned above, you may come to Human Resources and ask to review your Personnel File. All current designation forms are in your individual file.

Forms to make changes to your current beneficiary designation for life insurance, deferred compensation plan or LAGERS retirement benefits are available in Human Resources. You may also change your deferred compensation plan beneficiary designation by accessing your account on-line at icmarc.org. The LAGERS beneficiary change form may also be printed from the LAGERS website at molagers.org. The completed LAGERS form must have a witness signature and should be submitted to Human Resources.

SPOA and IAFF members should contact their association representative to make changes to their life insurance beneficiary.

Another very important document that all employees should have in their personnel file is the final paycheck Designation of Beneficiary. This document identifies the person that you want to receive your last paycheck in the event of your death. If you die while working for the City of Springfield and do not have this designation on file, your family must obtain a court order for the City to release your final pay check.

The final paycheck Designation of Beneficiary Form is available electronically on CityShare. On the left side in the Documents section, click on forms, then on Human Resources, then on Designation of Beneficiary. You may also obtain this form from the Human Resources Department by calling 869-1607 or stopping by the HR front desk in the Busch Building. Keep in mind that this beneficiary designation must be notarized.

Contact Peggy Thompson, Senior Human Resources Specialist, at 869-1608 or via the City’s e-mail for questions related to your benefits.
Hitek Night Vision device. Hand held w/camera adapter. New in box, never used. Excellent for hunting, security, surveillance, camping etc. Precision optics, water resistant, and daylight filter built in. Purchased new for four hundred dollars. $250.00 OBO. Call Joe at 417-806-8473.

Double wide mobile home on 1 acre 1.5 miles north of Kansas Expressway and I-44. 3 Bedrooms, 2 baths, fireplace, jetted tub in master bath. Stove, dishwasher and refrigerator are included. Central heat and air. $69,500. Call Don at 417-518-3773. Thank you!

Do you love candles? Check out www.417scents.com for Wickless Candles by Scentsy, which are a safe, wickless alternative to scented candles. Great gift ideas for holidays, birthdays, and anniversaries. Contact David or Anita Climer at 417-912-9448 or 417-370-5710 for more details.


The City MARKETPLACE

FOR SALE


FOR SALE BY OWNER: 4 bdrm. 4400 sq. foot custom-built walkout home in LeaBrooke Subdivision in Rogersville, built in 1998. 2 full bath; 2 half bath; 2 gas FP; 1 wood FP. Sun room, screen porch, large deck, patio. Excellent condition. Motivated seller willing to consider all reasonable offers. Ph. 755-9130 evenings and weekends.

Brome grass/mix small square bales $7.50 Contact Jason at 417-576-8800

James Abbott
Accounting Services Representative
Finance – 04/09/07

Brandy Atkin
Licensing Assistant
Finance – 04/30/07

Kristina Webster
Senior 911 Telecommunicator
Emergency Communications – 04/07/07

Angela Huggins
Deputy Clerk of Municipal Court
Municipal Court – 04/07/07

Marc Thompson
Print Shop Assistant Operator
Finance – 04/09/07

Promotions

Jennifer Biri
Business Services Specialist - Workforce Development

Cynthia Mayshark
Accounting Services Coordinator – Parks

Melody Saul
Police Services Shift Leader - Police

Welcome

Andrew Bath
Jacob Boomgaard
Caitlin Deeken
Cristie Desmond
Tyler Dodson
Brandon Keene
Rachel Kleemann

April 17 – Police/Fire retirees meeting, 6:30 pm, Heritage Cafeteria

Jerome Lockett
Nicholas Masterson
Susan Matney
Wade McElfresh
Tommy Nguyen
Aaron Pearson
Phillip Robinson
Caleb St. Clair
Michael Walker
James Whitehead
Police Officers (Academy) – Police
Bethany Boyd
Charity Carpenter
Summer Wildhaber
911 Telecommunicators – Emergency Communications
Nicki Woods
Executive Secretary – Information Systems
Colette Long
Senior Court Services Representative – Municipal Court
Nathan Billings
HRIS & Payroll Coordinator – Human Resources

I’m sorry, Mr. Burris can’t take any calls right now. He’s inBalance.

WHAT DO YOU THINK about the SCENIC Route?

