Birthplace of Route 66 Festival • Fri. and Sat., Aug. 11-12, Downtown Springfield
The 7th annual event celebrates Springfield’s role in the founding of the Mother Road. Events downtown include a car and motorcycle show, parade, vendor expo, 6.6K & 3.3K runs, outdoor movie at Jordan Valley Park, live music and more. Friday night concert with Big & Rich and Saturday night concert with Three Dog Night. Presented by Aaron Sachs & Associates, KY3, Ozarks on Two Wheels, Gillioz Theatre, and City of Springfield. Details at Route66FestivalSGF.com.

Movies at Founders Park
Fri. and Sat., July 7-Aug. 26, movies begin at dusk (about 9 p.m.)
Founders Park
Enjoy new-release and classic movies in an outdoor setting. All movies are G, PG, or PG-13. Concessions available, bring your own lawn chairs or blankets. Movie titles and details at ParkBoard.org/Movies or on page 6.

New job application system to go live Aug. 7
On Monday, Aug. 7, the City will replace iRecruitment with a new online application system for managing its employment applications.

What does this mean for applicants?
1. The City is taking steps to improve its online application experience. The new system is user-friendly and mobile-friendly! Applying and navigating will be simpler!
2. The new online application system (hosted by NEOGOV) is entirely separate from the current iRecruitment system. Applicant profile information, work history, resume, transcripts, certifications, etc., will not automatically transfer to the new system. Applicants who want or need to save any of this information for future use, please do so by Aug. 6. This information will not be accessible via iRecruitment after Aug. 6.
3. Applicants who may have applied for a vacancy in our current application system do not need to reapply for the exact same position in the new system.
4. Beginning Aug. 7, all online applications for job opportunities (internal or external) will be received and processed via the new online application system. We believe users will find the new system more streamlined and easier to navigate!

Deputy City Manager: Improvements coming to development review process

Tim Smith, Deputy City Manager

In summer of 2016, the City surveyed developers, contractors and consultants regarding the current development plan review process.

Using the results of that survey, along with comments received from staff, we held three workshops in October and November 2016 which were limited to small groups of staff and development community representatives. After considering feedback and recommendations from these workshops, the development community and City staff, one thing became overwhelmingly apparent: most of our problems occur because our communication is fragmented.

BeCivilBeHeard.com
Acknowledge Others:
Greet people, ideas and values with respect.

Win a Honda Pilot Elite, raffle ticket proceeds to benefit Special Olympics Missouri 2
inBalance Active helps employees connect with co-workers to get active together 4
Sheriff to begin processing the City’s municipal inmates 5

“...we’d love to hear from you so feel free to contact us at HR@springfieldmo.gov or feel free to contact any member of your HR Team,” says Human Resources Director, Darla Morriosn.
Do you want to win this vehicle?

It’s that time of the year and the Springfield Police Department is selling raffle tickets for a brand new 2017 Honda Pilot Elite. The money raised from this raffle will go to Special Olympics Missouri to help our athletes statewide!

This raffle ends October 1st with a winner from Southwest Missouri area going to a Mizzou Football game (AT NO COST) to see if they have the key to start the new Honda Pilot. There will be a total of 8 winners statewide, with a winner from each region. Each region will send their region winner to the game and whoever doesn’t have the winning key will get a $500 cash prize.

If you are interested in helping our Special Olympics Missouri athletes and possibly win a new vehicle or $500, contact:

Olympics Missouri athletes and possibly win a brand new 2017 Honda Pilot. The money raised from this raffle will go to Special Olympics Missouri to help our athletes statewide!

We also concluded that a Pre-development Review Meeting involving the developer, their consultants and all City departments involved would be very helpful in launching projects and help eliminate miscommunication issues early in the process. The Information Systems staff has remaining heavily involved throughout this entire process so that we are coordinating carefully with the efforts of the Infor team.

The Pre-development Inquiry Step Team is getting ready to launch the Pre-development Review Process. This process will replace three separate meetings for the Land Development Inquiry Committee, Pre-subdivision Review Committee, and Administrative Review Committee. Projects ready to submit for building permits will still have a Pre-application Meeting. Pre-development Review Meetings will be held every Wednesday. To be placed on the agenda, applications will be due on Monday of the previous week (9 days prior). Applications will be received by the development review section of the Planning & Development Department. Application information will be sent to development review staff for review. The following Monday afternoon, staff will meet to review and coordinate comments. Comments will be sent to the developer in advance of the Wednesday pre-application meeting. There will be no charge for the pre-development application review and meeting.

