Teamwork raises $5,000 in one week

A big THANK YOU for your participation in and sponsorship of the Week of Living United Aug. 23-24. This was a first-time event, and it was a great success. Together, we raised more than $5,000 for United Way. And we had a lot of fun along the way.

While it's always dangerous to recognize specific individuals for fear of leaving someone out, here are some people who were instrumental in the planning and execution of the week's activities.

Bake Sale – Merleene Knapton (BDS) coordinated for the Government Complex, and many, many people in various departments donated baked goods.

Workforce Development held their own bake sale.

Ugly Tie/Ugly Jewelry Contest – City Clerk's Office, Pancake Breakfast – Police Department, Fire Department, and Information Systems. “Support Your Team” Day – All departmental coordinators, City Manager's office, and Mike Brothers in PIO, with special thanks to Parks for use of the popcorn machine and supplies. Chili Lunch – Health and Merleene Knapton, and everyone who donated chili and side items.


None of these events would have been possible without the outstanding teamwork displayed by City employees and departments. We welcome your feedback and ideas for how we can make this more fun and more successful next year. If you have feedback or ideas for improvements, please send them to Collin Quigley or Julie Greer.


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Greg Burris, City Manager

Botanical Center grand opening gala

The Parks Department is marking the completion of the new Springfield-Greene County Botanical Center with a week-long grand opening celebration Oct. 11-17. The Center is located in Nathanael Greene/Close Memorial Park, 2400 S. Scenic Ave. Events include demonstrations, tours, classes and entertainment that includes concerts by Trout Fishing in America and Judy Collins.

The Botanical Center has been established for enhancing people’s lives through plant demonstrations and education. The Gardens at the Botanical Center are a resource for leisure, teaching, and public service missions of University of Missouri Extension. The Center is owned, operated and maintained by the Springfield-Greene County Park Board.

See BOTANICAL on page 3.

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Character Education word of the month: Responsible
To follow through with your commitments, to be reliable, and to use good judgment in making decisions.

Heer's answers
A detailed FAQ is posted on the CityConnect blog.

Cafeteria plan
November is open enrollment time for dental and cafeteria plans.

Do You Know?
Meet Nichole Plowman of IS and Travis Morrissey of Fire.

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The Springfield-Greene County Botanical Center is located in Nathanael Greene/Close Memorial Park. The community is invited to a series of events to celebrate the grand opening Oct. 11-17.
Fire station closures to end October 1

Beginning Sept. 1, rotating fire station closures in Springfield were limited to no more than one unit per day due to recent staffing increases. By Oct. 1, the Fire Department believes it will be able to end all rotating fire station closures. The department has had several personnel off on various types of leave, including military and sick leave, and a second set of new recruits will complete their initial training soon.

The rotating station closures began in April 2009. The process was implemented because of staffing shortages that were a result of the hiring freeze. City Council authorized some vacancies to be filled within the Police and Fire departments as part of the 2010-2011 Fiscal Year budget due to a federal grant and a reduction in pension contributions. In August, 10 recruits graduated a Fire Academy, and another seven are enrolled in the current Fire Academy.

The authorized fire fighter staffing level is 212. The Department currently has 202 fire fighters in its ranks, not including the seven currently in academy. The Springfield Fire Department requires a minimum daily staffing level of 51 personnel to cover all 16 units at the city’s 12 stations 24 hours a day.

“We have been very concerned about the safety of the citizens for the past 18 months,” said Fire Chief David Hall. “By reducing or eliminating the station closures, we are in a much better position to provide the level of service the community expects.”

Hints from the Help Desk

Outlook Web Access

If you are wanting to check your work e-mail from home or from any non-city computer, the address is mail.springfieldmo.gov, where it will ask for your username and password. If you are using Internet Explorer, you will have full functionality of OWA. If you are using Mozilla Firefox, you will be limited to the Lite version of OWA.

