

Springfield-Greene County
ROAD TO RECOVERY

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN
REVISED JULY 14, 2020



SPRINGFIELD -
GREENE COUNTY
HEALTH

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

INTRODUCTION

The Road to Recovery Plan is a guide to the Springfield-Greene County area’s next phases in reopening the local economy. The individual components and phases of the plan are subject to change based on local and national COVID-19 data as well as by measures tracked on the Springfield-Greene County Health Department’s [COVID-19 Recovery Dashboard](#).

The goal of recovery is to reopen the community as quickly and safely as possible, while monitoring the spread of disease and taking action to keep the spread of disease to an acceptable level.

The Road to Recovery Plan is a “living” document that serves as a framework for Springfield Mayor Ken McClure’s future reopening orders. The plan allows community members and organizations to have a firmer understanding of what recovery looks like, when the spread of the disease is controlled and healthcare, public health and testing capabilities are strong. Within this framework, community leaders will make decisions approximately every three weeks on whether the community is ready and prepared to take the step into the next phase or if it is prudent to remain in the current phase. Phases are fluid and based on dashboard indicators and state orders. To a large extent, the virus will dictate the timeline of recovery.

This dashboard covers five areas, including:

- **DETAILED CASE INFORMATION**, including total and daily cases based on a person’s onset of symptoms and active, deceased and resolved cases.
- **HOSPITAL CAPABILITY**, which is based on hospital staffing, supplies and space available to respond to COVID-19.
- **PUBLIC HEALTH CAPABILITY**, which is based on the capability to conduct epidemiological interviews and contact tracing, and risk pertaining to unmitigated community exposure for COVID-19.
- **TESTING CAPABILITY**, which measures the estimated community testing capability for COVID-19. The index is based on the available testing and result turnaround time.
- **REGIONAL DATA INFORMATION**, which measures the estimated public health capability and testing capability for surrounding counties.

The following plan is broken down by various sectors of the community presented by the progress phases (rows) and various circumstances within each sector (column). The rows highlighted in yellow have taken place or are currently in effect. The remaining rows are not in effect, are not final, and are subject to change. Following the breakdown of each sector you will find charts detailing each phase of the Road to Recovery Plan.

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MASKS & FACE COVERINGS

With the implementation of Phase 3A on July 16, face coverings are now required in areas open to the public in most places of public accommodation in Springfield. Public Accommodation means a business or other facility, both public and private, both indoors and outdoors, open to and used by the public, including but not limited to retail stores including groceries, service establishments, schools except schools of higher education, other educational providers, transportation services and associated waiting areas, public and private social clubs, and sporting events.

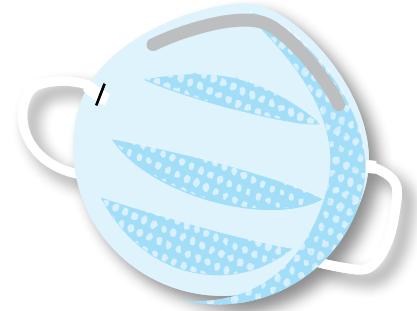
Face Covering means a device that covers the nose and mouth.

All persons over the age of 11, including employees or visitors, present in those parts of any Public Accommodation open to the public must wear a Face Covering, including while standing in a line to enter the place of Public Accommodation.

EXCEPTIONS:

- Children under the age of 3;
- Children ages 3 to 11 are strongly encouraged, but not required to wear a Face Covering, while under the direct supervision of an adult;
- Persons with health conditions that prohibit wearing a Face Covering. Nothing in the order shall require the use of a Face Covering by any person for whom doing so would be contrary to their health or safety because of a medical condition;
- Persons who have trouble breathing, or are unconscious, incapacitated, or otherwise unable to remove the Face Covering without assistance;
- Persons who are hearing impaired, or someone who is communicating with a person who is hearing impaired, where the ability to see the mouth is essential for communication;

- Persons who are at a place of Public Accommodation who are consuming food or drink while maintaining a physical distance from other groups of patrons of a least six feet, but such persons must remain masked while in waiting areas and while walking to and from seating or other parts of the premises;
- Speakers and performers while addressing and performing for a group of persons, provided they maintain a distance of at least 6 feet from any other person;
- Persons at a swimming pool;
- Persons who are obtaining a service involving the face or nose for which temporary removal of the Face Covering is necessary to perform the service;
- Persons playing a sport, exercising or using exercise equipment while exerting themselves;
- Persons working in settings which might increase the risk of heat-related illnesses;
- Persons who are outdoors while maintaining physical distancing of at least six feet, except as otherwise provided in the order, and persons who are outdoors who are closer than six feet to solely members of their own household;
- Persons who are members of a wedding party during a wedding ceremony or while photographs of the wedding and reception are taken.



For more information about the Phase 3A order please visit springfieldmo.gov/coronavirusresponse

For more information about masks and face coverings visit springfieldmo.gov/5140/Masks-and-Face-Coverings