Email thescene@springfieldmo.gov and give us your topic ideas.
APRIL BIRTHDAYS

1 Paul Blees PW
   Chris Hanks PRK
   Olivia Hough PDV
   Patricia Rader PRK

2 James Calhoon POL
   Lisa Jump 911
   Sarah Limb HL
   Jerome Lockett POL
   Brandon Manczuk ES
   Adrienne Olah HL
   Stacey Parton POL
   Jamey Thomas POL

3 Jacob Stockglausner ES

4 Juan Abonce HL
   Terry Allen PW
   Wesley Archer PRK
   Ronald Cole POL
   Sandra Freeman PRK
   Rachele Huett POL
   Eric Morgan POL
   Jason Rust POL
   Melody Saul POL
   Jeron Tauer POL
   Jackson Thompson PRK
   Lee Tiehen PW

5 Bobby Berry PW
   Tracy Campbell PW
   John Erwin PW
   Susan Potter ART

6 James Cooney POL
   Richard David FR
   Timothy Gerkey FR
   Terry Moore PN
   Jeanie Pribe POL
   Jonathan Shuck PW

7 Gary Campbell PW
   Lawrence Demster ES
   Darrell Rader POL
   Todd Thornhill MC
   Greg Wheeler POL

8 Alex Belote PRK
   Kelby Dickenshew ES
   Kenneth Edmonds PW
   Kristina Webster 911
   Chester Wheeler PW

9 Betsy Beck POL
   Sally Payne WD
   Aleda Stanek PRK

10 Marla Miller POL

11 Thomas Breashears PW
   Lori Chafin ES
   Stanley Horton AIR
   Nathan Tiler PW

12 James Abbott FN
   Roger Moore POL

13 Crystal Dorser BDS
   Jon Freeman PW
   Julie Gimlin HL
   Rebecca Jolliffe POL
   Christine Rodgers POL
   Jason Ward POL
   Justin Wilson PRK

14 Mike McKnelly PRK
   Morris Moore FR
   Mark Schindler POL
   Robert Uckele PRK

15 Lisa Harley CC
   David Hightower FR
   Shawn McClure POL
   Kelsey Peterson PRK
   Kevin Routh POL
   Kristen Webbe POL

16 Brandi Anderson PRK
   Bonnie Blevins ES
   Judy Cano WD
   Robert Felber ART
   Brittany Fox PRK
   Jaclyn Labby PRK
   Lori Stubbersman FN

17 Kelly Ash FR
   Shannon Kinney PRK
   Eric Reece POL
   Tina Sides MC

18 Stewart Acosta AIR
   Kirk Broberg POL
   Bethany Gates PRK
   Amanda Leekrone PRK
   Jolee Mercer 911
   Christopher Roush FR
   Jenny Turner PW

19 Alford Berry AIR
   Jason Bisby POL
   Philip Depinto POL
   Jason Wells FR

20 Stephanie Gott ES
   Lavena Pilgrim HL

21 Curtis Cantrell FR
   Kurt Priebe FR
   Mike Stafford PW

22 Amy Davis 911

23 Warren Bagwell PRK
   Brian Crum POL
   Andrew Flippin PW
   Tanner Westerfield POL
   Judy White PDV

24 Matthew Farmer POL
   Dustin Hartje PW
   Devin Nevels PRK
   Brad Shaffer ES
   Myron Walton PW

25 Donald Boenker PRK
   Robert Cantrell PRK
   Kevin Dill ES
   Lisa Frazier 911
   John McGarey PRK

26 Chris Barb POL
   Jeremy Parr PRK

27 Gary Birum ES
   Martin Gugel PW
   Mackenzie Gathercole PRK
   Aaron Lile FR
   Scott Menzer FN
   Justin Merritt FR
   William Snider PRK
   Arolin Thomas PW

28 David Amirault PRK
   Alan Cummins PRK
   Thomas Gottman PRK
   Brandon Keene POL
   Karen Prescott HL
   Epiphani Simmons PRK

29 Timothy Hohulin PW
   Mary Mannix Decker FN

30 Ben Basham FR
   Betty Browning ES
   Johnnie Hudgings PRK
   Michelle Ivey 911
   Emily Rain PRK
   Fred McConkey PRK
   Donald Mitchell POL
   Robert Montgomery POL
   Brad White POL

Abbreviations

911 Emergency Comm.
AIR Airport
ART Art Museum
BDS Building Dev.
CC City Clerk
CM City Manager
EM Emergency Mgt.
ES Environmental Ser.
FN Finance
FR Fire
HL Health
HR Human Resources
IA Internal Audit
IS Info. Systems
LAW Law
MC Municipal Court
OG Ozark Greenways
PRK Parks
PDV Planning & Dev.
DPI Public Information
POL Police
PW Public Works
WD Workforce Dev.
inBalance Team Members include: Katie Towns-Jeter, Health Department; Emily Hegg, Health Department; Julie Greer, City Manager’s Office; David Nokes, Airport; Jenny Layton, Building Development Services; Bill Ingemi, Parks; Tim Gomas, Police; Steve Stinnett, Fire; Anita Eddy, PIO; Mandy Buettgen, Public Works; Steve Brawn, Information Systems; Kelly Green, Public Works – SW Treatment Plant; Teresa Allen, Finance; Peggy Thompson, Human Resources; Sally Payne, Workforce Development and Debbie Moore, 911.

