Making the Connection

The 7 a.m. shift Wednesday, Jan. 30 began like most at the 911 dispatch center in the middle of an Ozarks winter – calm and essentially uneventful.

“The biggest problems we thought we would face that morning, in addition to routine service calls, included getting a quick break for breakfast and making sure someone made coffee,” says Telecommunicator Daphne Dauzat.

Three minutes into the shift, everything changed.

Seven-year-old Kailee Mangan called 911 from a cell phone. She, her 5-year-old brother Wyatt and her mom’s boyfriend had been in a car accident. Kailee and her brother were both injured and terrified. She was afraid her mom’s boyfriend was seriously hurt or dead (he was unconscious) and she didn’t know their location.

Telecommunicator Stacey Blair, a six-year 911 veteran and mother of three, took Kailee’s call that morning.

“When a 911 dispatcher gets a call like this – an upset child involved, terribly traumatized and unsure of their location – the burden of locating and reassuring them falls to us,” Dauzat says.

Blair’s training and experience immediately kicked in. She located the scene of the accident, requested emergency medical response and kept Kailee talking. Blair reassured Kailee that help was on its way.

With Blair’s help, Kailee remained calm and provided useful information about the accident and injuries until help arrived.

Within seven minutes, firefighters were administering CPR and removing Kailee and her family from the vehicle.

Blair stayed on the line with Kailee until police arrived within a

HRAs are back - Save time in June

InBalance will offer Health Risk Assessments to City employees starting in June. Dates for these are tentative and will be announced next month.

Last year, 44 percent of City employees received HRAs.

“Wellness is a journey,” says City Manager Greg Burris. “As an organization, we are investing in wellness because we want to make sure we are having a positive impact in our employees’ lives. The HRA is the tool that provides that starting point, and over time, will allow us to track our progress.”

Celebrate Earth Day

Events planned all month to educate and celebrate the environment.

Follow the Goose!

See who has received the Golden Goose Award this month.

Do you know?

Get to know Nicki Woods in Information Systems.
Students and City leaders take Downtown tour to improve safety

Springfield’s Student Advisory Council, leaders from the City of Springfield, City Council, Urban Districts Alliance and City Utilities met at a downtown coffee shop before taking a walking tour with Springfield police the evening of March 26. The goals was to identify areas of the downtown area that could benefit with enhanced lighting or other safety improvements.

“There’s always some things you can do to improve,” says Josh Whitaker, an Evangel student. “Maybe aspects you’ve overlooked in the past or maybe something that hasn’t come forward, and we can always continue to make everyone’s experience better.”

“With the increase in violence, not just in Springfield but throughout the country, lighting is a big deterrent in crime,” says Sgt. Curt Ringgold. “Subjects and suspects can be seen with the use of surveillance cameras everywhere. Lighting helps us and assists us in identifying potential suspects and also eliminates people, too, as potential suspects.”

SEE something, SAY something!
Help improve safety Downtown or in your own neighborhood by reporting insufficient lighting or suspicious activity.

To report dark areas or lights that are out call City Utilities at: 863-9000
To report suspicious activity call: 911

Hints from the Help Desk

How to quickly create a custom signature in Outlook 2007

1. Open Outlook 2007 and select New Mail Message
2. After you have completed typing your e-mail message, Select the Insert tab from the Office ribbon towards the top left of the screen.
3. Left-click on the Signature button and select Signatures…
4. Left-click the New button, type a name for the signature and finish by selecting OK. You may have as many different individual signatures as you want. For instance, you may choose to have one signature named “Official” for business correspondence and another named “personal” for friends.
5. Create your new signature in the Edit signature dialog box. You can customize font types, sizes, colors and even add a picture if you want.
6. Now decide on when you want the signature applied by selecting your choices in the Choose default signature options drop down boxes and left-click on OK when you are finished.
City celebrates Earth Month/Arbor Month

Once a year on Earth Day, April 22, the world celebrates the birth of the modern environmental movement.

