City Council approved City Manager Greg Burris’ proposed budget - a $311 million budget that assumes an overall revenue increase projection of 3.1 percent compared with the budget for the current year (fiscal year 2014.)

The current fiscal year has returned stable results as the City continues to experience low to moderate growth in revenue, according to Finance Director Mary Mannix Decker.

Sales tax revenue has increased over last year, although is slightly below budget projections. Permit and license revenue, an indication of business activity, has also increased moderately over last year at this time.

“Despite this good news, a fundamental challenge is the fact that the cost of doing business is increasing faster than revenue,” said Burris. And that, combined with other factors, creates a tight budget for FY2015.

Pay adjustments remain a priority, however, and the overall cost of the pay adjustments recommended to City Council is equivalent to a 3 percent increase in the City’s FY 2015 budget.

Council approved the annual salary ordinance at its June 23 meeting. The ordinance included Burris’ recommendation for funding of the current Merit Steps.
Springfield Lasers kick off 18th season, host free game for City employees July 6

Springfieldians can experience a bit of Wimbledon in their own backyards July 6-23. The Springfield Lasers, one of seven tennis teams in the nationwide Mylan World TeamTennis (WTT) Pro League, bring world-class tennis to Springfield each summer. Tickets are still available for the Lasers’ home season, held July 6-23 at Mediacom Tennis Stadium, in Cooper Tennis Complex, 2331 E. Pythian.

City and County employees, and up to three guests, can enjoy free admission to the opening match, Sunday, July 6. Present valid City or County I.D., paycheck stub or benefits statement at the will-call window.

Over the past 17 years, some of the best players in professional tennis have displayed their skills in Springfield: Andy Roddick, Sam Querrey, Martina Hingis, Martina Navratilova, Monica Seles, Lindsay Davenport, Larisa Neiland, John McEnroe, Jimmy Connors, Anastasia Myskina, Rick Leach, Gi Gi Fernandez, Patrick McEnroe, Anna Kournikova, and Zina Garrison, to name a few.

The Lasers enter the 2014 season as defending Western Conference Champions. The highlight of the home season comes Sunday, July 13, when Lasers marquee player James Blake faces longtime friend and rival Andy Roddick.

Lasers fans will welcome returning Lasers Alisa Kleybanova and Jean-Julien Rojer, who led the team to the 2013 Western Conference Championship. Kleybanova, from Moscow, Russia, also was named 2013 WTT Female Rookie of the Year. Rojer, from Curacao, Netherlands Antilles, earned the WTT Male MVP in 2013 and was also 2011 Male Rookie of the Year. WTT veterans Anna-Lena Groenefeld, from Germany, and American Michael Russell were added to the roster earlier this year. Three-time WTT Coach of the Year Coach John-Laffnie (JL) de Jager also returns for his eighth season with the Lasers.

For the Lasers 2014 schedule, visit springfieldlasers.com or look for Springfield Lasers on Facebook or @SpringLasers on Twitter. For more information on Mylan WTT, visit wtt.com.

Hints from the Help Desk

Using the Out-of-Office Assistant in Outlook

1. Open your Web browser and type mail.springfieldmo.gov in the address bar.
2. Log in using your network name and password.
3. Left-click on the Options button at the top right of your browser window.
4. Left-click on the Out of Office Assistant link located in the navigation bar on the left.
5. Choose your Out of Office settings.
6. Left-click on the Save button located on the top left of your screen.

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Gift of Time Awards: Wichmer among nominees

• Karla McHaffie, Beyond the Walls Oil Change Outreach. Karla keeps this outreach going by coordinating the schedule, supplies to serve breakfast, snacks, and drinks for the ladies, and craft ideas for the children while they wait. Since 2008, she has fielded over 1,000 phone calls, but knowing that simply isn’t enough, has kept in contact with the women with follow-up phone conversations throughout the month.

• Tara Venable, Ambassadors for Children. Tara’s social awareness and drive to see the immediate world around her change reveals a maturity and dedication beyond her years, and an earnest desire to make a difference. This desire has led her to launch a Stop Bullying Club at her school, send donations to the Back to School Pack Bus Drive, create cards to send to veterans on Veterans Day, bake and deliver Christmas cookies to 10 neighbors, and if those weren’t enough, help prepare dinners for a local foster family of 10.

• George Deatz, Springfield-Greene County Park Board. Springfield is known for its beautiful greenery and exceptional parks and gardens. Deatz, certified Master Gardener, is one of the instrumental figures behind all this. As one of the founders of the Springfield Botanical Gardens, he pioneered Nathanael Greene/Close Memorial Park, Springfield Botanical Gardens, and the Springfield Botanical Center.

• Jill Bright, CoxHealth Volunteer Services. Jill has donated over 5,000 hours to Cox Health in a variety of ways. Most recently, she has served as the Sewing Projects coordinator.

