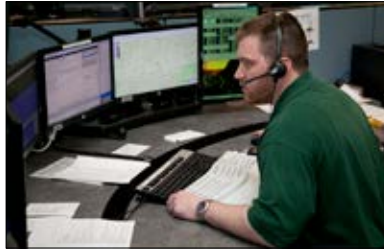




Prioritization of calls for service

In 2017, officers of the Springfield Police Department were dispatched to 106,409 calls for service. In addition, SPD personnel handled 21,477 walk-in or phone reports. All requests for service that require a response from the police department are assigned a priority. In order to address the most pressing concerns, including those that are life-threatening or may cause someone serious harm, officers always respond to the highest priority calls first. The priority of a call is determined using the following guidelines:



Priority 1 - A life-threatening situation or where serious injuries are believed to exist, and immediate police response is necessary. In 2017 officers responded to 4,084 Priority 1 calls. The average response time was 6:54 minutes.

Priority 2 - A crime in progress or having just occurred, where there is no known threat to life or serious injury. Requires immediate police response for the apprehension of suspects or timely gathering of evidence. In 2017 officers responded to 55,744 Priority 2 calls. The average response time was 10:31 minutes.

Priority 3 - A past criminal or non-criminal situation requiring citizen contact. Immediate police response is not required for the apprehension of suspects or timely gathering of evidence. In 2017 officers responded to 33,419 Priority 3 calls. The average response time was 19 minutes.

Priority 4 - A past criminal or non-criminal situation that may require citizen contact (i.e.: barking dogs, noise disturbances, past attempted burglaries, found property, follow up, etc.). In 2017 officers responded to 8,189 Priority 4 calls.

Priority 5 - Deferred response (i.e.: Traffic Services Officers, Signal Electrician). In 2017 officers responded to 4,592 Priority 5 calls.

As one performance measurement tool, SPD has established benchmarks that we strive to meet regarding officer response time to high priority calls. Those are currently as follows: Priority 1, 6 minutes, Priority 2, 10 minutes and Priority 3, 15 minutes.

The priority of a call for service may be upgraded or downgraded at any time due to changing circumstances.

"Prioritizing calls allows us to best utilize our resources and enables a quicker and more efficient response to those calls that require immediate officer attention. The citizens of Springfield play a vital role in helping us to prioritize calls, so it is important to be as detailed as possible when speaking with the Telecommunicator who answers your call at E 911," said Police Chief Paul Williams.

For more information on SPD's Standard Operating Guidelines, visit www.springfieldmo.gov/171/Police

Community Engagement

Springfield Police Department offers a variety of programs and services that engage citizens in public safety initiatives.

- Police Area Representative (PAR) Officers
- Crime Prevention
 - Neighborhood Watch
 - Business Watch
 - Night Watch
 - CPTED
 - Apartment Watch
 - Citizens Alert Patrol
- Targeted awareness campaigns
- Crime Stoppers
- Citizens Police Academy
- Coffee with the Chief
- Volunteers in Police Service (VIPS)

Police Engagement

Springfield Police Department is organized to maximize effective deployment and utilization of resources.

- Highly trained and specialized teams
- Targeted enforcement efforts
 - people
 - places
 - crime
- Annual beat surveys
- Spirit of service
- Commitment to transparency
- Crime trend analysis
- Daily officer deployment based on crime data

See Something. Say Something.

There's no information that's insignificant. Don't hesitate. Call 911.

Report criminal activity anonymously to Crime Stoppers.

(417) 869-TIPS

www.p3tips.com

Headquarters:

321 E. Chestnut Expressway
Springfield, MO 65802

South District Station:

2620 W. Battlefield Rd.
Springfield, MO 65807

Connect with us: [sgfpolice](https://www.facebook.com/sgfpolice)



Learn more about how you can be involved in crime prevention efforts:
(417) 874-2113 or springfieldmo.gov/spd

Springfield Crime Statistics

Third Quarter 2018 (July - Sept.)

↓ 15%
Overall decrease
in crime in 3rd Qtr.
(Compared to 3rd Qtr. 2017)

CRIMES AGAINST PERSONS

July - Sept.	2017	2018
Homicide	4	5
Rape	98	89
Robbery	102	73
Aggravated Assault	401	446
Total Against Persons	605	613

THERE WAS A **1% TOTAL INCREASE** IN CRIMES AGAINST PERSONS FROM THIS PERIOD IN 2017.

CRIMES AGAINST PROPERTY

July - Sept.	2017	2018
Burglary	578	565
Larceny/theft	2,855	2,305
Stolen Vehicle	579	442
Total Against Property	4,012	3,312

THERE WAS A **17% TOTAL DECREASE** IN CRIMES AGAINST PROPERTY FROM THIS PERIOD IN 2017.

Theft from vehicles are **DOWN** this quarter by **24%** compared to 2017.



Never leave valuables in your vehicle and always be sure to lock the doors to avoid becoming a victim of theft.



SPD recovered **76%** of vehicles stolen in the first three quarters of 2018.

Learn more about how you can be involved in crime prevention efforts:
(417) 874-2113 or springfieldmo.gov/spd