Fire Department rescue specialists return home after helping in flooded Colorado areas

Two Springfield Fire Department rescue specialists – Brian Schafer and Jay Lisenby – are happy to be back in Missouri after spending a week performing search-and-rescue operations in the flooded Larimer County, Colo., area with Missouri Task Force 1, a Federal Emergency Management Agency urban search and rescue team.

The two, along with 78 other firefighters and emergency workers, four search dogs and 100,000 pounds of equipment, left MO-TF1’s headquarters in Columbia in 17 vehicles at 3:40 a.m. Sept. 15. They returned to Missouri Sept. 23.

The Colorado operation’s base was a tent city in Loveland, Colo., Schafer said, and the teams worked 12-hour days with local agencies, the National Guard, Nevada Task Force 1 and other emergency personnel.

Assignments varied from initial structure entry and damage assessment to wide-area search and rescue to coordinating civilian evacuations to humanitarian assistance.

Schafer, who joined MO-TF1 in 2002 and works out of Fire Station No. 1, was on the operation’s MO-13 search and rescue team, which was airlifted by military helicopter to the Crystal Mountain area.

Lisenby, who works out of Fire Station No. 8 and has been a MO-TF1 member for four years, was on the MO-15 team and was airlifted by military helicopter to the Glen Haven (also called The Retreat) area.

Both men said joining the elite team was a draw to them because of the training and experience FEMA provides.

“FEMA, as a federal agency, receives more funding for training than we as a fire department do. The hands-on experience you get while on one of these operations is just an incredible opportunity,” Lisenby said. “It’s great to be able to bring that experience back here.”

During their six days in Larimer County, MO-TF1 personnel searched and evaluated 1,133 structures, provided medical, evacuation and humanitarian assistance to more than 600 Larimer County citizens and assisted with the evacuation of more than 100 pets.

Employees raise more than $8,000 for United Way

City employees proved they could “live united” with more than a month of fund-raising activities to benefit United Way of the Ozarks. A total of $8,435 was raised, in addition to individual employee United Way contributions.

Here’s the breakdown:

- Dunk Tank: $473.75
- BDS Bake Sale: $419.35
- inBalance Walking Challenge: $700
- Finance Tower of Tickets raffle, desserts for Chili Lunch and Jeans Week: $922
- IS Split the Pot raffle: $654.50
- Public Works Ice Cream Social: $667
- Environmental Services Support Your Team: $369
- Parks popcorn sales and Best of Parks raffle: $705
- PIO Silent Auction: $3,055
- BDS/Planning Chili Lunch: $470.50
- Environmental Services Support Your Team: $369
- Park popcorn sales and Best of Parks raffle: $705
- PIO Silent Auction: $3,055
- BDS/Planning Chili Lunch: $470.50

Employees raise more than $8,000 for United Way

City raises funds for Route 66 park

More than $8K was raised at an Oct. 3 event.

City Manager

Greg Burris celebrates 5 years with the City.

Do you know?

Get to know Jason Saliba, TMC
City raises more than $10K for Route 66 Park

As of Oct. 3, the City has raised $10,310 toward a $15,000 goal for the first Route 66 Roadside Park project — the recreation of the Red's Giant Hamburg sign, a major landmark along the historic Route 66 Highway.

Grocery store chain HyVee donated $1,000 to the project during a week of fundraising in June. Attendees at the Birthplace of Route 66 Festival in August donated around $500 to the effort.

At an Oct. 2 kick-off event at Mother’s Brewery, the City raised more than $8,200 in two hours.

Two large donations helped the fund grow quickly.

Business owner and classic car collector Guy Mace presented City of Springfield Director of Planning & Development Ralph Rognstad with a check for $2,500. Urban Districts Alliance Director Rusty Worley presented Rognstad with a $3,000 check on behalf of the West Central Neighborhood Association.

To donate to the project and to view the Elvis video promoting the cause, please visit www.crowdIt.com/route66sgf.

Above: Director of Planning & Development Rognstad holds a $3,000 check presented by UDA Director Rusty Worley on behalf of the West Central Neighborhood Association. Left: Director of Public Information Cora Scott helps Rognstad hold Guy Mace’s hefty check. Mace donated $2,500 to the project.