To learn more about inBalance, visit springfieldmo.gov/inbalance. Email your questions to inbalance@springfieldmo.gov.

How to Get Started:

1. No-cost Health Risk Assessments (HRAs) will be made available to City employees in May. More information about scheduling to come later this month.

2. Beginning June 1, a 75% discount to employees on memberships to Chesterfield, Doling and Dan Kinney Family Centers (package deal) and/or the Cooper Tennis Complex. This discount program will be established as a two-year pilot program after which we will review the level of use and the effectiveness of the program for future consideration.

Q: Who is eligible for the free HRA and Parks facility discounts?

A: All full-time regular employees and contract employees working 30 hours per week or more.

<table>
<thead>
<tr>
<th>Fitness Center Membership</th>
<th>Cooper Tennis Complex Membership</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>Single</td>
</tr>
<tr>
<td>Monthly Rate</td>
<td>Monthly Rate</td>
</tr>
<tr>
<td>$5.52</td>
<td>$7.08</td>
</tr>
<tr>
<td>Family</td>
<td>Family</td>
</tr>
<tr>
<td>Monthly Rate</td>
<td>Monthly Rate</td>
</tr>
<tr>
<td>$8.65</td>
<td>$9.69</td>
</tr>
</tbody>
</table>

Q: Are there any prerequisites to getting the discount(s) at the family centers and/or tennis complex?

A: In order to qualify for these discounts, you will be required to complete a Health Risk Assessment (HRA) or get an annual physical by your primary care physician.

Q: What does an HRA include?

A: HRAs include the following components:
- Fasting blood work (glucose, total cholesterol, HDLs, LDLs, triglycerides)
- Blood pressure reading
- Height, weight, body fat, body mass index
- Health questionnaire with 62 questions

Q: If I choose to join a fitness center, how will I pay for my membership?

A: Membership payments will come out of your paycheck through a monthly payroll deduction. The initial monthly payroll deduction will begin with the first paycheck after the authorization form has been received by Human Resources. Monthly payroll deduction and associated tax liability will be deducted from the first paycheck of each month for the duration of the annual membership.

Q: Will there be income tax implications from receiving a discount on Parks facility memberships?

A: The City will be required to report to the IRS the value of the discount on your W-2. This may nominally increase your overall Federal and/or state tax liability.

Q: What do I do if I am a current member of one of these fitness facilities?

A: A new membership will need to be established by simply signing and dating a membership renewal form at your fitness facility location. Any current member who paid for their membership in full will be given a prorated refund for the remainder of their membership and only charged the discounted fee thereafter. Current members who utilize a monthly electronic funds transfer will have their bank draft stopped prior to their next scheduled withdrawal.

Q: How long will my membership last?

A: Memberships to any of the facilities will follow existing policies. The membership contract is an annual agreement and must be renewed every year with proof of an HRA or physical.

Q: Can my family join too?

A: All membership types, including individual and family plans, are eligible for the 75% employee discount as long as the person purchasing the membership is a qualifying City of Springfield employee and provides proof of an HRA or annual physical. You can join the Family Centers, the Cooper Tennis Complex, or both. Joining both will require separate memberships and payroll deduction amounts.

Q: How do I get started?

A: Proof must be provided of a completed HRA or annual physical within the past 12 months to an inBalance representative at the Health Department to be eligible for the discounts. The representative will provide you paperwork to take to the facility you want to join. Your membership will start immediately on the day you bring your paperwork to the selected facility and your membership is processed.
IDEA Commons video takes Silver Addy

CityView staff, the media production arm of the City’s Public Information Department, won a Silver ADDY Award from American Advertising Federation of the Ozarks.

IDEA Commons, a video created to help promote this area of the same name in downtown Springfield, won a Silver award in the category of Advertising for the Arts and Sciences at the ADDY awards dinner held on February 25.

CityView staff partnered with MSU and its affiliate JVIC, and the Chamber of Commerce to produce the video (youtube.com/springfieldcityview) to highlight IDEA Commons, a new type of urban research park.

The Ozarks chapter of the American Advertising Federation recognizes creative excellence in advertising.

Donate jeans in celebration of Denim Day

The Health Department and Police Department are working together to promote Denim Day on April 26, 2012. Denim Day has been internationally celebrated since 1999 in protest of an Italian High Court ruling that overturned a rape conviction because the victim was wearing extremely tight jeans. Enraged by the verdict, women of the Italian Legislature protested the decision by wearing jeans to work. As news of the decision spread, so did the protest. The Health Department is collecting new and used jeans (any size, including children) to donate to the Victim’s Center and Harmony House this year. Look for the donation bins in the Busch Building and Health Department lobbies. Pins, bookmarks and posters are available from Pam Bryant in the Health Department in order help raise further awareness. You can reach her at pbryant@springfieldmo.gov or at 864-1451.