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RESTAURANTS & BARS

| | | | |
|---|--|--|---|
| STAY-AT HOME ORDER (MARCH 26–MAY 3) | Curbside and Carryout Only | | |
| PHASE I (MAY 4–MAY 22) | Dine-in Service with 25% occupancy limitation of indoor and outdoor seating areas | No counter seating or self-service buffets allowed | Bars, nightclubs and microbrewery tap rooms closed |
| | | | Bars, nightclubs and microbrewery tap rooms open with no more than 25 people |
| PHASE IA (IMPLEMENTED MAY 7) | | | |
| PHASE 2 (MAY 23–JUNE 14) | Dine-in Service with 25% occupancy limitation based on square footage* of indoor and outdoor seating areas or 35 people, whichever is greater | No counter seating or self-service buffets allowed | Bars, nightclubs and microbrewery tap rooms open with 25% occupancy limitation based on square footage* of indoor and outdoor seating areas or 35 people, whichever is greater |
| PHASE 3 (JUNE 15–JULY 15) | Dine-in Service with 50% occupancy limitation based on square footage** of indoor and outdoor seating areas or 35 people, whichever is greater | No counter seating or self-service buffets allowed | Bars, nightclubs and microbrewery tap rooms open with 50% occupancy limitation based on square footage** of indoor and outdoor seating areas or 35 people, whichever is greater |
| PHASE 3A (JULY 16–OCT. 14) | Dine-in Service: Face Coverings required for both staff and patrons while not eating or drinking. Groups must be seated at least 6 feet apart unless solid barriers at least six feet tall have been installed between tables or booths. | No counter seating or self-service buffets allowed | Bars, nightclubs and microbrewery tap rooms open with 50% occupancy limitation based on square footage** of the facility or 35 people, whichever is greater. Face Coverings required for both staff and patrons while not eating or drinking. |
| PHASE 4 (OCT. 15–TBD) | TBD | TBD | TBD |

***25% Occupancy Square Footage Formula:** (Square Footage)/30 x .25 = Occupancy Limit

****50% Occupancy Square Footage Formula:** (Square Footage)/30 x .50 = Occupancy Limit

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS. AS OF PHASE 3A, FACE COVERINGS/MASKS ARE REQUIRED IN MOST PUBLIC PLACES. PLEASE SEE THE PHASE 3A ORDER AT SPRINGFIELDMO.GOV/CORONAVIRUSRESPONSE OR PAGE 3 OF THIS DOCUMENT FOR MORE INFORMATION.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

ENTERTAINMENT VENUES & MUSEUMS

| | | |
|---|---|---|
| STAY-AT HOME ORDER (MARCH 26-MAY 3) | Closed | |
| PHASE I (MAY 4-MAY 22) | Movies, bowling, gaming, classes conferences, seminars, etc. closed | Museums closed |
| PHASE IA (IMPLEMENTED MAY 7) | Allowed to operate with no more than 25 people together | Allowed to operate with no more than 25 people together |
| PHASE 2 (MAY 23-JUNE 14) | Allowed to operate with 25% of occupancy limitation based on square footage* of facility or 35 people, whichever is greater | Allowed to operate with 25% of occupancy limitation based on square footage* of facility or 35 people, whichever is greater |
| PHASE 3 (JUNE 15-JULY 15) | Allowed to operate with 50% of occupancy limitation based on square footage** of facility or 35 people, whichever is greater | Allowed to operate with 50% of occupancy limitation based on square footage** of facility or 35 people, whichever is greater |
| PHASE 3A (JULY 16-OCT. 14) | Allowed to operate with 50% of occupancy limitation based on square footage** of facility or 35 people, whichever is greater. Face masks are required for both staff and patrons/visitors except while eating or drinking or while addressing or performing for a group while staying 6 feet apart. | Allowed to operate with 50% of occupancy limitation based on square footage** of facility or 35 people, whichever is greater. Face masks are required for both staff and patrons/visitors except while eating or drinking or while addressing or performing for a group while staying 6 feet apart. |
| PHASE 4 (OCT. 15-TBD) | TBD | TBD |

*25% Occupancy Square Footage Formula: (Square Footage)/30 x .25 = Occupancy Limit

**50% Occupancy Square Footage Formula: (Square Footage)/30 x .50 = Occupancy Limit

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SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

PLAYGROUNDS, POOLS & PARKS

| | | | |
|---|--|--|-----------------------|
| STAY-AT HOME ORDER (MARCH 26-MAY 3) | Playgrounds and pools closed, Parks and trails open | | |
| PHASE I (MAY 4-MAY 22) | Playgrounds Closed | Pools Closed | Parks and Trails Open |
| PHASE IA (IMPLEMENTED MAY 7) | Playgrounds Open with no more than 25 people together. | Pools allowed to operate with no more than 25 people together | |
| PHASE 2 (MAY 23-JUNE 14) | Playgrounds Open | Allowed to operate with 25% of bather load of the pool | Parks and Trails Open |
| PHASE 3 (JUNE 15-JULY 15) | Playgrounds Open | Allowed to operate with 50% of bather load of the pool | Parks and Trails Open |
| PHASE 3A (JULY 16-OCT. 14) | Playgrounds Open | Allowed to operate with 50% of bather load of the pool | Parks and Trails Open |
| PHASE 4 (OCT. 15-TBD) | Playgrounds Open | TBD | Parks and Trails Open |

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SPORTS & SPORTING EVENTS

| | | |
|---|--|---|
| STAY-AT HOME ORDER (MARCH 26–MAY 3) | Not allowed | |
| PHASE I (MAY 4–MAY 22) | Non-contact sports practices/activities allowed with social distancing | Contact sports not allowed |
| PHASE IA (IMPLEMENTED MAY 7) | Non-contact sports practices/activities allowed with no more than 25 people | Non-contact practices of contact sports allowed with no more than 25 people per facility. |
| PHASE 2 (MAY 23–JUNE 14) | Non-Contact sports practices/activities allowed with 25% occupancy limitation based on square footage* of fixed seating spectator area | Non-contact practices of contact sports allowed with no more than 25 people coordinated in stable, separated groups |
| PHASE 3 (JUNE 15–JULY 15) | Non-Contact sports practices/activities allowed with 50% occupancy limitation of based on square footage** fixed seating spectator area | Contact sports activities/practices allowed with 50% occupancy limitation based on square footage** of fixed seating spectator area |
| PHASE 3A (JULY 16–OCT. 14) | Persons playing a sport are not required to wear a Face Covering. Spectators allowed with 50% occupancy limitation based on square footage* of fixed seating spectator area. Outdoor sporting events and practices: Face Coverings required for spectators if physical distancing of 6 feet can't be maintained. Indoor sporting events and practices: Face Coverings required for spectators. <i>Umpires, referees, and coaches are not considered spectators and are not required to wear a mask, but it is recommended.</i> | |
| PHASE 4 (OCT. 15–TBD) | TBD | |