Hints from the Help Desk

Windows-7 PSR (Problem Steps Recorder)

Windows 7 has a nifty little feature called PSR (Problem Steps Recorder.) You can start the PSR program by going to your Windows Start button in the lower left hand corner of your desktop and typing “psr” in the search box.

1. Left-click on the “psr.exe” program to launch it.
2. Once the PSR (Problem Steps Recorder) program has launched, it will open up a small control window.
3. Left-click on “Start Record” and then proceed with trying to recreate whatever trouble issue you are currently experiencing.
4. After you have completed all of the steps that recreate your problem, Left-click on “Stop Record.”
5. A “Save As” window will automatically open up. Enter in a file name (e.g. Excel error) and then Left-click on Save.
6. You will now have a .zip file that you can attach to an e-mail and send to the Help Desk.

What does PSR do?
The PSR program captures a screen shot of every click that you make on your screen until you stop recording. This information is very helpful to Help Desk technicians when they are trouble-shooting an issue remotely because it allows them to see the exact sequence of events that lead up to the problem.

City of Springfield

MISSION
We are committed to working with the community to provide ethical and responsible local government so that everyone can enjoy the benefits of living and working in Springfield.

Additional City info is available on our Web site at www.springfieldmo.gov. Videos may be viewed on CityView on the Web or on Mediacom channels 15.1 and 80 and AT&T U-verse channel 99.

SCENE Deadline
Oct. 25, 2013
Please direct your submissions to the Department of Public Information. Submissions and ads via e-mail are preferred: thescene@springfieldmo.gov

printed on recycled paper
5 Years as City Manager
By Greg Burris

I still remember looking out into the small crowd of well-wishers and curious staff as I was being sworn in as City Manager five years ago. It was Sept. 15, 2008, and the stock market was crashing, which in turn began the worst recession our country would face in the past 50 years. Many were watching their phones as the waves of reports signaled the crash. It was an auspicious beginning, for sure.

Oh well, I wanted a new challenge!

After working 25 years at Missouri State University at jobs ranging from junior computer programmer to vice president for Administrative & Information Services, and with a little encouragement from my bride and some community members, I decided to apply for the City Manager position.

Once I made the cut to become one of three finalists, it became an endurance test. The media attempted to expose everything about each of us. The search committee ran us through two and a half days of meetings, speeches, media interviews and community “get-to-know-ya” events, including an ice cream social to meet citizens at Phelps Grove Park in 100-degree heat while we were in suits. (I’d still like to talk to the person who thought THAT was a good idea.)

Being selected to become Springfield’s 13th city manager was an honor. As the only finalist without prior city management experience, I knew there would be a lot of doubters and I would be under the microscope. I was right.

It didn’t take long on the job to recognize that my suspicions about the City staff were true – they are really good at what they do. Like my previous co-workers at MSU, the City staff members are dedicated to public service. I love working with people like that.

My priorities from the start were split between community priorities and internal priorities. For the community, the looming, 800-pound gorilla was a $200 million underfunded Police-Fire pension fund. It was a problem I felt our community needed to face head-on.

When I consider what I’m most proud of during this first five years, three big things come to mind. The first is that we, as a City staff team and as a community, have faced issues head-on. We tend not to “kick the can down the road” for the next generation to tackle. We pride ourselves on having the backbone to take on big problems, even though it is uncomfortable and would be much easier to do otherwise.

It was unbelievably unpopular to lead the charge to address the underfunded Police-Fire pension fund during a recession, but it was the right thing to do. Now, other communities, facing similar problems with their pension funds, wonder how we accomplished that feat. For that, we thank our citizens for recognizing the importance of tackling this challenge. What would be the discussion in our community today if we had not?

Second, I’m also very proud of how the City weathered the recession. It was a special challenge over and above addressing the underfunded pension plan. For a community whose basic services are funded mostly by sales tax revenue, a recession becomes a significant challenge.