• Barbara Cosby, Long-Term Care Ombudsman Program. Since August 26, 1994, this nominee has been an active volunteer at the Willard Care Center. While volunteering, she quickly realized that the residents needed someone who could speak on their behalf and help them voice their concerns when necessary. Despite her own health issues, she has faithfully attended to the needs of the residents by attending resident councils, appearing at special events held for the residents, and attending ombudsman in-service trainings and conferences to stay current on the issues that affect those she serves.

The other nominees and their corresponding nominators are:

- Anne Baker, History Museum on the Square;
- Janis Creek, Elise Crain;
- Don Shawley, Malissa Shawley;
- Danny Lee Henderson, Marcia Jean Osifo;
- Dan Wichmer, City of Springfield;
- Carol King, Pregnancy Care Center;
- Kim Wrinkle, Sunshine Elementary School;
- Cassandra Siperko, Springfield-Greene County Health Department;
- Donna Cole, Crosslines;
- Dan Liles, Springfield Conservation Nature Center;
- Maryann Harter, Springfield Conservation Nature Center;
- Karen Lawrence Burmood, Anonymous;
- Barbara Dobey, CoxHealth Volunteer Services;
- John Gentry, Lost & Found Grief Center;
- Dalene Doman, Ambassadors for Children;
- Dennis and Molly Edwards, Schweitzer United Methodist Church;
- Kathy Risdal, Karolyn Holdren;
- Terry Miller, CoxHealth Volunteer Services;
- Marci Bowling, Junior League of Springfield;
- Bill and Lindy Williams, Boys & Girls Club, Musgrave Unit;
- Daniel Slattery, Central Key Club.

All nominees are true examples of what it means to be a citizen who selflessly gives their time and energy to help those around them.

Budget

for regular employees who are not at the top step on their pay schedule PLUS a 1 percent across-the-board increase. While labor groups Springfield Police Officers Association (SPOA) and International Association of Firefighters (IAFF) have agreed to accept this interim proposal effective for the new budget year, negotiations are not complete, and will continue.

Discussions also continue, at Council’s request, to discuss the potential of cutting the FY2015 budget in order to add 10 police officers sometime during the FY2015 year.
MILESTONES

35 years
Steve Eggers
Airport Operations
Supervisor
Airport – 7/2/1979
Terry Neill
Office Administrator
Workforce Development – 7/9/1979
Sharon Smith
Lab Scientist
Health – 7/16/1979

30 years
Kevin Kuse
Building Maintenance
Worker
Public Works – 7/18/1984
Glenda Freise
Office Administrator
Fire – 7/30/1984

25 years
Nancy Weems
Accounting Technician
Workforce Development – 7/10/1989

15 years
Mary Mannix Decker
Director of Finance
Finance – 7/6/1999
Craig Schmucker
David Hightower
John Grier
Fire Captains
Fire – 7/12/1999
Brian Athen
Jeffrey Owings
Truck Company Captains
Fire – 7/12/1999

Gary Lumley
Electrical Inspector
Building Development – 7/6/1999
Kristina Scott
911 Shift Supervisor
Emergency Communications – 7/15/1999
Brad O’Neal
Team Leader
Environmental Services – 7/17/1999

Bradley Stulce
Community Recreation
Services Admin.
Parks – 7/11/2004
Trey Metzelthin
Community Recreation
Services Admin.
Parks – 7/25/2004
Bill Ingemi
Parks Health & Wellness Coordinator
Parks – 7/25/2004
Jeff Cumley
Jordan Valley Park Manager
Parks – 7/24/2004
Albert Valdivia
Ice Hockey Coordinator
Parks – 7/25/2004
Daron Evans
Truck Company Captain
Fire – 7/12/2004
Jason McCulley
Police Officer
Police – 7/26/2004

Joshua Henson
Firefighter
Fire – 7/12/2004
Jay Lisenby
Rescue & Salvage Specialist
Fire – 7/12/2004
Roger Chaffin
Building Maintenance Worker
Parks – 7/10/2004

5 years
Bob Jones
Community Development Loan Officer
Planning and Development – 7/14/2009
Kaylee Friend
Joshua Tucker
Mark Stewart
Andrew Sweet
Gower Anderson
Austin Lohkamp
Daniel Rowles
Thomas Jordan
Police Officers
Police – 7/6/2009
Mark Delozier
Matthew Cobban
Nicholas Hartman
Firefighters
Fire – 7/6/2009
Will Kelb
Fire Equipment Operator
Fire – 7/6/2009
Kelly Sisco
Investigative Services Specialist
Police – 7/14/2009

Justin Caldwell
Michael Binder
Traffic Controls
Workers II
Allyn Gosh
Golf Course Worker
Parks – 7/5/2009