***25% Occupancy Square Footage Formula:** (Square Footage)/30 x .25 = Occupancy Limit

****50% Occupancy Square Footage Formula:** (Square Footage)/30 x .50 = Occupancy Limit

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS. AS OF PHASE 3A, FACE COVERINGS/MASKS ARE REQUIRED IN MOST PUBLIC PLACES. PLEASE SEE THE PHASE 3A ORDER AT [SPRINGFIELDMO.GOV/CORONAVIRUSRESPONSE](https://springfieldmo.gov/coronavirusresponse) OR PAGE 3 OF THIS DOCUMENT FOR MORE INFORMATION.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

RETAIL STORES\BUSINESSES

| | |
|---|--|
| STAY-AT HOME ORDER (MARCH 26-MAY 3) | Essential Business open with 25%/10% occupancy limitation based on square footage***, Non-essential businesses closed through April 20 (allowed to open for curbside and delivery April 21) |
| PHASE I (MAY 4-MAY 22) | Allowed with 25%/10% occupancy limitation based on square footage*** (included in Governor Parson's Order) |
| PHASE IA (IMPLEMENTED MAY 7) | |
| PHASE 2 (MAY 23-JUNE 14) | Allowed with 25%/10% occupancy limitation based on square footage*** (included in Governor Parson's Order) |
| PHASE 3 (JUNE 15-JULY 15) | Allowed with 50% occupancy limitation based on square footage** or 35 people, whichever is greater |
| PHASE 3A (JULY 16-OCT. 14) | Retail stores/businesses allowed with 50% occupancy limitation based on square footage** or 35 people, whichever is greater. Face Coverings required for both staff and patrons in areas open to the public. |
| PHASE 4 (OCT. 15-TBD) | TBD |

****50% Occupancy Square Footage Formula:** $(\text{Square Footage})/30 \times .50 = \text{Occupancy Limit}$

*****25%/10% Occupancy Square Footage Formula:** Square Footage less than 10,000 Square Feet: $(\text{Square Footage})/30 \times .25 = \text{Occupancy Limit}$
 Square Footage of 10,000 Square Feet or More: $(\text{Square Footage})/30 \times .10 = \text{Occupancy Limit}$

As of Phase 3A there is no longer a distinction between Essential and Non-Essential Businesses.

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PERSONAL CARE SERVICES

| | | |
|---|--|---|
| STAY-AT HOME ORDER (MARCH 26-MAY 3) | Closed | |
| PHASE I (MAY 4-MAY 22) | Allowed with occupancy of 25%/10% based on square footage*** (includes employees) | Masking required when less than 6 feet distance |
| PHASE IA (IMPLEMENTED MAY 7) | | |
| PHASE 2 (MAY 23-JUNE 14) | Allowed with 25% occupancy limitation based on square footage* (includes employees) | Masking required when less than 6 feet distance |
| PHASE 3 (JUNE 15-JULY 15) | Allowed with 50% occupancy limitation based on square footage** (includes employees) | Masking required when less than 6 feet distance |
| PHASE 3A (JULY 16-OCT. 14) | Allowed with 50% occupancy limitation based on square footage** (includes employees) | Face Coverings required for both staff and patrons. |
| PHASE 4 (OCT. 15-TBD) | TBD | TBD |

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****50% Occupancy Square Footage Formula:** (Square Footage)/30 x .50 = Occupancy Limit

*****25%/10% Occupancy Square Footage Formula:** Square Footage less than 10,000 Square Feet: (Square Footage)/30 x .25 = Occupancy Limit
Square Footage of 10,000 Square Feet or More: (Square Footage)/30 x .10 = Occupancy Limit

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS. AS OF PHASE 3A, FACE COVERINGS/MASKS ARE REQUIRED IN MOST PUBLIC PLACES. PLEASE SEE THE PHASE 3A ORDER AT SPRINGFIELDMO.GOV/CORONAVIRUSRESPONSE OR PAGE 3 OF THIS DOCUMENT FOR MORE INFORMATION.

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GYMS & FITNESS CENTERS

| | | |
|---|---|---|
| STAY-AT HOME ORDER (MARCH 26-MAY 3) | Closed | |
| PHASE I (MAY 4-MAY 22) | Allowed with occupancy of 25%/10% based on square footage*** | Fitness classes not allowed |
| PHASE IA (IMPLEMENTED MAY 7) | | Allowed to operate with no more than 25 in the facility |
| PHASE 2 (MAY 23-JUNE 14) | Allowed with 25% occupancy limitation based on square footage* of facility or 35 people, whichever is greater | Allowed to operate with 25% of occupancy limitation based on square footage* of facility or 35 people, whichever is greater |
| PHASE 3 (JUNE 15-JULY 15) | Allowed with 50% occupancy limitation based on square footage** of facility or 35 people, whichever is greater | Allowed to operate with 50% of occupancy limitation based on square footage** of facility or 35 people, whichever is greater |
| PHASE 3A (JULY 16-OCT. 14) | Allowed with 50% occupancy limitation based on square footage** of facility or 35 people, whichever is greater. Face Coverings required for both staff and patrons in areas open to the public unless the person is playing a sport, exercising or using exercise equipment while exerting themselves | Allowed with 50% occupancy limitation based on square footage** of facility or 35 people, whichever is greater. Face Coverings required for both staff and patrons in areas open to the public unless the person is playing a sport, exercising or using exercise equipment while exerting themselves |
| PHASE 4 (OCT. 15-TBD) | TBD | TBD |