When you hover your cursor over your mailbox name, a pop-up window shows you how much mailbox space you have.

Once you are logged in, you will have the capability to change your password. Go to “Options” found on the top right side. Select “Change Password” found in the column on the left.

Enter your old password and your new password twice. It must be at least 7 characters and something you have never used before.

Don’t forget to click the “Save” button (found below the gray title bar) before exiting.

Upcoming Computer class schedule

Classes are in L46, Busch Municipal Building.
All classes are one day and begin at 8:15 a.m.

<table>
<thead>
<tr>
<th>Excel Level 1</th>
<th>Oct. 13</th>
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<tbody>
<tr>
<td>Excel Level 2</td>
<td>Oct. 20</td>
</tr>
<tr>
<td>Outlook</td>
<td>Sept. 22</td>
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<tr>
<td>Powerpoint</td>
<td>Oct. 27</td>
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(word and paper levles)

You will receive an e-mail acknowledgement. (Limit of nine per class.)

The SCENE is published monthly by the City of Springfield, 840 Boonville, P.O. Box 8368, Springfield, MO 65801. Comments and articles which appear in The SCENE do not necessarily reflect the views or opinions of City administration or any employee thereof, but are for information only. Permission to reprint material may be obtained from the Department of Public Information, (417) 864-1010.

We are committed to Working with the Community to provide ethical and responsible local government so that everyone can enjoy the benefits of living and working in Springfield.

SCENE Deadline
October 15, 2010
Please direct your submissions to Mike Brothers in the Department of Public Information. Submissions and ads via e-mail are preferred: thescene@springfieldmo.gov.
At its Aug. 23 meeting, City Council voted 9-0 to support a term sheet for the Heer’s building redevelopment plan. The term sheet is the framework for financing the redevelopment of Heer’s and was presented to City Council as an interim step in order to determine the sense of Council in moving forward with these terms.

A detailed list of frequently asked questions and answers about Heer’s is posted on the CityConnect blog. Visit http://bit.ly/HeersFAQ to view it.

Staff is now working with the developer and the other financing entities to finalize the financing details. The project will then be brought back to Council for final approval.

The City executed a development agreement with developer Kevin McGowan in August 2007 and subsequently amended the agreement in 2008. The economic recession and resulting tight financing market has led to changes in McGowan’s plans for the building, but the City has remained supportive of the project throughout.

The City of Springfield does not own the Heer’s building. McGowan purchased the property from the City for $3 million in 2007. The City is under no obligation to repurchase the building under any circumstances. Mr. McGowan is the sole owner of the property and has worked for more than three years to realize the revitalization of this historic downtown landmark.

The current plan for the building calls for 63 market rate apartments, a rooftop pool and deck, fitness center, 33,000 square feet of rentable commercial space, a Mike Shannon’s Steak and Seafood restaurant, bowling alley, bar and more.

The majority of funding for the planned project will come from the Department of Housing and Urban Development. Other sources include tax credits; the developer’s contribution, a Small Business Development Loan from the City ($2 million) and a loan from the Missouri Development Finance Board that will be “passed through” the City.

McGowan’s final application to HUD is due Oct. 6. If approved by all parties involved, concurrent closing on all financing would occur on or about March 1, 2011, with a project completion date 14 months after closing.

The Heer’s building opened in 1915 as the home of Heer’s Dry Goods Co., one of the Ozarks’ premiere shopping destinations. The building saw an expansion in 1951 and a major renovation in 1969 when a glass exterior was added in an attempt to modernize the building.