The City of Springfield takes this celebration to the next level, reaffirming its commitment to sustainability and a healthier planet with a month-long series of events and activities, which include:

• First Friday with Friends Arbor Day Talk & Walk, 10 a.m., April 5, Botanical Center Atrium.
• Native Plant Sale, April 6 at Springfield Conservation Nature Center.
• Potting Shed University: Miniature Wetlands, 6:30 p.m., April 8, Botanical Center Workshop. Cost is $5.
• South Creek Clean-up, 9 a.m.-noon April 13, McDaniel Park (corner of National and Sunset).
• Potting Shed University: Perennials, 6:30 p.m. April 15, Botanical Center Workshop. Cost is $5.
• 13th Annual Springfield/Greene County Choose Environmental Excellence Awards Luncheon, April 19, Springfield Area Chamber of Commerce.
• Discovery Center Free Day, 9 a.m. to 6 p.m. April 20.
• Lake Springfield Clean-up, 12:30-4:30 p.m., April 20. Check-in at Southwood access off Evans Road.
• Potting Shed University: Eliminate Invasive Plants, 6:30 p.m., April 22, Botanical Center Workshop. Cost is $5.
• Arbor Day, April 26. City ceremonies include a number of tree plantings at local schools throughout the month.
• Party for the Planet at Dickerson Park Zoo, 10 a.m.-2 p.m., April 27.
• Potting Shed University: Learn to Identify Common Garden Insects, 6:30 p.m., April 29, Botanical Center Workshop. Cost is $5.
• Parks will host Outdoor Initiatives events throughout the month of April. Activities include Nature Hike, Dutch Oven Cookery Clinics and Geocaching April 20 at Ritter Springs; Cold Weather Canoeing Clinic at Lake Springfield, Giboney Cave Tours at Doling Park and Ha Tonka State Park Day Hike all on April 21; Ritter Springs Camp-out April 26-28; and a second Geocaching event at Ritter Springs on April 27. For more information on Outdoor Initiatives, please visit parkboard.org/info/outdoor/index.htm.
• Clean Air Week, the last week of April.

Dauzat was so touched by the experience that she submitted a narrative to the Missouri Chapter of the National Emergency Number Association (MoNENA). The organization recognized Kailee with the 2013 Century Link Hero Award at its annual banquet March 19 at Tan-Tar-A. The award honors those 12 and under who utilize 911 services.

Blair, Dauzat, 911 Director Zim Schwarze and other 911 staff were able to meet Kailee and her family at the banquet and were happy to see that they were all OK.

“This is an incredibly taxing and emotionally exhausting job at times, and we sometimes wonder why we do it,” Dauzat says. “I think that question was answered for Stacey that day. I know it was answered for me.”

Remember, to receive your City employee benefit of a 75 percent discount at Chesterfield Family Center, Doling Family Center or Kinney Family Center, you must schedule an HRA or submit a form signed by your physician indicating you have received your annual physical. Visit wwww.springfieldmo.gov/inbalance for more details and for the physician form.

Upcoming InBalance events are:

Code 3 Boot Camp

Thirty brave City employees will participate in Code 3 Boot Camp starting Tuesday, April 9. Led by Fire staff, the session will run for eight weeks and will meet at the Police & Fire Training Center on West Battlefield at noon on Tuesdays and Thursdays. Watch The Scene for updates on participants’ progress over the next eight weeks. Code 3 Boot Camp offers fun and challenging workouts to help participants of all fitness levels reach their goals.

Urban Warrior Challenge

7 a.m., Sunday, April 7 at MSU’s Plaster Field. Designed by the MSU Army ROTC, in partnership with the city of Springfield, the S.U.C. is a 12.4K race through urban Springfield taking on obstacles designed to challenge endurance, speed, and agility. For more information and registration information visit embracethesuc.com.
**FOR SALE**


Antique Oak Dining Table and chairs
Table measures 48” x 48” with rope design carving on legs. Chairs have upholstered seats. $300. Call Marvin 742-5214.

Franklin Electric 4” Submersible Well Pump
3 Hp / 2.2 Kw / 230 Volt / 900 lb. thrust (New and still in the box.) $300. Call Marvin 742-5214.


FOR SALE: Lighted entertainment center from Oak Express. Overall dimensions are 36” wide x 68” tall x 17” deep. The inside dimensions of the TV space are 33” wide x 26” high x 17” deep. Has casters for easy movement. $60. Call 838-0334 and leave a message.