***25% Occupancy Square Footage Formula:** (Square Footage)/30 x .25 = Occupancy Limit

****50% Occupancy Square Footage Formula:** (Square Footage)/30 x .50 = Occupancy Limit

*****25%/10% Occupancy Square Footage Formula:** Square Footage less than 10,000 Square Feet: (Square Footage)/30 x .25 = Occupancy Limit
 Square Footage of 10,000 Square Feet or More: (Square Footage)/30 x .10 = Occupancy Limit

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SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

CHILD CARE, CAMPS & PRIVATE SCHOOLS

| | | | |
|---|--|---|--|
| STAY-AT HOME ORDER (MARCH 26–MAY 3) | Day cares allowed to remain open with requirements implemented, Camps and Schools closed | | |
| PHASE I (MAY 4–MAY 22) | Day cares open with limitations of groups of no more than 10 | Day camps open if primary role is child care with limitations of stable groups of 10 | Private schools remain closed† |
| | PHASE IA (IMPLEMENTED MAY 7) | Day cares open with limitations of stable groups of no more than 25 | |
| PHASE 2 (MAY 23–JUNE 14) | Day cares open with limitations of stable groups of no more than 25 | Day camps open if primary role is child care with limitations of stable groups of 25 | Private schools remain closed† |
| PHASE 3 (JUNE 15–JULY 15) | Day cares open with no group size limitations | Day camps open if primary role is child care with limitations of stable groups of 25 | Private schools reopen† |
| PHASE 3A (JULY 16–OCT. 14) | Open: Face Coverings required for all child care providers (Children ages 3 to 11 are strongly encouraged, but not required to wear a Face Covering, while under the direct supervision of an adult.) | Day camps open if primary role is child care with limitations of stable groups of 25. Face Coverings required for all childcare providers (Children ages 3 to 11 are strongly encouraged, but not required to wear a Face Covering, while under the direct supervision of an adult.) | Open: Face Coverings required for all child care providers (Children ages 3 to 11 are strongly encouraged, but not required to wear a Face Covering, while under the direct supervision of an adult.) |
| PHASE 4 (OCT. 15–TBD) | TBD | TBD | TBD |

†Public schools included in Governor Parson’s Order; assumes public schools are reopened across the state in June.

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RELIGIOUS SERVICES, WEDDINGS & FUNERALS

| | |
|---|--|
| STAY-AT HOME ORDER (MARCH 26-MAY 3) | No gatherings of 10 or more people permitted. |
| PHASE I (MAY 4-MAY 22) | In-Person services of no more than 15 people allowed; drive-in services allowed |
| PHASE IA (IMPLEMENTED MAY 7) | In-Person services of no more than 25 people allowed; drive-in services allowed |
| PHASE 2 (MAY 23-JUNE 14) | In-Person services allowed to operate with 25% of occupancy limitation based on square footage* of facility or 35 people, whichever is greater |
| PHASE 3 (JUNE 15-JULY 15) | In-Person services allowed to operate with 50% of occupancy limitation based on square footage** of facility or 35 people, whichever is greater |
| PHASE 3A (JULY 16-OCT. 14) | In-Person services allowed to operate with 50% of occupancy limitation based on square footage** of facility or 35 people, whichever is greater. Face masks are required for both staff and patrons/visitors except while eating or drinking or while addressing or performing for a group while staying 6 feet apart. Weddings: Face coverings required for staff and guests. The wedding party is not required to wear face coverings during the ceremony or while photos for the ceremony and reception are being taken. |
| PHASE 4 (OCT. 15-TBD) | TBD |

*25% Occupancy Square Footage Formula: $(\text{Square Footage})/30 \times .25 = \text{Occupancy Limit}$

**50% Occupancy Square Footage Formula: $(\text{Square Footage})/30 \times .50 = \text{Occupancy Limit}$

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LONG-TERM CARE FACILITIES

| | |
|---|---|
| STAY-AT HOME ORDER (MARCH 26–MAY 3) | No visitors permitted† |
| PHASE I (MAY 4–MAY 22) PHASE IA (IMPLEMENTED MAY 7) | No visitors permitted† |
| PHASE 2 (MAY 23–JUNE 14) | No visitors permitted† |
| PHASE 3 (JUNE 15–JULY 15) | No visitors permitted |
| PHASE 3A (JULY 16–OCT. 14) | Please contact the long-term care facility for their visitor policy |
| PHASE 4 (OCT. 15–TBD) | Please contact the long-term care facility for their visitor policy |

†Included in Governor Parson’s order through June 15

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS.
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PUBLIC GATHERINGS

| | |
|---|--|
| STAY-AT HOME ORDER (MARCH 26–MAY 3) | No public gatherings of 10 or more people permitted. |
| PHASE I (MAY 4–MAY 22) | No public gatherings of more than 15 people |
| PHASE IA (IMPLEMENTED MAY 7) | No public gatherings of more than 25 people |
| PHASE 2 (MAY 23–JUNE 14) | No special events of more than 50 people on City property or streets requiring a permit per city code |
| PHASE 2A (IMPLEMENTED JUNE 5) | As of June 5, the City is permitting special events on public property with a 25% occupancy limitation based on the square footage* of the area. |
| PHASE 3 (JUNE 15–JULY 15) | The City is permitting special events on public property with a 25% occupancy limitation based on the square footage* of the area. |
| PHASE 3A (JULY 16–OCT. 14) | The City is permitting special events on public property with a 25% occupancy limitation based on the square footage* of the area. All providers of a special event shall require face coverings of staff, volunteers and participants, except while eating or drinking. |
| PHASE 4 (OCT. 15–TBD) | TBD |

