Dan Smith has been selected as Springfield’s Public Works director, effective Dec. 1. He currently serves as the Greene County highway administrator and is responsible for all operations of the Greene County Highway Department.

The department maintains 1,250 miles of roadway, including 200 bridges, with an annual budget of $25 million.

Smith began his career in MoDOT's Springfield District in 1993 and worked in both the Design and Traffic Engineering Departments.

In 2002, he began working for the Greene County Highway Department as a project manager before being promoted to assistant highway administrator in 2003 and ultimately highway administrator in 2005.

Smith received a bachelor of science degree in civil engineering from Missouri S&T in 1992 and is a licensed Professional Engineer.

“We feel very fortunate to have Dan Smith joining our team at the City,” said City Manager Greg Burris. “We were very honored to have the ‘cream of the crop’ apply for this position – the best of the city, county, state, and private sector. Dan rose to the top and I believe he’ll be very responsive to the citizens of Springfield.”

The City advertised nationwide for a replacement for the Public Works director position after Phil Broyles passed away earlier this year. Burris said he would like to thank Kirk Juranas and Jonathan Gano, who have served the City well as interim co-directors of the department.

The selection committee included Deputy City Manager Tim Smith, Assistant City Manager Collin Quigley, Director of Environmental Services Steve Meyer, P.E., Director of Human Resources Sheila Maerz, Fred Palmerton, P.E., representing private engineering practice and Cliff Kennedy, retired owner of Kennedy Contractors, Inc., representing contractors.

“The Leadership Team at the City of Springfield is first class, and I count it a privilege to join them,” Smith said. “I am looking forward to the opportunity to serve our community in this new capacity.”

The Employee Activities Committee will host a holiday bazaar 11 a.m.-4 p.m. Thursday, Nov. 6 and 10 a.m.-2 p.m. Friday, Nov. 7, in the Busch Municipal Building 2 East Conference Room.

Enjoy vendors like Pampered Chef, Scentsy, doTERRA, and Thirty-One as well as other vintage, handmade, and home décor gifts.

Donate to the Employee Crisis Fund for the chance to win items from Scentsy, Arbonne, St. Louis Cardinals & Mizzou ornaments, and an Oh La Lamp from Celebrating Home.

Cash or personal check accepted at all booths. Some vendors may accept credit cards.

All proceeds from booth rentals, raffle, and donations will go directly to fund the Employee Crisis Fund.

Employee Flu Shots
Get your free vaccine at clinics scheduled for Nov. 3, 5 and 6.

Golden Goose
See who got the award last month.

Do You Know?
Get to know Maggie McDowell in SPD.
Flu shot clinics scheduled for Nov. 3, 5, 6

In order to provide protection from the flu, vaccinations will be provided by the City of Springfield at no charge to employees. Greene County employees can receive the shot for the cost of the vaccine, which is $7 per dose.

City retirees, and spouses of employees and retirees of both the City and Greene County will be offered vaccine through employee clinics for $7 per dose. Please come prepared with correct change or a check made payable to the City of Springfield.

The 2014 flu clinics will be held at the following three dates and times:

- Monday, Nov. 3, 1:30-4 p.m., Westside Public Health Center, 660 S. Scenic Ave.
- Wednesday, Nov. 5, 10 a.m.-2 p.m., Westside Public Health Center.
- Thursday, Nov. 6, 10 a.m.-2 p.m., Old Mill Building, 216 W. Central Street.

The entrance is on the West side of the building facing Campbell Avenue. Parking is available on the east and west sides of the building.

Public parking lot to be complete by mid-Nov.

Contractor Hunter-Chase has been working on installation of curbs and subbase preparation.

In between the two new curbs along the south side of the lot is where the bioswale will be that will capture stormwater runoff and allow it to soak into the ground and be taken up by trees and plants.

Anticipate to see more subbase preparation, new driveway entrances and sidewalks in the coming weeks.

The pervious concrete and pervious pavers will be installed shortly. The lot is anticipated to be completed in mid-November. At that time, construction will begin in the adjacent employee parking lot.
The Springfield Art Museum has facilitated the donation of a painting by well-known local outsider artist, Robert E. Smith, to the Clinton Presidential Center in Little Rock, Ark.

In late spring 2014, local arts patron and museum docent William Brandon Bowman contacted the museum about a Robert E. Smith painting that was in his possession.

Smith was a well-known local artist who made unique, child-like paintings—often described as folk art or outsider art.