Heer’s closed for business in 1995 and the building has not been in use since. The glass exterior was removed in the early 2000s.
Service Anniversaries
25 years
David Hutchison
Professional Engineer
Public Works – 10/28/85
Steven Langguth
Chief Medical Officer
Health – 10/01/85
Kevin Marquart
Community Recreation Coordinator
Parks – 10/14/85
Alexander Montgomery
Fire Captain
Fire – 10/21/85
Gary Smith
Senior GIS Specialist
Information Systems – 10/07/85

20 years
Gail Fangrow
Municipal Facilities Supervisor
Public Works – 10/08/90

15 years
John Copelin
Plant Electrician
Public Works – 10/09/95
Timothy Griese
Parts & Inventory Control Clerk
Parks – 10/13/95

10 years
Michael Pinkley
Project Specialist
Planning and Development – 10/03/95
Anne Decker
Human Resources Assistant
Human Resources – 10/21/00
Chris Hollan
Public Works Team Leader
Public Works – 10/08/00
Bob Hosmer
Senior City Planner
Planning and Development – 10/09/00
Kim Reser
Superintendent of Recreation
Parks – 10/08/00
Pamela Thompson
Accounting Clerk I
Finance – 10/02/00
Tonya Toner
Forensic Evidence Technician
Police – 10/16/00
Octavia White
Deputy Clerk of Municipal Court
Municipal Court – 10/21/00
Neva Wooliver
Terminal Services Assistant
Airport – 10/02/00

5 years
Harrison Anderson
Equipment Operator II
Public Works – 10/30/05
Paul Blees
Right-of-Way Agent
Public Works – 10/10/05
Christa King
Animal Control Officer
Health – 10/11/05
James Loveland
Community Recreation Supervisor
Parks – 10/02/05
Marcus McKinley
Equipment Technician
Public Works – 10/31/05
Mark Mercer
Traffic Services Officer
Police – 10/02/05
Cynthia Nelson
Airport Customer Service Representative
Airport – 10/03/05
Nicolas Waldron
General Services Working Leader
Public Works – 10/30/05
Ragan Wright
Assistant City Attorney I
Law – 10/24/05

Welcome
Kathryn Steinhoff
Botanical Center Coordinator
Parks
Casey Cook
Geoffrey Hammer

The City MARKETPLACE

FOR SALE
Bedroom suite in very good condition includes double bed with bookcase headboard, box springs, large dresser with large mirror, and a highboy dresser. $300 883-1105.

Whitewater canoe, Old Town H2Pro. 13’8” full flotation bags, kneeling pads, belt bracing and closed cell foam seat. $350 883-1105.

Awesome 3 BR/2BA home for sale! Built in 2005 with beautiful maple hardwood floors throughout (tile in bathrooms and laundry), upgraded fixtures, lighting, and stainless steel appliances. 2 car garage with extra storage space. Privacy fence. All appliances stay with the home (washer and dryer negotiable). Seller will pay up to $3,000 in closing costs. 2128 N. Marion Ave. Call Kate at 860-7285 for pictures or more information.


DeWalt 12” Single Bevel Compound Miter Saw, model DW705. Great condition. $200. Call Chris at 862-7716 or email: cjakins@netscape.net

5 years
Harrison Anderson
Equipment Operator II
Public Works – 10/30/05
Paul Blees
Right-of-Way Agent
Public Works – 10/10/05
Christa King
Animal Control Officer
Health – 10/11/05
James Loveland
Community Recreation Supervisor
Parks – 10/02/05
Marcus McKinley
Equipment Technician
Public Works – 10/31/05
Mark Mercer
Traffic Services Officer
Police – 10/02/05
Cynthia Nelson
Airport Customer Service Representative
Airport – 10/03/05
Nicolas Waldron
General Services Working Leader
Public Works – 10/30/05
Ragan Wright
Assistant City Attorney I
Law – 10/24/05

Welcome
Kathryn Steinhoff
Botanical Center Coordinator
Parks
Casey Cook
Geoffrey Hammer

Solid Oak, 70” round table, with extra leaf insert, and six round back chairs. Solid oak China cabinet, entertainment center and book case cabinet. All newer, quality furniture in excellent condition. Call to see and make offer, Karla at 619-6511.