Promotions
Matthew Crouch
Craftsworker – Parks
Tatem Dewitt
Police Sergeant – Police
Dustin Hartje
Equipment Operator II
Public Works
Jerry Johnson
Systems Administrator
Information Systems

Retirements
Mark Copeland
Fire Equipment Operator
Fire – 23 years
Thomas Cordova
Heavy Equipment Technician
Public Works – 13 years
Ernest Glenn
Public Grounds Maintenance Supervisor
Public Works – 31 years
Michael Ruizka
Equipment Operator II
Public Works – 39 years
David Scheiderer
Battalion Chief
Fire – 25 years

Kevin Shipley
Police Corporal
Police – 24 years
Lee Tiehen
Professional Engineer
Public Works – 19 years
Homer Walker
Fire Equipment Operator
Fire – 20 years

Welcome
Jennifer Simmons
Community Recreation Services Admin. – Parks
Thomas Adams
Web Designer – Parks
Andrew Crocker
Michael Field
Justin Garrett
Tifanie Keim
Rennie Woolard
911 Telecommunicators – Emergency Communications
Angela Patterson
Police Services Representative – Police
Nancy Elms
Administrative Assistant – Public Works
Bradley McEntire
Print Shop Assistant
Operator – Finance
Chad Skubby
Utility Worker – Parks
David Hogan
Maintenance Worker – Public Works

Visit http://1drv.ms/1kRT2G1 to see pictures
To tour, call Ken at 417-849-0649
House for rent, 1909 S. Pickwick, 3 bedroom, 2 full bath, fenced backyard, attached 1 car garage, 2nd living space off the kitchen, hardwood floors throughout house. $950 per month includes lawn care. Call 379-2978 for more information.

FOR SALE
Moving soon and selling the following items:
L-shaped sectional couch, seats 6, fabric/olive shades - $350.00; Outdoor Fireplace, forged metal – Chiminea style - $75.00; Twin Captain’s Bed, tons of storage, includes bolsters and pillows - $150.00; Oil-rubbed Oak Entertainment Center, includes TV, perfect for an extra TV and stereo components - $150.00. Visit http://1drv.ms/RSPPO4 to see pictures. Call June, 864-5034 for more info.
Really nice square oak coffee table with large open storage space underneath, rounded corners, and 4-pane glass top. Casters on the bottom make it easy to move. Excellent condition. $60. Picture available by email. Call 838-0334 and leave a message.
### JULY BIRTHDAYS

**1** Kade Bartell
Joshua Breedlove
Julie Greer
Ralph Hurley
Jerry Johnson
Ken Shaw
Morgan Smythia
Michael Vasso
Megan Wallace
John Copelin

**2** Clint Hunt
Bradley Nelson

**3** Ronnie Box
Joseph Gatia
Kevin Grundy
Allen Neal
Jacob O’Quinn
Julie White

**4** John Albert
Anna Brunk
Peter Longley
Gary Lumley
Leah Marquart
Jessica Whittington

**5** Samantha Bley
Roger Chaffin
Marilyn Day
Michael Field
Catherine Harper
Kevin Haun
Zachary Kleine
Sean Robison
Bradley Southard
Summer Wildhaber

**6** Nancy Baird
Philip Costa
Matthew Dwyer
Kelly Green
Ashleigh Torres
Randy Woods

**7** Lawrence Brown
Lee Hart
Heather Kellough
William Miletello
Bill Weaver

**8** Travis Altic
Richard Anderson
Michael Binder
Thomas Gross
David Tucker
Louis Witte
Christopher Woods

**9** Jeremy Anderson
Jonathan Carney
Jon Conklin
Steven Phillips
Brittany Stockwell
Chad Sullivan

**10** Alva Arnold
Ryan Campbell
Rick Crismas
Joshua Duncan
Gary Kellogg
Tony Parent
Jason Saliba

**11** Rodney Colson
Mark Foos
Charles Jackson
Betty Maples
Christian Nemmers
Janet Smith

**12** Thomas Highfill
Auston Hurst
Hannah Keeth
Chasity King
David Riggs
Don Washam

**13** Douglas Chadwell
Bradley Karr
Chelcie Kimzey
John Langley
Marleen Maupin
Donald Mayabb
Robert McPhail

**14** James Closser
David Dillow
Kendra Findley
Angela Foster
Shawn Freeman
Allyn Goshy
Anna King
Jordan Kirby
Doug Simmons
Paul Tyler
Taylor Weems

**15** David Alday
Mary Beussink
Jade Bolli
Matthew Gardner
Dak Henning
Sara Hunter
Benjamin Kellner
Angela Owings
Kelly Sisco

**16** Cristie Desmond
Brian Fick
Matthew Fritzler
Leonard Henry
Erika Holmes
Chad Immekus
Courtney McMurray
Cole Williams