We presented this process to DIIG at their July 19 meeting and plan to review it with the City Council in late August or early September. More details will be forthcoming soon. If you have questions or would like to participate in a Step Team, please contact me or your supervisor.

Ticket prices: $5 each ticket.

For more information about the raffle and why we support Special Olympics visit somo.org/win.

Springfield Police Department releases Quarterly Public Safety Report

During the second quarter of 2017, SPD reported an overall increase in crime by 16 percent. This is in comparison to the crime statistics from April through June 2016, and is shown in the Springfield Police Department’s latest Quarterly Public Safety Report.

Crimes against persons (violent crime) decreased by 4 percent compared to the second quarter of 2016, due to about 40 fewer reported robberies — however, this was offset by the fact that property crime increased by about 19 percent. There were notable rises in reported larcenies, burglaries and vehicle thefts. Thefts from inside vehicles nearly doubled in this quarter compared to the same quarter in 2016. These stolen items are often in plain sight and even unlocked vehicles, making the crime tempting and easily committed by the criminal. Vehicle thefts increased by 62 percent during the second quarter of 2017. These reports include thefts of not just cars and trucks, but scooters, motorcycles, ATVs and golf carts as well.

The Quarterly Public Safety Report also features information about the Department’s Prescription Pill Diversion Investigator and efforts to attack the rise in opioid abuse.

The Quarterly Public Safety Report also features information about the Department’s Prescription Pill Diversion Investigator and efforts to attack the rise in opioid abuse.
### VOLUNTEERS NEEDED

Want to volunteer at the best festival celebrating Route 66 in the U.S.? Please sign up on CityShare! The following volunteer positions are available:

- Parade assistant (Friday 3:30-8 p.m.)
- Party assistant (Friday 4-7 p.m.)
- Musical acts
- VIP escorts
- Runner
- Merchandise Tent Sales
- Information Booth Concierge Services
- Golf Cart Shuttle Driver
- Road Closure Monitors
- Trash/recycling services

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### THURSDAY, AUGUST 10

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 p.m.</td>
<td>Show Me 66: Main Street Through Missouri</td>
<td>Gillioz Theatre</td>
</tr>
<tr>
<td></td>
<td>Tickets available at gillioztheatre.com</td>
<td>325 Park Central East</td>
</tr>
</tbody>
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### FRIDAY, AUGUST 11

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 a.m. - 6 p.m.</td>
<td>America's Road: The Journey of Route 66 interactive exhibit</td>
<td>The Discovery Center</td>
</tr>
<tr>
<td></td>
<td></td>
<td>438 E. St. Louis St.</td>
</tr>
<tr>
<td>10:30 a.m. - 4:30 p.m.</td>
<td>Memories of the Mother Road: Route 66 through Springfield</td>
<td>History Museum on the Square</td>
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<tr>
<td></td>
<td></td>
<td>157 Park Central Square</td>
</tr>
<tr>
<td>12 p.m.</td>
<td>Musical performances begin</td>
<td>Branson Experience Stage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Park Central Square</td>
</tr>
<tr>
<td>12 - 4 p.m.</td>
<td>Authors, Artists, Collectors &amp; Associations</td>
<td>The Old Glass Place</td>
</tr>
<tr>
<td></td>
<td></td>
<td>521 E. St. Louis St.</td>
</tr>
<tr>
<td>12 - 4 p.m.</td>
<td>Car &amp; Motorcycle Show</td>
<td>The Route 66 Motor Mile</td>
</tr>
<tr>
<td>12 - 4 p.m.</td>
<td>Open Road Girl Rally</td>
<td>Motorcycle Village</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Aaron Sachs Stage</td>
</tr>
<tr>
<td>12 - 9 p.m.</td>
<td>U.S. Bank Vendor Village</td>
<td>Birthplace of Route 66 Roadside</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Park • 1200 W. College St.</td>
</tr>
<tr>
<td>4:30 p.m.</td>
<td>Parade Check-in &amp; Pre-parade Party</td>
<td>Birthplace of Route 66 Parade</td>
</tr>
<tr>
<td></td>
<td></td>
<td>From the intersections of Grant Ave. &amp; College St. to E. St. Louis St. &amp; National Ave.</td>
</tr>
<tr>
<td>6:30 p.m.</td>
<td>Birthplace of Route 66 Parade</td>
<td>Motorcycle Village</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Aaron Sachs Stage</td>
</tr>
<tr>
<td>7:30 p.m.</td>
<td>Gates open for Signature Concert Series featuring headline act Big &amp; Rich</td>
<td>Motorcycle Village</td>
</tr>
<tr>
<td></td>
<td>Tickets available at gillioztheatre.com</td>
<td>Aaron Sachs Stage</td>
</tr>
<tr>
<td>7:30 p.m.</td>
<td>Musical performances</td>
<td>Branson Experience Stage</td>
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<tr>
<td></td>
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<td>Park Central Square</td>
</tr>
<tr>
<td>9 p.m.</td>
<td>Movies at Founders special Birthplace of Route 66 Festival Outdoor Movie showing Cloudy with a Chance of Meatballs</td>
<td>Jordan Valley Park</td>
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<tr>
<td></td>
<td></td>
<td>635 E. Trafficway St.</td>
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</tbody>
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### SATURDAY, AUGUST 12