SERVICES
New Shop Open: Todd’s Cycle & Auto Service, 3440 W. Division, Ste. I, we are right behind the Kum & Go. We service all makes and models of motorcycles and automobiles. Over 25 years experience. Low labor rates and reasonable prices. Open Monday thru Saturday. Visit our website at www.toddsautoservice.com or give us a call 417-865-3966.
OCTOBER BIRTHDAYS

1  Ken Carr PW
   Jason Dean PRK
   Joe Hamp FR
   Keith Kenyeri PW
   Nathan Lock PRK
   McKenzie Morris PW
   Haley Ray FR
   Gary Smith IS
   Seth Thomas PRK
   Edward Wood FR
   Brian Athen PRK
   Kevin Brown PRK
   Patrick Carey PRK
   Marla Harman FR
   Preston Ingram FR
   Bruce Murrell PRK
   Scott Owens PRK
   Benjamin Sobotka PRK
   Rebecca Wilson PRK
   Vickie Harris FR
   Eric Latimer PRK
   Aaron Ramsey FR
   William Evans PRK
   Steven Greene FR
   Becky Hollis PW
   Will Kelb PRK
   Joey Addison FR
   Anita Baker Climer CC
   Casey Cook FR
   Daniel Mork PW
   Lisa Powell PRK
   Marcia Robinson-O'Connor FR
   Virginia Essary PRK
   John Hickman FR
   Blanche Jones PRK
   Mark Owens MC
   Lawrence Ray PRK
   Daniel Speights FR
   Morgan White PRK
   Jack Davis FR
   Rickey Helton PW
   Gregory Roeder FR
   Brady Stark PRK
   Olivia Tinker PRK
   Lane Walden FR
   Dan Wichmer LW
   Jerry Berger PRK
   Samantha Easterly PRK
   Kimberly Ferrier PW
   Michele Huntley ART
   Elizabeth Nelson PW
   Rodney Smith PRK
   Shane Kern POL
   Benjamin Lord PW
   Wilma May FR
   Ethan Ramsey PRK
   Marc Stevens PRK
   Teresa Stevens PRK
   Karen Whisnant PRK
   Kimberly Batson PRK
   Jordan Gaisford FR
   Linda Maddux PW
   Ronald Powell FR
   Joan Townsend PW
   Neva Wooliver PRK
   Austin Abbott PRK
   Chuck Cowan POL
   Donnie Garrison POL
   Jamie Gragg PRK
   Alexandra Griffeth PRK
   Sean Jackson PRK
   Kevin Marquart PW
   Jaimee Rice PRK
   Mary Toplikar FR
   Jenny Adams POL
   Norma Ehrhardt PW
   John Grier FR
   Wanda Joy PRK
   Neal McAmis PW
   Rod Noble FR
   Darrel Baldwin PRK
   Steve Dunagan PRK
   Valerie Haigh MC
   Julie Holman PRK
   Kalle Hoy PRK
   Thomas Kirby PW
   Pam Long PW
   Victoria Trampler PRK
   Donald Travers PRK
   Jerry Brymer PRK
   Alan DuBrul FR
   Tommy Ganzer PRK
   Aaron Nickolotsky PRK
   Joseph Payne PRK
   Daniel Stanley PRK
   Ryan Steele PRK
   Stephen Keiser PRK
   Victor Raby PRK
   Kathleen Ruffell PRK
   Tom Rykowski POL
   Tina Stob PW
   Virginia Wood POL
   Shirley Beasley PW
   Kelly Page PW
   Gregory Rhodes PW
   Don Underwood PW
   Gregory Wiley AIR
   Nicholas Casertano PRK
   Steven Harter PW
   Carrie Lamb PW
   Erick Roberts PRK
   Alex Turner PRK
   Sarah Craig PW
   Scott Foley PW
   Britanny Gohr PRK
   Bridget Hanafin PRK
   Christopher Johns PRK
   Errin Kemper PRK
   Timothy Whitman PW
   Vincent Herbert PW
   Bill Morrow PW
   Meredith Price PRK
   Denise Ruble POL
   Douglas Thomas PRK
   Warren Wentler AIR
   Erica Wilson PRK
   Jacqulyn Woods PW
   Robert Baker PRK
   Megan Genzler HL
   James Rawe PRK
   Peggy Thompson HR
   Shirley Ehrenfeld PRK
   Tabetha Esry PRK
   Robert Alcorn PW
   Hannah Arzen PRK
   Michael Bryson PRK
   Kevin Clark POL
   Kaylee Clay PRK
   Mark Deeds PRK
   Jean Hale WD
   Raymond Hyncik PRK
   Sharon Smith CM
   Nicole Andrews PW
   Jason Bohannon PRK
   Nicholas Breithaupt PRK
   John Choate PW
   Edie Groves HL
   Cynthia Koenneker WD
   Katherine Nixon PRK
   Michael Pringle FR
   Joy Stassel HL
   Rachel Thompson PRK
   Michael Howard PRK
   Kaitlyn Schwers PRK