During the first two years I was City Manager, we cut $12 million of funding from the City’s general fund budget of $75 million. At one point, we had 200 positions vacant and frozen. Due to a staffing shortage in the Fire Department, we were forced to close fire stations on a rotating basis throughout the community. These were not easy decisions – these were the decisions that kept me up at night (and resulted in many 3 a.m. emails to staff). But we were doing what

Diversity@Work

George Bernard Shaw wrote, “The single biggest problem in communication is the illusion that it has taken place”. Ineffective communication can be the source of many problems for most people on most days. We use jargon or attach meaning to words that may confuse others from a different generation, gender or culture. We say words with inflection and sarcasm which can “mean” something entirely different than what the words spoken actually represent. We allow feelings to cloud incoming messages. We allow feelings to cloud outgoing messages. We take for granted that someone will know what we want, even if we never actually make the effort to do or say anything to confirm that assumption.

Have you ever asked yourself, “Am I a good communicator?” Or, “Am I a good listener?” Though someone can study communication for a lifetime, here are just a few things to think about as you attempt to elevate your communication abilities:

• Seek to understand before being understood. Research shows that we think at a rate of 600-800 words per minute, but speak at 120-150 words per minute, which makes us naturally prone to getting distracted. But think about this – have you ever heard anyone complain that you listen TOO much? That you’re such a good listener it’s annoying? Not likely. Retraining ourselves to become effective listeners creates a foundation for vastly improved communication. Good listeners fully attend to the entire message given by the other person. They pay attention not only to their words, but to body language, tone and energy that accompanies the words. They take care to patiently receive the incoming message without passing judgment before attempting to respond. Good listeners also don’t interrupt, talk over, or finish other people’s sentences.

• Speak with clarity and courtesy. When it’s your turn to speak, be engaging. Enthusiasm, effective eye contact and a smile sends a positive message. Ensure that you are respecting the time and availability of the person you want to talk with. It’s also important to adjust your speech to the preferences of the person you’re speaking to. If he/she is a no-nonsense person then be quick to reach your point. If you are a straight-forward person, but the person you’re speaking with is less so, try to relax into a more conversational tone. Part of establishing effective rapport with someone is noticing and responding to their natural communication tendencies.

As a City employee, you will inevitably get many opportunities to communicate on a daily basis – which gives us lots of opportunity to practice this particular skill to mastery.

See 5 YEARS on page 8.
MILESTONES

35 years
James Burks
Laboratory Supervisor
Environmental Services
– 10/9/1978

25 years
Brian Pesek
Police Services
Representative
Police – 10/10/1988
Ken Harmon
Senior Keeper
Parks – 10/28/1988

20 years
Jamie Newman
Municipal Court Bailiff
Municipal Court – 10/4/1993
Vickie Lee
Litigation Paralegal
Law – 10/5/1993
Michael Ogle
Fire Equipment
Operator
Fire – 10/11/1993
Julie Williams
Battalion Chief
Fire – 10/11/1993
Timothy Gerkey
Jeffrey Carroll
Chris Ackley
Fire Captains
Fire – 10/11/1993
Erin Palicki
Maintenance
Engineering Technician
Environmental Services – 10/17/1993

15 years
Sheila Maerz
Director of Human Resources
Human Resources – 10/5/1998

10 years
Bryan Loughridge
Team Leader
Carrie Lamb
Water Quality Coordinator
Environmental Services – 10/4/2003
Ida Buske
Custodian
Airport – 10/6/2003
Jerrod Atnip
Maintenance Worker
Public Works – 10/27/2003
Charles Jackson
Ground Services Supervisor
Airport – 10/31/2003

5 years
Rob Rem
Animal Control Officer
Health – 10/7/2008
Annie Routh
Staff Assistant
Law – 10/13/2008
Keith Coker
Senior Inflow & Infiltration Technician
Environmental Services
– 10/13/2008
Cindy Quayle
Exhibitions Coordinator
Art Museum – 10/20/2008
Mark Bruner
Police Officer
Police – 10/27/2008
Brittany Braucher
Jessica Tidwell
911 Telecommunicators
Emergency Communications – 10/28/2008

Welcome
Nancy Baird
Museum Educator – Art Museum
Brandon Braun
Engineer in Training – Public Works
Merritt Giles
Assistant Director of Art Museum – Art Museum
Jeffrey Gilmore
Video Producer – Public Information
Richard Hogan
Maintenance Worker – Public Works
Peter Longley
Horticultural Interpreter – Parks
Dana Schenkel
Parks Caretaker – Parks