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 a.m.</td>
<td>6.6K/3.3K Run/Walk</td>
<td>Springfield Expo Center Lot</td>
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<tr>
<td></td>
<td></td>
<td>635 E. St. Louis St.</td>
</tr>
<tr>
<td>9 a.m. - 6 p.m.</td>
<td>America's Road: The Journey of Route 66 interactive exhibit</td>
<td>The Discovery Center</td>
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<tr>
<td></td>
<td></td>
<td>Park • 1200 W. College St.</td>
</tr>
<tr>
<td>10 a.m. - 4 p.m.</td>
<td>Authors, Artists, Collectors &amp; Associations</td>
<td>The Old Glass Place</td>
</tr>
<tr>
<td></td>
<td></td>
<td>521 E. St. Louis St.</td>
</tr>
<tr>
<td>10 a.m. - 4 p.m.</td>
<td>Car &amp; Motorcycle Show</td>
<td>The Route 66 Motor Mile</td>
</tr>
<tr>
<td>10 a.m. - 4 p.m.</td>
<td>Private Car Collection show &amp; the &quot;Mother Roadster&quot; Charity Build on display</td>
<td>Abou Ben Adhem Shrine Mosque • 601 E. St. Louis St.</td>
</tr>
<tr>
<td>10 a.m. - 4 p.m.</td>
<td>Gillioz Theatre tours and showing Ozark Jubilee episodes</td>
<td>Gillioz Theatre</td>
</tr>
<tr>
<td></td>
<td></td>
<td>325 Park Central East</td>
</tr>
<tr>
<td>10:30 a.m. - 4:30 p.m.</td>
<td>Memories of the Mother Road: Route 66 through Springfield</td>
<td>History Museum on the Square</td>
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<tr>
<td></td>
<td></td>
<td>157 Park Central Square</td>
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<tr>
<td>10 a.m. - 11 p.m.</td>
<td>Various Bands, Events and Vendors</td>
<td>Motorcycle Village</td>
</tr>
<tr>
<td>3 p.m.</td>
<td>Bike and Car Show awards</td>
<td>Motorcycle Village</td>
</tr>
<tr>
<td>8 p.m.</td>
<td>Signature Concert Series featuring Three Dog Night</td>
<td>Gillioz Theatre</td>
</tr>
<tr>
<td></td>
<td>Tickets available at gillioztheatre.com</td>
<td>325 Park Central East</td>
</tr>
</tbody>
</table>

Visit route66festivalsgf.com for up-to-date schedule information.
Join inBalance Active today

GET ACTIVE TODAY.

INBALANCE ACTIVE

Connect with your coworkers and get active by joining an inBalance Active group. Through inBalance Active, set up your own or join a group with similar physical activity interests.

Sign up at:
sharepoint.springfieldmo.gov/inbalance/active

For questions or more information, contact us at
inBalance@springfieldmo.gov

The CoSFit Games are back!

Plans for the 2017 CoSFit Games are well underway! So, mark your calendar for noon-1 p.m. on Sept. 13 at Drury’s track and field (at Summit/Central), and start building your winning team now!

What can you expect? You will find fun and creative fitness challenges (for both the competitors and the spectators), great food, the opportunity to win 4 hours of paid leave, bragging rights and many giveaway items, plus a chance to help out United Way—all of that in just one lunch hour!