25  Kent Clayton POL
    Katharine Foster WD
    Cheri Hagler PDV
    Sally Ripper PDV
    Daniel Beauchamp PRK
    Kelly Castaneda POL
    Deanna Farley MC
    William Holder PRK
    Clifton Anderson PW
    Andrea Coleman PRK
    Thomas Savard POL
    Vernon Armstrong PRK
    David Byron PW
    Jaron Rogers PRK
    Cody Williams POL
    James Carr PRK
    David Felton PW
    Kathy Shatto WD
    Carolyn Slavens HL
    David Stone POL
    Colby Wimberly PRK
    Kathy Anderson WD
    Andrew Davis PRK
    Sean Donegan PRK
    Nicholas Hartman FR
    Robert Jones PDV
    Carol Knight CM
    Cynthia Mayshark PRK
    Baron Myers PRK
    Rebecca Quin WD
    Timothy Tourville POL
    Greg Burris CM
    Teresa Mitchell PDV
    Matthew Smith PRK
    Brian Stachowski AIR
    Matt Taylor PW

Abbreviations

911 Emergency Comm.  AIR Airport
ART Art Museum  BDS Building Dev.
CC City Clerk  CM City Manager
EM Emergency Mgt.  FN Finance
FR Fire  HL Health
HR Human Resources  IS Info. Systems
LAW Law  MC Municipal Court
OG Ozark Greenways  PRK Parks
PDV Planning & Dev.  DPI Public Information
POL Police  PW Public Works
WD Workforce Dev.
New Auditor, Deputy CM will begin duties soon

The City has hired a new Internal Auditor and Deputy City Manager. Both will begin their duties soon.

City Council has hired Kristy Bork, CPA, to as internal auditor, effective Sept. 27. Bork joins the City from BKD, LLP, where she has worked since 2004 and was a Supervising Accountant. Her duties there included conducting financial statement audits of nonprofit health organizations. She will report to the City Council Finance Committee. The Internal Auditor position is one of three positions that are hired by, and report directly to, City Council under Springfield’s City Charter. The other two are the City Manager and the City Clerk.

Bork graduated from Missouri State University with bachelor’s and master’s degrees in accounting. She is a member of the American Institute of Certified Public Accountants and the Missouri Society of Certified Public Accountants.

“I’m very excited to be joining the City,” Bork said. “I’m looking forward to the opportunity to serve not only the City and City Council, but all of those in Springfield who fund our local government with their tax dollars.”

City Manager Greg Burris has hired Fred Marty for the position of Deputy City Manager effective Oct. 4.

The position has been vacant since the retirement of Evelyn Honea in May, and was filled in order to address a series of needs that include re-engineering the City’s development process and providing leadership to the Public Works Department.

Marty’s most recent position was Director of Administration and Chief Clerk in Lycoming County, Penn. He was the principal administrator for a county with a population of 120,000, and provided leadership to an organization consisting of 27 departments/offices with a staff of 600, and an annual budget of more than $100 million.