Promotions
Marc Becker
Rescue & Salvage Specialist – Fire
Amanda Callaway
Assistant City Attorney II – Law
Andrew Flippin
Professional Engineer – Public Works
Joe Hamp
Senior Street & Sewer Construction Inspector – Public Works
Richard Hogan
Parks Caretaker – Parks
Dustin Keyes
Team Leader – Public Works
Travis Morrissey
Fire Equipment Operator – Fire
Eric Wahlquist
Police Sergeant – Police

Retirements
Kate Plank
Community Recreation Services Administrator
Parks – 29 years

FOR SALE

Big $5 a Bag Book Sale! 7 a.m.–3 p.m. Oct. 12
at “Mom and Dad’s Stuff,” 1411 S. 3rd Street,
Ozark. Fill a provided bag with books and pay
only $5 (+tax).

Dark green fabric sofa and matching arm chair – $100 OBO. Call Steve at 887-7037 or 413-6907.

REAL ESTATE

House for rent: 2 Bedroom/2 bath large basement and fenced yard. Close to Evangel/OTC. No pets. $600 per month + deposit. Call 830-3203.

SERVICES

Stephanie Chase Cleaning Service
“Professional House Cleaning”
Licensed and Insured
299-9034 | Stephaniechase18@gmail.com
References upon request.

Smart responsible 14 yr old female. Experienced, CPR trained. Babysitting in your home evenings and weekends. 1 to 3 children. Call 885-1371 ask for Noel.
OCTOBER BIRTHDAYS

1 Jason Dean
   Joe Hamp
   Joel Holdman
   Kimberly Jones
   Keith Kenyeri
   Gary Smith

2 Brian Athen
   Kevin Brown
   Ashley Elliott
   Marla Harman
   Preston Ingram
   Kayla Meinen
   Scott Owens
   Patricia Steiner
   Mark Stiles
   Tanner Stokes
   Theresa Townsend

3 Vickie Harris
   Eric Latimer
   Aaron Ramsey

4 Becky Hollis
   Will Kelb
   Russell Nakishi

5 Joey Addison
   Anita Climer
   Brandi Curl
   Joseph Lane
   Carson Latham
   Daniel Mork
   Lisa Powell
   Marcia Robinson-O’Connor

6 Gregory Anderson
   Jessica Dunn
   Virginia Essary
   John Hickman
   Blanche Jones
   Lawrence Ray
   Daniel Speights
   Morgan White

7 Jack Davis
   Benjamin Ellis
   Rickey Helton
   Janet Howard
   Jennifer Rice
   Gregory Roeder
   Greta Russell
   Michael Sparlin
   Olivia Tinkler
   Lane Walden
   Dan Wichmer

8 Luke Green
   Michele Huntley
   Elizabeth Nelson

9 Daniel Dale
   Shane Kern
   Benjamin Lord
   Wilma May

10 Kimberly Batson
    Cynthia Fogelbach
    Mackenzie Laney
    Linda Maddux
    Timothy Moore
    Sophia Pierpoint
    Ronald Powell
    Neva Wooliver

11 Carrol Alumbaugh
    Chuck Cowan
    Shelli Buettgenbach
    Ian Friend
    Donnie Garrison
    Jamie Gragg
    Sean Jackson
    Christy Wilkins

12 Jennifer Cole
    Norma Ehrhardt
    Merritt Giles
    Paula Graves
    John Grier
    Wanda Joy
    Neal McAmis
    Rod Noble
    Spain Raredon
    Samantha Whitman

13 Darrel Baldwin
    Steve Dunagan
    Valerie Haigh
    Julie Holman
    Kalie Hoy
    Logan Hughes
    Thomas Kirby
    Pam Long
    Tyler Nevin
    Zim Schwartz
    Victoria Trampler
    Donald Travers

