



Adult Priority of Service Policy

In the event of WIOA funding limitations, the Ozark Region gives priority of Adult employment and training activities to veterans who are recipients of public assistance and low-income veterans. Next, in the priority are other non-veterans who are recipients of public assistance and low-income non-veterans, individuals with disabilities, teen parents, foster youth, older workers, and others with significant barriers to employment.

In the event that an Adult customer is over-income, the following policy will be followed.

Serving WIOA Adults Who are Over-Income

Recognizing the priorities available in WIOA (ETA 680.600), the Ozark Region will make participant funds available as stated below:

A minimum of 70% of Title I WIOA Adult funds will be allocated to Priority Level I, and a maximum of 30% of Title I WIOA Adult funds will go to Priority Level II (if needed, a Board vote will be required to adjust percent during a program year).

Priority Level I

1. An individual who receives, or is a member of a family who receives cash public assistance;
2. An individual who receives, or is a member of a family who receives or has been determined within the six months prior to eligibility determination, eligible to receive food stamps;
3. A member of a family whose annualized incomes does not exceed the higher of (a) Department of Health and Human Services poverty guidelines, or (b) the Department of Labor's Lower Living Standard Income Level;
4. An individual who has demonstrated a lack of soft skills necessary in the workplace. Eighty-five percent of the MOmentum survey respondents indicated that "most" or "some" of their current employees needed improvement in the areas of time management, leadership, problem solving, critical and creative thinking, interpersonal relations, and work ethics/habits.

Priority Level II

Currently employed worker who has received a WIOA Adult Career enrollment as defined by WIOA and is a member of a family whose annualized income does not exceed 250% of the Lower Living Standard Income Level may be considered in need of individualized services in order to retain employment that allows for self-sufficiency. For the purposes of determining the eligibility of currently employed workers,



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“self-sufficiency” means identifying either of the following conditions that impair an employed worker’s ability to achieve or maintain self-sufficiency:

1. A need for additional training to learn skills to use new technologies and/or processes in order to retain current employment (Skill Acquisition).
2. Conditions that require an employed worker’s company to retrain its workers to enable the company to be more competitive in the marketplace or to avoid company failure and loss of jobs in the community (Job Retention).
3. Conditions that prevent the employed worker from maintaining self-sufficiency due to part-time hours, low hourly wage, or employed in a declining industry within the region (Skill acquisition-Industry).

For individuals who need staff-assisted services only, staff may complete a basic WIOA enrollment for that purpose without requiring the individual's income. If it is later determined that the individual needs services beyond staff assisted, the individual will need to meet one of the priority levels above and the income must be added to the WIOA MOJobs application.