



## Co Enrollment Policy

The Ozark Region utilizes an integrated service model that promotes universal access, consistency of services, and dual enrollment of customers into programs. An overview is provided below.

- Customers seeking assistance in the Ozark Region receive a welcome and check-in using the Kiosk. Customers are then given computer access to begin their Wagner-Peyser registration. All customers meet with staff where individual needs and eligibility for a variety of programs and services are reviewed.
- The Ozark Region follows the State's policies for co-enrollment of WIOA, TAA, and all Wagner-Peyser services. When appropriate, dual/multi enrollment is used to expedite the customer's training plan and to leverage all available funding sources.
- To ensure personnel are fully knowledgeable about all MJC programs and services, staff members participate in Dislocated Worker and Trade Act service integration training, Missouri Association of Workforce Development (MAWD), and National Association of Workforce Development Professionals (NAWDP) capacity building sessions. They also participate in intra-agency teams and committees that help with case management activities.

### **Mandatory Co-Enrollment**

- All job seekers receiving staff-assisted services must be enrolled in the Wagner-Peyser program.
- Any Career Service provided by WIOA-funded staff that is not defined as self-service or informational, requires enrollment in the WIOA program for which the participant is determined eligible.
- All TAA participants must be co-enrolled in the WIOA Dislocated Worker program.
- All National Dislocated Worker Grant participants must be co-enrolled in the WIOA Dislocated Worker program if they meet the eligibility requirements.
- All Missouri SkillUP (skills, training, or work experience for Food Stamp recipients) participants who receive training must be co-enrolled in the WIOA Adult program.