The position will mean a return to the Ozarks for Marty. He has held the positions of Chancellor of Missouri State University-West Plains; Executive Director of the American National Fish and Wildlife Museum (Wonders of Wildlife); and Vice President of Administrative Services at MSU.

Marty retired from the United States Army in 1993 as a Major General after 30 years of active duty military service. He holds a master’s in business administration degree from the University of Alabama in Tuscaloosa.

The job description and duties for the Deputy City Manager were changed in order to address the City’s current and long-term needs. The Deputy City Manager will be key in positioning the City for the economic recovery and bringing jobs to Springfield, Burris said. Specifically, Marty will be charged with guiding a re-engineering of the development process in order to make Springfield a more business- and development-friendly city. This is a complex process that involves Building Development Services, Planning & Development, Public Works, the City Attorney’s Office, Fire Department, and the Springfield-Greene County Health Department.

“Re-engineering these processes must be orchestrated from a position with authority over all of these areas,” Burris said. “It must be orchestrated from someone with authority within my office who can devote the necessary time and energy to this task in great detail.”

Additionally, Marty will be charged with developing a lifecycle capital investment strategy, creating a formal leadership development program for the City workforce, and helping to identify the initial sets of vacancies to be filled when sales tax revenues allow.

Enrollment for Cafeteria and dental plans coming

The City of Springfield offers eligible employees the opportunity to enroll in the City of Springfield Cafeteria Plan and Dental Insurance each year during the month of November. If you are a regular status City employee routinely scheduled to work at least 30 hours per week, you are eligible to take advantage of either or both of these plans. Note that Police and Fire association members have dental insurance available from their respective organizations.

The Cafeteria Plan provides eligible employees a tax savings opportunity. Participating employees are permitted to pay for, with pre-tax dollars, certain benefits such as group medical, dental, cancer and life insurance premiums; dependent care assistance and out-of-pocket medical care expenses. Please note that due to healthcare reform, over the counter drugs will no longer be eligible in most cases for reimbursement from your medical flexible spending account. More details about this change will be sent out with annual enrollment information.

The dental insurance plan is offered through Assurant. Basic and advanced plans are available for the employee and qualified dependents. Cost information will be available with the enrollment packets during the month of November.

November is “open enrollment” for both the Cafeteria and Dental Plans. Mark your calendars now for the upcoming informational meetings as listed below.

**Cafeteria Plan**

**Open Enrollment Meetings**

- Thursday, Nov. 4  3:30 p.m.
- Thursday, Nov. 18  9:00 a.m.
- Monday, Nov. 22  1:30 p.m.

All meetings will be in Busch Building, Room L45

Enrollment packets for 2011 will be sent out to employees in late October. There will also be more information in next month’s SCENE and posted on CityShare and bulletin boards in late October.

Questions regarding your benefits should be directed to Peggy Thompson, Senior Human Resources Specialist via City e-mail or by calling 864-1608.

**Dental Plan**

**Open Enrollment Meetings**

- Friday, Nov. 5  11:00 a.m.
- Wednesday, Nov. 17  3:30 p.m.

Both meetings will be Busch Building, Room L45
Sales Tax update

The City of Springfield’s September 2010 one percent sales tax check from the Missouri Department of Revenue is down 1.55 percent compared to September 2009. Revenue collected totaled $3,918,571 compared to $3,971,997 in September 2009. Year-to-date, sales tax revenue for Fiscal Year 2011 is 2.84 percent above the previous year.

Employee discounts

More and more discounts are being offered to City of Springfield employees. Some of these include Sam’s Club, Hoover Music, the Titanic Museum in Branson and more. Rather than send e-mails to all employees each time a new discount is available, employees are asked to visit the discounts page on CityShare. From the CityShare homepage, click on “employee discounts” near the bottom of the left-hand menu. More are added as they are offered.

