National Walk the Dog Day
Wednesday, Feb. 22 at Cruse Dog Park
Bring your dog and join us for this National Walk the Dog Day event by walking with us on the Jordan Creek Greenway, starting and ending at Cruse Dog Park (Kansas and Grand, behind Walgreens). Light snacks will be provided for our canine friends.

Daddy Daughter Dance
Saturday, Feb. 25, 6-9 p.m. at Northview Center in Doling Park (301 E. Talmage St.)
Daughters, bring your dad, step-dad, grandpa, uncle, or special guy out for a night you’ll always remember. Enjoy a catered dinner, music, dancing, crafts and a photograph with your special guest. For girls ages 3 yrs. and up. Register by Feb. 22 at ParkBoard.org. Fee: $40/couple, $15/each additional girl.

Carpet replacement project begins at Busch Municipal Building

Work has begun to replace the 24-year-old carpet in the Busch Municipal Building, but the reason for the project isn’t merely to bring the look of City government offices into the 21st century, according to City of Springfield Registered Architect Jennifer Swan, AIA, who works in the Public Works department.

“This carpet, which was installed in phases between 1991 and 1993, is well beyond its usefulness,” Swan says. “Because of its worn condition – bubbling in some spots, fraying in others – it has become a tripping hazard for City staff and the public. The project’s primary goal is to eliminate the hazards and install a more flexible product that provides uncomplicated maintenance opportunities.”

The estimated cost for the project is $292,400, which includes carpet replacement in the form of carpet tiles for the first through fifth floors of the building. The funding sources for the project are an approved FY 2016 budget item, FY 2015 budget carryover monies and savings from various Public

David Holtmann named City Finance Director

City Manager Greg Burris officially named David Holtmann as the City’s Finance director, effective Jan. 23. Holtmann has served as interim Finance director since July, when previous director Mary Mannix Decker retired.

“I am excited to select David for this key position within the third-largest city in the state. David emerged as the top choice from a strong pool of applicants. He has strong roots in Springfield and cares deeply about our community,” Burris said.

The Finance director oversees the administration of the fiscal activities of the City, including the program areas of financial management/accounting and investments and the budget and include oversight of the licensing office and the print shop.

Holtmann is a lifelong Springfield resident and has served as the City’s accounting manager for the past 14 years. He has served in public service positions in both accounting and finance roles for 28 years. He has a bachelor of arts degree in accounting and business administration from Drury University.

“I believe we are doing the right things at the City of Springfield and I’m honored to lead the Finance department in the challenging times ahead,” Holtmann said.

The City’s Finance Department is the recipient of the Distinguished Budget Presentation Award from the Government Finance Officers Association and Certificate of Achievement for Excellence in Financial Reporting Government Finance Officers Association.

Springfield-Greene County 9-1-1 calls for service increase in 2016.

Cyber Security training required by Feb. 28.

Public Works awarded first place in municipal paving projects for Republic Road Phase II project.

BeCivilBeHeard.com
Treat Your Environment with Respect
Show regard for nature, resources and shared spaces.

February 2017
Human Resources relocated to Historic City Hall during carpet replacement

Human Resources staff members have temporarily relocated to the second floor of Historic City Hall during carpet construction on the third floor of the Busch Municipal Building. Due to discovery of asbestos, their estimated return date has now been pushed back to the end of March.

Crystal Dorser has relocated to Public Works Engineering division’s reception desk on the second floor and is available to assist HR customers on the phone and in person.

Offices on the third floor of the Busch Municipal Building (as well as the third-floor conference room) are currently closed during the carpet construction.

In an effort to minimize the disruption of service from HR to the rest of the City:

- E-mail, phone or fax is the best and quickest way to communicate with HR staff.
- For items that are typically delivered or picked up from HR’s front desk staff, please see Crystal Dorser. You may continue to deliver or pick up your items from her location at the Public Works Engineering reception desk during this period of time.

- The lactation room has been temporarily relocated to room 448 on the fourth floor of the Busch Municipal Building. To access and use the lactation room, please contact Sharon Smith at 864-1006 or Cara Burch at 864-1004.