14 Marilyn Booker
    Jerry Brymer
    Tommy Ganz
    Jeanette McFadden
    Joe Payne
    Daniel Stanley

15 Victor Raby
    Kathleen Ruffell
    Tom Rykowski
    Audra Schubback
    Tina Stob
    Virginia Wood

16 Shirley Beasley
    Heathert Huff
    Robert Mallow
    Kelly Page
    Gregory Rhodes
    Don Underwood

17 Nicholas Casertano
    Steven Harter
    Carrie Lamb
    Ebbon MyCrimmmons
    Erick Roberts
    Alex Turner
    Carrie Wallen

18 Scott Foley
    Christopher Johns
    Errin Kemper
    Timothy Whitman

19 Erica Lipanovich
    Orenthal Marshall
    Denise Ruble
    Jes Simpson
    Douglas Thomas
    Doug Thrasher
    Warren Wentler
    Samantha Williams
    Jaquelyn Woods

20 Robert Baker
    Becky Borthwick
    Megan Geinzler
    Bonnie Phillips
    James Rawe
    Peggy Thompson

21 Shirley Ehrenfeld
    Tony Leckrone
    Stephen Lombardo
    Brandon Vanderpool

22 Robert Alcorn
    Julie Boling
    Kevin Clark
    Nikki Crisp
    Raymond Hyncik
    Quincy Smith
    Sharon Smith

23 Jason Bohannon
    Nicholas Breithaupt
    John Choate
    Jennifer Dawson
    Trenton Herr
    Danielle Keenan
    Cynthia Koenneker
    Carolyn McNeal
    Katherine Nixon
    Joy Stassel

24 Richard Dunn
    Michael Howard

25 Kent Clayton
    Skylar Desa

26 Daniel Beauchamp
    Kelly Castaneda
    Deanna Farley
    Grant Gregory
    Heidi Hamilton
    William Holder
    Jaynel Oak
    Dalton O’Leary
    Elizabeth Sherman
    Megan Taylor
    Lynn Vanden Berg
    Kristina Witt

27 Clifton Anderson
    Larry Ford
    Victoria Gladback
    Heather Kendrick
    Thomas Savard

28 Vernon Armstrong
    David Byron
    Tammy Jacobs
    Cody Williams

29 James Carr
    David Felton
    Dylan Pelletier
    David Stone

30 Brandon Braun
    Nicholas Hartman
    Robert Jones
    Carol Knight
    Cynthia Mayshark

31 Greg Burris
    Ryan Hunt
    Teresa Mitchell
    Matthew Taylor
In the fall of 2012, the Springfield Police Department recognized a significant increase in aggravated assaults. Research by the SPD's Crime Analysis Unit found the upturn was directly linked to domestic assaults. Seventy percent of all aggravated assaults in Springfield were found to be domestic related. Representatives from both the Uniform Operations Bureau and the Investigations and Support Services Bureau met with the Greene County Prosecutor’s Office to develop a better approach to addressing domestic assault investigations and prosecutions.

In an effort to curb the rise in violence the Department developed a two-prong approach for 2013.

The first prong requires the assigned Police Area Representative (PAR) to conduct a follow-up visit with victims to administer a lethality assessment and to ensure the victim is aware of services available to them. This will assist in prosecution as well as collection of additional evidence. Repeat offenders will be flagged in domestic violence cases to ensure that the past incidents, whether or not charges were filed, are included for consideration when the new cases are presented to the Greene County prosecutor.

The second prong was the development of the Family Violence Task Force. The task force includes representation from the SPD, the Greene County Prosecutor’s Office, the City of Springfield's Department of Public Information, Community Partnership of the Ozarks, YMCA, Springfield-Greene County Health Department, Greene County Juvenile Office, Victim Center, Harmony House, CoxHealth, Clarity Recovery and Wellness, Missouri Department of Social Services, Alternative Opportunities, Inc., Jordan Valley Community Health Center, H.I.T. No More, Great Circle, Higher Ground Program and Doula Foundation.

The task force developed two goals for 2013 to address the issues of family violence, including domestic violence and child abuse:
1. Educating the community as to the impact of family violence on the community as a whole, through a well-organized media campaign.
2. Educating businesses, churches, educators, and civic leaders as to the issues of family violence and the overall effect this issue has on the quality of life, businesses, education, and civic reputation.