Treasure your city

The annual Partners in Education “Treasures of the City” event will be held on the evening of Thursday, Oct. 21. As always, the Public Information Department is looking for volunteers for this great event, which is designed to teach Springfield elementary school students about City government.

Volunteers make PIE possible. If you have volunteered in the past, you will receive an e-mail soon requesting your help for 2010. If you are interested in volunteering but haven’t taken part in the past, please contact Claudia Crighton at ext. 1012 or via e-mail at ccrighton@springfieldmo.gov for more information. The event will begin for volunteers at about 4:30 p.m. with a pizza dinner and some instruction, and the event is typically over by 9 p.m.

SAAF House opens

The Springfield-Greene County Health Department is pleased to support the new SAAF House Spay and Neuter Clinic. A building dedication was held Aug. 30 for the clinic, located at 1600 N. Washington Ave. This is the first Humane Alliance model spay/neuter clinic in the state of Missouri, giving the community a powerful new resource to fight pet overpopulation.

The clinic provides high quality, low-cost spay/neuter services to rescue groups, animal shelters, and low-income pet owners. SAAFHouse is a project of Springfield Animal Advocacy Foundation (SAAF), a nonprofit coalition of local animal welfare agencies. SAAF’s mission is to lead a collaborative effort in Greene County to improve animal welfare, promote accountability in pet ownership, and reduce animal overpopulation. For more information, visit www.saf2018.org.

Employee art for Busch Building

The City Manager’s Office is soliciting artwork by employees and their families to hang in the fourth floor hallway of the Busch Building. The local arts organization that used to put artwork there has suspended its program, so the search is on to spruce up the area. Artwork can consist of photographs, drawings, paintings or anything else that can be hung on the wall, and must be framed. For more information, contact Sharon Smith in the City Manager’s Office at 864-1004.

Computer virus alert

On Sept. 9 a new virus was identified by our antivirus vendor, McAfee. This virus has been coined “VBMania” aka “Here you have,” and has already hit corporations such as ABC, Google, and NASA.

This virus is a “mass mailing worm” which comes through an e-mail with a hyperlink. Most reports show the e-mail having a subject line of “Here you have”. The Helpdesk encourages city employees to be cautious of e-mail sent from someone you do not know. It is best to delete an e-mail if it comes from a questionable source.

McAfee has released a virus definition update that protects against this strain. Here’s how you can ensure you receive this file. Your computer should automatically update every day around 5 pm. If you want to manually update your anti-virus, right click on the “M” icon in the lower right of your screen. Finally, click “update now” or “update security.”

Do You Know…?

What are you most proud of? I am most proud of my family especially my three little boys Colton, Cale, & Carter.

What’s the one thing about you most people don’t know? I play the piano, clarinet, and was the drum majorette in high school.

What do you like most about your job? I get to help others use technology to make their job easier and be more productive. I also get to play (maybe I should say research and develop) with new technology.

What was your first job? Copy editor and sports reporter for the Republic Monitor.

What won’t you eat? Bananas and coconut.

Nichole Plowman
Nichole has worked for the City for 13 years.

Travis Morrissey
Firefighter, Fire Dept.
Travis has worked for the City for 10 years.

What did you want to be when you grew up? A police officer.

What are you most proud of? My two sons, Dorian and Spencer.

What do you like most about your job? I get to help people during the worst day of their lives.

What was your parents’ best advice? “Be good, be safe, but have a great time.”

What was your first car? A plain red 1986 Chevy S10 with a 4-cylinder engine and a 3-speed with overdrive manual transmission.

What would you put on your own gravestone? I feel like doing something, so I think I’ll lay here until that feeling passes.
**Don Smith, Patty Armstrong**, and all of the folks out at **Hazelwood Cemetery** are simply wonderful to work with. We had four burials today and they still helped us move a humongous 3,500-pound stone around. They’re like this all the time! I try to tip them and they won’t take it. I adore Patty, and Don is such a genuine guy. He truly cares for anyone who comes in to our shop and does so much to help us. They are just a joy to work with. All of our clients appreciate it, too. I just had to brag on them personally.