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**50% Occupancy Square Footage Formula: $(\text{Square Footage})/30 \times .50 = \text{Occupancy Limit}$

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SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

ALL RESIDENTS

| | | | | |
|---|--|---------------------------------------|--|--|
| STAY-AT HOME ORDER (MARCH 26–MAY 3) | All residents stay at home unless working in an essential business, obtaining supplies or necessary services, seeking medical care, caring for a family member or loved one, exercising, or maintaining personal health. | | | |
| PHASE I (MAY 4–MAY 22) PHASE IA (IMPLEMENTED MAY 7) | Encourage seniors/vulnerable populations to stay home | Encourage work from home, if possible | Encourage limiting travel outside the community to essential only | Encourage physical distancing, increased cleaning and hand hygiene |
| PHASE 2 (MAY 23–JUNE 14) | Encourage seniors/vulnerable populations to stay home | Encourage work from home, if possible | Encourage using masks during travel and monitoring upon return from non high-risk travel. Encourage quarantine upon return from high-risk travel | Encourage physical distancing, increased cleaning and hand hygiene |
| PHASE 3 (JUNE 15–JULY 15) | Encourage seniors/vulnerable populations to stay home | Encourage work from home, if possible | Encourage using masks during travel and monitoring upon return from non high-risk travel. Encourage quarantine upon return from high-risk travel | Encourage physical distancing, increased cleaning and hand hygiene |
| PHASE 3A (JULY 16–OCT. 14) | Encourage seniors/vulnerable populations to stay home Require face coverings when in public places. | Encourage work from home, if possible | Encourage using masks during travel and monitoring upon return from non high-risk travel. Encourage quarantine upon return from high-risk travel | Encourage physical distancing, increased cleaning and hand hygiene |
| PHASE 4 (OCT. 15–TBD) | TBD | TBD | TBD | TBD |

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS. AS OF PHASE 3A, FACE COVERINGS/MASKS ARE REQUIRED IN MOST PUBLIC PLACES. PLEASE SEE THE PHASE 3A ORDER AT [SPRINGFIELDMO.GOV/CORONAVIRUSRESPONSE](https://springfieldmo.gov/coronavirusresponse) OR PAGE 3 OF THIS DOCUMENT FOR MORE INFORMATION.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

STAY-AT-HOME ORDER (MARCH 26–MAY 3)

| RESTAURANTS & BARS | ENTERTAINMENT VENUES ⁴ & MUSEUMS | PLAYGROUNDS, POOLS & PARKS | SPORTS & SPORTING EVENTS | ESSENTIAL ³ RETAIL & NON-ESSENTIAL ² BUSINESSES | PERSONAL CARE SERVICES ¹ | GYMS & FITNESS CENTERS | CHILD CARE, CAMPS & PRIVATE SCHOOLS | RELIGIOUS SERVICES, WEDDINGS & FUNERALS | PUBLIC GATHERINGS |
|----------------------------|---|---|--------------------------|--|-------------------------------------|------------------------|--|--|---|
| Curbside and Carryout only | Closed | Closed Parks open spaces and trails open | Closed/Not allowed | Essential retail stores and businesses open with 25%/10% occupancy limitation based on square footage* Non-Essential stores and businesses closed through April 21 (allowed to open for curbside and delivery only on April 21) | Closed | Closed | Day cares allowed to remain open with requirements implemented Camps and Schools closed <i>Public schools closed per state order</i> | No gatherings of 10 or more people permitted | No public gatherings of 10 or more people permitted |

LONG-TERM CARE FACILITIES: No visitors permitted (Included in Governor Parson’s Order)

On April 21, the original order was extended from April 24 to May 3 and amended to allow non-essential retail stores and businesses to open for curbside and delivery services only.

***25%/10% Occupancy Square Footage Formula:** Square Footage less than 10,000 Square Feet: (Square Footage)/30 x .25 = Occupancy Limit
Square Footage of 10,000 Square Feet or More: (Square Footage)/30 x .10 = Occupancy Limit

1) **Personal care services** include, but are not limited to, barbers, hairdressers, manicurists, estheticians, piercing technicians, tattoo artists, and massage therapists.

2) **Non-essential Business** means any for-profit, non-profit, or educational entity, regardless of its corporate or entity structure, that does not qualify as an “Essential Business” as defined under the order.

3) **Essential Business** means any for-profit, non-profit, or educational entity, regardless of its corporate or entity structure, to the extent that a substantial element of its daily operations is included in the following activities: Health care; food and drink production and distribution; sanitation; transportation; auto repair and service; financial services; manufacturing and distribution of supplies and materials for essential businesses; maintenance and construction of infrastructure and households; building supply stores; childcare services; essential government operations; residential care facilities; hotels and motels; media and communication providers; mailing, shipping and delivery services.
(A full and more detailed list can be found in the original order.)

4) Includes indoor or outdoor venues and conference centers.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

Phase 1A was implemented May 7 following reevaluation of community status.