While HR will make every attempt to respond to requests as normal, please be advised that due to the fact that there will be no access to certain hard copies of records during this relocation, it may not be possible to respond to all requests. Your patience, cooperation and understanding are sincerely appreciated.

Swan said the construction schedule was determined by prioritizing a combination of each floor’s needs and the timing of departments servicing the public’s needs. The project was awarded to Zickel Flooring and the first phase of work began Jan. 10 on the third floor of the building, which houses Human Resources, Environmental Services and Public Works administrative offices.

The discovery of asbestos tile underneath the carpet on the third floor will extend the time frame for the project, Swan said, but she has no way of knowing for how long until visual inspections for asbestos are performed underneath the carpet in each area of the building.

The asbestos tile/mastic was discovered once the flooring contractor began the demolition of the carpet in the third-floor corridor. All appropriate safety measures were taken to ensure the safety of the public. Staff have been relocated to predetermined office spaces while the abatement process and carpet installation is completed.

“Once a small area of carpet was removed and suspicious tile was observed, (9”x9” tile is a signature sign of asbestos tile that’s typically set in asbestos mastic), Public Works was concerned about the health risk to City staff and the general public, and immediately called the City’s term-contracted hazardous material contractor, Security Storage, to observe the situation. Security Storage recommended cleaning up the space and testing the air quality. We directed them to do both to ensure the safety of City employees and the public,” Swan said, in a City-wide e-mail to staff.

“The Environmental Protection Agency defines “Clean Air” as 0.01 fibers/cubic centimeter. The two air quality tests taken after clean-up came back at 0.003-0.004 fibers per cubic centimeter. These results revealed that the air quality is much better than the EPA’s minimum requirement for clean air.”

The City tested for asbestos when planning the carpet replacement project about a year ago. The tests were negative, she said.

Swan said the City is prepared if additional asbestos abatement is necessary in other parts of the building as the carpet replacement project continues.

“If it looks at all suspicious, we are treating it as if it is asbestos,” Swan said.

Fortunately, enough funds have been budgeted for the project ($485,500) that the abatement will not cause the project to go over budget, Swan said.

“As work continues, if additional areas on other floors are found to contain asbestos tile/mastic, the same abatement procedure will take place on those floors as well. Public Works will continue to take every precaution necessary to keep everyone safe,” Swan said.

Due to discovery of asbestos, their estimated return date has now been pushed back to the end of March.

Human Resources relocated to Historic City Hall during carpet replacement, which houses Human Resources, Environmental Services and Public Works administrative offices. The discovery of asbestos tile underneath the carpet on the third floor will extend the time frame for the project.
Springfield-Greene County 9-1-1 calls for service steadily increased in 2016; new changes ahead

In 2016, the Springfield-Greene County 9-1-1 Emergency Communications department averaged nearly 22,000 9-1-1 calls per month with over 81% from mobile devices, says Director Zim Schwartze.

The 9-1-1 telecommunicators in the Operations Center fielded 515,437 total phone calls (emergency and non-emergency) with 263,166 of those as incoming emergency 9-1-1 calls, an increase of 3% over 2015.

The 81% for wireless 9-1-1 calls in 2016 is above the national average of which ranges between 70-75% that most dispatch centers receive from mobile phones. With cell phone usage increasing over the past decade, dispatch centers have seen landline usage decrease and mobile devices severely increase. Springfield-Greene County has gone from approximately 40% in the early 2000’s to the current 81%.

Still to date, Missouri is the only state that does not collect any fees or tax money from wireless usage to help fund 9-1-1 dispatch centers. Several state 9-1-1 organizations continue to work towards a goal of passing statewide legislation regarding wireless funding. This legislation hopes to help many dispatch centers who struggle with appropriate funding for 9-1-1 services or the many counties that do not have a 9-1-1 system in place.

“We were ahead of many other Missouri counties when a 9-1-1 sales tax was passed by voters in April 2007 which provides all funding for our 9-1-1,” says Director Schwartze. The City of Springfield and Greene County worked together in the mid-2000’s to organize the current structure of the 9-1-1 system.