**REAL ESTATE FOR SALE**

Home For Sale by Owner: 3 BD, 2 BA, 2 car attached garage, near hospitals. Wood floors and carpet. New roof, siding, gutters, furnace, and water heater. Large fenced yard with deck, large Kit., Lg. Living Rm. with brick fireplace, office. Good area for kids! Asking $125,900….Let’s talk! Call Karla 350-0991

For sale by owner, bi-level, brick and wood frame home on three acre wooded lot in exclusive southwest Springfield neighborhood. Four fireplaces, 4 1/2 baths, 6 bedrooms, 2 decks, 4 living room areas, 2 formal dining rooms, 2 full kitchens, 2 laundry rooms and a 2-car attached garage. Also has an unattached, finished four-car garage with loft workshop. Owner asking $265,000. Call Kathy at 619-5511 or 881-2591 to leave a message with call-back number.

**SERVICES**

Stephanie Chase Cleaning Service
“Professional House Cleaning”
License and Insured 299-0334 | stephaniechase18@gmail.com
References upon request.

**MILESTONES**

**30 years**
- John Bradford
  - Senior Keeper
  - Parks – 4/3/1983

**25 years**
- Mike Fonner
  - GIS Manager
  - Information Systems – 4/18/1988

**20 years**
- Richard O’Connor
  - Battalion Chief
  - Fire – 4/19/1993

- Randy Villines
  - Assistant Fire Chief
  - Fire – 4/19/1993

- Kenneth Scott
  - Mark Clinkenbeard
  - Fire Captains
  - Fire – 4/19/1993

- Cale Murphy
  - Fire Equipment Operator
  - Fire – 4/19/1993

- Gerry Koeneman
  - Rescue & Salvage Specialist
  - Fire – 4/19/1993

- Kevin Binam
  - Fire Marshal
  - Fire – 4/19/1993

- Todd Thornhill
  - Chief Judge of Municipal Court
  - Municipal Court – 4/26/1993

**10 years**
- Matthew Hawkins
  - Arborist Crew Leader
  - Public Works – 4/5/2003

**5 years**
- John West
  - Airfield Maintenance Worker
  - Airport – 4/28/2008

- Larry Morgan
  - Plant Maintenance Mechanic I
  - Environmental Services – 4/28/2008

- Lisa Jump
  - Senior 911 Telecommunicator
  - Emergency Communications – 4/29/2008

**Welcome**
- Andrew Flippen
  - Engineer in Training – Public Works

- Dianna Schuman
  - Community Recreation Supervisor – Parks

- Nicole Hays
  - Admin. Systems Analyst – Information Systems

**References upon request.**
APRIL BIRTHDAYS

1 Paul Blees  
   Chris Hanks  
   Olivia Hough  
   Sharyn Jones  
   Patricia Rader

2 James Calhoun  
   Lisa Jump  
   Sarah Limb  
   Jerome Lockett  
   Brandon Manczuk  
   Adrienne Olah  
   Stacey Parton  
   Jamey Thomas

3 Hans Bentz  
   Deb Fraley  
   Madison Jones  
   Jacob Stocklausner

4 Terry Allen  
   Wesley Archer  
   Ronald Cole  
   Sandra Freeman  
   Eric Morgan  
   Jason Rust  
   Melody Saul  
   Jeron Tauci  
   Jackson Thompson  
   Lee Tiefen

5 Bobby Berry  
   Tracy Campbell  
   John Erwin  
   Taylor Richards

6 James Cooney  
   Richard David  
   Timothy Gerkey  
   Terry Moore  
   Jeanie Priebe  
   Jonathan Shuck  
   Kaitlyn Smith