**17** Christina Flood
Jessica Peterson
Tom Shaw
Dianne Wolf

**18** David Chamberlain
Richard Dutcher
Kevin Gipson
Nicholas Goodin
Melissa Jennings
Jason Laub
Jill Norton
Sara Rains
Halea Slack
Lauren Stansell
Emily Wagner

**19** Scott Deckard
Jason Emory
Nicholas Gerasimchuk
Kenneth Ikenroth
Wendy Jenkins
Thomas Kelley
Brittany Martin
Kayla Smith

**20** Cheyanne Broyles
Justin Caldwell
Chris Eury
Amy Harris
Crystal Higdon
David Hudson
Karen McKinnis
Seward Meintesma
Brian Olle
Tad Peters
Dorothy Vinzant
Jeffrey White
Alix Williams

**21** Dillon Brown
Kim Brown
Cassandra Brummett
John Marcum
Stephanie Pool
Gary Shatto
Cyrus Strong

**22** Anthony Coble
Philip Curtis
Cynthia Daniels
Nathan Grandon
Justin Hollingsworth
Tyra Knox
David Smith
Richard Stonehouse
Joshua Strong

**23** Delvin Hurt
Rachel Johnson
John Kuse
John Peine
Barbara Schulte

**24** Jack Ellis
Michael Giles
Michael Groves
Kevin Houseman
Richard Kennehan
Deborah Knight
Daryl Lane

**25** Taylor Bolton
Hannah Grubbs
Bryan Lundquist
Rachel Savage
Sheila Schenber

**26** Michael Burger
Emily Chamberlin
Benjamin Frieder
Timothy Fleener
Samantha Harper
Karyn Highfill
Joshua Neptune
Brandon Penrose
Mark Phillips
John Rippe
Flint Rous

**27** Skyler Cope
Emily Jurrs
Justin Lloyd
Kelan Macy
Kenneth Taylor
Scott Umberger
Sherry Willhoit
Marcus Winstead

**28** Randy Barnts
Cody Collins
Tyler Dill
James Friese
Justin Gargus
Briona Goforth
Michael Hutchison
Casey Patrick
Mary Ann Rojas
Mary Weatherman

**29** Lisa Brennamen
Benjamin Hall
Christopher Laughlin
Sara May
Erik Pranter
Donna Pruitt
Laura Surratt
Alice Swyhart

**30** Nancy Elms
Mike Irvine

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### JULY BIRTHDAYS

**1** Delvin Hurt
Richard Johnson
John Kuse
John Peine
Barbara Schulte

**2** Jack Ellis
Michael Giles
Michael Groves
Kevin Houseman
Richard Kennehan
Deborah Knight
Daryl Lane

**3** Taylor Bolton
Hannah Grubbs
Bryan Lundquist
Rachel Savage
Sheila Schenber

**4** Michael Burger
Emily Chamberlin
Benjamin Frieder
Timothy Fleener
Samantha Harper
Karyn Highfill
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Brandon Penrose
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Scott Umberger
Sherry Willhoit
Marcus Winstead

**6** Randy Barnts
Cody Collins
Tyler Dill
James Friese
Justin Gargus
Briona Goforth
Michael Hutchison
Casey Patrick
Mary Ann Rojas
Mary Weatherman

**7** Lisa Brennamen
Benjamin Hall
Christopher Laughlin
Sara May
Erik Pranter
Donna Pruitt
Laura Surratt
Alice Swyhart

**8** Nancy Elms
Mike Irvine
Joe Harpine, Planning, presents the Golden Goose Award to Patsy Gardner.

The Golden Goose is presented from one City employee to another as a way to say “thank you” and recognize fellow employees for a job well done.

I am honored to present the Golden Goose to Patsy Gardner. Patsy and I have worked with each other in different capacities for over 20 years. Patsy has always been an excellent public servant centered on assisting the customer in building our community. She has always produced quality work for our community as she takes ownership of the customer’s request. These qualities make an enjoyable environment for all. Thank you so much Patsy for your “uplift” during our long flight.

Joe Harpine, Planning

**Rules of the Goose:**

1. Present the Golden Goose to a fellow City employee in a different department.
2. You can only keep the Goose for one week.
3. It is highly encouraged that you present the Goose in a way that recognizes them publicly.
4. The Goose must be displayed in your work area for everyone to see. Accompanying the Goose will be a pin that you can wear all week.
5. A log book will document the travels of the Goose. When you give the Goose trophy, please send an e-mail to GooseShepherd@springfieldmo.gov stating to whom you are presenting the Goose and why.

**Follow the GOLDEN GOOSE**

The parking lots at the City Government Plaza will be resurfaced starting in August. See the brief on page 7.
In Brief

City Government Plaza parking lots to be resurfaced starting in August

The parking lots at the City Government Plaza will be under construction beginning in mid-August as part of a grant-funded project to demonstrate ways of managing stormwater that reduce the amount of runoff and pollution that reach our streams.