The 9-1-1 department employs 77 full-time employees who provide dispatch services for 13 fire districts and nine law enforcement agencies countywide. Medical calls are immediately transferred to the appropriate local hospital for assistance. This marks the largest number of full-time employees in the 15 year history of the department. In addition, the department has also implemented a full-time Quality Assurance Manager to the administration staff along with a new software program. The new program will allow the QA Manager to provide constructive feedback and an objective overview of each telecommunicator’s performance on a monthly basis.

Extensive training for telecommunicators and supervisors will again be a key focus for the upcoming year. This year will be challenging as an upgrade to the phone system is being implemented, to include text-to-911 capabilities, as well as an upgrade to the Computer Aided Dispatch (CAD) system that is being planned now for the near future.

“The 9-1-1 telecommunicators must be ready to handle any type of situation that callers give them on a daily basis. Callers are often distraught and our telecommunicators are able to get the relevant information from them as quickly as possible, try to calm the caller, and dispatch the appropriate public safety personnel,” Schwartze said. “I continue to be amazed and very proud of the work they do serving our community and user agencies every day they come to work.”

Schartze reminds citizens that 9-1-1 should be used only when a response is needed from police, fire, or emergency medical services.

Cyber Security training required by Feb. 28

The interactive training video entitled “Security Awareness: A Day in the Life” takes approximately 70 minutes to watch. The video can be paused at any time and can also be stopped and restarted at a later time from that point by simply closing the video window and logging out of the training Web site. At the end of the video, there is a 10-question quiz that must be passed. If you don’t pass the quiz within five attempts, you must watch the video again.

To access the training Web site:

- Open the CityShare home page and click the Help Desk link on the top menu.
- From the Help Desk page, click Links under the Cyber Security Awareness heading on the left-hand menu.
- Next, click the SAFE Cyber Security Awareness Login Page link to open the training website.
- You will automatically be logged into the training website and will see the course title displayed on the My Courses page. To start the video,
Construction for Police security fence to begin in February

Construction associated with the installation of a police security fence will begin this month in the northeast corner of the Government Plaza parking lot. The purpose of this project is to provide a secure parking area for Police to transfer from their personal cars to their Police vehicles.

The Streets division of Public Works will be permanently closing the existing drive entrance on Jefferson Avenue. They will also construct a new curb just south of the grassy area south of the Environmental Health Services building (old church), closing vehicular access at that point.

The project will include a new 8-foot chain-link fence, automatic operated gates, demolition of fueling island, repair of stormwater inlet and drain pipe, and milling/resurfacing/restriping the parking lot.

Save the date for Feb. 3 Chili Cook-off/Tailgating Party fund raiser for United Way

The Law and Planning and Development departments are organizing a Chili Cook-off/Tailgating Party fund raiser for United Way to be held 11:30 a.m.-1 p.m., Friday, Feb. 3, on the second floor of the Busch Municipal Building. Admission is $5 and you can vote for your favorite(s) as many times as you like for a penny per vote. Desserts will be available for separate purchase.

Chili makers are needed! Please plan to make a large Crock Pot (6-7 quart size) of chili. Any spice level, any meat, and vegetarian varieties are eligible to compete.

An award will be given for “People’s Choice” chili.

Join us for pre-Super Bowl fun by wearing your favorite team jersey or T-shirt in exchange for a $5 donation to the United Way. See Donna Wilson in the Law department the morning of the event to pay and receive a sticker to wear.

For more information, or to sign up to be a chili cook please contact Donna at 864-1088 or dwilson@springfieldmo.gov.

Get your HRA in April and May!

inBalance is happy to announce that this year the health risk assessments will be conducted by Mercy in April and May! As an added bonus, this year only, Mercy will offer free HRAs to spouses who are on the City’s insurance plan. Registration and additional details about this year’s HRAs will be coming out next month.

If you have any questions or concerns, please contact inBalance Wellness Program Coordinator Audrey Cova at 864-1685 or acova@springfieldmo.gov.

Visit springfieldmo.gov/inbalance for the latest info!

Earn incentives, learn more about Springfield with training offered by CVB

The Springfield Convention & Visitors Bureau needs our help in welcoming visitors to our city. They have created DiscoverSGF.com, a free online video-based training program that offers flexible learning options and easy access. Gain additional insight on the Springfield area and increase proficiency in guest and customer relations. Demonstrate what you have learned and signify your excellence as a Springfield Hospitality Professional with an exam-based certification.