PHASE I (MAY 4-22)

Community status will be reevaluated every three weeks (21 days).

| RESTAURANTS & BARS | ENTERTAINMENT VENUES ² & MUSEUMS | PLAYGROUNDS, POOLS & PARKS | SPORTS & SPORTING EVENTS | ESSENTIAL RETAIL & NON-ESSENTIAL BUSINESSES | PERSONAL CARE SERVICES ¹ | GYMS & FITNESS CENTERS | CHILD CARE, CAMPS & PRIVATE SCHOOLS | RELIGIOUS SERVICES, WEDDINGS & FUNERALS | PUBLIC GATHERINGS |
|---|---|--|---|---|---|--|---|--|---|
| <p>Dine-In services with 25% occupancy limitation based on square footage* of indoor and outdoor seating areas</p> <p>No counter seating or self-service buffets allowed</p> <p>Bars, nightclubs and microbrewery tap rooms open with no more than 25 people <i>(Amended from being "closed" on May 7)</i></p> | <p>Allowed to operate with no more than 25 people together <i>(Amended from being "closed" on May 7)</i></p> | <p>Playgrounds and pools allowed to operate with no more than 25 people together <i>(Amended from being "closed" on May 7)</i></p> <p>Parks open spaces and trails open</p> | <p>Non-contact sports practices/activities allowed with no more than 25 people</p> <p>Non-contact practices of contact sports allowed with no more than 25 people per facility. <i>(Amended from "not allowed" on May 7)</i></p> | <p>Open with 25%/10% occupancy limitation based on square footage** (included in Governor Parson's Order)</p> | <p>Open with occupancy of 25%/10% based on square footage** (includes employees)</p> <p>Masking required when less than 6 feet of distance is necessary</p> | <p>Open with occupancy of 25%/10% based on square footage**</p> <p>Fitness classes allowed to operate with no more than 25 in the facility <i>(Amended from "not allowed" on May 7)</i></p> | <p>Day cares open with limitations of stable groups with no more than 25 <i>(Amended from "groups with no more than 10" on May 7)</i></p> <p>Day camps open if primary role is child care with limitations of stable groups of 25 <i>(Amended from "groups with no more than 10" on May 7)</i></p> <p>Schools remain closed</p> | <p>In-Person services of no more than 25 people allowed <i>(Amended from "no more than 15" on May 7)</i></p> <p>Drive-In Services allowed with requirements implemented</p> | <p>No public gatherings of more than 25 people <i>(Amended from "of more than 15 people" on May 7)</i></p> |

LONG-TERM CARE FACILITIES: No visitors permitted (Included in Governor Parson's Order)

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS.

***25% Occupancy Square Footage Formula:** (Square Footage)/30 x .25 = Occupancy Limit

****25%/10% Occupancy Square Footage Formula:** Square Footage less than 10,000 Square Feet: (Square Footage)/30 x .25 = Occupancy Limit
Square Footage of 10,000 Square Feet or More: (Square Footage)/30 x .10 = Occupancy Limit

1) **Personal care services** include, but are not limited to, barbers, hairdressers, manicurists, estheticians, piercing technicians, tattoo artists, and massage therapists.

2) Includes indoor or outdoor venues and conference centers.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

Community status will be reevaluated every three weeks (21 days).

PHASE 2 (MAY 23-JUNE 14)

Phase 2A was implemented June 5 (changes only to public gatherings)

| RESTAURANTS & BARS | ENTERTAINMENT VENUES ² & MUSEUMS | PLAYGROUNDS, POOLS & PARKS | SPORTS & SPORTING EVENTS | ESSENTIAL RETAIL & NON-ESSENTIAL BUSINESSES | PERSONAL CARE SERVICES ¹ | GYMS & FITNESS CENTERS | CHILD CARE, CAMPS & PRIVATE SCHOOLS | RELIGIOUS SERVICES, WEDDINGS & FUNERALS | PUBLIC GATHERINGS |
|---|---|--|--|---|--|--|---|---|--|
| <p>Dine-In services, bars, nightclubs and microbrewery tap rooms open with 25% occupancy limitation based on square footage* of indoor and outdoor seating areas or 35 people, whichever is greater</p> <p>No counter seating or self-service buffets allowed</p> | <p>Allowed to operate with 25% of occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> | <p>Playgrounds, Parks and Trails open</p> <p>Pools allowed to operate with 25% bather load of the pool</p> | <p>Non-contact sports practices/activities allowed with 25% occupancy limitation based on square footage* of fixed seating spectator area</p> <p>Non-contact practices of contact sports allowed with no more than 25 people coordinated in stable, separated groups</p> | <p>Open with 25%/10% occupancy limitation based on square footage** (included in Governor Parson's Order)</p> | <p>Open with 25% occupancy limitation based on square footage* (includes employees)</p> <p>Masking required when less than 6 feet of distance is necessary</p> | <p>Open with 25% occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> <p>Fitness classes allowed to operate with 25% of occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> | <p>Day cares open with limitations of stable groups of no more than 25</p> <p>Day camps open if primary role is child care with limitations of stable groups of 25</p> <p>Schools remain closed (<i>Public Schools included in Governor Parson's Order</i>)</p> | <p>In-Person services allowed to operate with 25% occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> | <p>The City is permitting special events on public property with a 25% occupancy limitation based on the square footage* of the area.</p> <p><i>(Amended on June 5 from "no special events on public property")</i></p> |

LONG-TERM CARE FACILITIES: No visitors permitted (Included in Governor Parson's Order)

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS.