To address the domestic violence situation, the Family Violence Task Force decided to launch a comprehensive outreach campaign providing access to information and resources on domestic violence. Proactive information and education for family members and others touched by domestic violence could allow the community to possibly prevent the spiral of violence.

Know “The Three Rs” of domestic violence:
• How to recognize it.
• How to respond to someone who may be in an abusive relationship.
• How to refer them for help.

Free Community Conference
Join us for a free community conference, “Stop the Violence,” with special guest lecturer, Mark Wynn, on Oct. 11 at the Springfield Art Museum. The conference will also include a panel discussion moderated by Sara Forhetz of KY3 and featuring a domestic violence survivor and representatives from the SPD, the Greene County Prosecuting Attorney’s Office, and Harmony House. Find out more by visiting www.sgfsafe.com.

Public Service Announcement

The CAMP class of 2014 started the year with a fast-paced day with Public Works, Springfield-Greene County 911 Emergency Communications and Emergency Management.

The morning and early afternoon were spent learning how to operate a backhoe, getting behind the wheel of a dump truck, pouring concrete to create a new sidewalk, exploring a box culvert, and actually using a sweeper truck to sweep some streets.

CAMPers also had the opportunity to understand the Traffic Management System's controls and how it affects the stoplights we all maneuver through each day.

Public Works staff provided prizes for the Best Backhoe Operator (awarded to Jason Denney - IS), Best Dump Truck Operator (awarded to John Copelin – Environmental Services), and Best Sidewalk (awarded to Ben King - Police). Everyone had a great learning experience.

CAMPers then visited 911 Emergency Communications to tour the new Public Safety Center and listen in on some previous 911 calls.

Several CAMPers thought it was an eye-opening experience and now better understand the amount of training required to manage 911 calls.
**Council tours tours three animal facilities in September**

City Council toured three animal facilities Sept. 26 in response to the Animal Issues Task Force’s recommendations, which focus on three areas: facilities, programs and policies. Council viewed the facilities at the Springfield Animal Advocacy Foundation, Springfield-Greene County Animal Control and the Humane Society of Southwest Missouri.

Visit the Health Department’s Web site for more info about the task force and its recommendations.

**Committees present Field Guide 2030 Natural Environment, Public Health Chapters**

City Council and the Greene County Commission heard reports from two Field Guide 2030 committees Sept. 24 at Historic City Hall. Field Guide 2030 is the community’s strategic plan.

The guide contains 13 chapters with four unifying themes – sustainability, civic engagement, regionalism and minimizing poverty – that address the most pressing issues in our community.

**Springfield ranks among top cities for cost of doing business**

Springfield ranked the eighth best city in the nation for cost of doing business by Forbes in a listing released in August, demonstrating the strength and vitality of Missouri’s third-largest city.

This ranking contributed to Springfield landing in the top 100 of Forbes list of Best Places for Business and Careers. To analyze which cities are the best, Forbes looked at the 200 largest metropolitan statistical areas in the U.S. and considered 12 metrics relating to job growth, costs of doing business and living, income growth over the past five years, education attainment, and projected economic growth through 2014.

The Springfield metro workforce has grown more than 8.5 percent over the last four years, while the unemployment rate is holding steady at 6.2 percent, well below the national average. Manufacturers are expanding posting job growth of 13 percent since the low point of the recession, and Springfield’s three health care systems are expanding, with construction projects totaling more than $375 million.

**From the SCENE archives**

**10 years ago – October 2003**

Renderings Become Reality - Expo & Car Park Officially Open

The Springfield Exposition Center and Jordan Valley Car Park were dedicated with a celebration $23 million in the making. The festivities began with a charity preview party Friday evening held at the Expo Center with more than a dozen downtown restaurants and several local entertainment acts on hand to offer a Taste of Center City. On Saturday the free activities celebrated Center City with a Family Bike Ride, the official dedication and ribbon cutting, open houses of both facilities, lunch on the Car Park’s upper deck and an evening concert and fireworks in Jordan Valley Park.

**20 years ago – October 1993**

Recycling News

The Division of Solid Waste set up an educational display tent at the Ozark Empire Fair for 10 days, where over 700 people stopped to find out more about the yard waste composting program, the sewage treatment plant and the Integrated Solid Waste Six-Point Plan. Next to the Solid Waste booth was a display of the Southwest Wastewater Treatment Plant scarab, which is a huge machine that turns rows and rows of compost on pads near the plant.