How to get involved (as a competitor)

There are no minimum qualifications, and you don’t have to look like the Hulk to compete! Get your work buddies together to form a team of 4 City employees, and email your roster and team captain to Machelle Petit at mpetit@springfieldmo.gov. If you would like to compete but do not have a team, contact Machelle to be placed on a team. Further instructions for teams will come from Machelle once you register.

How to get involved (as a spectator)

Walk or drive to the stadium with cash on hand for a picnic lunch—pulled pork sandwiches, chips, fruit and water (just a $3 donation to United Way buys your lunch)! Don’t forget your City spirit and good attitude! There will also be several opportunities for spectators to participate in fun activities and win prizes. Giant foam fingers will not be discouraged.

New Friday Yoga Class

Starting Aug. 4, Fridays, 12:05–12:55 p.m.
Fire Station 1
Community Room

Meet our new yoga instructor, Kirsten. All fitness levels welcome. Equipment is provided. No registration necessary. For more information contact inBalance at inBalance@springfieldmo.gov.
Sheriff to begin accepting City of Springfield municipal inmates

The Greene County Commission, City of Springfield and Greene County Sheriff Jim Arnott have reached an agreement that amends the 1997 Law Enforcement Sales Tax agreement and settles the lawsuits surrounding the use of the Justice Center.

On July 28, Greene County Sheriff Jim Arnott and the City of Springfield voluntarily dismissed their respective lawsuits — with the approval of Judge John D. Beger, of the 25th Judicial Court of Missouri — after the Sheriff was forced to close the jail to municipal inmates effective April 1, 2015, due to capacity issues.

In light of the agreement, the Sheriff’s Office will begin processing the City’s municipal inmates. The Sheriff will safely transport Springfield municipal inmates to safe and secure facilities contracted by the City of Springfield.

All parties warn this is not a solution to the capacity issues facing the jail. The agreement, rather, is a starting point to begin exploring opportunities for jail growth.

Details of the 2017 Addendum

The Greene County Sheriff’s Office agrees to process and transport a minimum of up to 35 City of Springfield municipal prisoners per day to jail facilities outside of Greene County contracted by the City of Springfield. (See Section 2, paragraph 1)

The Sheriff agrees to return municipal inmates back to the Justice Center upon being released at no cost to the City, unless transportation is provided by the other jail facility. (See Section 2, paragraph 1, G)

The County Commission agrees to allocate funding to expand the jail should a new tax be approved by voters. (See Section 2, paragraph 2, B)

Within 36 months of voters passing a new County sales tax, the Sheriff will guarantee 48-bed capacity for Springfield municipal inmates to be housed in the Justice Center at no additional cost to the City. (See Section 2, paragraph 1, K)

Upon approval specifically authorizing use of a portion of the City of Springfield’s level property tax AND voter approval of a new County sales tax, the City commits to provide $2 million toward construction of additional jail capacity in the Justice Center through an annual payment of $200,000 for a period of 10 years. (Section 2, paragraph 3, E)

The parties will have the opportunity to revisit the overall agreement regularly, starting in 2027. If a consensus can’t be reached to continue or renegotiate the agreement, it will expire on December 31, 2037, and future proceeds from the 1997 Law Enforcement Sales Tax will be paid into a third-party escrow account until the parties execute a written extension agreement. (See Section 4)

Visit springfieldmo.gov for the full release and attachments.

United Way of the Ozarks Springfield, Missouri

City of Springfield Public Works and Environmental Services

2017 United Way Fund Raising Opportunity

Raffle Drawing For A Ticket To The MSPE Annual Shrimp Feed

$1.00 enters you in a drawing for a ticket for the Annual Shrimp Feed AND

supports the United Way of the Ozarks

To get your raffle ticket contact:

Karen Stewart
864-1902 or 864-1919

Busch Municipal Building - Room 351

6 tickets will be raffled

Raffle drawing is August 8 @ noon
Committee considers use of level property tax for unfunded needs

Springfield City Council’s Finance & Administration Committee met to discuss a possible continuation of the City’s level property tax levy (LPT) to pay for unfunded capital improvement needs. The continuation would not be a tax increase, and bringing the issue back to voters would clarify authorized uses of the level tax, which has been in place since 1995. A future committee meeting will look at identified needs for the funding.

Currently, Springfield residents pay a 27-cent property tax (per $100 of assessed value), which generates about $8 million per year. Renewed by voters in 1999, 2001 and 2004, the LPT has funded large-scale capital projects, such as police and fire station construction, public safety apparatus, stormwater improvement projects and emergency storm warning systems. All of the projects have been completed as promised with no increase in the tax rate.