He had no formal training but painted narrative scenes of circuses, friends, and life in Springfield, often accompanied by a handwritten story and an audio tape of the artist reading the story.

The Springfield Art Museum has a number of his works in its permanent collection and presented an exhibition of his work in 1984. Smith passed away in 2010.

Bowman was a close friend of Smith’s and after the artist’s death, was left with a painting that depicts the then newly built Clinton Presidential Library in Little Rock.

Museum Director Nick Nelson and Curator Sarah Buhr went to view the work during which time Bowman shared how, in 2006, he had driven Smith down to Little Rock where he sketched the painting onsite. After finishing the painting in April 2007, Bowman said Smith tried a number of times to donate the work to the library.

After Smith’s death, Bowman was left with the painting and set about trying to find a way to get it to the library.

Eventually, he contacted the Springfield Art Museum and after hearing the story, Buhr managed to get a direct contact to the Clinton Library’s curator who expressed interest in the work.

Subsequently, Buhr was able to put the library’s curator in touch with Bowman, who is now donating the painting to the library, finally fulfilling the late artist’s wishes.

“It was always Robert’s child-like fantasy to think that President Clinton was going to come out of the library with arms extended to receive Robert and his painting. Sadly, that fantasy never happened during Robert’s lifetime. I am just proud that with Sarah Buhr’s help as curator of the Springfield Art Museum, the painting now becomes part of the permanent collection of the Clinton Library where Robert always intended it to be,” Bowman says.

“When we heard the backstory of this painting, I just knew that we could help fulfill Robert E.’s wishes. Fortunately, because of the subject matter and the unique acclaim of the artist, it was truly a perfect fit for the Clinton Library’s collection as well. I was happy to help facilitate the donation and am truly happy to get the painting to its most perfect home,” Buhr says.

Open enrollment wraps up Nov. 24

Open Enrollment began October 27th and will end November 24th. Open Enrollment allows eligible employees the opportunity to enroll and/or make changes to their current Cafeteria, Dependent Health, Dental, and Aflac Plan elections. Any changes made during open enrollment will take effect January 1, 2015.

The Cafeteria Plan provides eligible employees a tax savings opportunity. Participating employees have the option to pay for certain benefit costs prior to Federal and State income tax calculations.

Eligible employees may elect to have premiums for dependent health, dental, cancer and life insurances deducted pre-tax. (Please remember pre-tax premium elections require you to stay enrolled in the given plan for the entire calendar year.)

- Eligible employees may participate in a Medical or Dependent Care Flexible Savings Account.
- Dependent Health is coverage for eligible dependents under the City’s Employee Health Plan. During open enrollment you can enroll eligible dependents without a qualifying event.
- Dental Insurance is offered through Assurant. Basic and advanced plans are available to eligible employees and dependents.
- Aflac Cancer Supplemental Plans provide benefits to members in the event the member or a covered dependent has been diagnosed with cancer. There are two plans eligible employees may choose from.

More details about each of these benefits, including dates and times for informational meetings, is available on CityShare and through Monday Morning Announcements. Packets containing plan information and enrollment forms are available in the Human Resources Department.

If you have questions about open enrollment, please email benefits@springfieldmo.gov or call Human Resources at 864–1607.
Follow the GOLDEN GOOSE

The Golden Goose is presented from one City employee to another as a way to say “thank you” and recognize fellow employees for a job well done.

I’m giving the Golden Goose Award to Roy Roberson. When things don’t go so well and he has problems with his truck breaking down, he gives me good information on the problem that helps me in getting his truck back running, to get his job done. He also helps with traffic and whatever else that comes up.

Bryon Scott, Public Works

I am presenting the Golden Goose Award to Tim Spoon (Street Maintenance, Public Works Department). Tim is always my ‘Go To’ for information regarding the City’s storm water system. Tim’s professionalism and selfless dedication to the citizens of Springfield, and his ability to overcome adversity, make him a role model and an inspiration to his fellow employees.

Roy Roberson, Environmental Services

First I would like to thank Roy for presenting me with this award. I would also like to thank ALL City Departments for all the many thoughts and prayers over the last 3 ½ years. I want to pass the Golden Goose to Paul Williams in recognition of his countless hours of keeping all our vehicles and equipment running. His mechanical knowledge is unsurpassed. He does an AWESOME job and always maintains a great attitude and happy demeanor. It is a privilege to work with Paul and I consider him one of the City of Springfield’s greatest assets.