7 Gary Campbell  
   Lawrence Demster  
   Stacia Portis  
   Todd Thornhill  
   Greg Wheelen

8 Alex Belote  
   Kelby Dickensheet  
   Kenneth Edmonds

9 Betsy Beck  
   Sally Payne  
   Aleda Stanek

10 James Stewart  
   Kristina Webster  
   Chester Wheeler  
   Cynthia Wyman

11 Thomas Breashears  
   Lori Chafin  
   Stanley Horton  
   Nathan Tiller

12 James Abbott  
   Daniel Carlson  
   Roger Moore

13 Crystal Dorser  
   Esther Fahim  
   Jon Freeman  
   Julie Gimlin  
   Rebecca Jolliffe  
   Christine Rodgers  
   Justin Wilson

14 Anna Massoth  
   Mike McNelly  
   Mark Schindler  
   Robert Uccke

15 Lisa Harley  
   David Hightower  
   Robert Leshin  
   Shawn McClure  
   Heather Parker  
   Kelsey Peterson  
   Kristen Webie

16 Brandi Anderson  
   Bonnie Blevins  
   Ronald Byerly  
   Judy Cano  
   Britanny Fox  
   Elizabeth Kellner  
   Lori Stubbsman

17 Kelly Ash  
   Shannon Kinney  
   Eric Reche  
   Tina Sides

18 Stewart Acosta  
   Kirk Broberg  
   Bethany Gates  
   Amanda Leckrone  
   Christopher Roush  
   Jennifer Turner

19 Alford Berry  
   Jason Bisky  
   Philip Depinto  
   Jason Wells

20 Stephanie Gott  
   Lavina Pilgrim

21 Curtis Cantrell  
   Rebecca Husney  
   Kurt Priebe  
   Mike Stafford

22 Amy Davis  
   Jeremy Garner  
   James Garrett  
   Jeremy Garten  
   Brandon Gonzales  
   Bob Hosmer  
   Rachel Klebolt  
   Linda McKaig  
   Casey Perryman  
   Keasha Schreiber  
   Holly Tucker

23 Warren Bagwell  
   Brian Crum  
   Andrew Flippin  
   Tanner Westerfield  
   Judy White

24 Matthew Farmer  
   Dustin Hartje  
   Devin Nevels

25 Robert Cantrell  
   Dalton Cross  
   Kevin Dill  
   Lisa Donaldson  
   Sayer Tindall

26 Christopher Barb  
   Christopher Mumm  
   Lynette Newcomb

27 Gary Birum  
   Jordan Butcher  
   Mackenzie Gathercole  
   Martin Gugel  
   Paul Hume  
   Aaron Lile  
   Justin Merritt  
   William Snider  
   Tara Williams

28 David Amiraui  
   Alan Cummins  
   Thomas Gottman  
   Brandon Keene  
   Kyle Powers  
   Karen Prescott  
   Epiphani Simmons  
   Kyrie Simmons

29 Katherine Baurichter  
   Timothy Hohulin  
   Mary Mannix Decker

30 Ben Basham  
   Johnnie Huddings  
   Michelle Ivey  
   Emily Kain  
   Fred McConkey  
   Donald Mitchell  
   Robert Montgomery  
   Brandon Osborn  
   Chadwick White

31 Ronald Collins  
   Matthew Daily  
   David Essary
Diversity@Work

Americans with Disabilities Act

Every day, millions of people with various types of disabilities go to work just like everyone else. Disabled workers not only have the typical challenges all of us face at work, but may also deal with needs for accommodation, personal challenges and even negativity from co-workers. Differentiating people on the basis of disability is illegal, but it unfortunately continues to happen.

To make sure that all workers are treated fairly, the U.S. enacted the Americans with Disabilities Act in 1990. This act bars public and private employers from acts of discrimination against disabled workers by addressing issues such as hiring, advancement, training, pay rates, termination and other parts of a job. The act gives employers guidelines on making the workplace accessible so that all employees are treated equally, regardless of disability.

Under the ADA, disability is defined as a physical or mental impairment which limits substantially some or all the major important activities of an individual. Under the ADA, an employer must provide an effective, reasonable accommodation when a qualified individual with a disability requests one, unless the employer can demonstrate that it would be an undue hardship to do so.

As an equal opportunity employer, the City of Springfield takes care to ensure equality and to comply with regulations that are in place to protect disabled workers.

If you are interested in more information about the Americans with Disabilities Act, please visit www.ada.gov/.