Incentives

- After completion of six courses, receive a Discover SGF Hospitality Pass offering free admission into participating attractions.
- After completion of 10 courses, earn your Springfield Hospitality Professional Certification.

Upon receipt of your certification, Springfield swag can be purchased at the Route 66 Springfield Visitor Center at a discount.

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Visit springfieldmo.gov/inbalance for the latest info!
Drivers can expect significant traffic congestion on Chestnut Expressway in east Springfield as work continues on constructing a new bridge over the railroad tracks west of Route 65. During this time, Chestnut Expressway traffic will be moved to the temporary bypass to allow contractor crews room to build the new railroad bridge on the existing five lanes of Chestnut Expressway.

The temporary bypass on Chestnut Expressway will consist of two westbound lanes and one eastbound lane and is located slightly north of the existing roadway. Once Chestnut Expressway traffic is moved to the temporary bypass, drivers can expect significant delays due to the reduced number of through lanes in the eastbound direction and the elimination of the center turn lane on Chestnut Expressway in the work zone. Traffic will remain on the temporary bypass until late summer 2017.

Drivers who do not need to visit businesses along Chestnut Expressway are highly encouraged to find alternate routes to reach center city areas during the bridge project. For more information, call MoDOT at 417-885-7600 or visit modot.org/southwest to sign up for regular email updates on the project.

Public Works’ Republic Road Phase II Project awarded first place in municipal paving projects by MAPA

The Republic Road Phase II Project from Kansas to Lark received first place in municipal paving projects for the 2016 calendar year as presented by the Missouri Asphalt Paving Association (MAPA). This project overcame many challenges to produce a very smooth, attractive final product. Bryan Sayre was the lead inspector from the City and did an excellent job of working with contractors Journagan and Hartman Construction. Also, a big thanks to all in Public Works Engineering and Inspection who were a part of this success.

This award was presented to the City of Springfield and Journagan Construction at the recent statewide MAPA meeting in January. Pictured above are Patrick McKenna (MoDOT director), Bryan Sayre (senior construction inspector) and Brandon Finn (MAPA president).

Follow the GOLDEN GOOSE

I am very pleased to present the Golden Goose Award to Vickie Lee, litigation paralegal, in the City prosecutor’s office. Her attention to detail and her conscientious work habits mean that I and the court always receive accurate information when dealing the defendants and court related business. Vickie has been my “go to person” not only with the city court activity but also with the county. Her attitude and patience promotes a cooperative environment that benefits both the public and employees.

Jody Austin, Springfield Municipal Court
The kudos are coming! The Department of Public Information has embarked on a revamp of the City’s employee and department recognition program celebrating those honored with national, state and regional awards.

The program will include a physical presence in the Busch Building Lobby with displays celebrating individual employee awards, department awards and department accreditations. The program will also include an online component, with all recognitions featured within the employee section of the City’s website.

Recognition pieces will be changed out annually and will showcase all awards presented throughout the previous year. Recognition displays for 2016 will start going up in mid-February.

To view the 2016 awards online, visit springfieldmo.gov/recognition.

City staff bids Fire Chief David Hall farewell at Jan. 27 reception

Upcoming Development Opportunities for City of Springfield Supervisors

Conflict Training & Communication Development for Supervisors

Communicate Strategically
Listening skills in conflicts
De-escalating emotions in conflict
Effective management of conflict
Taking the initiative to intervene early in conflict
Giving and Receiving Feedback
Having difficult conversations

Presented by MSU Center for Dispute Resolution
Hosted by City of Springfield HR

To register: Contact Melanie Williams at 864-2048 or mwilliams@springfieldmo.gov

CITY SUPERVISORS LUNCH & LEARN
Monthly Knowledge Refreshers

First Wednesday of the month
12:00 - 1:00
Mill Classroom
216 West Central

MARCH 1st TOPIC
City of Springfield Policy on Substance Abuse
This brief session will address issues City Supervisors must understand regarding this challenging topic.
Presented by Krystal Ray, Human Resources Coordinator
L&L sessions begin in March. No registration necessary
Craftmatic adjustable Twin XL frame and mattress, $100. Call Merrill Chastain at 417-869-4496 if interested.