Tim Spoon, Public Works Streets
NOVEMBER BIRTHDAYS

1 Mark Berryhill PRK
William Buscher AIR
Billie Hamilton PRK
Matthew Tucker FR

James Mosier AIR
William Pears BDS
Jared Willard PRK

Timothy Allen FR
Craig Brown AIR
Brian Gibson ES
Earleen Shalz HL
Jason Shaw PRK

2 Matthew Cobban FR
Gail Fangrow PW
John Stowe POL
Joseph Tillman PRK

Kristy Haynes ES
Richard Hogan PRK
Jesse Kelly PRK
Shawn Martin FR
Terri Oldham HL
Steven Stinnett FR

3 Glen Easterly PRK
Edwin Harris PW
Christopher Dunnaway PW
Dalton Peterson PRK

18 Jacqueyln Fugate PRK
Alexa Mason ART
Jonathan Miller POL
Michael Mills PRK

13 Jerry Johnston PRK
Thomas Jordan PRK
Logan Poling POL
Suzanne Poynor DR
Sharon Spain PRK
Andrew Sweet PRK

14 Jason Fielden PRK
Kellie Herman PRK
Andrew Hoover PRK
Carlos Kerley PRK
Todd Revel PRK
Bryan Sayre PRK
Blake Secret PW
Jody Tindle PRK

5 James Cunningham PRK
Lloyd Gillmore POL
Georgia Schurke PRK
Don Sheppard ES
Jessica Wilson PRK

Jonathan Allen PRK
James Mosier AIR
William Pears BDS
Jared Willard PRK

4 Jonathon Allen IS
James Burks ES
Robert Douglas POL
Anthony Gillette PRK
Ilya Gostyuk PRK

15 Breanna Feemster PRK
Chad Hampton PRK
Jonathan Horton PRK
Vickie Lee PRK
Sherree Sanders PRK
Kristina Scott PRK
Mary Snow 911
Brandon Watts POL
James Whitehead POL

16 Luke Pickles POL
Paul Williams PW

20 Bradley Brookshire PW
Jeffrey Charchol PW
Anita Eddy PW
William Hill PW
Shirley Hilton PW
Connie Hogger PW
Donnie McMillian PW
Louie Morrow PW
Jessica Pobles PW
Jerry Tracy PW
Melvin Waldron PW

21 Douglas Crum PW
Bob Leazer PW

22 Mark Bruner PW
Tammy Burnett PW
Sarah Davis PW
Cathy Johnson PW
Karen Ostby PW

23 Dustin Garner PW
Mike Inman PW

Christopher Snipes POL
Judy Bell POL
Chris Brummett WD
Ruth Clayton PW
Ronald Cummins PW
Randal Dalton AIR
Dale Danielson POL
Carrie Dills PRK
Dwight Lewis ES
Emily Shayne ART
Deserea Stevens POL
Mark Stewart POL

25 Patrick Davis FR
Derek Kelly FR
Lindsey Nilsen PRK
Darren Schuman AIR
Joshua Bravestone FR

26 Whitney Green PRK
Terry Hedden 911
Kirk Manlove POL
Randy Reed ES

Sarah Dunham PRK
Leslie Forrester PRK
Andrew Hoover PRK
Johnny Mansker PRK
Kerry May PRK
Lana Woolsey PRK

28 Chantel Alberhasky MC
Gary Hilton BDS
Terry Lutz PW
Lindsey Mitchell PRK
Jamie Newman MC
Isaac Schiman FR
Jerome Schiman FR

29 Michael Bell FN
Roger Evans PW
Dylan Jones PRK
Charles Renshaw PW
Bryan Scott PW

30 Mychal Adamson POL
Jason Burch POL
Brandon Dinwiddie PRK
Donald Fullingim PW
Dustin Keyes PRK
Michael Ogle FR
Adam Turner IS
Kara Warren PRK

FOR SALE

2-1953 Ford Crown Victoria’s – 1 is a parts car and the other is to re-build. This comes with a re-built motor, transmission, manuals etc. All for $3000 or best offer.
inBalance University: Holiday cooking classes in Nov.

Join us for inBalance University in November and enjoy cooking classes presented by 2014 Farmer’s Market of the Ozarks Iron Chef Winner, Chadwick Isom.