Earth Day!
Saturday, April 20 at Discovery Center

43rd Annual Earth Day Celebration
A project of Choose Environmental Excellence & Discovery Center of Springfield
Sponsored by Partnership for Sustainability

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<tr>
<th>Environmental Exhibits &amp; Activities</th>
<th>Fishin’ Magicians</th>
<th>FREE Admission</th>
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Admission: 9am-6pm

Follow the Golden Goose

Each week, the Golden Goose is presented from one City employee to another as a way to say “thank you” and recognize fellow employees for a job well done.

Where has it been this month?

After I had the Golden Goose I passed it to Brian Olle in Clean Water Services. Brian was truly helpful at my time of doing installs at clean water and that’s why I thought he deserved it since he provided lots of support when I needed it.

Joseph Gatiba
Information Systems

Jason Denney is who I would like to pass the Golden Goose Award to. Jason has always been extremely helpful and patient when I’ve needed computer assistance. Anytime I have dealt with him, he has been very timely and made my job easier because of it. I would just like to thank Jason for always having a positive attitude and a willingness to help others.

Brian W. Olle
Clean Water Services

I am very pleased to present the Golden Goose Award to Anita Cotter. I have worked with Anita on various issues over the last few years and I am always impressed and amazed by her ability to multi-task and provide such a positive and professional level of service every day. Anita is always exceptionally friendly and her ability to approach difficult situations with a sense of humor has always impressed me. I believe Anita’s incredible work ethic serves as an outstanding example to others and I am happy to be able to work with her here at the city. Thank you Anita!

Jason A. Denney
Information Systems

I am honored to present the Golden Goose Award to Claudia Crighton. Claudia is an amazing person. I have worked with Claudia for a very long time and I am always amazed with her ability to deal with people. Claudia is my first call when I have a problem citizen. She has a wealth of knowledge and has the most professional and kind demeanor when dealing with angry citizens. Claudia has a kind spirit and never lets anyone see her sweat. She is able to be firm without being abrasive. She exemplifies the whole concept of working with the community and takes it to the next level. She always makes time to help anyone who needs her and never complains about the extra work. Claudia, words cannot express how much you are appreciated!

Anita Cotter
City Clerk’s Office

Rules of the Goose:

1. Present the Golden Goose to a fellow City employee in a different department.
2. You can only keep the Goose for one week.
3. It is highly encouraged that you present the Goose in a way that recognizes them publicly.
4. The Goose must be displayed in your work area for everyone to see. Accompanying the Goose will be a pin that you can wear all week.
5. A log book will document the travels of the Goose. As the Goose moves on, you must list WHO you are presenting it to and WHY. When you give the Goose trophy, please send an e-mail to GooseShepherd@springfieldmo.gov stating to whom you are presenting the Goose and why.

Exhibits & Activities
9am-4pm

Fishin’ Magicians
10am-3pm

FREE Admission
9am-6pm

Admission: 9am-6pm

43rd Annual Earth Day Celebration
A project of Choose Environmental Excellence & Discovery Center of Springfield
Sponsored by Partnership for Sustainability

Environmental Exhibits & Activities: 9am-6pm
Fishin’ Magicians: 10am-3pm
FREE Admission: 9am-6pm

Admission: 9am-6pm

Goose Shepherd
Goose Shepherd@springfieldmo.gov
**In Brief**

**Bork to Join Springfield-Branson National Airport**

City of Springfield Internal Auditor Kristy Bork will take on a new role as the assistant director of aviation – finance and administration for Springfield-Branson National Airport, effective April 8. She replaces Mark Roy who retired.

“Everyone at the airport is excited to have Kristy coming on board,” said Brian Weiler, director of aviation. “Since the airport is a hybrid of government and the private sector, her experience in government and business will be particularly valuable.”

Bork has been the City’s internal auditor since 2010, and prior to that was a supervisor accountant with BKD in Springfield since 2004. She is a licensed certified public accountant and holds bachelor’s and master degrees in accounting from Missouri State University.

**Fassnight Creek Stormwater and Greenway Trail Project Continues**

The City of Springfield Department of Public Works has begun work on phase two of the Fassnight Creek Stormwater and Greenway Trail Improvements Project, a multi-purpose project that includes reconstruction of bridges and roadways and floodplain improvements to reduce flooding hazards to motorists and nearby neighborhoods.