The project will include pervious pavement, rain gardens, and a bioswale that allow rainwater to soak into the ground and be used and naturally filtered by soil, plants and trees. The project is a partnership of Watershed Committee of the Ozarks and the City of Springfield as part of the Springfield-Greene County Urban Watershed Stewardship Project Grant (nicknamed Big Urbie).

The project will include both the public parking lot and the adjacent employee parking lot east of the Busch Municipal Building. Construction will be phased to allow a portion of the project area to remain open for public parking at all times. Employees will be asked to park in other available lots further east of the Busch Municipal Building or across Boonville to the west until the project is completed.

(Map on page 6) The current handicapped spots will be maintained throughout construction.

Employees with special parking needs should contact Jonathan Peitz at 864-1994.

This is one of many projects funded by the Big Urbie grant, a $1.1 million federal grant awarded to Watershed Committee of the Ozarks in 2011 by U.S. EPA Region 7 through the Missouri Department of Natural Resources under section 319 of the Clean Water Act. The required 40% match is being provided through in-kind staff time from the City and grant partners, and City matching funds from the 2006 Parks/Waterways Sales Tax dedicated for lake, waterway, and stream improvements. More information is available at www.bigurbie.org.

Chet Hunter selected as director of emergency management

The Greene County Commission has selected Chet Hunter, 37, as the new director of the Springfield-Greene County Office of Emergency Management. Hunter was most recently the emergency management director in Lawrence County, a position he has held since 2009. “I am so pleased and humbled to have been offered this wonderful opportunity,” Hunter said. “I know that the Springfield-Greene County Office of Emergency Management has a regional, state-wide and national reputation of excellence in the profession, and to be selected as the director at this point in my career is a dream come true for me and my family.”

Career Center staff recognized

The Missouri Career Center, in conjunction with the City of Springfield and the state of Missouri, congratulates Belinda Lyon and Carmen May on receiving the Keystone Award at the 2014 Missouri Association for Workforce Development (MAWD) Conference. This award is to recognize experienced workforce development staff not on the ‘front line’ working directly with participants, but providing the highest level of service behind the scenes. Additionally, Bill Smillie and Al Smith were presented with the 2014 award for Outstanding Service to Veterans for their exceptional leadership and teamwork regarding the OJT Program, getting employers on board to hire veterans in our community.

Ozark Mountain Daredevils concert to be part of Birthplace of Route 66 Festival in August

At a press conference on June 9 at the Gillioz Theatre Mayor Bob Stephens and UDA’s Rusty Worley announced that the Ozark Mountain Daredevils will perform as part of the Route 66 festival in August. The famous band from the Ozarks will play a special concert at the Birthplace of Route 66 Festival on Saturday, Aug. 9 at 7 p.m. Tickets range from $54-up to special VIP tickets at $84. Visit Gillioz.org or call the Gillioz box office at 865-9491 for available ticket information.

Historic City Hall rotunda window project begins

Work on the Historic City Hall rotunda window project began June 3, and is expected to be complete by December. The project consists of historic restoration treatment of the wood windows, reproducing the existing sash and rehabilitating the frames at the rotunda windows. New energy-efficient glazing, joint sealants, painting, staining, and removal and disposal of lead-based paint from rotunda window surfaces are also part of the project.

Do You Know...?

A Q&A of City of Springfield employees. To suggest a colleague for “Do You Know...?” e-mail thescene@springfieldmo.gov.

Nikki Crisp
Executive Secretary
Building Development Services

Nikki has worked for the City for 1.5 years

What was your most memorable toy? A softball and glove. I loved playing catch and if I didn’t have someone to play catch with I would practice throwing into an old tire with a mattress behind it.

What will St. Peter say when you reach heaven? For those of you that know me will agree; St. Peter will most likely get comfty and say, “So, what exactly were you thinking?”

What is your favorite cliche? NEVER look down on someone UNLESS you are helping them up!

What makes you smile? My grandbabies. All they have to do is say “Nene” and I am putty in their little hands. They have these cute little chubby hands that I love to hold! LOL.

The SCENIC Route

This will take a while...
Employees celebrate at the annual City Employee Picnic

The City is recognized by the U.S. Army for taking part in the Army PaYS program. **Human Resources Director Sheila Maerz** accepts recognition plaque from Captain Major Walker.