Session 1 - Autumn Cookery
The fall harvest is here! The autumn colors and smells can fill your kitchen with real food goodness made easy. Work with fall squash, apples, nuts, and root vegetables in their abundance. They are so inexpensive, delicious and easy to prepare with a few simple cooking methods using a few common ingredients. See the recipes cooked live, taste them, and take home a packet of recipes.

Three opportunities to attend:
• Monday, Nov. 10: Noon-1 p.m., Missouri Career Center (2900 E. Sunshine).
• Wednesday, Nov. 12: Noon-1 p.m., Busch 2 East Conference Room.
• Thursday, Nov. 13: 3-4 p.m., Springfield Police/Fire Training Center (2620 W. Battlefield).

Session 2 - Real Food Holiday Cooking
Many holiday memories revolve around family and food. Great cooking starts with fresh ingredients simply prepared with proper cooking methods.

Come learn how to make a pumpkin pie from scratch with fresh pumpkins and 6 wholesome ingredients. Learn the ‘Art and Science’ of roasting poultry to get you ready for that perfect bird along with many other cooking tips and recipes for a real food holiday table.

Three opportunities to attend:
• Monday, Nov. 17: 3:30-4:30 p.m., Missouri Career Center (2900 E. Sunshine).
• Wednesday, Nov. 19: Noon-1 p.m., Busch 2 East Conference Room.
• Thursday, Nov. 20: 11 a.m.-noon, Springfield Police/Fire Training Center (2620 W. Battlefield)

Register on Sharepoint. Family is welcome!

Walking Challenge Winners!

Clean Water Team 3 shows off their walking skills and their newly won inBalance sweatshirts. Clean Water Team 3 came in second in the Walking Challenge.

The Busch Walkers won in the Desk Division with 1,420,692 total steps. That’s 177,587 steps per member! Left to Right: Christi Edwards, Kevin Pierce, Kimberly Batson, Barbara Jones, Jenny Layton and Nikki Crisp. Not pictured Nancy Lucas and Anita Cotter.

The Clean Team at the Airport beat out the competition with 814,927 total steps. Congratulations to the field division!
LAGERS Election Results announced

The City of Springfield membership have cast ballots and selected one delegate to represent City employees at the Annual LAGERS meeting scheduled in St. Louis, MO on October 30-31, 2014.

The election results as counted and certified by the City Clerk’s Office are as follows:
- Delegate: Everett Kelley, Public Works.
- First Alternate: Paul Blees, Public Works.
- Second Alternate: William Smillie, Workforce Development.

The selected delegate is given the opportunity to express concerns about the system and offer suggestions for changes to the legislative committee or LAGERS staff. The delegate is also expected to report back to LAGERS members about the annual meeting and keep them informed of pending legislation or other pertinent activities involving the LAGERS system.

If you wish to communicate with Everett Kelley, he may be reached via City e-mail or at 864-1470.

For more information about your LAGERS retirement benefit, please visit www.molagers.org. For information about the City retirement process, please contact Krystal Ray, Senior Human Resources Specialist via City e-mail or at 864-1608.

Sign up now to ring bells for Salvation Army’s holiday campaign

Hundreds of volunteers are needed to ring bells at one of The Salvation Army’s iconic red kettles Nov. 7-Dec. 24 at locations throughout the Ozarks. If you’d like to volunteer this year, please visit www.registerthoring.com. If you can’t ring a bell, but would still like to help, please send your donation to The Salvation Army, P.O. Box 9685 in Springfield MO, call 1-800-SAL-ARMY or visit donate. salvationarmyusa.org.

Career Center plans to make Battlefield Mall holiday job fair an annual event

The Oct. 22 holiday hiring event at the Battlefield Mall, sponsored by the Missouri Career Center-Ozark Region, resulted in 20 on-the-spot hires and 30 scheduled interviews, according to Mary Ann Rojas, director of Workforce Development for the City of Springfield.

Participating employers included Old Navy, JC Penney, Claire’s, Icing, Julie’s, Zales, Build-a-Bear and Bath & Body Works.

“We opened up at 9 a.m., and by 9:10, the mobile career center had every station occupied. Twenty-five employers interviewed more than 300 job seekers, and over 70 visited the mobile unit. We look forward to this being an annual event,” Rojas says.