1988 Honda Goldwing, 1500cc with reverse, am, fm, cassette, three helmets and mic systems. A matching trailer comes with it. 106k miles. Runs great and looks great. $4000 or best offer. For more info or pictures contact Richard at 417-818-3353.


Pecan time! Shell pecan halves, chopped pecans, chocolate covered pecans, cinnamon glazed pecans and chopped black walnuts. All to benefit the Springfield Queen City Lions charitable giving. Call Phil at 848-8450 for details.


2Bd/2Ba Garden Level Condo in Northern Branson behind Walmart, Kohls, and Bed Bath and Beyond. All appliances stay and will leave some furniture. In the process of painting entire unit and putting down new vinyl in kitchen and baths. If I finish $70,000, if you finish (I'll leave paint and flooring) $68,000. Call Mary at 573-747-8705.

Computer desk in like new-condition. Asking for $600 (New $850-8900). Contact Suzanne at 417-425-2294 or Randy at 417-425-2293 (evenings Fri - Mon) or days otherwise.

Large L-shaped simulated cherry office desk with beautiful matching hutch from office depot ($200). Solid oak entertainment center with pull-out swivel television holder, including a 31” TV, and lots of cabinet space and built to last a life time ($250). Contact Joe at 343-3117.

20/29 Gallon Aquarium with filter, heater, black deluxe full hood with fluorescent light, and miscellaneous. 24 ¾”w x 12 ½” D x 16 ¾” H. $30 OBO. Contact Marcia at 417-879-4859.

New & still in original box. Black NuWave Oven Pro Plus with Extender Ring Kit. Digital power head, cool to touch base, durable shatter-resistant BPA free power dome, 12” non stick liner pan, 1”/3” reversible cooking rack, and dome holder. Extra “Pro Plus” Extender Ring Kit includes a 2” cooking rack, 10” non stick baking pan, and 3” stainless steel extender ring. $100 Contact Marcia at 417-379-8459.


Evergain Aerobic Exerciser/Stress Buster. Firms and tones thighs, hips, and buttocks and alleviates stress-related conditions, anxiety, headaches, lower back pain, migraines, constipation, and edema. Expedites blood circulation and bodily metabolism. Standard functions include: Gentle vibrating massage on the sole, promoting a wide range of healing benefits via Reflexology $25 OBO. Call Marcia at 417-379-8459.

Brand new bicycle training wheels, never used. Wald, Model 10252. $23 ($27-30+, elsewhere) More info and photos on Craigslist. 417-862-7716, Christopher.

Promotions

Jeffery Eagleburger  
Biosolids Coordinator – Environmental Services

Lori Stubbsman  
Licensing Supervisor – Finance

Retirements

David Felton  
Equipment Operator III  
Public Works – 29 years

Stanley Sides  
Building Maintenance  
Craftsworker  
Public Works – 23 years

John Smith  
Police Corporal  
Police – 20 years

FOR SALE

FOR SALE

FOR SALE

FOR SALE

FOR SALE

FOR SALE

FOR SALE

FOR SALE

FOR SALE
Major Phil Corcoran with GSCO said the Missouri State Highway Patrol, Lawrence counties were involved including the and started a pursuit that lasted over 90 hours, the Greene County Sheriff’s Office tried to serve warrants on a suspect in different jurisdictions, suspects were in custody, stolen weapons and vehicles were recovered, and a U.S. Marshal warrant out of another state was served. Excellent teamwork to all who assisted!

To: Sara Meier, 911 Telecommunicator
On Dec. 21, 2016 at approximately 0658 hours, Greene County Deputy Marshall tried to initiate a traffic stop at Battlefield and Kauffman in the southwest area of the county. The pursuit went into Battlefield and back into the Springfield area. Attempts to stop the vehicle failed and the pursuit was terminated due to safety issues. However, the car was found abandoned and citizens began calling with suspect information. 911 telecommunicators assisted with setting up perimeters and coordinating resources. Deputies were able to locate two male suspects that were taken into custody after separate foot pursuits. More citizens continued to call reference the third female suspect in another stolen truck which was found abandoned and a perimeter set up for that suspect now on foot. After approximately two hours of pursuits (vehicle and foot) that were in different jurisdictions, suspects were in custody, stolen weapons and vehicles were recovered, and a U.S. Marshal warrant out of another state was served. Excellent teamwork to all who assisted!