Public safety would again be a priority for any future use of the ongoing tax, and the City has a long list of identified needs that it currently does not have a funding source for.

LPT primarily funds projects via issuance of debt, with bonds issued and paid off over multiple years. As debt gets paid down and projects are completed, more “headroom” is available to address urgent needs. The current tax will sunset in 2031.

The committee will reconvene in a few weeks to review the identified needs and potential costs of funding those needs.

Springfield City Council has four identified priorities: Public Safety, Fiscal Sustainability, Economic Vitality and Legislative Engagement. The use of a level property tax for additional identified funding needs falls under the priorities of both fiscal sustainability and public safety.

AUGUST

Fri., Aug. 4: Kubo and the Two Strings  PG
Sat., Aug. 5: The Princess Bride  PG

Fri., Aug. 11: Cloudy with a Chance of Meatballs  PG • Birthplace of Route 66 Festival outdoor movie shown at Jordan Valley Park
Sat., Aug. 12: Anchorman  PG-13

Fri., Aug. 18: The Jungle Book (2016)  PG
Sat., Aug. 19: North by Northwest  Not rated

Fri., Aug. 25: E.T.  PG
Sat., Aug. 26: Rogue One  PG-13

22nd annual Japanese Fall Festival: Fri., Sept. 8, 5-10 p.m.
Sat., Sept. 9, 11 a.m.-10 p.m.
Sun., Sept. 10, 11 a.m.-6 p.m.
Mizumoto Japanese Stroll Garden at Nathanael Greene/Close Memorial Park, 2400 S. Scenic.

Three days of Japanese culture, celebrating Springfield’s sister city, Iseaki, Japan. Includes Taiko drumming, top spinning, martial arts, folk dancing, origami, tea ceremonies, authentic Japanese foods, candlelight walk and more. Presented by Springfield Sister Cities Association, peacetroughpeople.org. Fee Fri. & Sun., $7/adult, $3/12 yrs. and under; Sat. featuring Shoji Tabuchi: $15/adult, $8/12 yrs. and under.
Why do you do what you do?
“I love animals. I love people.”

What’s the hardest part of your job?
“Ignorance. When humans are ignorant to animal welfare issues, the animals are the ones that suffer. When humans are ignorant to animal ordinance issues, the citizens tend to suffer.”

What’s the best part of your job?
“Educating the public and helping the ones who can’t help themselves.”

What’s the coolest thing you’ve done in your career?
“Animal control is staffed by some amazing, caring people. Anytime we can do something that puts that fact into public view, that’s a cool thing. Whether it’s saving an injured kitten with a playground audience, or taking parrot food to starving hatchlings at the airport, or pulling distressed dogs out of hot cars, every one of us has had the chance to change someone’s impression of our department. Once you change their hearts, then you can educate their minds.”

Do you work to live, or do you live to work? Why?
“In my career field, working to live will burn you out fast. On the other hand, living to work will break your heart. You have to meet the two in the middle. I live to love God and my family and do the best I can with what He gives me, including my work.”

What do you admire about this organization? Why?
“They love the people that work for them and do what they can to take care of them.”
Promotions

David Pennington  
Fire Chief – Fire
Russell Hargrave  
Fire Lieutenant – Fire
Brian Athen  
Alexander Clark  
Battalion Chief – Fire
Bradley Jones  
Luke Proffitt  
Rescue & Salvage Specialist – Fire
Matthew Mitchell  
Senior Parks Caretaker – Parks

Retirements

Larry Haugness  
Community Recreation Coordinator  
Parks – 11 years
Gerry Koeneman  
Rescue & Salvage Specialist  
Fire – 24 years
Alma Price  
Admin. Asst. to the Director  
Workforce Development – 44 years
Randy Villines  
Asst. Fire Chief  
Fire – 24 years
Julie Williams  
Battalion Chief  
Fire – 24 years

MILESTONES

1988 Honda Goldwing, 1500cc with reverse, am, fm, cassette, three helmets and mic systems. A matching trailer comes with it. 106k miles. Runs great and looks great. $4,000 or best offer. For more info or pictures contact Richard at 417-818-3353.

Pecan time! Shell pecan halves, chopped pecans, chocolate covered pecans, cinnamon glazed pecans and chopped black walnuts. All to benefit the Springfield Queen City Lions charitable giving. Call Phil at 848-8450 for details.