9 graduate from SPD Cadet Academy

Allison Barret, Colten Clouse, Matthew Crews, Haley Curio, Jordan Gagne, Cody Goldenberg, Kendra Kelley, Garrett Maggard and Yelizaveta (Elizabeth) Svirdova of the Springfield Police Department’s Cadet Academy graduated from the 11-week program with a total of 77 hours of curriculum. The ceremony was held Oct. 21 at the Springfield Regional Police and Fire Training Center.

The Cadet Academy covers a variety of topics, including ethics and professionalism, communication skills, community service, cultural diversity, physical training, defensive tactics, concepts and tools, police patrol functions, criminal investigations and specialized units within the department.

Graduates will proceed to volunteer with the department by washing patrol cars and assisting with charity and community events and DWI checkpoints. Those ages 16-20 are eligible to apply for the program.

Red Robin raises $10,000 for Police and Fire

Red Robin Gourmet Burgers prompted a friendly competition between Springfield’s police and fire departments in October.

On Saturday, Oct. 4, from 11 a.m. to 11 p.m., Red Robin encouraged the Springfield community to participate in a fundraiser to support the local fire and police departments by dining at the Red Robin location at 3720 S. Glenstone Ave. Guests chose which fund – Police or Fire – their meals funded.

On behalf of its guests, Red Robin pledged to donate 100 percent of the guest check amount of the meals guests ordered to the City’s police and fire departments.

The SPD fund received $5,107.49 while the SFD fund received $4,892.51. Red Robin will present the checks at a City Council meeting this month.
To: City Workers

Thank you so much for taking care of our tall grass problem at our neighbors’ house. We own 1402 E. Locust and our neighbors’ backyard was a jungle. I saw it yesterday, and the yard is beautiful and cleaned up. Thank you for helping us in this matter.

Sincerely,
Robbie Gillet

To: Springfield Fire Department and all those who made the Girls on Fire event possible.

Thank you for giving me and the community the opportunity to get an up close and hands on look at life as a fire fighter. I really enjoyed the chance to refresh a few skills and try something new (repelling off the fire station). The speakers you had were great and very knowledgeable and the fire personnel really made me feel welcome. I hope to have the opportunity to do it again.

Thanks again. God bless you all and keep you safe.

Sincerely:
Edith Reiman

To: Brian Weiler, Springfield-Branson National Airport Director

I wanted you to know about exceptional public service from Officer Marcum, who is stationed at the Springfield Airport. He really impressed me last night by going way beyond expectations to retrieve a piece of misplaced luggage for my wife, Mary. It was almost midnight and my wife was frazzled from flying in from San Jose. Her carry-on bag contained her dress for our son’s wedding this weekend. I doubt the officer knew its contents. The carry-on would not fit under the seat of the commuter plane (American Eagle) so Mary had to give it to the flight attendant for storage. Unfortunately, Mary did not get the bag when she exited the plane and it didn’t appear with other luggage at baggage claim. So, as hysteria was setting in over lost luggage (and dress), your officer recognized something was wrong and asked if he could help. When I mentioned Mary’s bag was likely still on the airplane, Officer Marcum volunteered to go to the plane and search. About 10 minutes later he returned with the bag. Using a good sense of humor, he gave me a hard time for describing a tapestry bag as “paisley”. He suggested Mary train me better on the difference for future reference. The humor, plus the sensitivity to Mary’s plight, was so needed at that late hour where exasperation was going to overcome everyone.

If every employee in customer-facing jobs acted with the sensitivity and willingness to help others as Officer Marcum demonstrated, our world would be an even better place. I thought you’d like to hear about a success story.

And, please share our heartfelt Thank You to Officer Marcum.

Mark Walker
Chairman and CEO, Transland

To: Danielle Allen and Kayla Smith, 911 Telecommunicators

On Sept. 17, a thunderstorm with a sudden downpour of rain resulted in 271 total calls between the hours of 8 and 10 a.m. Everyone working that day did an outstanding job of handling the phone calls. Assistant Chief Pennington, Springfield Fire Department, was in the Emergency Communications Operations Room to check on the situation. He commented on the good job the fire dispatchers, Danielle Allan and Kayla Smith, did in handling everything that happened during this event.

Chief David Pennington
Springfield Fire Department

To: Lisa Jump, 911 Shift Supervisor

On Sept. 28, Lisa Jump received information regarding a parolee at large from the Los Angeles County Sheriff’s Office that was possibly living in Springfield, MO. After researching and relaying the information as soon as possible to Springfield Police, the parolee was arrested after a standoff when the Springfield Police Department’s Special Response Team made entry at the suspect’s location. The Los Angeles Sheriff’s Office thanked Lisa for the prompt assistance!!