**Brenda Cirtin**, City Clerk; **Ralph Rognstad**, Planning; **Judge Todd Thornhill**, Municipal Court.

**Kevin Shirley**, Airport; **Kathy Davis, Casey Kellner**, Grant Bledsoe, David Hutchison, Public Works.


**Diana Tyndall** and **Karen Herron**, Parks.


**Brenda Cirtin**, City Clerk; **Ralph Rognstad**, Planning; **Judge Todd Thornhill**, Municipal Court.
I would like to commend the Sewing Group from Sunset Church of Christ and Firefighter Brian Smithson (Fire Station 10, C shift) who took the initiative in solving a problem that we sometimes encounter on fire scenes and other incidents. That problem concerns victims who have evacuated themselves from a house fire and they are not adequately clothed to protect themselves from the cold. Most of the time, an ambulance will arrive and provide them with hospital blankets to keep warm. We've also put them in the cabs of our fire engines or other vehicles. The homemade quilts made by the ladies at the Sunset Church of Christ have been very helpful in keeping these victims warm. I've used the ones donated to Air 8 to keep victims warm at a house fire earlier this year. Thank you Brian and the Sunset Church of Christ Sewing Group for filling a vital community need.

Respectfully,
Bob Monier, Air 08B
Equipment Operator

To: 911 - Emergency Communications

I would like to convey to 911 Dispatcher Casey Perryman and Police Officer Don Mitchell, my thanks for their prompt resolution to this incident. I was very frightened when I called 911 and appreciated very much how kind and professional the gentleman who was talking to me was and how quickly the police arrived at our neighborhood. We are grateful to these officers for ensuring our safety.

Sincerely,
Cynthia Bennett

To: Cinnamon Fuller, 911 Emergency Communications Telecommunicator

On 06-02-14 at approximately 10:30 a.m., Chief David Valdey of the Battlefield Police Department called into the Operations Room requesting a check of a person in the computer system. He talked with Cinnamon Fuller who began helping the Chief with his request.

There were several people with the same date of birth and they were unable to locate the correct one. Chief Valdey had disconnected and was trying other sources when Cinnamon called him back as she had continued checking for information. She located the person along with good information the Chief could use. The Chief sent Cinnamon a ‘thank you’ fax as well as an email to the department stating she ‘did a great job’.

Chief David Valdey
Battlefield Police Department

To: Lisa Lake, 911 Emergency Communications Telecommunicator

On 06-16-14 during 2nd Shift, Brookline Firefighters were dispatched to a call at S. Eric Avenue by Telecommunicator Lisa Lake. After some confusion in reference to operations channels and private channels during the event, the situation was resolved. Battlefield Fire overheard the radio traffic and contacted our on-duty Supervisor to say ‘how professional and what a good job Lisa did’ with the situation. Brookline Fire Chief Larry McConnell contacted the 911 ECD and said he appreciated the telecommunicator and the dispatching during the event.

Chief Larry McConnell
Brookline Fire Protection District

To: Denise Ruble, 911 Emergency Communications Telecommunicator

On June 17 at approximately 11 a.m., Telecommunicator Denise Ruble handled a ‘check well being’ call on East Cherry that was a border area between city and county. Denise followed up by contacting Chief Rich Stiters of the Logan-Rogersville Fire Protection District to make sure he knew what had happened with our computer system reference on this call. Chief Stiters appreciated the call to him and indicated Denise ‘did a great job on the call, awesome job!!

Chief Rich Stiters
Logan-Rogersville Fire Protection District

To: Tina Saunders and Lucinda Hodges, 911 Emergency Communications Telecommunicators

On May 11 at approximately 1 p.m., a ‘check well being’ call was received on North FR 137. The 911 call was received by Tina Saunders and the incident was dispatched by Lucinda Hodges. The caller, Jeanette, called back to thank those involved with the incident as she really appreciated the help! Great job to Tina and Lucinda!!

Jeanette, Caller
Greene County

Sgt. Casey Wilkerson
Springfield Police Department

To: Kristina Scott and Heather Morrison 911 Emergency Communications Supervisors, Tami Kashirsky, Stacey Watson, Kayla Smith, Jim Rayle, Jessica Tidwell, Cinnamon Fuller, Dave Garrett, Joel Holdman, Maria Sanchez, Amanda Smith, Leigha May, Summer Wildhaber, and Ellen Hermann, 911 Emergency Communications Telecommunicators

On June 6 at approximately 6 p.m., the Springfield Police Department was dispatched to a barricaded subject that lasted nearly three hours. Sgt. Casey Wilkerson responded to 911 ECD to assist with negotiations as the suspect only had a 911 phone. Throughout the evening, he observed the telecommunicators and supervisors throughout the Operations Room working the incident as it unfolded. He observed several stressful times with various other calls coming in, equipment not working properly, as well as the barricaded subject incident. He indicated they did an amazing job keeping calm and handling the situations. He observed teamwork and said he was very ‘impressed’ what took place throughout the evening while he was there.