***25% Occupancy Square Footage Formula:** (Square Footage)/30 x .25 = Occupancy Limit

****25%/10% Occupancy Square Footage Formula:** Square Footage less than 10,000 Square Feet: (Square Footage)/30 x .25 = Occupancy Limit
 Square Footage of 10,000 Square Feet or More: (Square Footage)/30 x .10 = Occupancy Limit

1) **Personal care services** include, but are not limited to, barbers, hairdressers, manicurists, estheticians, piercing technicians, tattoo artists, and massage therapists.

2) Includes indoor or outdoor venues and conference centers.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

Community status will be reevaluated every three weeks (21 days).

PHASE 3 (JUNE 15-JULY 15)

Phase 3 was extended to July 15 from July 5 after an evaluation of community data.

| RESTAURANTS & BARS | ENTERTAINMENT VENUES ² & MUSEUMS | PLAYGROUNDS, POOLS & PARKS | SPORTS & SPORTING EVENTS | ESSENTIAL RETAIL & NON-ESSENTIAL BUSINESSES | PERSONAL CARE SERVICES ¹ | GYMS & FITNESS CENTERS | CHILD CARE, CAMPS & PRIVATE SCHOOLS | RELIGIOUS SERVICES, WEDDINGS & FUNERALS | PUBLIC GATHERINGS |
|---|---|--|---|---|--|--|---|--|--|
| <p>Dine-In services, bars, nightclubs and microbrewery tap rooms open with 50% occupancy limitation based on square footage* of indoor and outdoor seating areas or 35 people, whichever is greater</p> <p>No counter seating or self-service buffets allowed</p> | <p>Allowed to operate with 50% of occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> | <p>Playgrounds, Parks and Trails open</p> <p>Pools allowed to operate with 50% bather load of the pool</p> | <p>Non-contact sports practices/ activities allowed with 50% occupancy limitation based on square footage* of fixed seating spectator area</p> <p>Contact sports practices/ activities allowed with 50% occupancy limitation based on square footage* of fixed seating spectator area</p> | <p>Open with 50% occupancy limitation based on square footage* or 35 people, whichever is greater</p> | <p>Open with 50% occupancy limitation based on square footage* (includes employees)</p> <p>Masking required when less than 6 feet of distance is necessary</p> | <p>Open with 50% occupancy limitation based on square footage*</p> <p>Fitness classes allowed to operate with 50% of occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> | <p>Day cares open with no group size limitations</p> <p>Day camps open with limitations of stable groups of 25</p> <p>Schools may reopen (<i>Assumes public schools are reopened across the state in June.</i>)</p> | <p>In-Person services allowed to operate with 50% of occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> | <p>The City is permitting special events on public property with a 25% occupancy limitation based on the square footage** of the area.</p> |

LONG-TERM CARE FACILITIES: No visitors permitted

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS. A BUSINESS CAN CARRY OUT TO THE GREATEST DEGREE POSSIBLE SOCIAL DISTANCING OF AT LEAST 3 FEET IF ALL PERSONS IN AREAS OPEN TO THE PUBLIC ARE REQUIRED TO WEAR A MASK OR OTHER FACIAL COVER AT ALL TIMES.

***50% Occupancy Square Footage Formula:** (Square Footage)/30 x .50 = Occupancy Limit

****25% Occupancy Square Footage Formula:** (Square Footage)/30 x .25 = Occupancy Limit

1) **Personal care services** include, but are not limited to, barbers, hairdressers, manicurists, estheticians, piercing technicians, tattoo artists, and massage therapists.

2) Includes indoor or outdoor venues and conference centers.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

Phase 3A is an extension of Phase 3 with the addition of a masking ordinance

PHASE 3A (JULY 16–OCT. 14)

| RESTAURANTS & BARS | ENTERTAINMENT VENUES & MUSEUMS | PLAYGROUNDS, POOLS & PARKS | SPORTS & SPORTING EVENTS | RETAIL STORES\ BUSINESSES | PERSONAL CARE SERVICES ¹ | GYMS & FITNESS CENTERS | CHILD CARE, CAMPS & PRIVATE SCHOOLS | RELIGIOUS SERVICES, WEDDINGS & FUNERALS | PUBLIC GATHERINGS |
|---|---|--|--|--|---|---|--|--|---|
| <p>Restaurants: Face coverings are required for staff at all times, Patrons must wear masks when not eating or drinking. Tables must be 6 feet apart.</p> <p>Bars, nightclubs and tap rooms: 50% occupancy limitation based on square footage* of facility or 35 people, whichever is greater. Masks required for both staff and patrons unless eating or drinking.</p> <p>No counter seating or self-service buffets allowed</p> | <p>Allowed to operate with 50% of occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> <p>Face Coverings are required for all staff and patrons in public areas and while preparing food and drinks</p> <p>Face Coverings are not required of speakers or performers addressing or performing for a group.</p> | <p>Playgrounds, Parks and Trails open</p> <p>Pools allowed to operate with 50% bather load of the pool</p> | <p>Persons playing a sport are not required to wear a face covering</p> <p>Spectators allowed with 50% occupancy limitation based on square footage* of fixed seating spectator area</p> <p>Outdoor sporting events and practices: Masks required for spectators if physical distancing of 6 feet can't be maintained.</p> <p>Indoor sporting events and practices: Masks required for spectators</p> <p><i>Umpires, referees, and coaches are not considered spectators</i></p> | <p>Open with 50% occupancy limitation based on square footage* or 35 people, whichever is greater</p> <p>Face Coverings are required for both staff and patrons in public areas.</p> | <p>Open with 50% occupancy limitation based on square footage* (includes employees)</p> <p>Face Coverings are required for both staff and patrons</p> | <p>Open with 50% occupancy limitation based on square footage*</p> <p>Fitness classes allowed to operate with 50% of occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> <p>Face Coverings required for both staff and patrons in public areas unless the person is playing a sport, exercising or using exercise equipment while exerting themselves</p> | <p>Day cares and schools open</p> <p>Day camps open with limitations of stable groups of 25</p> <p>Face Coverings required for all providers of day cares, day camps, and childcare programs.</p> <p><i>Children ages 3 to 11 are strongly encouraged, but not required to wear a Face Covering, while under the direct supervision of an adult.</i></p> | <p>In-Person services allowed to operate with 50% of occupancy limitation based on square footage* of facility or 35 people whichever is greater</p> <p>Face Coverings required for both staff and patrons/visitors except while eating or drinking or while addressing or performing for a group.</p> <p>Weddings: masks are not required for the wedding party during the ceremony or while photos are being taken.</p> | <p>The City is permitting special events on public property with a 25% occupancy limitation based on the square footage** of the area.</p> <p>All providers of a Special Event shall require Face Coverings of staff and participants</p> <p>LONG-TERM CARE FACILITIES: Please contact the long-term care facility for their visitor policy.</p> |