2Bd/2Ba Garden Level Condo in northern Branson behind Walmart, Kohl’s, and Bed Bath and Beyond. All appliances stay and will leave some furniture. In the process of painting entire unit and putting down new vinyl in kitchen and baths. If I finish ~$70,000, if you finish (I’ll leave paint and flooring) ~$68,000. Call Mary at 573-747-8705.

2013 Flagstaff Classic Popup, sleeps 6 with 2 heated coil beds, AC, kitchenette with minifridge, indoor shower with bathroom, outdoor shower, slide out for extra room, LOTS of storage, custom LED party lights outside w/ remote. Electric lift for popup. Includes TONS of extras! Very Clean! Excellent condition! $11,500.00 OBO. Text or call 417-461-4192.

FOR SALE

Steve’s Scuba: City of Springfield employees and friends receive $100 off Open Water Certification Class (regular price $450 per person, special price is $350 per person). Save 10% on continuing educational classes; try scuba for $25. For more information, call 417-882-7327 or email itsallgood@stevesscuba.com.

JR’S Handyman Service, 417-343-7772, Licensed & Insured. Services Offered: Tub Refinishing, Home Remodeling, Home Repairs. Also see us on Facebook@JR’s Handyman/Renewsurfacing.

Interested in Mary Kay products or hosting a party? Contact Maria Sanchez at 417-848-5357 or e-mail mkmariasanchez@gmail.com. Also, ask how to receive a free facial.
To: Officer Campbell

Thank you for coordinating a blood drive in support of hospitals and patients in our community. Your efforts helped support the need for blood in our area. On behalf of the patients who will benefit, please accept my sincere appreciation.

What an outstanding donor response - congratulations! I know that recruiting enough blood donors can be difficult and want you to know how much we appreciate results like this. Accurate forecasting allows us to consistently meet hospital transfusion needs.

• Donors registered: 75
• First-time donors: 15
• O negative rate: 13.8%

Type O negative donors really responded well! We are chronically short on this blood type and have set a goal of 15% type O negative participation. Thank you for helping recruit these very important donors.

Again, thank you for hosting a CBCO blood drive. I look forward to working with you again soon.

Sincerely,
Brad Terry, Sr. Blood Drive Consultant, Community Blood Center of the Ozarks

To: Public Works

I travel Walnut Lawn from Fort to Campbell quite often. I wanted to let whoever did the landscaping in that area know that they had done a wonderful job. Each season is beautiful. The trees are beautiful in the springtime and I most recently noticed the banks of orange and yellow lilies.

Thank you,
Springfield resident

To: Officer Lockett

Officer Lockett was quick to arrive at the accident and handled the situation very professionally. His calm demeanor helped myself and my kids to stay calm in what had been an otherwise tense few minutes. I want to thank Officer Lockett and the SPD for everything that you do to help the community.

Thank you,
Springfield resident

To: Officer Kyle Campbell

I was received a hotline report to check on the welfare of a disabled young man for possible physical abuse & financial exploitation. Officer Campbell assisted me in going to the home where we were met by parents who were extremely hostile, yelling & cursing at us both. I found the situation to be unsettling to say the least, but Officer Campbell was professional & not intimidated. He remained cool as a cucumber. Thanks to his help this young man is now removed from this situation.

My thanks to Officer Campbell for a job well done & to all the officers who assist us in these difficult cases.

Thank you,
Denise Stewart, Dept of Health & Senior Services

To: Officer Broberg

Just wanted to pass along a note of recognition for Detective Kirk Broberg for his courteous, professional and most important, determined handling of my case which has now been accepted for prosecution by Dan Patterson.

My 96-year old father was nearly killed when an employee of Integrity Home Care stole and replaced his medication with a dangerous substitute. Thanks to the diligent work by Detective Broberg, I believe we have enough evidence for effective prosecution.

Unfortunately not enough is said about the majority of Springfield Police and city employees who do their jobs very effectively.

Thank you,
Springfield resident

To: Public Works

On June 23, I woke up to find a major surprise in my backyard, and it wasn’t a good surprise. A huge storm the night before had split a large tree in my yard, scattering very large limbs across the sidewalk which is at the busy intersection of Luster and Battlefield. I called several tree trimming companies only to learn that all were booked for a week or more. The fallen limbs had knocked out part of the fence adding another dilemma: my two little dogs could escape onto Battlefield. What a way to start the morning.