Sgt. Wilkerson stated the communications personnel do not receive the recognition they deserve as they are always behind the scenes. He wanted to thank our entire staff for the professional way we do our jobs and our dedication as he was able to see it firsthand that evening. He said it was ‘refreshing’ to have such a professional group looking out for us.

Lindsey, Mom of 2-year old
Greene County

To: Tami Kashirsky, 911 Emergency Communications Telecommunicator

On May 19 at approximately 9 pm, the mother of a missing two-year-old called back to 911 to say a ‘big thank you’ to Telecommunicator Tami Kashirsky for keeping her calm and positive during the time her child was missing. The child was located safely by Greene County Sheriff’s Office.

Tami’s supervisor, Heather Morrison, took the mother’s thank you call and added ‘job well done’!

Awards & Recognition
City of SPRINGFIELD and GREENE COUNTY EMPLOYEES
Sunday, July 6 — Match Starts at 7:00 p.m.

FREE TICKETS

City and County Employee Night at the Springfield Lasers pro tennis league home season
Cooper Tennis Complex
2331 E. Pythian St.

All City and County Employees and retirees, plus up to three guests, are invited to the Springfield Lasers World TeamTennis opening match for FREE, Sunday, July 6. Gates open at 5:30 p.m., match begins at 7 p.m.

Enjoy live music 5:30 - 6:30 and $1 hot dogs!

Present valid City or County I.D., paycheck stub or benefits statement at will-call window.

Call (417) 837-5800 for more information.

*This offer good for July 6 home opener only. No cash value.

2014 SCHEDULE

<table>
<thead>
<tr>
<th>DATE/DAY</th>
<th>TIME</th>
<th>OPPONENT</th>
<th>FEATURED PLAYER</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 6 / Sunday</td>
<td>7:00 p.m.</td>
<td>Philadelphia Freedoms</td>
<td></td>
</tr>
<tr>
<td>July 7 / Monday</td>
<td>7:00 p.m.</td>
<td>Texas Wild</td>
<td></td>
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<tr>
<td>July 8 / Tuesday</td>
<td>7:30 p.m.</td>
<td>@ Austin Aces</td>
<td></td>
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<tr>
<td>July 10 / Thursday</td>
<td>7:30 p.m.</td>
<td>@ Boston Lobsters</td>
<td></td>
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<tr>
<td>July 12 / Saturday</td>
<td>7:00 p.m.</td>
<td>Texas Wild</td>
<td>James Blake</td>
</tr>
<tr>
<td>July 13 / Sunday</td>
<td>7:00 p.m.</td>
<td>Austin Aces</td>
<td>James Blake vs. Andy Roddick</td>
</tr>
<tr>
<td>July 15 / Tuesday</td>
<td>7:30 p.m.</td>
<td>@ Texas Wild</td>
<td></td>
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<tr>
<td>July 16 / Wednesday</td>
<td>7:30 p.m.</td>
<td>@ Philadelphia Freedoms</td>
<td></td>
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<tr>
<td>July 17 / Thursday</td>
<td>7:00 p.m.</td>
<td>San Diego Aviators</td>
<td>Daniela Hantuchova</td>
</tr>
<tr>
<td>July 18 / Friday</td>
<td>7:00 p.m.</td>
<td>Washington Kastles</td>
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<tr>
<td>July 19 / Saturday</td>
<td>7:30 p.m.</td>
<td>@ Texas Wild</td>
<td></td>
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<tr>
<td>July 20 / Sunday</td>
<td>5:30 p.m.</td>
<td>@ San Diego Aviators</td>
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<tr>
<td>July 22 / Tuesday</td>
<td>7:30 p.m.</td>
<td>@ Washington Kastles</td>
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<tr>
<td>July 23 / Wednesday</td>
<td>7:00 p.m.</td>
<td>Boston Lobsters</td>
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Mediacom Stadium
At Cooper Tennis Complex
2331 E. Pythian • Springfield, Missouri 65802
Laser home matches start 7:00 p.m.

For ticket information call 417-837-5800 or visit springfieldlasers.com
As of July 1, the City's new Employee Assistance Program (EAP) provider is @Life.

@Life is a great resource for you and your family to utilize when you need help balancing the everyday stresses of work and home.

To access @Life, call 800-466-8282 or visit www.atLifeEAP.com (city of springfield, access code 8282)

We look forward to providing you with more details on @Life in the near future.

As always, this service is confidential and provided at no cost to you.
The City of Springfield Employee Wellness Program Annual Report

A Year of Success and Growth
June 2013 - June 2014

Fun. Fit. Join Now!
Goals and Objectives

GOAL 1: Create a culture where wellness is the easy choice by providing opportunities, programs, and prevention services.

Objective 1: Offer at least 5 new wellness opportunities that focus on varying dimensions of wellness as prioritized from the Health Risk Assessment data.