Phase two will consist of stormwater improvements, including raised streets and new bridges at Bennett Street and Jefferson Avenue to safely pass the 100-year flood; stream bank stabilization to reduce erosion and protect adjacent properties; a detention basin to improve water quality; and floodplain improvements to reduce flood damages to nearby properties.

The project continues the successful work of phase one, which was completed last year and included reconstructing bridges where Grant and Campbell cross Fassnight Creek to provide water quality benefits while maintaining the historical appearance of Fassnight Park. The extension of the Fassnight Creek Greenway Trail through the park provides increased opportunity to enjoy the creek. Phase two will further the trail to the east side of Jefferson Avenue, ultimately connecting to Phelps Grove Park with a future phase.

**Council to welcome new members Fisk, Fishel and Hosmer**

Jan Fisk was elected to Council General Seat A, a position she was originally appointed to in 2012. Craig Fishel earned the Council Zone 4 seat, vacated by Scott Bailes, who did not seek reelection.

Three other candidates ran unopposed.

Mayor Bob Stephens will serve a two-year term, while Zone 1 Councilman Jeff Seifried will serve an additional four years and Craig Hosmer will replace John Rush in the General B Council seat, who did not seek reelection.

A farewell reception honoring Councilmen Scott Bailes and John Rush will take place at 4:30 p.m. Monday, April 8 in the lobby of the Busch Municipal Building. Newly elected and reelected Council members will be sworn in at the 6:30 p.m. City Council meeting that same evening. The current Council will address previously introduced issues, before the swearing in and transition to the new Council.

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**From the SCENE archives**

**10 years ago – April 2003**

**CityLink Training Swings into Full Gear**

The CityLink project has begun the training phase of the Oracle Financial Management system. Approximately 330 employees will need training in appropriate areas based on their individual responsibilities. There are a total of 22 different classes that will be taught, though most employees will only need three to four classes to function in the system. All training is hands-on, with only nine computers available in each class.

**20 years ago – April 1993**

**Major Crimes Investigation Training**

Eighteen officers of the Springfield Police Department began 122 hours of specialized training in Major Crimes Investigation. The three week seminar held in the Police/Fire Training Room in City Hall included: evidence collection, field note taking, crime scene photography, search warrants, investigation of specific crimes, fingerprinting, interview and interrogation, practical exercises and major accident investigation.

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**Do You Know...?**

A Q&A of City of Springfield employees.

To suggest a colleague for a “Do You Know...?” profile, email thescene@springfieldmo.gov.

**Nicki Woods**

Information Systems Assistant

Information Systems Nicki has worked for the City for 14 months.

Who had the greatest influence on you as a child?

My two older sisters. They are both good people.

What was your favorite TV show as a child?

As a child, I was a Scooby Doo fan. Now I enjoy watching Duck Dynasty. It’s funny and I like that they pray at the end of each show.

What are you compulsive about?

I run 8-10 miles every night after work.

What won’t you eat?

Spam, canned ham, etc. There is something not right about unrefrigerated meats.

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**The SCENIC Route**

Who’s up first for the Joust?

Director of 911 Emergency Communications & former American Gladiators contestant Zim Schwartzte institutes a new stress relief program for 911 staff.
The Springfield-Greene County Health Department was recognized by the National Association of County and City Health Officials. The national organization recognized the department for its innovative program: “Collaboration Improves Capacity for Medical, Pharmaceutical, and Dental Services.” The program will be publicly recognized at the national organization’s annual event in July.

To: Police Chief
Paul Williams

I have had the pleasure to see Officer Shawn Clawson’s presentation on DWI facts and findings three times now. I find it amusing and amazing how he is able to win over a crowd of probationers/parolees with his down-to-earth, honest presentation. Each time he has been here I see our clients appear to puff up as a defense to having a police officer in front of them and they think he is just going to preach to them. After a very short time, our clients are engaged, laughing, and relating. You can almost see the shock on their faces that they like him. Not only is Shawn knowledgeable on the subject, but he also has the personality that draws people in. But the most noteworthy piece of information I wanted to relay is, Shawn had just spent the day presenting to another group and still made our event in the evening to top it off. To me, speaking at our little group went over and above what he is probably expected to do. I just want someone to be aware that Probation and Parole is honored and fortunate to have Shawn speak at our panels. I’m positive SPD feels extremely fortunate to have him as part of their team.