Around 7 p.m. that very day, without a call from me, your team came to my rescue. They cut up all of the tree limbs, tossed them into the chipper, and-as a grand finale-nailed up the fence pickets that were displaced in the tree crash. I cannot tell you how relieved and surprised I was. While the day started with a bad surprise, it ended with a wonderful surprise-provided by Public Works.

I hope you will extend my thanks to the people who did this act of kindness. They were so quick and efficient, going above and beyond the call of duty. I’ve added Public Works to the list of reasons why I love Springfield and am spreading the good word with family and friends.

Sincerely,
Springfield resident

To: Tracy Whipple, 9-1-1 Telecommunicator

Tracy Whipple took a call from a citizen that has a history of traumatic brain injury and anger issues. Tracy immediately assisted him by getting him Springfield Police Department and medical assistance in route. Citizen called back to advise that Tracy’s actions saved his life.

Springfield resident

To: Terry Hedden, 9-1-1 Shift Supervisor

Sarah Schrader from Bancorp South, a new member to the 9-1-1 Advisory Board, came in to observe in the 9-1-1 Operations Room with Shift Supervisor Terry Hedden. Sarah thanked the 9-1-1 Emergency Communication Department and mentioned that Terry was “so kind and knowledgeable.” She hoped if she ever needed to call 9-1-1 for an emergency, that Terry would be the one answering the phone! 9-1-1 would also like to thank Sarah for being a member of the 9-1-1 Advisory Board.

Sarah Schrader

To: Drew Meyer, 9-1-1 Telecommunicator and Kristina Scott, 9-1-1 Shift Supervisor

Fire Lieutenant Chris Roush, with the Springfield Fire Department was notified by Drew Meyer, at the direction of Supervisor Kristina Scott, that SFD was on course to intercept an active pursuit at Chestnut & Interstate I-44. Not knowing how close to danger they were or what threat was posed by that incident, Fire Lt Roush emailed a thank you to Scott, Meyer, and the Emergency Communications 9-1-1 Department stating “how nice it is to know our dispatchers have our backs.” Great job to both!!

Fire Lieutenant
Chris Roush
To: Tessa Peterson, 9-1-1
Telecommunicator

Tessa Peterson took a call from a 12-year-old child who had her two younger siblings with her calling about a domestic in progress. The call evolved into a person in the home with a gun and possibly firing shots inside the residence. The children’s mother had fled the house, leaving the kids inside with the armed suspect. The children were very glad to see SPD officers arrive on scene. All three children repeatedly stated the call-taker they spoke to was “really nice” and “made them calm.” The children were very friendly and were obviously very appreciative of the way Peterson handled the call. The 12-year-old told officers she wanted them to thank Tessa for helping them. Sergeant Marcum with SPD took the time to personally call Peterson and notified her supervisor by email.

Springfield residents

To: Jessica Graham-Mitchell, 9-1-1 Telecommunicator

Firefighters with the Springfield Fire Department were out in the community near Webster and Newton promoting their Red Zone canvas, a program where SFD assists with smoke detectors in neighborhoods. 9-1-1 Telecommunicator Jessica Graham-Mitchell was working the fire dispatch position and noticed the SFD Red Zone team was next door to a domestic disturbance that involved a gun and hammer. Chief David Pennington and Battalion Chief Brian Athen both thanked Emergency Communication 9-1-1 department for Jessica’s attention to the situational awareness she demonstrated on the job.

Chief David Pennington and Battalion Chief Brian Athen

Employees helping employees.
City employees are often the first to step forward to help their fellow co-workers in times of crisis. The Employee Crisis Fund provides an avenue for employees to give to other employees in need, and for those in need to seek assistance.

HOW TO GIVE

Donate Directly: Donations may be sent to the Finance Department, Attn: Nikki Crisp. The Finance Department is located in the lower level of the Busch Municipal Building, 840 Boonville. Make checks payable to: City of Springfield Employee Crisis Fund. Donations are not tax deductible.

Payroll Deductions: A voluntary donation can be set up directly from your paycheck. Visit the Employee Crisis Fund tab on CityShare to complete the payroll deduction form.

APPLY

An eligible employee or his/her designee must complete an Employee Crisis Fund Program Application and submit it to the Crisis Fund Administrator.

For more information or to obtain an application, email: employeecrisis@springfieldmo.gov