In addition to the programs offered in 2012–2013, inBalance has expanded wellness through a variety of new opportunities including Yoga classes, Battle of the Boot Camps, Walking Challenge, City-wide Snowman Challenge, inBalance University— which include topical seminars, and a discount for a Friends of the Zoo membership.

These programs address the top indicated HRA health risks such as increasing fitness promotion, weight management, blood pressure reduction, and practicing good nutrition. In addition, programs offered include opportunities for family members and maintain a focus on expanding within the 7 Dimensions of Wellness.

Objective 2: Implement a City wide awareness and communication campaign through methods of print, email, website, and word of mouth to maximize employee knowledge, engagement and participation.

Communication is a common barrier and is constantly needing attention, however, over the past year inBalance has worked hard on maintaining open lines of communication and expanding their communication methods. Below are a few methods used:

- Monthly presentations at Welcome to the City
- Submitting material to Monday Morning Announcements
- Departmental presentations on inBalance offerings and HRA details
- Maintaining website and planning for redesign with the new City website
- Wellness Opportunities Update emails
- HRA poster and flyer campaign
- inBalance University video series
- Informational handouts at each inBalance University

Program Stats:

Total programs and opportunities offered

22+

Total participants for the Mercy Mammography bus

56

Through Weight Watchers at Work

569# LOST

Total yoga classes offered

41
GOAL 2: Demonstrate value for the Employee Wellness Program by collecting supporting data and utilizing appropriate evaluation methods.

Objective 1: **Build a case for wellness** by utilizing standard wellness measuring tools, in addition to inBalance data collection, and regularly report these findings to Leadership Team and the City through means of a Wellness Score Card.

From the very beginning, inBalance has been closely designed to follow the Wellness Council of America (WELCOA) program standards, in addition to following the PRECEDE-PROCEED model of health program planning. It is within inBalance objectives to apply for a WELCOA Well-City award by the end of 2014.

To show continual program growth, a Wellness Score Card has been created and shared with Leadership Team on a quarterly basis. This card gives a brief update on inBalance success and program data.

Objective 2: **Increase cross departmental collaboration and unification to wellness** through methods such as Leadership Team engagement and support, offering City-wide wellness challenges/opportunities, and the implementation of a wellness software.

All programs and wellness opportunities are created with each department in mind. Maintaining a balance between the employee health wants and needs are of upmost importance. This balance is achieved by, 1) maintaining open lines of communication and transparency through various methods, including formal avenues such as the Wellness Wish program and the Wellness Needs and Interest Survey, and 2) evaluating HRA data and other observed health risks. Continual program evaluation is necessary and often results in ways to improve the offering for next time. A prime example of this is the City-Wide Walking Challenge where different divisions were created to help even the competition between desk employees and field employees.

By making a growing presence within the City, inBalance has continued to make its mark within each department. This has been made possible by engaging Leadership support through presentations and challenging them to “walk the talk” and be actively involved in inBalance programming. continued...
inBalance Program Stats

Parks Family Center and Cooper Tennis Memberships

494 memberships
1,534 lives impacted

DOLING

COOPER TENNIS

DAN KINNEY

CHESTERFIELD

47% participation (2013)

2 Walking Challenges:

24,520.5 miles
$2,515 raised
499 participants

Wellness Wish

26 wishes
15 granted

Class topics offered
45 recipes shared
345 total participants

Goal 2 Objective 2 Continued:

This has been done by encouraging them to participate in the trike races at the Cardinals game, wear the HRA Loyalty Program fleece to aid in promotion, and challenge them to create a team for the next Battle of the Boot Camps.

To further increase City engagement, inBalance is using technology to aid in collaboration and program marketing through, 1) the CoxHealth software platform, first starting with HRA use and then eventually growing to utilize the plethora of tools and resources available, and 2) utilize the new City website and the advanced tools and communication methods it offers.

*program stats as of June 2014
inBalance and the Future

inBalance will continue to offer great wellness programming centered around the employees health wants and needs while striving to meet the 7 Dimensions of Wellness.

Things to look forward to in 2014-2015:

- CODE 3 Boot Camp Class #5 and #6
- inBalance University Classes
- Walking Challenges
- Ongoing workout classes
- Health Risk Assessments
- Fit Bit Program
- inBalance Day at the Cardinals
- Mercy Mammography Bus
- Freedom from Smoking
- Parks Family Center Membership discount
- Friends of the Zoo Membership discount
- Yoga classes
- Battle of the Boot Camps
- Weight Watchers at Work Program

... AND MUCH MORE!

“I knew that getting involved with a group of people would help me to be successful, but what I didn’t realize was that I would make new friends and expand my professional network within the City of Springfield system.”

-Anonymous quote from the 2013 Wellness Needs and Interest Survey

Emily Hegg, Employee Wellness Program Coordinator | 864-2077 | inbalance@springfieldmo.gov