Cheree Gaunt
Springfield

To: Police Chief
Paul Williams

My son put me in a choke hold and cussed at me repeatedly. Officer Kyle Campbell was very firm with him that the behavior was very incorrect. Officer Campbell listened to my son and was very firm when he determined he was being untruthful. My son’s father committed suicide years ago. Officer Campbell even covered that wonderfully. I was extremely impressed with his expertise and compassion, yet firmness. He also was very comforting toward me seeing my child being handcuffed and knowing the pain I was feeling for him. He was an INCREDIBLE officer and I feel BLESSED I got him on this call, to handle such a horrible/sad experience for our family. Thank you again Officer Campbell!

Heather Snow
Springfield

To: Police Chief
Paul Williams

As VP of the local BMW Motorcycle club I had contacted Officer John England about coming to our club meeting to give a talk about how to stay safe this summer, after a winter away from riding for most members. He graciously volunteered his time after teaching all day, and gave a wonderful presentation to our club, which was very informative as well as a wonderful way to build comradeship between the public and the Police Department. We want to thank Officer England for going above and beyond!

Ken Foster
VP Springfield BMW Roadriders

CAMp Visits Fire Department and Human Resources

Though it was an extremely cold March day, CamPers endured the weather to learn more about what its like to be a Firefighter. The day began at the Police Fire Training Center where we boarded the bus for a visit to a local nightclub. The Fire Department is involved with not only smoke alarms, but also crowd control in these heavily populated entertainment areas – that was something most were not aware of.

Our next stop was at MSU’s Hammons Student Center, which is where Fire and HR administer written and agility exams to applicants. Fire Chief David Hall administered a similar “firefighter written exam” to each group – and we all found out just how difficult these exams are. Only ONE group passed the exam!

We were then turned over to Human Resources, where Sheila Maerz and the HR Staff had set up an exciting game of “March Madness” on the big basketball court. Each team received questions from the Merit Rules and Administrative Memorandums and if answered correctly, received a point, and a basketball to shoot for bonus points. The competition was fierce, but TEAM INDIANA took the championship title.

After returning to the Police Fire Training Center for a special lunch prepared by the station firefighters, each group tested their skills with car extrications, trying on fire suits, and experience dragging a hose through a “smoke-filled” room. Everyone was also treated to a quick tour of the fire station.
Did you know…

✓ The Employee Assistance Program provides as many as 4 City-paid visits each calendar year.
✓ The EAP is available to you AND your immediate family – even if your dependents are not on the City’s Health Plan.
✓ The EAP can be helpful during a temporary situation in your life such as
  • Stress at work or home
  • Financial difficulties
  • Marital problems
  • Death of a spouse, child, parent or close friend
  • Problems with a child
  • Substance abuse
✓ New Directions/Mercy is the City’s designated provider of EAP services.
✓ Counselors are part of the network of providers through Mercy (formerly St. John’s) and are considered in-network by the Health Plan if your appointments extend beyond the first four visits paid by the City’s EAP. (Please refer to the Health Plan document or call Med-Pay for details about coverage through the Health Plan.)
✓ Employees may call New Directions directly to schedule an appointment. You do not have to have approval or clearance from Human Resources to schedule an appointment!
✓ Appointments are available at a variety of times. You may not have to take time off work to schedule an appointment!
✓ Your visits are absolutely confidential! No one at the City is notified when an employee uses the EAP on a voluntary basis. Invoices for employee’s appointments do not identify individuals by name, social security number or any other identifier that is recognizable by City staff.
✓ The EAP is one of your benefits and is available when you need it!

To Schedule An Appointment
Call New Directions/Mercy EAP
1-877-254-0781
24 hours a day, 7 days a week
Website:  www.ndbh.com  password: springfield