**The SCENIC Route**

Health Department Director, Kevin Gipson wants to remind everyone that October is Zombie Vaccination (AKA flu shot) Month.

**Do You Know...?**

A Q&A of City of Springfield employees. To suggest a colleague for “Do You Know...?”, e-mail thescene@springfieldmo.gov.

**Jason Saliba**

Contract engineer in training, Transportation Management Center.

Who did you want to “be” when you grew up? A fighter pilot.

Who were your childhood heroes? Luke Skywalker and ‘80s Jane Fonda.

What do you most dislike in others? Judgmental and narrow-mindedness.

How would you change your name? I would change my last name. Rarely does anyone pronounce it right. SUH-LEE-BUH.

What won’t you eat? Water chestnuts or pimentos.

What is your favorite film? How many times have you seen it? Hot Shots! More than 10 times.
To: Ron Bailey, Public Works

This is a brief note to thank Ron Bailey and his staff for their unique and efficient solution to an old road misalignment problem at the intersection of Walnut Lawn and Cox Road. During the repair of a recent sinkhole at this location, these City personnel had the foresight to use the opportunity to integrate a right turn lane at west bound Walnut Lawn to create a lane shift, forcing alignment with the continuation of Walnut Lawn westward. Transiting this intersection has a much better “feel,” and after 16 years driving this route, I expect that it will prevent many future accidents in slick conditions because traffic won’t need to jog its way through.

Thanks again.

Mike Wilson

To: Lyle Smith, Public Works

You have pleased me much by re-doing my parkway which had been dug up. The rain is falling on the new grass seed at this moment. This was a nuisance job, I am sure, so thank you so much for getting it done properly.

Diana Clarke

To: Officer Justin Lloyd, SPD

I just wanted to thank Officer Lloyd for being so calm and reassuring during an incident. A box truck plowed in to my car while parked at a gas pump while getting gas. He was quick to respond and resolve the situation when the truck fled the scene. He gathered information, talked to witnesses and called me with the insurance details of the truck just a few hours later. I am very grateful to him for his hard work and think he needs to be recognized!!

Colleen David

To: Jonathan Gano, Public Works

I rolled up this morning to find your guys putting up “No Parking Signs” on Scott Street. Thank you for your attention to this matter and working it out so rapidly. I appreciate your time and the time of your staff on this issue. We are very thankful for you investigating the issue and taking immediate action. Thank you. Job well done.

Shea Lane
Homeland Security/WMD Specialist

2013 Employee Flu Vaccine Clinics

Seasonal flu affects between 5 percent and 20 percent of the U.S. population each year and spreads quickly from person to person. The best way to avoid the flu is to receive the flu vaccination.

Vaccinations will be provided by the City of Springfield at no charge to employees. Retirees, employee spouses and retirees’ spouses will be offered vaccine through employee clinics for the cost of the vaccine, $11 per dose.

The seasonal flu vaccine clinic schedule is as follows:

- Monday, Oct. 14, 1:30-4 p.m. at the Westside Public Health Center, 660 S. Scenic Ave.
- Wednesday, Oct. 16, 10 a.m.-2 p.m. at the Westside Public Health Center.
- Thursday, Oct. 17, 10 a.m.-2 p.m. at the “Old Mill” Building – 216 W. Central St.

Please call 417-864-1112 a week before the flu clinics are scheduled to be sure there are no changes.
SAVE SOME GREEN

BROWN BAG IT!

NATIONAL PACK-A-SACK LUNCH DAY

Celebrate National Save for Retirement Week by bringing in your lunch on

WEDNESDAY, OCTOBER 23, 2013

www.retirementweek.org
DID YOU KNOW THAT SMALL STEPS LIKE PACKING YOUR LUNCH THREE TIMES A WEEK CAN MAKE A BIG DIFFERENCE? YOU COULD SAVE MORE THAN $9,000 OVER SEVEN YEARS, WITH A 5% INVESTMENT RETURN.

- Calculate your savings at www.retirementweek.org/smallchange