To: Vera Clemmons, 911 Telecommunicator
On Dec. 29, 2016 at approximately 0747 hours, the Greene County Sheriff’s Office tried to serve warrants on a suspect in the southwest area of Greene County. The suspect fied the scene in a vehicle and started a pursuit that lasted over 90 minutes. Several agencies and nearby counties were involved including the Missouri State Highway Patrol, Lawrence County and Dade County. The suspect was arrested without incident in Dade County. Major Phil Corcoran with GSCO said the County dispatcher, Vera Clemmons, ‘did a great job and had excellent demeanor and foresight’. Corporal Randy Foster wrote, “I wanted to take a moment and pass on comments from the deputies involved (myself included) this morning with regard to how dispatch handled the pursuit. All of us appreciate the additional work and effort that was put forward into trying to keep up with us on a map, to warn of sharp turns and T-intersections. I have no doubt whatsoever that the information provided allowed us to catch this guy, safely. Please let her know how much we appreciate the great job Vera did for us today.” Great job to Vera and all that assisted with this pursuit!

To: Ashley House, 911 Telecommunicator
On Dec. 31, 2016 at 2120 hours, Ashley House noticed that a call in reference to possible gun shots being fired was just a couple blocks north of where Springfield Fire Department personnel were located. SFD 045 & SPD 498 thanked Ashley for quickly notifying the Fire dispatcher to make the fire crew on scene aware. Great job Ashley for keeping our guys safe!

To: Teresa Powell, 911 Telecommunicator
On Jan. 6, a citizen of Republic called 911 for assistance at approximately 1:00am in reference to someone knocking on her door. She was very scared and indicated the call-taker, Teresa Powell, was ‘kind, helpful, and went above and beyond’ to assist her. The caller said officers were at her house immediately and searched the area thoroughly to make sure the citizen and children were safe. She was very appreciative of the dispatcher and officers that responded to help her. Republic Police Chief Mike Lawton praised Teresa as well letting us know 911 represents his department each time when on the phone with a caller. Lawton said they appreciate a quality call-taker who helps make a difference between a positive or negative contact with the citizens. Great job, Teresa!

To: Detective Lee Walker
I would like to take a few moments of your time to commend Springfield PD and especially Detective Lee Walker. A few months ago I contacted your agency asking for help contacting a suspect bothering a victim out in California. I would have been satisfied with a patrol officer simply telling the suspect to knock off his bad behavior, but you guys did so much more. I was quickly put in touch with Detective Lee Walker who graciously offered to handle the investigation. He went above and beyond the call of duty by properly obtaining evidence and identifying multiple victims. I have already thanked Detective Walker a few times along the way and want to ensure that management is fully aware of the exemplary service he provided.

Todd, Buena Park, CA

To: Officer David Snider
My wife had a stroke while driving her 4-year-old daughter, Nora, to preschool. A police officer responded and drove Nora in the back of his police car following the ambulance to Cox South. The officer then stayed with Nora in a small room and talked to her and colored pictures with her. He was very kind and Nora handled the situation well, we are sure because of the officer’s professionalism and care for her. We are very grateful and want the officer to know our appreciation and want the department to know of the exceptional job that the officer did. My wife is home and doing great! Her physical ability was not affected at all and she only has minor speech issues where she can’t find a few words sometimes but she’s getting better each day.

Thank you,
Springfield resident

To: Springfield Police Department
I was appreciative of the officers today who provided safe crossing on streets and intersections today for the Women’s March. Your presence was noticed and appreciated. Thanks for protecting and serving!

Springfield resident

To: Police Chief Paul Williams and SPD
My family and I wanted to take a moment to thank you both for meeting with us yesterday. Our fear was that since Brad had a background that maybe his case wouldn’t get the attention it deserved. Thank you both for assuring us that was not the case. You both were so kind to us and we appreciate that. We as a family appreciate everything you all are doing and all of your officers’ hard work. Thank you all so much.

Springfield family