Deputy Rich
Los Angeles Sheriff’s Office

To: Denise Ruble, 911 Telecommunicator

On Sept. 28, an employee of a local store was told by the manager to call the police. All the caller knew was that management was talking to someone on the phone; however management could not tell the employee what was wrong. Springfield Police were sent and shortly thereafter it was determined the store received a bomb threat. The Springfield Fire Department was notified and the Fire Marshall responded to the scene. Lieutenant Culley Wilson, Springfield Police Department, called in and wanted to commend Denise Ruble, the police dispatcher, on her great job of dispatching during this situation.

Lieutenant Culley Wilson
Springfield Police Department

To: Andrew Crocker, Joel Holdman, Ashley House and Summer Wildhaber, 911 Telecommunicators; Terry Hedden, Lisa Jump, Heather Morrison, and Kristina Webster, 911 Shift Supervisors

On Sept. 29, John Hamilton, Assistant Chief Operator, and Michael Markley, Chief Operator, with the Missouri State Highway Patrol, Troop D Springfield notified Director Schwartz reference the drive-by shooting/homicide in Willard the previous night. He praised 911 Emergency Communications for immediately sending out several MULES messages and notifications regarding the suspect information. The 911 Emergency Communications staff was busy and still managed to keep area law enforcement well informed in a timely manner. Andrew Crocker took the call, Kristina Webster initially dispatched to Willard, Ashley House dispatched county law enforcement, Terry Hedden dispatched rescue, and Lisa Jump called Emergency Medical Services (EMS), sent out messages to law enforcement and...
then notified EMS the scene was secure. Joel Holdman notified Polk and Christian County, Summer Wildhaber notified Dade County, Heather Morrison notified MSHP by phone and helped immensely overseeing the operations room during the chaotic incident.

Michael Markley, Chief Operator
John Hamilton, Assistant Chief Operator
Troop D, Missouri State Highway Patrol

To: Sean Robison, 911 Telecommunicator

On October 10, a call came in for leaving the scene of an accident. The suspect vehicle left the scene and crashed at a different location. There were several witnesses who saw the suspect get out of the vehicle and run off. Sean Robison, who was dispatching Springfield Police, kept the officers updated with descriptions, locations, etc. and was requested by SPD to set up a perimeter at the location the suspect ran. Between the heavy radio traffic and placing officers at different locations, Sean did a great job relaying the needed information. After the incident was over, Officer Tony D’Andrea stated “In my humble opinion, Robison did a good job with that mess.”

Officer Tony D’Andrea
Springfield Police Department

To: Casey Perryman, former 911 Telecommunicator and now with Springfield Fire Department

On Aug. 19 at approximately 8:30 p.m., a 911 caller contacted us a second time wanting to thank 911 Telecommunicator Casey Perryman for being so kind and helpful to her when she called in reference to a domestic disturbance. This occurred just hours before the end of his last shift before Casey transferred to the Springfield Fire Department.

Marie
Greene County

PS. The 911 ECD thanks Casey for his years of service as a telecommunicator and wishes him all the best at the Springfield Fire Department!!

To: Tif Keim, 911 Emergency Communications Telecommunicator

On Aug. 23 at approximately 3:15 p.m., a 911 caller’s husband contacted us and wanted to thank call-taker, Tif Keim. His wife called 911 regarding a propane smell leaking from her propane tank. He thanked Tif and said she did a great job calming his wife down and appreciated Tif calling his wife back and talking with her.

Tim
Greene County

To: Amy Davis and Jim Rayle, 911 Telecommunicators

On Sept. 27, a grateful 911 caller called Emergency Communications back to thank everyone that helped him during a medical crisis the previous day. The caller wanted everyone to know what a great job 911 Emergency Communications did as well as the other responders. Jim Rayle answered the 911 wireless call where the caller said “help” once and for several minutes could only respond by grunting to Jim’s questions. Jim was able to ping the cell phone to locate the exact address. He generated a call for service and Amy Davis dispatched officers. While Jim was attempting to gain information from the caller, Amy contacted the ambulance company about the unknown situation to get them started. Jim was finally able to communicate with the caller and verified his location while Amy relayed that information to field units. Mike Vasso, Shift Supervisor, stated this was an excellent example of perseverance and superb use of 911’s equipment to get the correct information to responding units and teamwork between each other and with the responders.