*Angie Howell*
*The Monument Shoppe*

We would like to thank you for your support and participation in our United Way “Day of Caring” projects. The Salvation Army projects included a “Fun Day” for our summer day camp kids, sorting and packing school supplies and delivering them to the Springfield grade and middle schools, packing back packs with basic school supplies, organizing clothing racks for distribution at our Thrift Store and assisting families through the shopping process.

We would also like to thank everyone who participated in the collection of school supplies and clothing and for the monetary donations we received in support of our back-to-school effort.

Your tremendous support enabled The Salvation Army to provide 600 children with haircuts, a backpack filled with basic school supplies, clothing; a voucher for new shoes and place school supplies directly into the Springfield grade and middle schools to assist children at their point of need. When a child has proper clothing, new shoes and a haircut, it helps build self-esteem and confidence with friendships and school supplies.

*Sincerely,*
*Maj. Norman Granger*
*The Salvation Army, Springfield Corps*

---

*To: Police Chief Paul Williams*

Mr. John Russell called today to say that two officers did an “awesome job.” Mr. Russell was upset and confused on the gun conceal and carry laws in Missouri. He had heard conflicting information from officers and citizens. Mr. Russell came to headquarters and inquired information at the front desk. **Officer John Stalker** and **Officer Andrew McPherson** were working at the front desk at the time. Mr. Russell stated that Officers Stalker and McPherson completely answered his questions and wanted to call and praise them for their time and thoroughness explaining the information to him.

*Kathy Marlar, Police Dept.*

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*To: Public Works Traffic Engineering*

The General Council of the Assemblies of God has several buildings on the north side of Division Street.

Employees who work in these building walk to the main building on Boonville Street on a regular basis. I called the City of Springfield and talked with **Martin Gugel** to express the following safety concerns.

I cross Division at Boonville two or three times a week. I have found this intersection to be extremely dangerous. The motorists on Division drive at excessive speeds and many drivers on both streets seem oblivious to pedestrians. Even worse, some drivers appear to even try to “beat” pedestrians to the crosswalk instead of yielding.

Within a few weeks, the City placed a “Yield to Pedestrian” sign with an orange flag on each of the four locations just before the intersection. Please express my thanks to Martin and the City of Springfield for their speedy action concerning this situation.

*Sincerely,*
*Martha Hall*

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*To: Police Chief Paul Williams*

On Thursday, July 15, Kickapoo High School girls’ basketball coach Stephanie Phillips was laid to rest after a courageous battle with cancer. Stephanie was the daughter of Missouri State Highway Patrol Troop D pilot, Sgt. Ed Thurman. Three of your officers — **Sgt. Tom Luellen** and **Officers Brian Reeves** and **Marla Miller** — supported us with needed traffic direction for Stephanie’s funeral procession. Your officers worked effectively with MoDOT and the Highway Patrol to ensure the procession went smoothly and unobstructed. I appreciate officers’ professionalism and commitment.

*Sincerely,*
*Capt. Juan Villanueva*
*Commanding Troop D*
City Job Postings

Important Notice

Effective Friday, October 1, 2010, City job postings will no longer be distributed to City departments for posting on City bulletin boards. To access all of the latest job posting information, see available options listed below.

OPTIONS TO ACCESS ALL CITY JOB POSTING INFORMATION

Via the Web:
Visit the City’s website - http://www.springfieldmo.gov/jobs

By Phone:
Call the Jobs Hotline at (417) 864-1606

Via TV:
Tune into CityView on Mediacom Cable - Digital channel 80 (with a set-top box) or 80.1 (with a QAM tuner-equipped digital TV)

In Person:
Visit the Human Resources Department - Located on the 3rd Floor, Busch Municipal Building, 840 Boonville Ave.