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS.

FACE COVERINGS/MASKS ARE REQUIRED IN MOST PUBLIC PLACES. PLEASE SEE THE ORDER OR PAGE 3 OF THE ROAD TO RECOVERY DOCUMENT PLAN FOR MORE INFORMATION.

*50% Occupancy Square Footage Formula: (Square Footage)/30 x .50 = Occupancy Limit

**25% Occupancy Square Footage Formula: (Square Footage)/30 x .25 = Occupancy Limit

1) **Personal care services** include, but are not limited to, barbers, hairdressers, manicurists, estheticians, piercing technicians, tattoo artists, and massage therapists.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

Conditions of Phase 4 will be determined based on community status closer to the end of Phase 3A

PHASE 4 (OCT. 15-TBD)

| RESTAURANTS & BARS | ENTERTAINMENT VENUES & MUSEUMS | PLAYGROUNDS, POOLS & PARKS | SPORTS & SPORTING EVENTS | RETAIL STORES\ BUSINESSES | PERSONAL CARE SERVICES ¹ | GYMS & FITNESS CENTERS | CHILD CARE, CAMPS & PRIVATE SCHOOLS | RELIGIOUS SERVICES, WEDDINGS & FUNERALS | PUBLIC GATHERINGS |
|--------------------|--------------------------------|----------------------------|--------------------------|---------------------------|-------------------------------------|------------------------|-------------------------------------|---|-------------------|
| TBD | TBD | TBD | TBD | TBD | TBD | TBD | TBD | TBD | TBD |

ALL BUSINESSES SHALL CARRY OUT TO THE GREATEST DEGREE POSSIBLE CDC RECOMMENDED SOCIAL DISTANCING AND CLEANING GUIDELINES IN ALL SITUATIONS.

*50% Occupancy Square Footage Formula: (Square Footage)/30 x .50 = Occupancy Limit

**25% Occupancy Square Footage Formula: (Square Footage)/30 x .25 = Occupancy Limit

1) **Personal care services** include, but are not limited to, barbers, hairdressers, manicurists, estheticians, piercing technicians, tattoo artists, and massage therapists.

SPRINGFIELD-GREENE COUNTY ROAD TO RECOVERY PLAN (REVISED 7.14.2020)

WHAT YOU NEED TO KNOW NOW

- **AVOID TRAVEL:** Avoid travel, especially to areas that are COVID-19 “hot spots”. If you choose to travel, we strongly recommend that you self-quarantine for 14 days when you return to Greene County.
- **SYMPTOMS:** Symptoms to watch for are fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting and diarrhea. If symptoms do develop, seek medical attention. If you are sick, you can use virtual care options to seek medical treatment without exposing others to illness. Links are available at health.springfieldmo.gov/coronavirus. If you do wish to visit in-person, contact your health care provider before you go to tell them about your symptoms. For more information about COVID-19, visit our website at health.springfieldmo.gov/coronavirus, email coronavirus@springfieldmo.gov, or call 417-874-1211.
- **EXPOSURE:** If you have been exposed to a known positive case of COVID-19, you will be contacted by the Health Department and asked to self-quarantine. If you have been potentially exposed in a public place, you should monitor yourself for symptoms for 14 days after your exposure. Contact your healthcare provider if you experience symptoms.
- **TESTING:** Testing for COVID-19 is available in Greene County. If you are experiencing symptoms, contact your healthcare provider for testing.
- **VACCINES/CURES:** While there are several organizations working toward a vaccine and a cure for COVID-19, none of these are currently approved for use in humans.

CLEANERS TO USE AS DISINFECTANTS



SOAP & WATER



BLEACH



HYDROGEN PEROXIDE



ISOPROPYL ALCOHOL

VISIT THE EPA'S WEBSITE FOR A FULL LIST OF CLEANING AGENTS TESTED FOR USE AGAINST THE NOVEL CORONAVIRUS.

PREVENTION

There is currently no vaccine for COVID-19. Protect yourself and others with these tips:

- **Wash your hands often.**
 - Especially after going to the bathroom, before eating, and after blowing your nose, coughing, or sneezing
 - Use soap and water for at least 20 seconds
 - If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.
 - Always wash hands with soap and water if hands are visibly dirty.
- **Avoid close contact with individuals who are sick**
- **Avoid touching your eyes, nose, and mouth**
- **Wear a mask or face covering while in public**

IF YOU ARE SICK

- Practice good respiratory hygiene (cover your cough or sneeze with a tissue, then throw the tissue in the trash)
- Wash hands often
- Clean and disinfect frequently touched surfaces or objects often using a regular household cleaning spray or wipe