James
Greene County

To: Tif Keim and Dana Brandt, 911 Telecommunicators; Officer Logan Miller, Springfield Police Department

On Oct. 1, Rebecca, a Greene County citizen, called Springfield Police Services Representative and complimented Officer Logan Miller, Springfield Police Department, Tif Keim and Dana Brandt, 911 Telecommunicators. Rebecca said her daughter went missing the night before. Springfield Police Department and 911 Emergency Communications were able to locate her daughter within a few hours and brought her home. She called the agencies “heaven sent”, “perfect” and they were “like angels”. She stated she knows how short-handed the officers are on the streets. She wanted to let them know she was so grateful to the Springfield Police Department and 911 Emergency Communications for being so helpful during this stressful time.

Rebecca, 911 Caller
Greene County Citizen

To: R. J. Woolard and Holly Tevlin, 911 Telecommunicators; David Haines and Derrick Wong, Springfield Police Department

On Oct. 2, a 911 caller named Deborah, wanted to thank everyone involved in handling her call requesting a “check well being” for her daughter. Deborah was trying to call her daughter all evening, especially after her daughter sent her a text that just said “I love you.” Deborah was worried something might have happened to her daughter. The call-taker was R. J. Woolard and police dispatcher Holly Tevlin. David Haines and Derrick Wong were the Springfield Police Officers who responded and able to locate her daughter safely.

Deborah, 911 Caller
Greene County Citizen

The following comments were received from the customer feedback box at the front desk of the Missouri Career Center:

• Theresa was a great helper today. She is very informed and is willing to share her knowledge. Thanks
• I met with Cindy Bennett today. I came in discouraged today and she helped me tremendously. She is a wonderful, kind, compassionate person. She was so encouraging. Thank you to her so much. She took much needed time with me.
• Mindy Lawrence was a great help and extremely friendly! Keep up the good work.
• Resume class was great.
• Zahir is and was awesome in every way.
• I know Ms. Sheryl Willhoit was so very helpful. She cared more than anyone has for me in awhile. She offers more than assistance, she offers her heart. Everyone has been helpful today as well, so don’t forget to compliment the staff!
• Seem the system is well geared toward helping someone find a job/career. Thanks.
• You guys are so awesome! Don’t change a thing!
• Like the new building, staff are very friendly.
Looking for Childcare? The @Life Program can help!

Finding quality childcare can be a challenging and emotional experience regardless of the age of your child.

As a parent you are looking for childcare that will work for your family as well as provide the best care for your child. It can be quite an undertaking!

The first step in the process of choosing childcare is to know what your options are. Then you can compare all of your choices based on what’s most appropriate for you and your family.

There are many things to take into consideration. Do you need full or part-time care? Is your work schedule fixed or flexible? Do you need care part of the year or all year? What location would work best for you—something closer to work or to home? You’ll also want to think about what you can afford to pay and whether you would prefer your childcare to be home based or in a center.

It is important to have a good match between your values and the childcare setting you choose, so that you’ll feel comfortable with whichever choice you make.

You don’t have to navigate this alone! If you’re looking for assistance with finding childcare the @Life EAP can help.

Call 24/7
800-466-8282
www.atLifeEap.com

Your EAP can help by providing personalized information and search assistance from a team of licensed and experienced childcare specialists, plus we’ll provide valuable information on selecting the provider that best fits your family’s needs.

One-on-one sessions with an EAP counselor are also available to provide help with the often emotional responses associated with childcare and related parenting issues. Call 24/7 at 800-466-8282 or visit www.atLifeEAP.com
CITY OF SPRINGFIELD

Employee BAZAAR
Benefiting the Employee Crisis Fund

Here’s your chance to do some holiday shopping and support your fellow City of Springfield employees!

SHOP NOV. 6 & 7
2nd Floor East Conference Room
Busch Municipal Building

THURSDAY
11:00 a.m. - 4:00 p.m.
FRIDAY
10:00 a.m. - 2:00 p.m.

BROWSE THESE VENDORS:
Pampered Chef • Celebrating Home • Ornaments
Scentsy • Lions Pecans • Thirty-One
doTERRA • Genesis PURE • Vintage Items
Home decor, gifts, and other handmade items!

Cash or personal check universally accepted. Some vendors may accept credit cards.

Registration proceeds & donations benefit:

For more info, contact:
Kara Daniel
kdaniel@springfieldmo.gov