March Sales Tax up

The City of Springfield’s March 2012 one-percent sales tax check from the Missouri Department of Revenue is up 38.16 percent compared to March 2011. Revenue collected totaled $3,593,694 compared to $2,601,157 in March 2011.

The 38 percent increase is “artificially high” relative to last March’s check. Year-to-date, sales tax revenue for Fiscal Year 2011/12 is 9.91 percent above the previous year.

Year-to-date collections total $29,325,835 compared to $26,682,286 last year – a difference of $2,643,549.

The amount of time the State of Missouri has to process sales tax returns received from businesses varies each month and impacts the monthly comparison.

For more information, contact: Finance Director Mary Mannix Decker. 864-1695.

Do You Know…?

A Q & A of City of Springfield employees. To suggest a colleague for a “Do You Know...?” profile, email thescene@springfieldmo.gov.

Sherry Royal
Police Services Administrator
Springfield Police Department
Sherry has worked for the city for 22 years.

What has been your greatest achievement?
My greatest professional achievement would be being promoted to Police Services Administrator in 2002. I started at the Police Department as a part-time internship position and worked my way up. My greatest personal achievement is raising two wonderful boys and being married (to the same person) for 26 years.

If you could live in another era, when would it be?
Maybe 1800s as a pioneer headed west. I like a challenge!

Who were your childhood heroes?
My grandparents. They rarely told me “no” and I thought there was nothing they couldn’t do.

What was your parents’ best advice?
Find what makes you happy and do that.

Tom Rykowski
Assistant City Attorney
Tom has been with the city for 7 years.

What was the happiest day of your life?
The happiest day of my life is always today. I have a great wife, and two wonderful daughters. I guess runner-up would be tomorrow, because I get to be with them again.

What was your first car?
Used baby blue 1971 V.W. Beetle, base model, absolutely no frills, and absolutely a blast to drive.

What did you want to “be” when you grew up?
You mean I’ve grown up?

What is your favorite thing to make in the kitchen?
Grilled chocolate sandwich, (imagine grilled cheese, but substitute Hershey’s chocolate bar).
To: Police Chief Paul Williams

I wanted to let you know that your men in the homicide division (Lt. Milsap, Sgt. Neil, Det. Barb and Det. Vienhage), did myself a great service. Your men worked a missing person case involving Billy Harris that turned into a homicide case.

Your team proactively worked the case and then when it was determined that the case jurisdiction fell in Webster County, your team did a very thorough briefing with my investigators and myself. This briefing made me feel very comfortable with the facts of the case and made it much easier for me to transition the case to Webster County. From that point on, the facts came quickly and the collaboration quickly followed. I credit your team with the great start in determining the facts of this case.

Because of the proactive action of your men and women, the chances of justice for Mr. Harris will increase drastically!

God Bless,
Roye

To: City Employees

To the ladies and gents that work at a desk filling out work orders, expense reports, health reports and all paper work of any kind. To the men and women working on our streets cutting sidewalks, trimming trees, and patching asphalt. To the supervisors and team leaders in the meetings taking the stress levels down, keeping their employees happy and in check when needed. Last, but not at all the least, all of those you don’t think about all the time making maps, printing business cards and everything in between; I thank you and appreciate all that you do.

James Williams
Hazelwood Cemetery

To: City Employees

Thanks to everyone who attended my Retirement Party. I will miss all of you and hope that someday you will be as happy as I am TODAY!

It is a wonderful feeling when you retire and it is your idea instead of like my first retirement when it was either retire or move. I have enjoyed working with all of you and know that my life has been more fulfilling and I am a better person because of people like all of you.

Sharon Pitts
Senior Executive Secretary
Department of Information Systems

To: Springfield Fire Department

Thank you for being a dedicated public servant. Every night, our church members can relax and sleep in the confines of their homes, walk the streets of their city, or drive on the highways, knowing they are secure. Your daily dedication provides this comfort and security. Thank you. God Bless you and your family today and always.

Blessings,
Dr. John E. Marshall, Pastor
Second Baptist Church

Brenda Cirtin
Springfield City Clerk Brenda Cirtin was named 2012 Outstanding City Clerk by the Missouri City Clerks and Finance Officers Association (MoCCFOA).

Brenda has been a member of MoCCFOA since 1986 and has served in nearly every capacity in the organization, including past-President. She has been the city clerk since 1993 and has designations of certified municipal clerk, master municipal clerk, and Missouri professional city clerk.

Sheila Maerz
Human Resources Director Sheila Maerz recently completed professional certification in two different areas: 1) PHR (Professional in Human Resources) through the Society for Human Resources Association (SHRM) and 2) ARM (Associates in Risk Management) through the American Institute for Chartered Property Casualty Underwrites (The Institutes, is the short name).